



September 1, 2023

VIA EMAIL TO MEMBERS WITH EMAIL ADDRESSES ON FILE

Dear Property Owners,

The mission of the Board of Directors of the Canyon Lake Village West Property Owners Association is to promote the general welfare of its members by having a well-maintained community. Your input is critical to our ability to prioritize how we fulfill our mission.

We recognize the importance of communication to and from the Board and the POA members, and the Board is now seeking to expand our means of communication. We are beginning this process by seeking your input via this survey. Please take the time to complete this survey and either return it via email to [villagewestcl@gmail.com](mailto:villagewestcl@gmail.com) – or even better, bring your completed survey to our Village West National Night Out celebration at the clubhouse (1262 Amanda) on October 3, 2023 from 5:30-7:30 pm. We hope to see you there!

As an example of where the Board needs your input, we have had several situations in 2023 where attempts to enforce the deed restrictions at certain properties have been ignored, despite several attempts to work with the owner to cure the violation. The next step in a situation where the owner chooses to ignore these notices is to pursue legal action. In these situations, the neighbors of the offending properties have expressed dissatisfaction with the actions of the Board; however, we are in the process of moving forward with legal action, but these matters do take time and allocation of resources/budgets.

**QUESTION 1:** Do you support raising funds for deed enforcement and/or diverting funds from other POA projects such as basketball court improvements, pool or clubhouse enhancements, etc.?

☐ Yes ☐ No

If no, please indicate what you think the Board should do in these situations. As an example, if an owner built a structure that was closer to your property line than 5 feet without approval, what action should be taken by the Board?

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**QUESTION 2: PLEASE RATE YOUR CONCERNS IN THE NEIGHBORHOOD** (Mark with an “X”):

	VERY CONCERNED	SOMEWHAT CONCERNED	NOT CONCERNED
Speeding & Traffic	<hr/>	<hr/>	<hr/>
Deed Restriction Violations*	<hr/>	<hr/>	<hr/>
Vandalism	<hr/>	<hr/>	<hr/>
Parking	<hr/>	<hr/>	<hr/>
Unkept Properties	<hr/>	<hr/>	<hr/>
Other (please describe)	<hr/>	<hr/>	<hr/>

\* Please describe which violation(s), if any, you would prioritize for enforcement:

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**QUESTION 3: PLEASE RANK PRIORITIES FOR THE PROPERTY OWNER'S ASSOCIATION (1=highest, 3 = lowest)**

Rank 1-3

- \_\_\_\_\_ Maintaining property values by assuring owners keep their property in compliance with deed restrictions.
- \_\_\_\_\_ Disseminate and distribute community information, news, and views to all owners.
- \_\_\_\_\_ Sponsor various community social events.
- \_\_\_\_\_ Ensure all members pay their annual POA dues and pay on time.
- \_\_\_\_\_ Manage and oversee the maintenance and upkeep of the common areas of the community.
- \_\_\_\_\_ Adopt (by vote of all members in the Annual Meeting\*) and impose fines against owners who do not maintain their property in accordance with deed restrictions.

\* In accordance with Article 2, Section 10 of the POA By-Laws, approval of actions means "a majority of the votes cast by the Members present, in person or by proxy (if applicable) at a meeting at which a quorum is present..." Section 6 of Article 2 defines a quorum is defined as at least fifteen (15) Members at the time of the meeting. Meetings require proper notice and agenda to all Members at least 10 days but not more than 60 days prior to the meeting.

Please use this space to provide additional feedback to the POA Board. Thank you for your interest and input!

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**Please provide your input by returning this survey by any of the following, no later than October 10, 2023:**

- By e-mail: [villagewestcl@gmail.com](mailto:villagewestcl@gmail.com)
- By US Mail: Canyon Lake Village West POA, PO Box 1616, Canyon Lake TX 78133
- In Person: National Night Out Celebration at the Clubhouse, 1262 Amanda Drive, Tuesday, October 3, 2023 from 5:30-7:30 pm (copies will be available in the Clubhouse)

Member Name: \_\_\_\_\_ e-mail: \_\_\_\_\_  
Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_