

Testimonials

Hi Ray,

I actually purchased the software “ADRS Recovery” for Mac the other night. It was incredible. I am usually pretty good about how I work with images, but a lack of sleep and adding Spring allergies, got me. I recovered all of my images but here was the surprise for me. I make it a habit USUALLY of saving via ADRS Recovery to 3 different places for raw and jpeg files. This time I didn't. I also always format my cards after being assured that the images were saved. This time I put the card back in my camera and formatted it as usual, then had to shoot some images of my house outside. I came back in and did save those images to three places. It was then that I realized that I had trashed the folder on my hard drive which contained the earlier in the day images. Your software not only restored all of my raw and jpeg files, 256 to be exact, but also saved 600 more images that were in that card somewhere even though that card has been reformatted over 50 times. I am in shock.

Thanks for a great piece of software. And I shall remember to send a card to you if I ever screw up again and cannot recover the info.

Regards,
Elliot S

Following a trip to a family wedding in Australia, our camera's SD card corrupted. The SD card was not recognized by any machines. We feared we'd lost all the amazing memories we'd captured.

After a brief phone conversation with Gary Dillon at ADRS Recovery. It was clear they were highly experienced and confident they could resolve the issue. We sent off the SD card. Communication was first class, keeping us up to date via phone and email with progress from receiving the SD card, through data recovery to dispatch. We received the photos back on a USB flash drive with 5 days.

I would highly recommend their professional and friendly service.

Ben

Your product worked so good and easy it's hard to see the need for support. Thank you, it saved all the pictures on my camera memory card from my daughter's wedding that was reading as corrupt.

Thanks
Randy C

Thanks so much! The program (ADRS RECOVERY) retrieved everything – I can't believe it! It's amazing! You were so incredibly helpful at a very stressful time for me and helped me take care of things quickly and efficiently. I can't thank you enough. Great customer service!! Sincerely,
Melissa J

Team,

Recently I returned from a trip to London only to find critical data (no backup) stored on my Cruzer USB flash drive was irretrievable due to the drive's loss of format.

I called SanDisk who recommended use of ADRS Recovery ADRS Recovery.

I am... well let's just say I'm technically challenged.

So imagine how excited I was to speak with James W. Earle who gave me the confidence to attempt the recovery.

To my shock I was successful.

The purpose of this email is 2 fold;

1. To acknowledge the outstanding support provided by James and

2. To rave about your recovery product... it rocks... I bought a 1 year license for the deluxe version. I just wanted you to know that you have a new and very satisfied customer.

Steve D
Cisco dCloud Program Manager

Good Day,

I am writing to give special thanks to a representative named Ray Hasinger. I have been trying rigorously over the past two weeks to recover specific pictures that I deleted from my Android cell phone's SD Card back in the end of August 2013. To keep this short and sweet, I have downloaded and tried over 15 of the top-rated picture recovery software (free trial versions). I would have been happy to purchase any of these, but ONLY if they were able to recover the exact pictures in question. Since this is all I wanted and needed this for, I did not want to waste my money on something that would not achieve what I was trying to do. Hence, I attempted to contact all of the companies through emails that were offered with each. My appreciation of Ray is because he is the ONLY one out of all of the companies that properly followed up with my request. In addition, he gave a phone number that I was able to call and speak to a live person. This made all of the difference in the world to me, and I am certain that although others may not take the time to say so, they feel the same way. I have completed two different "reviews" of your product in addition to this email. I gave the highest compliments that I could in those reviews in the hopes that this would benefit you all. Ray was honest with me about what I was trying to do. In this day and age of business, that is unfortunately a very rare attribute. If at any time in the future anyone will ask me about picture recovery software, I can almost guarantee that they will purchase your product after I speak with them. I too will purchase it if I ever will need the application in the future. This is all due to Ray and your procedure for making yourselves available to the client. Thank you again for setting the bar with customer service. If it means anything to you, I greatly appreciate it!!
Best Regards, Steve B

Your phone call and e-mail indicate an extremely high level of customer support which I've never experienced before. Your product (ADRS Recovery) works great. I highly recommend it!

Sincerely Yours,
John F

I'm writing to let you know how helpful your employee James was to me. I lost around 400 pictures on my SD card. I am not very good with computers, so downloading your software was a challenge for me. I called your office and spoke to James at least five times. He was very patient and talked me through every step of using the program. Each time I called he was kind and kept telling me to call back if I needed more help. It is rare to find people who do their job in this way. I was able to get back all of my pictures. I really appreciate all the assistance he provided and felt that you should be aware of the great job he did.
Thank you,
Julia M

Hi Ray,

Have to admit, your customer service is amazing.

The fact that you:

- a) answered my question in a timely manner,
 - b) followed-up with this email and
 - c) followed-up with a phone call
- is just super.

I purchased ADRS Recovery, recovered all my photos from the card and feeling great.

- Michael J

Thank You so much James for your help.

I was so devastated last night thinking all of our photos (all 2,354 of them) were gone.

They are all pictures of my children.

Several businesses and people told us the pictures were gone forever.

Tears of joy today.

You and your program are a God Send!!!

Teresa F.

I can't put into words how we are grateful for the chance to have our unforgettable vacation in Florida photos and video. Thank you and your team for this mission to restore flash memory card.

We were excited when realized that the memory card has been gone even for reading from.

We still don't know why was it happened and what was the reason.

Anyway, thank you a lot for your useful service.

Best Regards,

Nikolay N

I cannot thank you enough!!!! Thank you for everything. Love the personal style business.

Nice to be communicating with a real person. Ray, you were terrific!!!!

All responses were very prompt. Can't believe I am getting the files back so fast.

Thank you so much!

Denise S.

Dear ADRS Recovery –

Thank you, thank you, thank you.

Your program and a very helpful tech named Eric were able to restore all (I think all) of the photographs of a once-in-a-lifetime trip to Paris.

What a joy it is to see the sights I thought were lost forever.

I am most grateful.

So I thank you.

Pat R

Just gotta say, you guys are the real thing.

We were shooting down in FL, a thousand miles from home base, and we lost some data on a CF card probably because we were working fast and pulled the card out before it finished writing.

We tried several softwares (not yours) to try to recover the data, files were unreadable with Canon software.

So i contacted you guys. James actually called me back the next day, and I over-nighted the CF card to you, and you guys did your thing and I just got it back today.

Wow, all files intact, file numbers and exif data good as new.

If we would have had to return to FL and reshoot the projects it would cost me big \$.

Your operation is first class on all levels. Will use you again.

Thank again,

Tom S

Photo team

I just wanted to send you a quick note to thank you again for saving the pictures on our damaged card.

I had a few prints made and put them in a card from our son for my wife's birthday. She shed a few tears when she realized what she was looking at.

The skills of your team are greatly appreciated and the customer service you have provided is second to none. Your services will be highly recommended.

Thank you!

Chris R

Well, imagine my panic when 25% of my last senior session was transferred my CF card became corrupt and unreadable.

All of those images I had worked hard for, that had been meticulously planned and scheduled..gone. I was sick....what do I tell the family? When will we have time to reshoot. What about those moments we had captured and they had previewed...

it was the worst feeling!

I had used other freeware before when over writing personal images accidentally, but I wanted to make sure that this worked so I researched and downloaded the trial. All of my images showed up after the trial scan. I then purchased the full version. I had to rescan and delete the previous results but recovered all but 6 images out of 800+. THANK YOU!!!

Yours Truly,
Happy Customer

Hi Ray.
Your my hero.
I recovered all my photos.
I never thought I'd get them back.
Thanks for your patience and help.
Judy S

Good Morning Ray,

I just wanted to follow up and say thank you for the outstanding service I received from you. The recovered files on DVD arrived one day earlier than you said they would arrive, and everything was perfect just as though the corruption never happened, just as you said!

Truly you and your company are the hero of the day, and spared us the call to Joel and Brittany (the bride and groom), saying we have none of the their wedding memories.

As a board member of the Colorado Professional Videography group, I will certainly be promoting you and your company to our members. You provided excellent customer service, recovered the damaged files at a fair and reasonable price. Unlike most companies, you provided me a firm price before receiving the card.

Can't thank you enough,
Regards,
Cindy B

YOU SAVED MY BACON!!!!!! Count me a satisfied and thrilled customer who panicked in the middle of the night, watching valuable wedding files being accidentally deleted in front of her eyes! I couldn't be more impressed with your product and intend to spread the word.
THANK YOU SO MUCH!!!!!!!!!!!!!!

Jane G

Hello Ray,

Received my memory card & CD from you last week and had a chance on Saturday to have a look. It appears all the deleted shots are now accounted for; the level of my relief is hard to describe. Many thanks for your work as well as for great customer service.

Tom R

Thank you again! We used your software and recovered the photos. It was a life saver 😊

Hi Eric -

Just wanted to say again how easy it was to use your software and how thrilled I was with such fantastic customer care. I have given you guys a shoutout on Facebook as well as I know many find themselves in the situation I was in with special images lost and no commercial data recovery budget to get them back!! Thanks for taking such great care and concern in your

customers. I
made sure to include your name as my technician in the activation process and will sing your praises to anyone else you
might
ask me to!!!
Thanks again... SO APPRECIATED!!!
Kristyn

Hi Eric...great news...ADRS RECOVERY recovered all my key files from a pooched disk...saved me hundreds of hours
of work recreating and invaluable in terms of restoring pictures of my 25th anniversary in Hawaii that were irreplaceable...
Gary from Barrie, Canada... eh

Hi Angela,
I'm not sure who I should address this email to but I would like to express my gratitude for the service that ADRS
Recovery has provided me. I was devastated after I lost over 14GB of photos and videos when my Sandisk card failed in
my new camera.
Time felt like it stood still after I realized I had lost hundreds of precious images/video of my daughters 6th and 7th months
of life.
I had a couple techs look at my corrupted card without any luck or hope of recovery.
I basically gave up on the idea of having those visual mementos back. All this changed when I decided to use ADRS
Recovery.
I can't express how overjoyed I was to have received a voice message one Friday night from a ADRS Recovery employee
saying that they have recovered my data.
As I type this email I am still on an emotional high from this experience (nearly a week later!).
My wife, daughter and I can't thank you enough.
Sincerely,
Marc

I have been using your products for several years and recently upgraded to ADRS Recovery 2013 Pro. I had a particularly
difficult media card recovery job today and your software came through with flying colors. Great product! Much faster.
Very accurate. Smooth, elegant interface.
Ron R.

Thank you so much for recovering my thumb drive files. I can never thank you enough... you are a "lifesaver"!
I am sharing your info with teachers and staff of Virginia Beach City Public Schools!
Sincerely,
B. Sharp

Dear Eric,
I received the DVD with the recovered pictures yesterday, and I everything looks great! You and your team did a terrific
job.
I was very distressed when I found out that a large number of pictures from a vacation on the west coast had been lost, so I
was extremely relieved when they were all recovered intact.
Moreover, I especially appreciated your personal touch when I first talked to you about the problem. Your reassurances
were something I really needed to hear, and I thank you for taking the time to tell me that all was not lost.
I know that your company has many pages of compliments on its website, but please feel free to add this commendation to
the list.
Thanks again!
Francis

I upgraded my ADRS Recovery Software today. I can't thank Ray enough for all his help today. A few things I didn't understand at first but Ray got me through it all. Very knowledgeable, very professional and very kind. Looking forward to doing business with him again.

Thank you,
Tom B

Eric,
You guys are amazing. Got my pictures yesterday and they are beautiful. I really didn't believe I would ever see them. Just to let you know how important these pictures were, we are in our 70s and were celebrating our 50th wedding anniversary with our first and only trip to Hawaii. So thanks again!!!!

Hey Eric!

I got your voicemail and it literally made my (and the sweet bride's) entire week. Wow, I am so so so so happy that yall were able to retrieve all the images! Thank you Lord!!!!



Dear Ray -

I am writing to commend you and your company for your exceptional customer service. It is rare in today's world to have an identified person for customer support who carries a file from the initial inquiry to the end solution. It is also rare to have prompt and even anticipatory telephone support in addition to e-mail assistance. The web links you gave me were helpful, though non-productive with my memory card. Your telephone assistance and continuing contact was encouraging, even though I had to send you the disk for recovery. I have my photos back! Thanks!
Susan

Ray-

You guys are A M A Z I N G!!! Good old fashion mom and pop values!
Thank you for having a REAL person pick up, thank you for the follow up calls, thank you for the follow up email, thank you for the tech support.
KUDOS to ADRS Recovery!!! Truly I am impressed and have ALREADY shared your contact info with other professional photographers!!!

THANK YOU
Blessings-
Debranne

Thank You, Thank You, Thank You! Not that you care but that's my husbands band reuniting for the first time in 27 years! You have made my day as I was crushed. I have shot thousands of photos and never had this happen. You have saved some important memories for us! Thank you!
~Michelle

Hi Ray-

We just wanted to send our sincerest thank you for your assistance with our failed CF Card! We had previously sent the card to another company per a professional organization's recommendation. They weren't able to recover the data & we had pretty much lost all hope. We were soooooo happy to receive your phone call today! We have posted your information & a recommendation on a members only site that thousands of professional photographers have access to.

We've had a lot of stress over this CF card mess & are so happy to finally put it to rest. We're looking forward to going through the images upon their return to us. Again, thank you so much!!

Hope you have a happy New Year!! We'll recommend you to anyone who needs your services.

Sincerely,
Emily N & Chuck S

Alex:

BLESS you, THANK you!!!! These were from a 5 hour photo shoot yesterday. 17 families Christmas cards and portraits!!! How can I thank you enough? To me, you're a genius!!
You just made my day, my week, my month, and seriously saved my reputation! I couldn't ask for anything more!!
Ray F.

I want to take a moment and thank you for helping me download ADRS Recovery Deluxe. You were most gracious and very patient.

More importantly, I want to thank you for the amazing program that rescued my photos. I thought my photos were long lost. ADRS Recovery Deluxe is nothing short of amazing. The memory card had been sitting for nearly two years and I'd given up all hope of retrieving the photos.

ADRS Recovery Deluxe started working its way through the card and thirty-three minutes later the photos were recovered.

Thank you!

George J

Alex...

THANK YOU! Seriously...THANK YOU!!!

I spent all day yesterday freaking out until I found Rescue Pro and I am now breathing normally again as all the images were recovered and are now sitting on my hard drive! THANK YOU!!!!!!!

Have a great week,
Carly

OMG, Wow I was so happy with your product, it was worth the \$40. I had 2000 files on my micro sd card and within 15 minutes it recovered all my files and I am very thankful there are products out there like yours that help.

Amberlyn

THANK YOU!!!! You guys rock. My 32GB CF card crapped out in the 7D with loads of photos on it and you went above and beyond to get the information off the card for me. This appeared to be a challenge for ADRS Recovery but from where I sit – the challenge was attacked head on rather than simply saying “sorry, too tough”. You got new equipment in order to do the download and I am incredibly happy and pleased with your work.

Well done, and THANKS so much.

Paul N

Hi, Ray -

I just got my box of DVDs! I don't know how you got all the data out, but I can't thank you enough! I will download all five disks as soon as I have a chance. If I have any questions, I'll send you an email. Thanks, again. It's the best \$275 I ever spent!

Sincerely,

Linda L

Good Morning Angela,

Thank you very much guys for recovering my pictures you don't know how grateful I am. I was devastated just thinking that those memories were gone.

Thank you so much for your help and great customer service. Hope no one I know goes thru this but I will be advertising

you here in Laredo.

Norma C

Hi Eric,

Thank you so so much for my paper and for recovering my files. Your company is amazing and I will highly recommend your company to everyone. I also want to thank you for sending my recovered items out US postal service priority. Thanks again you have made my day.

Thank you,
Annamarie

Ray:

Your software worked perfectly. 3 months of family pictures were saved! As well as my wife's sanity. We almost lost the pictures of our 2nd daughters birth. We tried those free recovery versions from cnet and they did nothing. We thank you for providing high quality software that actually works.

Albert

Hi Grant,

I am very pleased to report that my disk recovery operation with ADRS Recovery yesterday went perfectly. I have back all of the engineering drawings and equipment manuals I have created over a period of 10 years, with the original filenames. This is important as there would otherwise be hundreds of drawings to investigate and rename.

Buying ADRS Recovery was money very well spent! I will never make the error to back up to the same disk as the data is on again, how I did this in the first place I do not know.

Prior to using ADRS Recovery I had tried several Freeware programs, some of them found the directory structure but only produced empty folders. ADRS Recovery has worked exceptionally for me.

Thank you for ADRS Recovery!

Kind Regards, Robin.

Dear Ray,

Over the weekend I received the disks you sent with the photos and videos recovered from our SanDisk card. I can't tell you how much it means to me to have the photos from my safari. It was the trip of a lifetime and now I will be able to relive it again and again.

With gratitude,
Wendy F

Ray:

I wanted to say thank you for rescuing essentially all my .mos files form the SD card I sent in. I am delighted to have the output which was so easily nearly destroyed. The potentially faulty card reader, and cables have been trashed!

Thanks again for a job well done.

John K.

I just wanted to let you know how happy I am with the recovery that Eric did for me. I had lost all hope after using consumer recovery software and going to another local data recovery service. Eric recovered 98% of my video files and did it in a very short amount of time. Reasonably priced too for the size of the card (32gb!). I would recommend these guys to anyone who needs their data recovered by experienced professionals at a reasonable price.

Andrew W.

Thanks for your follow up. I have been able to recover all files flawlessly. Since nothing was written to the card since wiping it, I could recover without much effort. The software works great and fast!

Sincerely,
Albert Kiefer

I am blown away. I tried to recover photos off a SD card with another recovery program and it found NO files. I then used ADRS Recovery Limited 3.5.6.6 and this programs recovered 3476 Photos. I am totally amazed when I had erased and formatted this card in my camera and this program was able to recover 3476 photos. What can I say but WOW!. This is the first time I had ever needed to recovery anything and your program did what it said it would. This just made me your customer for life. I just in shock. Thank You Sincerely for having this great program.

Sincerely,
Gene Lombard

Hi Ken,

Thanks for your follow up. I have been able to recover all files flawlessly. Since nothing was written to the card since wiping it, I could recover without much effort. The software works great and fast!

Sincerely,
Albert Kiefer

Good afternoon Eric,

Just wanted to express my gratitude to you and your company for your recovery services. I mailed my USB last Saturday, 5/7 and you were able to recover ALL of my information and call me with the great news by end of business Monday, 5/9. Only 2 days, that is outstanding service and customer service.

I had precious sonogram printouts of my daughter I thought I would never see again!

I will make sure to let all my friends know if they ever need to recover their information to contact you and your company

Another happy and satisfied customer,

Mildred Avila

Ray-

The ADRS RECOVERY software worked! It was able to recover almost all of the files. The clips that I really wanted were saved. Awesome. You the MAN!

I will be forwarding your info to the GoPro tech that I have been working with- there are MANY GoPro users out there with cards that got corrupted through various methods. Yours is the first software that I have found that works on recovering GoPro MP4 files- and I believe the first that has been tested on their new 3D system. I am impressed!

Thanks,
Chuck

Eric-

You were a tremendous help today with my problem of ACCIDENTALLY DELETED DIGITAL PICTURES FROM A WEDDING. Everyone, including people at Office Depot where we bought the camera, Nikon (the type of camera we just bought), and the man at SanDisk (the manufacturer of the SDHC card we bought for the camera) told me there was NO WAY to restore the pictures!

Luckily, I listened to my daughter in law, who told me to go online and put in "recover deleted digital pictures". This is where I heard about your company and decided to try the demo. I couldn't get this to work right, so I called the company and was routed to you, Eric. And was I lucky.... you walked me through each step until I indeed did recover every picture we took at the wedding (746 in all). You were able to talk to me in language I could understand, and told me each step, one at a time!

Thank you for being there for me!!

Please forward this to your supervisor! If it gets you a raise or brownie points, you deserve them!!

What with all the stress from all the tornadoes that hit Alabama last Wednesday, I didn't need any more stress! And I was indeed stressing over this. (The wedding was outside, but they had to buy generators so the bride could get her hair done up just right and for hot water for showers, and for the food and music. All went well, so despite the storm, the newlywed couple is happily married and now I can print the wedding pictures and make an album for them.

Thanks, thanks, thanks!!

Donna Dickens

Ray-

Thank you very much for the follow up. I am very impressed with the level of customer service I have received from you.

I am not accustomed to this type of delivery of service from any Company online. I very very rarely buy anything online for various reasons, but am extremely pleased with what you represent and the help I received. I am in the customer service industry myself and am very involved with my customers I see every day as well.

Kudos to you my friend. I have mentioned your software to 3 people now where I work and what to do if they ever run into what I did.

Good job!!!

Many thanks,

Dave Ouellette

ADRS Recovery-

You answer the phone with a "live" person, have people that are friendly, helpful, and speak English well. You guys got us back to work quickly when I had trouble with transferring a license. You're great to deal with.

Just wanted to say "Thank you" for that.
George Schubert

Hello Grant,

I just want to say a very big thank you for all your help and assistance. I did recover some of my babys first pictures and the extended family pictures and more. I am very grateful for all your help and assistance. "You really are one in a million" with all my constant calling you for help.

I have never met or spoken to a very patient and helpful person like you-I must tell you I was amazed and still am. I just want to say a very big thank you for your professionalism and great, no- outstanding customer service.

You really are... "one in a million".

Thank you Grant.

Regards.

Lucy

To Whom It May Concern

On March 28th I was referred to your company for retrieval of a SanDisc. I had tried multiple methods of retrieving the photos and really didn't hold out much hope. Through your live chat I connected with Ray. He suggested that I use your software and gave me the link to do so. I attempted to follow his instructions but was not successful in finding my irreplaceable photos of my first grandson's birth and a trip to Walt Disney World with my three year old granddaughter. I cried, again, thinking that all those precious memories were really forever lost.

About an hour later I received a personal phone call from Ray. I was shocked that he actually called to begin with, but then took the extra time to help me not only understand how to download the demo but then stayed on the phone and talked me through the process and purchase.

It is so wonderful to know that there are still people in this world who will go the extra mile in their job. You should be so very proud of this employee and his work ethic. I cannot begin to thank him enough for his help, his follow through and giving me back those precious keepsakes. Please take this as the absolute highest commendation that I can give via email.

Thank you for your time,

Bonnie Bilotta

Hi Grant

Superb program. I lost nearly all my files in a transfer from SD Card to iMac; I already had MediaRecover from about 6 years ago, which I updated and which got back about 10% of the photos. Your ADRS Recovery got back ALL my files.

Brilliant, thank you so much. Cheap at twice the price.

Regards

John Roy

Jason,

Please forward this to your supervisor for me.

Thanks so much for all your help. We had important pictures on the memory card. My husband had backed up onto a portable iomega harddrive. Guess what, they weren't there, and for the first time had deleted them.

I not only called once but probably 5 times. Jason's patience and calmness was very nice to hear while my pictures were stuck in demo mode. But we had purchased the product and could not move the pictures or right click. Sadly each time I clicked the rescue pro like to upgrade etc it also closed the program and we had to wait 15 to 20 minutes for them to scan and save again.

Alas, Jason put me on hold to discuss the problem. Bringing up the Vista Operating system and running as administrator, password protected which I believe they tried to do, only comes up with 3 different programs on our computer which is obviously a vista problem.

Hurray we did it on probably the 5th try. Thank you Jason for your patience. I had thought we had lost the pictures forever.
The Ferguson House

Hi Grant,

ADRS Recovery recovered data from a memory card that had been exposed to humidity and temperatures below freezing as it recorded data on a wild condor. We had almost given up on the chances of recovering data as nothing else that we had tried had been successful. Luckily ADRS Recovery recovered the full dataset. I am hugely indebted to them for their services.

Thanks again. We are still hoping to send another card or two your way, so I might be in touch again soon.

Best wishes

Emily

Eric,

Thank you SO MUCH for your call just when I thought I was going to lose it — again!

I recovered ALL of the lost files, plus quite a few from before I formatted the card. You all do MAGIC!

Thank you again. I think I've recovered from my heart attack now. (The images were of a wedding — the whole ceremony was lost.) I'm exhausted, and now I'm relieved, thanks to you.

Now time to fix those cameras...

Margaret

Hi Ken

Good News!

The software is installed and the pictures have been saved.

Thank you very much for your effective and expert help.

Keep well.

Kind Regards,

Roland

Eric,

I just got to see the pictures on the DVD that you sent me. OH, how happy I am!!

You all make my day, actually...you made my MONTH!!

Those were some incredible pictures, and I don't know IF we all have the opportunity to re-live the moment.

I want to thank you, because you clearly put in the extra effort.

Thanks again from the bottom of my heart.

Sincerely,

Pas Iaderosa

Ken,

Thanks for your response. I purchased a new cf card of your company and received a registration number. Luckily I was able to recover the files. I'm positively surprised about the effort of your company. My compliments.

Kind regards,

Eelco

Hi Ray,

I was able to recover my files and I am very happy.

I accidentally formatted by memory card in my digital camera and wiped out all of the late summer/early fall pics I had not yet printed. I was devastated.

The ADRS Recovery did exactly what it promised. I tried the demo first and when I saw the pics were recovered, I purchased the full product immediately. All pictures were recovered along with some pictures that I had already deleted on purpose.

Thanks!

Jen

To whom it may concern:

I may have lost all the photos on my SanDisk memory card so I started the download of ADRS Recovery and got stuck. I called and talked with Ray on the phone and he was most helpful and patient. Then he followed through with another idea via e-mail.

I am very impressed with your tech advice. Ray responded so quickly to my e-mail questions.

I have had far too many phone conversations with people I can't understand nor do they comprehend what I'm saying. It was so refreshing to deal with Ray.

I really appreciate the good service, follow through I received from him.

Thank you,

Nancy Rubin

Ray,

Your software worked perfectly!!!

I was able to capture all my pictures of the Great Wall of China.

Fantastic service!

Thank you,

John

Thanks

This product is amazing!

It recovered 70 pictures I took last year in Lamagaon, a remote village in North India.

I thought they were lost forever.

Neil Barker

Hi Rob-

Just a quick note to thank you for both your email and your phone call follow ups. I am extremely impressed with ADRS Recovery's customer service!!

The ADRS Recovery software worked without a hitch! I recovered 200+ RAW files of a dog portrait session that would have been irreplaceable. The panic I felt when I first tried to upload the images was quickly replaced by calm when I saw the ADRS Recovery software go to work. Thank you!

I will definitely recommend this product to all of the photographers I know. I hope to never need to use ADRS Recovery again, but it is reassuring to know it is there!

Again, many thanks!

Mike

Michael Bagley Photography
www.michaelbagleyphoto.com

Michael,

I wanted to thank you SO much for finding the whole document! You and Robert were very polite the whole time and I am very glad you worked so hard on it.

Thanks again for
doing everything you could to get all my stuff back, it meant a lot.

Sincerely,

Kirstyn Knicely

To Whom It May Concern,

Thank you so much for the help you gave me in recovering my lost pictures! Everything worked as it was supposed to – once, with your help – I figured it out.

Thanks Again!

Don Tincher

Ray,

I purchased the ADRS Recovery on-line immediately after the demo software downloaded proved it could read the card. I was able to recover all files (over 1,300 pictures) and I think all that my wife had deleted via the camera (as we began to think the overall file size of all files was the problem). I am happy with the technical support I received via the on-line chat and was pleasantly surprised by the voice mail and this e-mail as most companies pursue the sale and you never hear from them unless you call the help line.

I also reformatted the card via the camera, took 1 picture, and inserted it to the computer card reader and it worked. So, I appear to have purchased (at a store from research I had done previous to contacting SanDisk) an external card reader to connect to my PC for larger card capacity needlessly. But I will save it in case I need it in the future.

I have on my computer now treasured photographs of a two week vacation that my wife and I will likely never do again so the price was well worth it. And for a year, I have the capability with ADRS Recovery to recover pictures potentially lost if I had not reached out for help ... as well as now knowing I have this as an option.

Regards,

John

Dear Sir or Madam,

Your program is amazing! I bought the 4-gig CF card that had your ad for ADRS Recovery because my old one had popped a CF error and made some 150 pics inaccessible! I was inconsolable! I looked into having professionals retrieve the data, then your ad literally fell out of the box.

I downloaded and ran ADRS Recovery and it detected, 1.93 GIG of pics! I downloaded them and got the pics I thought I had lost, along with a TON of other pics I did. Talk about good at what it does!

The CF card is still bad, but I now have the pics I need. What a great thing!

Thanks! I'm sold!

Tom Pine

Dear Sir or Madam:

Today, in a fit of desperation I purchased ADRS RECOVERY Pro 2010. I had lost (Thanks to the Nikon Transfer program) nearly 200 irreplaceable photos. I was desperate. I searched a 32 GB SDHC card, and found EVERY file that I had thought lost! I may have been lucky, but to my mind I was lucky to find your program.

I can't tell you how grateful I am for your program. I will happily tell all my friends and former/future photography students about your program for recovery of photos. It took me almost 12 hours of searching and then backing up, but I recovered all the files I thought to be lost.

Thank You!!!

James Flikkema

Hi Ray,

I just received the disk with my data back. Thank you so much for your help – I was so happy with the service that if (God forbid) I need it again, I will definitely be a repeat customer. It is so rare to be promised something and actually get it (especially with fast turnaround).

thanks again

Melissa

Hi, my name is Jerrold, and I'm a freelance photographer.

It's 3:30am here, and I wanted to let you know that your software (ADRS Recovery 2010) just saved my relationship with two clients. I arrived back at my home office from an event shoot this evening (a grand opening with the president of the company, board members, etc) and plugged my SDHC card into the reader only to find that it contained a grand total of 18 corrupt files (with dates and times corresponding to YESTERDAY's shoot, not today's.) I had shot over 200 images. I was near panic.

After hours of frantically searching and reading and downloading trials of image-recovery software, yours was the ONLY application that recovered a single one of the missing .nef files (in fact, it recovered all of them!)

This software is probably the best \$40 I've ever spent in my professional life, and I shudder to think of the phone calls I'd be making tomorrow if I hadn't found it.

Thank you.

Jerrold Adler

www.jerroldadler.com

Eric,

I know that this project is not complete but let me say this; you should be proud of the efforts of your team. I am most impressed by the concern showed to me that the files I get back are correct & usable. Sandy could have unloaded the card to a DVD & mailed it back without care that I wouldn't be able to use the information, but he didn't. It is difficult to find that level of concern for my problems in a company today, but you have certainly exceeded my expectations to date.

If you are able to extract usable data from my card may I have your permission to send your company's web site or your e-mail address to my coworkers as a "go to guy" for issues such as mine?

Pete

Hello Eric,

I received the file and I wanted to say how happy I am for what you and your company did for me. The customer service you offered and performed is second to none and hard to find in this day and time. You should be commended for your kind, speedy, and helpful service that you provided for me and my fire department. I will recommend your company to others in the future.

Thanks So Much

Jason Ingle
Assistant Chief
Boger City Fire Department
Lincolnton N.C

Sandy,

I appreciate your help this morning. My daughter's photos have been recovered and saved on our computer. It was money well spent.

I am very pleased. Thank you again for your help.

Julie Kiser

Thanks Ray

I recovered all my files easily. Great product. I've been telling all my photog friends about it.

Rick

Hi Ray,

I just purchased the ADRS Recovery software and it worked!

I was really in a jam, I tried a couple different programs with no success and I was getting pretty worried I wouldn't be able to retrieve the lost files.

Tell your people you have another happy customer.

Cheers,

Tom Marchand

Basetwo Media Inc.

Rob~

I received the CD in the mail today.

Thank you once again for your assistance. I told our IT person about ADRS Recovery in the event that he encounters a similar problem in the future.

I also appreciate the personal and prompt service. You all get an A+! Way to rise above the economic downturn.

Have a great week!

Monica Zhang

Hi Ray,

Thank you for your offer of assistance. PRAISE GOD for your product that recovered 144 images that would have caused us to go shoot a bunch of Teams over again! Thank you so much and I'd be glad to heartily endorse your product in any forum!

Ken Brolin

TSS Photography in Central Virginia

Ray,

Again, I really appreciate your help. I hope you forward this note to your supervisor. My head is no longer aching—you were very patient and spot on with your help!

Thanks so much 😊

Shelly Gardner

You all have absolutely awesome customer service.

I got the license transferred last night and now I can reformat and sell my old laptop. The three times I have communicated

with your company I was surprised to get a response within minutes as opposed to days from other companies.

Great job, great product. I've actually only had to use it two times in the past two years, and both times I was able to recover the pictures that I needed. Well worth the money spent.

Keep up the great job!

Sincerely,

Kent Shockey

Michael,

My husband and I really appreciated your help yesterday.

The pictures were salvaged and "all is right with the world".

Thanks again for your help.

Alice and Larry Jordon

Eric,

I received the disk today of our Disney pictures. They were WONDERFUL!!!!

I can't thank you enough. You also gave me a great anniversary present. When I got your e-mail saying you had recovered some of our pictures, it was our 5 year anniversary on that very day.

Again, thank you so very much. You have no idea what these pictures mean to me and my family.

God bless you!!!!

Karen Lindquist

Hi

I needed to write a quick note to thank you for saving me. I am so thrilled to get the very important information I needed off my flash drive.

I thank you so much and will spread the word to all I know.

Thank you again!

Dennis Lamarche

Hi Rob -

It's the file!!!! It's the file!!!! Woohoo!!!!

Thanks for all your help. It's been so nice working with you and all the assistance that you've given us – it's a great

service you all are providing. I'm glad your company partnered up with sandisk – I had total confidence that you would get everything back.

Hope again you have an awesome day.

Pam

Dear Ray,

I did buy a copy of ADRS Recovery in order to recover all 985 NEF photos from a recent short trip to the Yucatan of Mexico. I am a very satisfied individual as not a single file was lost from this 8 GB SanDisk memory card. Although this memory card gave every indication that the space occupied by the files was still being used, the folder containing the files just vanished as I was trying to download all the files to my portable hard drive.

ADRS Recovery really came through for me. I am a very happy individual and I thought the price for the software was extremely reasonable.

Thanks for your wonderful software.

Chuck

Rob-

Imagine yourself on the way to the biggest presentation in a year; the market has been down, business has taken a beating and up pops a huge customer with months of business for you. You (me) are on the plane making the last polishing touches that will wow them, and suddenly the guy next to you decides to flex his 'tiny wings' and fly right into my flash drive, stuck into the side of my laptop, and snap it off. Oh, says the putz, I'm sorry; great, nothing is suddenly there and I can't get the presentation off the main computer because the IT guy is on vacation.

I called San Disk, and they referred me to ADRS Recovery. I call them and make arrangements to FedEx the drive to them in Florida. Only a couple days later, the recovered material is in my hands, the presentation is in the hands of the client and they love it.... business (read survival) is in the bag for 2010. I cannot thank Rob and ADRS Recovery enough for 'fast tracking' this repair. It came back to me on the most timely magic carpet available; situation fixed, panic over.

It's going to be a nice weekend...thanks Rob, more than you can know.

Mike Nicholes; Portland Oregon.
Inventory and Supply Chain Management
Consulting and Training; worldwide

Eric,

I received the DVD of my recovered files today and downloaded them onto my computer, and made a couple of backups. Everything is there and in working order, thanks for being there to assist with the file recovery. Your service is very much worth the cost of being able to recover lost data.

Captain Fred Nelsen
Deputy Fire Marshal
Bureau of Fire Prevention
City of Ontario Fire Dept.

Hi Grant!

A big thank you for your amazing recovery software. We photographed a huge fashion shoot with models, stylist, location, hair & makeup, photographer etc and got so carried away we filled our 4G card only to realize at the end of the day it was corrupted. Yesterday the photographer handed the card back to me saying it was full but only one pic was readable. I searched the internet today and found ADRS Recovery and to all our astonishment the shoot was saved!

The best \$40 dollars I've ever spent....I'm telling everyone.

Regards,

Tim Palmer

Publisher and Editor

Resident Magazine Pty. Ltd.

www.residentmagazine.com.au

Ray,

We purchased the software and were able to recover 90+ photos from a recent trip to India—spared us from a lifetime of arguing over who lost the pictures. Best \$40 I've spent—still owe you that beer.

Take care,

Rick

Ray and the Group of ADRS Recovery,

Just a quick note to express my sincere appreciation for all of your hard work to recover photos and document files from the Maxtor external hard drive after they were lost when I transferred them from the Windows PC to the MAC. Before I learned about ADRS Recovery, I had discussed the lost files with several people and companies including Apple, SeaGate and they informed me that the files had been overwritten and there were no means to recover. A Friend told me about ADRS Recovery after they had used software to recover photos from a thumb drive.

Ray Hasinger was my first contact with ADRS Recovery and he was not sure if the files could be recovered but, wanted to give it a try. I estimated that there were 4000-5000 photos on the external drive. My wife and I dropped a jaw when we received an email that said ADRS Recovery had recovered 22,000 photos and 700 document files.

I can't brag enough about the courteous and professional staff of ADRS Recovery, You all are outstanding in my books.

Forever Grateful,

Charles Misak

Medford, Oklahoma

Eric,

I received the data in good order.

I appreciate the excellent work you did and the professional manner in which you carried it out!
If you would like me to convey this to your boss, let me know. I am always happy to commend good folks.
Best regards,
Dave Platte

Ray,
Many thanks for taking your time to help me recover the photos. I couldn't have (and wouldn't have!) done it otherwise.
As I always say, 'everything depends on the right person.' And you were it.
Thanks again.
All the best, Fran Zak

Ray,
I just want to thank you so much for retrieving my data from my flashdrive. It was such a relief getting my files back, not to mention the valuable lesson of backing-up my data. I've been taking college courses for several years now, and the \$75 I spent to get my files back was well worth the learning lesson in comparison to the hundreds per class I've spent and learned much less. Thanks again. I greatly appreciated it! I have already sung your praises to my IT guys at work that were certain my flashdrive was a lost cause.
Sincerely,
Jackie White

Hi Grant,
We thank you for staying with us thru this process. You are the best "ambassador" of your product and company, as you spent your time and expertise in guiding us to a successful data retrieval.
With gratitude,
Vedasto

Thank you for the excellent customer service Ray, I was not expecting it but you definitely went out of your way to make sure I was taken care of. You are a credit to ADRS Recovery and will receive my business in the future!
Lloyd Sandas

Sherri,

I wanted to write and thank your company for your assistance with recovering my photos on my memory stick.

Thank you to the kind young lady who answers your phone calls. She is courteous and listens to the problem before transferring a call. It is so nice to have a live person answer calls.

Thank you to Ray who assisted me initially and called me when he returned from lunch to make sure that I was doing ok with my download.

Thank you to Sandy who assisted me with my download. I had done something incorrect and Sandy explained the process to me in simple terms so that my less than perfect technical mind could understand.

I am happy to say that your software did recover my previously deleted photos of my priceless memories. Thanks for your patience and kindness!!!!!!

Sincerely,

Brigette J. Beaton

Thanks Ray,

I got the pics off the CF and the SD and since I purchased the Deluxe version, I also got the movies from the point and shoot Nikon.

Great product with unparalleled service!

Dave Luks

To: Eric

I would like to thank you very much for the support provided yesterday. I was able to retrieve the pictures that I believed were lost. You can't imagine my wife's face when she saw the pictures!!!

We had just returned from a fantastic trip where she took about 250 pictures from the Amazon jungle. Upon downloading them to the computer an error occurred and when she tried to do it again the disc appeared to be empty...

Thanks again for this fantastic product and for the excellent sales & service team!!!!

Best regards,

Ariel Kaufman

Hi Michael,

Installing and registering ADRS Recovery was very fast and clean, with as little room and few files as you told me.

Sometimes tech support teams are made of real, responsive and nice persons ;=)

Thank you for your help,
Michel

Hi

I take this opportunity to thank you all for such great service with your quick response to my recovery issues. I have successfully downloaded the rescue pro as instructed on the coupon and it has managed to retrieve lost files from a wedding I recorded in southern Turkey late last year. I was particularly happy to see the video come through. I usually do not erase things accidentally however after a late night from the wedding and being jet lagged...well you know what I mean!!!

I really believe that all recording devices such as solid state cards etc for cameras should come with your software it's an invaluable tool. Furthermore the camera instruction manual should warn users not to continue using the card that has data accidentally removed or lost.

Thanks again and I thoroughly recommend your software to all users and camera manufactures should take note.

Yours sincerely

Ibrahim Mehmet

Dear Ray,

I received the DVD with my data on it. Words cannot express the joy in seeing all of my files again. You were not the first IT professional to look at the drive, but you were the first to give me the result I needed! I am grateful to have been directed to your company; I thought my data was gone for good.

I received the DVD with my data on it. Words cannot express the joy in seeing all of my files again. You were not the first IT professional to look at the drive, but you were the first to give me the result I needed! I am grateful to have been directed to your company; I thought my data was gone for good.

Thank you again, and may God's rich blessing be yours in the coming year.

Jill Bradway

Hello,

Just a brief note to let you how much I appreciate the assistance that Sandy recently provided to me in connection with a memory card issue. Sandy was timely in his responses, knowledgeable, patient and professional. He presents your organization in a very positive light. In a day when people often seem to care less and less, Sandy takes an approach that is 180 degrees in the opposite direction. I appreciate his assistance, and I trust that you appreciate his efforts as well.

Don Montemorra

Ray,

I just wanted to say thank you for your service and timeliness in the process. When dealing with people's documents and files, you guys really know how important your work is, and you made me feel very confident and comfortable that my data would be recovered. Thank you also for how quickly you got the info back to me, despite me being half way across the country. It was worth every penny!

Mike Miller

Your software is absolutely amazing! I was asked to take some wedding photos for a friend's wedding and declined because my first wedding photo foray was a nightmare 20 something years ago. I took a couple hundred awesome photos anyway, and the bride and groom were thrilled with them. Lo and behold the bride asked me to mail her a CD of the pics to use for Christmas stuff. I recently updated both of my computers to Windows 7 and was SURE I had saved the pictures somewhere. Not the case! I had four formatted SD cards and no pictures. Long story short, purchased your software, checked all four SD cards, BINGO, all photos found and downloaded. They are now on a CD and on the way to the bride to use for Christmas.

Your stuff ROCKS!!! Thank you sooo much.

Kent Shockey

I'm a professional photographer, using SandiskCF cards in a Mamiya ZD camera, which produces camera RAW files in an unusual format (.MEF files). I had just done an important job with no chance of a reshoot – when I got back I took the card out of the camera, and placed it in the card reader as usual. But instead of seeing the card mounted on my computer as I expected, I got a message saying the card couldn't be read, and I had a choice – ignore, initialize or eject. I tried another card reader – same message. I put the card back in the camera – which said the card needed to be formatted. I tried various disk and data rescue tools I have – nothing worked.

I looked at the Sandisk website and saw they offered a data recovery service via ADRS Recovery. I filled in the online form, and promptly got an email from Grant Woods acknowledging my request. I spoke to him on the phone, and he told me to send in the CF card. Because of the unusual format of the files, I was not expecting them to be able to get much back. Within hours of receiving the card Grant told me they thought they could recover the files, and sent me four samples. Three were fine, but one had a problem. I asked them to go ahead with the recovery – about 85% were completely fine – the rest showed the same problem as the sample – only half the image was visible. But as I had plenty of exposures to choose from, this didn't matter, and the job (and my reputation) was salvaged. They offered to do more work on the problem files to see if they could rescue these too, but as this wasn't necessary, I didn't pursue the matter.

My conclusions – a first rate outfit, with excellent feedback and very good results at a great price. They even turned down my offer to charge me more if they needed to do more work than they had expected. I'd have no hesitation in using them again, or recommending them.

Best wishes,

Angelo

Customer Service,

Last night I sent an urgent email needing the services of your technical staff. When I checked my email this morning, Dave Dabney had already responded and ready to assist. After five emails this morning, and all with very prompt responses, my files were recovered. I am in debt to Dave and also to your software. You saved myself from an embarrassing situation with a client. Thanks again; I'll refer your product to anyone I know needing file recovery.

Michelle Mero Riedel
Riedel Photography

Hello Ray,

After trying two other types of recovery software, I tried ADRS Recovery. ADRS Recovery was the only one that was able to recover my NEF files. Yahoo! Thanks for the great software!

Paula Mims

Hello Ray,

Just wanted to know I was able to recover my photos. YEAH!!! These photos were of the first marathon I ever ran. It was quite an accomplishment and to not have these photos to share would have been a shame. As I stated before, the IT team here at NMHU was not able to recover any images with the software they use. Your company's product worked wonders! I will recommend you guys to anyone with recovery issues. Is there a place where I can write a review?

Thanks so much.

Kind regards,
Anita Lavadie

Hello

This is the best 50 bucks I've spent!

I found my deleted videos on the first try. And got to watch them finally, because I had deleted it without even downloading and watching in the computer, as I had only looked at part of it on the camera screen.

All in all, its a cool program. and you guys have the best tech support.

Thanks again!

Kathy

Hi Sandy,

Thank you so much for the very quick response. The program appears to be working!

I would like to commend you and your team for a most excellent customer service department. The best I have ever dealt with in fact.

Regards,

Misha

I'd like to thanks Grant and the team and ADRS Recovery for the excellent service received. I thought I had lost some important data for good when my memory stick stopped working. Grant recovered every last piece of data within 2 hours! The cost was minimal and the service was exceptional."

Dan Fortune

Sales Director

Alltrade Printers Ltd

Dear Ray!

Thank You, Thank You!

I am so thankful for your service and that you saved ALL the files on my thumb drive. Your service was prompt and very much appreciated.

Best luck with your future successes!

Kimberly

Dear Grant,

The data CD arrived last week, but I was not able to download the photos onto my computer until last night, hence the delay in my reply.

The good news is that all is well. I do not know whether the corrupted photos were ones that I deleted in the camera, but I am happy that most of the photos have been recovered.

I tried a different card in the camera and had similar problems, so exchanged the camera (it was within 30 days of my buying it) and so far everything seems fine.

Finally, I just wanted to tell you that you have been superlative, and have provided an outstanding service. You were clear about what could and could not be done, you managed to recover the bulk of what are irreplaceable photographs and you were very fast indeed. I am going to recommend you to Jessops, in writing, and I will certainly let everyone I know how good you are.

Many thanks for your help.

Kind regards,

Hanno

Oh my god, I thought my pics from my vacation were gone for good after my girlfriend accidentally reformatted the memory card in my digital camera!

BUT, I found your site and downloaded your program ADRS Recovery and ALL of my pics (and then some) were there! You can't imagine how happy I am right now.

Thank you so very much for making this technology available, love you all!

Very Satisfied Customer!

Lee Womack

To the Immediate Supervisor/Manager for KEN KOPLOFF:

I just had to take a moment to tell you what an absolute jewel your employee, Ken Koploff, is to work with. In this era of "hurry up", he showed endless patience and understanding as I tearfully described my stupidity in my attempts to download my pictures from a 4GB SanDisk.

Not only did he "make the sale" of the software for your company, he renewed my faith in the kindness of strangers— Thank you for hiring him—please give him a HUGE raise—and place me in your VERY SATISFIED customer file!!!!

Regards,

Joan Purnell

Ray,

I want to thank you for going the extra mile to retrieve the pictures from our damaged camera card. Thank goodness I found you and your company. A local company was not able to retrieve our pics, so your diligence was greatly appreciated. To refresh your memory, these were pics of our Italy vacation and now we have the pics to go along with the memories.

Thanks again!

Debbie

Hello-

I apologize for not contacting you sooner. I was out of town for a wedding since Wednesday. But, I came home tonight to find a DVD with ALL my missing photos! I cannot thank you enough for helping me out. Those photos were priceless! I will definitely be referring you to everyone I know should they ever run into a similar situation. I cannot believe how technology works and that you have created something to retrieve missing data.

Thank you, thank you, thank you!!!

Katie

Hello-

I want to thank you for your restore program. Thanks to all who make it available to those of us who delete things by accident.

God Bless and keep you!

Verna Jones

Thanks so very much for the prompt service.

Thanks also to Ray for his excellent customer care skills and for following with me on this matter. I hope I will never need your services again, but if I do you can count on my business. I am 100% satisfied with your service.

Best regards,

David

Customer Service Manager

Fluid Metering, Inc.

Awesome!

Because your outstanding service and follow up, your company should have you personally hand deliver to Hawaii. Who do I need contact?

Tanya and I would thank you for your help with us remembering our trip!

Sent from my Verizon Wireless BlackBerry

Dear Eric,

Thank you for your successful work and helping me out of "between a rock and a hard place." Your service is certainly essential for me and others, I'm sure.

Thanks again,

Patty

Dave,

Thank you for the help in getting the activations of the software, I have been able to get them working without a problem. Tech Support is hard to find now days, but you all should be the model for others to look up to.

Take care

Mike

Hello!

I wanted to communicate with you that I have received the CD, and all my pictures were retrieved! I can't tell you how exciting this was. I am truly amazed and grateful for all your assistance. Not only does your company provide a great service at a great price but the service I personally received from you was extraordinary. Your responses were prompt and informational. You gave me hope when every website out there said there was none. I would love to visit all of those websites were people were asking for assistance asking if anyone knew what could be done. Most people blogged after they had tried several software's like I did with no avail. Every answer they received was that nothing could be done that there was no more hope. I would love to visit as many of those sites as I can and let everyone know that there is help and include your website address. I hope this is not a problem.

Again thank you so much for everything you have one happy customer!!

Maria

Hi

Thanks so much for your help. I am home now, and the photos are recovered! I'm so grateful. Your customer support has been wonderful as well, and you will get positive word spread around among my photographer friends.

Thank you!

Kirsten

Hi Grant,

Thanks for the email. Yes we have received the software and have used it successfully. My only comment about the software is that it is brilliant. My wife and I have recently returned from a three week holiday to the States, we toured Southern California and Arizona; during the trip I took hundreds of photographs with my Nikon digital SLR. In the course of the holiday the camera failed repeatedly in every conceivable failure mode, fortunately I have a number of flash cards and a portable hard drive, using a combination of both, I managed to retain all the photographs many of which were corrupted, with the aid of your software I have now managed to recover all the photographs. Without your product photo memories of a holiday of a lifetime would have been lost, many thanks.

Regards.

Ed

Ps I would not hesitate to recommend your product to anyone with a digital camera.

Dave-

Absolutely brilliant -worked first time!!!

You have just made one young student [and her tutor] very pleased indeed as this was essential course work she needs for her Final Design Assessments and was irreplaceable.

Thanks very much for your valuable time, effort and patience – we are really do appreciate it!

Regards.

E J Findlay

Hi Grant

THANK YOU – IT WORKED!!!

Many thanks for your patience with my many e mails – I have now recovered 268 photos most of which were irreplaceable and a specialist photo shop could only recover 90 and said the rest were corrupted – thank goodness I ignored this comment. I will certainly recommend

ADRS RECOVERY as the product does the job and your customer service is excellent.

Cheers!

Carole Trethewey

Ray,

THANK YOU THANK YOU THANK YOU!

I am a wedding photographer, and these were the photos from the cake cutting, and the father-daughter dance....I am grateful for the software that saved these images!!!

Sarah

Ron,

Thank you again for absolutely everything. You are a life saver. I received the DVD today. Thank you, thank you, thank you. I am very happy with your services. I will certainly recommend your company to anyone if they are ever in the situation that I was.

Michele Medek

Thank very very much Mr. Gomez! You are a life saver . I look forward to picking up the package later this week. Have a great week and continue being blessed at your awesome talent with jump drive/electronics.

Victoria Henry

Hi Ron,

That is great news! I am looking forward to receiving the final product.

Its been a pleasure working with you and LC. Your service has been outstanding and very professional.

Best Regards,

Dave Mogdans

Hello,

Thank you again, you really have no idea how much time and work you have saved me, I have learned a VERY valuable lesson about backing-up important files. .

You guys are awesome, tell everyone involved I said thank you!

Andrea

Hello Eric!

Thank you so much for all of your work for the recovery. You have saved me hours going over my books to re-write my lost notes, not to mention about 5 years off my life!

THANK YOU THANK YOU THANK YOU!!!!

Jen Presti

Hi Eric,

Thank you so much for all your help and such a timely turn around time!

I am very grateful you all were able to recover my files.

Great work!

Petrina Turner

Hi Ray,

Thanks!!! Your software and support in aiding how to recover files gave me back my 1 hour and 45 minute long home

video of the kids which has taken hundreds of hours to edit. Pictures, video, music and the Premiere Pro project are all back in working order.

Good that people like you exist when people like me accidentally formatted the wrong drive...

All the best from Norway,

Sverre

Dave,

Everything seems to have copied perfectly, a 100% successful recovery.

I would like to thank you for your assistance. Having been both a user of support services and for many years responsible for pre and post sales support at CompuServe, I have witnessed varying standards of service. I can only describe the support you provided as nothing short of superb. Once again, many thanks and have a great weekend; the user of the damaged laptop is certainly going to have a better weekend thanks to your efforts.

Regards,

Alex Kerr

Grant that's wonderful, take the next couple of days off!

Many thanks, 508 images transferred (only about 100 actually needed).

Best Wishes,

Ian Gorton

I had a problem. I had accidentally deleted my recent photos from my camera digi-card. I immediately went on the web and found the Photo-Recovery Web site; purchased the software and within 15 minutes had recovered my photos – including my uncle's WW2 medals awarded after he was killed some six weeks after the D-Day landings. You will understand this was most important to me.

So thanks to Photo-Recovery – they made my day!!

Dr Thomas Brown

Hello,

I finished retrieving all of my lost appraisal pictures thanks to your program and a special thanks to RON for all of his phone help before and after the sale. He is definitely a very patient man with all of my questions.

Thanks again

Barbara Balik

I've been a pro photographer for over thirty years, and started working with digital photography about seven years ago.

After realizing that my presence bothered her spectators, a singer who contracted me decided to perform an extra night with closed doors so I could take the best possible shots of her and her musicians. You can imagine my horror when I realized that the 200 pictures I took had simply vanished from my CF card when I plugged it to my computer.

While not computer illiterate, I am by far not an expert and quickly got confused with the directions given by some data recovering software. However, Grant Woods at ADRS Recovery was able to help me upload and use ADRS Recovery successfully.

In a world where clients are more quickly lost than found, I can't tell how grateful I am. I'll make sure to recommend ADRS Recovery to my colleagues and friends.

Christiane ROBIN

Aix-en-Provence, France

Dear Eric,

I just wanted to thank you so much for recovering my photos from my trip to the Grand Canyon and the Fiesta Bowl!

I really appreciate all of your help and would recommend your service to anyone!

Thanks again,

Randi Robertson

Hi,

I just wanted to drop a note and let you know what a great product I think you have and even more, what great personnel you have.

I brought your product specifically for one person who is a family friend. He became seriously ill recently and without going into too much detail, was in very low spirits. To top off his illness, his hard drive crashed and he had no way of getting the data. His hard drive contained your standard word and excel files but more importantly it contained pictures of his family which were not stored anywhere else and were understandably irreplaceable. With the help of Ron and your ADRS RECOVERY Pro tool, I was able to restore all of his files including the pictures he treasured so much. I can't begin to explain the joy you helped bring to our friend and myself too for that matter. It may not sound like much but for a person fighting a serious illness, every little victory counts. I'm glad we could help get this off his mind.

Thank you for the product you provide and a special thank you to Ron who was very patient with me while I tried to navigate through your product and a couple of mistakes I had made. You have an excellent product and outstanding service and I'll be sure to recommend your products to anyone in need of them.

Thank you,

Dwight

Ray,

I want to thank you very much for all your help yesterday. I truly thought that all my pictures were lost. Thanks to your phone call and further help when I called you, I was able to recover all my pictures. You were very patient and I really appreciate it.

Andrea Gilmer

Dear Ray,

Words cannot express how grateful I am to have found ADRS Recovery.

My heart sank when I plugged my flash drive into my computer and realized it had malfunctioned and was no longer readable. As you know, I am getting married this May, and I had spent the past month scanning about 250 photos to use in scrapbooks I was giving my bridesmaids as part of their gift from me. I had JUST scanned the final photo two days before my flash drive crashed (Murphy's Law, I suppose!). The thought of spending another month gathering and scanning those photos all over again made me sick to my stomach.

Luckily, when I called SanDisk to tell them about the drive, they recommended I reach out to ADRS Recovery. You were super helpful, patiently giving me all the necessary information and reassuring me that LC was usually very successful in these cases. And with the policy that I only pay if you are able to recover my files, I really felt I had nothing to lose. I mailed in my flash drive next-day air on Wednesday, and I nearly fell over when you called me Thursday afternoon to let me know that LC was able to retrieve my files. I couldn't believe my photos were recovered — and SO quickly!!

I received the CD in the mail on Saturday, and when I checked it, sure enough, there were all my photos, safe and sound. I am beyond thrilled! You have no idea how much time, energy and grief you saved me. With all the stresses that come along with planning a wedding, starting this project all over again was the last thing I needed. And now, thanks to LC, I can just pick up right where I left off.

Thank you SO much for your kindness, your expertise and your VERY speedy turnaround! You have made me one happy bride, and I will absolutely recommend you to anyone I know who ever faces a problem like mine =)

Christine

Paramus, NJ

Dave,

IT WORKED! Thanks for your time and your support. The world needs more people like you who still care.

Good-luck and take care.

Thanks again,

Carlton

Hello Mr. Ray,

I am sending you a HUGE thank you for all your help !!! I have retrieved all of the 595 pictures from the borrowed camera and have learned a good lesson.

I have also started spreading the word of what you did for me. I don't think I've heard so many "OH MY, REALLY" in one day.

Again, my sincere thanks to you,
Cherie

Hello Dave,

Thank you so very much. The ADRS Recovery Deluxe is working just great now. I got it installed and up-and-running. I must say, this extensive customer service you and everyone else has provided has been absolutely phenomenal. It also just makes me glad to know that SanDisk and ADRS Recovery are committed to their products. Many thanks again in dealing with me on this,
Wesley Monts

Ray,

You saved 592 photos! Thanks again!
Aloha,
Stacey

My Name is Martinez Quteaz Davenport, Sr.

Some very important college files were deleted from my computer as a result of a computer problem. I took my computer to Best Buy to see if computer Technicians could recover my files. The aforementioned company wanted over \$900.00 to recover my files.

I was recommended by someone to use the recovery system from your company. I talked to Sales Supporter Ron Gomez whom did an outstanding job in explaining the ADRS RECOVERY Professional SW Demo system to me.

Mr. Gomez spent over 2 hours with me making sure that the ADRS RECOVERY system would help me to recover my files. I purchased your product and recovered all of my deleted files. Your system is an outstanding system and very user friendly!

I will recommend your company to people needing to recover deleted files. Also, the price of your system is a fair price, but even if your system cost more than the price that it is currently selling for it would be worth the price for such an outstanding system!

Keep up the great technology and customer service! Also, I purchased the CD for the ADRS RECOVERY and it was a fair price and it was delivered within two days of my order.

Martinez Quteaz Davenport, Sr., M.S.

Professor – Baltimore City Community College

Thanks Ron for your help,

I was desperate at first when I lost my images, but now I recovered my images very fast.

Thanks for Everything.

Elena

To whom it may concern,

I wanted to say thanks for the great level of service provided by Grant Woods while trying to recover my pictures.

I've been extremely satisfied and impressed by his professionalism and customer service level and as a result I've already recommended your company to friends of mine.

It's rare to see such a great level of service and again worth noticing it.

Regards,

Natascha Siegrist

Dear Eric,

Thank you for all your help. I was able to retrieve the photo's of my Grandkids and put them on a new chip and my wife put them on our digital photo album.

We are very happy with the new software and your expertise was very helpful.

Armond Regan

Dear Sir/Madam,

I would just like to write to you and express how impressed I am with your service and products.

I recently had a problem downloading ADRS Recovery and contacted ADRS Recovery by e-mail for support. No sooner had I clicked send, I received a phone call from Mr. Grant Woods offering his help. My first impressions were that this kind of service is only dreamt of.

Grant then took me through all the procedures with e-mail support, and the whole thing was successful.

As a final note, I hope this message gets to the highest authority and Grant Woods gets the appreciation he very much deserves.

Kind regards,

Mr. Graham Woodward

Hi,

I was contacted by Ron Gomez when I downloaded Rescue Pro to try and get my pictures back from my memory card. He stuck with me and tried to help me get them off by finding new programs for me to try and download to see if they would

work. They didn't, and I think that we found out that my pictures were corrupted. Ron offered to try and retrieve them from where you are, but I don't have the money if you were able to retrieve them, so we just aren't going that route.

My purpose of this email, is that I wanted to tell you what a great worker that you have. He was friendly, helpful, very prompt to get emails back to me, and very willing to help me get my pictures back. He is awesome. Thanks for everything.

Sincerely,

Jenny

Ron,

I have to tell you – I was very pleasantly surprised to find how well your product worked. As you know, there are hundreds of software available to retrieve lost files, I choose yours...I was so thankful to get back all of my pictures – I thought they were gone forever. I was under the impression that you cannot loose files on an external hard drive – boy was I wrong!!

Anyway, thanks for the great product.

Sincerely,

Dorinda Burks

Eric,

I just wanted to thank you for all your much needed help. You went the extra mile to make sure that I was fully taken care of.

My daughter and I are extremely grateful that our Presidential Inauguration pictures are recovered.

I will definitely recommend this service to everyone I know who owns a digital camera.

Sincerely,

Joe B. Sims

Ray,

I tried almost a dozen program demos (both PC and Mac). Yours was one of only 2 that would even mount the corrupted card. The other program found 9 photos. Yours recovered 341 photos. This included the 20 most recent photos that I most needed as well as hundreds that had been downloaded and 'erased' over the past year.

Given that some of these programs would have cost almost \$100, I consider yours a bargain.

Thanks!

Christopher

Ray,

Thank you! This is the BEST customer service and product I have seen in a long time – Thank you so much!!! For the

most part I would say
ADRS Recovery recovered 95% or more of my lost files. That is awesome!!
Thanks again for such great service!!!
Happy Holidays!
Bill

Hi Dave,
Thanks so much for your prompt help and for your great product – I can't thank you enough as I have just managed to retrieve the entire last year of my 2 year old daughter's life from my SD card!
Thanks again,
Lauren

Ron,
Data recovered from FTTP, it's all there, you guys saved my BUTT! Great Service, efficient, quick & helpful. You went above and beyond!
Thanks very much!!!
Steve

Hi Ron
We received the CD today!!
Thanks so much! Those pictures meant the world to Lindsay. We appreciate your kind service. God Bless.
Have a very Merry Christmas!!
Sharon Spengler

Hey Ron,
I just wanted to let you know that I received the cd with my pictures on it. Thank you so very much for such a speedy recovery of my data and lightning quick return to me. You guys are the best. Happy Holidays to you.
Sincerely,
Thomas Oliver

To Management:

Please accept this letter as a compliment for Ron Gomez in Sales Support for ADRS Recovery. His customer service is extraordinary in today's business culture.

Recently, I had a flash drive from which I could not obtain stored material. I called the company who manufactures and sells the said brand of flash drives. When I told them that I wanted the material retrieved, they recommended your company.

When I called your company, I reached Ron Gomez. From the beginning, he was helpful and gave clear instructions as to what to do with said drive. He emailed me and attached a recovery form. I mailed the form and the drive and contacted him by email. He corresponded with me throughout the transaction. He called my home and left a message that the drive was being mailed back to me and that the recovery was unsuccessful. His attention to this matter and my concern was evident even to the completion of transaction which was a refund from your company.

It is not often in our busy world today, that I as a consumer feel that my needs are being heard and met in such a courteous way. Your employee, Ron Gomez, is truly a shining example of what customer service should be. Your company will continue to do business because of employees like him. He was prompt, informative, and courteous.

Thanks for such a pleasant experience. Although my stored files could not be retrieved, I am glad to know that your company is available for future help.

Please commend Ron Gomez.

Mary Ann Long

Hello,

Just wanted to thank you for an awesome product. It saved the day again

Tom

Ron,

Thank you so very much for your efforts. You have no idea how happy that I am that you guys were able to recover the pictures for me. You and your staff have been nothing short of superb. I will recommend your company to everyone that I know. I will let you know when the disk gets here. Thanks again. I hope you and your techs all have wonderful holidays.

Sincerely,

Thomas Oliver

Hi Ron,

I received the CD with my files on it in today's mail and everything seems to be fine. I just wanted to thank you for your help and promptness in getting this back to me. You have saved me many hours of work re-creating this information.

Carole Chaitin

Eric,

I received my DVD today. While the thought of paying \$125 to retrieve data I shouldn't have lost in the first place bothers me, after talking to others, I find that \$125 (while expensive to me) is an exceptional price for data recovery.

...

I will look for a USB connector so hopefully this will not happen again. Thanks for the info.

Thanks again.

Stephanie

Hello-

I just want to say thank you to you and your team for recovering the data from my flash drive! I want you to know that it was greatly appreciated! It is as if you all saved my life, because my life was on there.

Thank you again,

Maria Polydefkis

Ron:

Thank you for your response, which, even if automated, demonstrates an understanding of customer needs.

The demo worked. I bought the software and used it successfully ... and have already recommended it to a friend.

Also, I had previously purchased a competitor's software — Stellar Phoenix Photo Recovery — but it ended up being a locked, proprietary software that downloaded recovered images a .jpeg that would not import to iPhoto or open in PhotoShop. Totally worthless and a waste of \$39 ... which was part of my recommendation to a friend to purchase ADRS Recovery.

Best Regards,

Dick Moody, Ed.D.

Ray,

Here's the story: My wife's company gave her a going away party and I left my Nikon D3 home and instead took our vacation camera the Nikon D40x which uses SD cards. My default backup is to first burn a DVD by using our two Card reader/DVD burners. Well the firmware need to be updated to accept 2 gig or larger cards in the burners. Well the updating got done but not before the card got reformatted but not used again.

That was in June ... A busy wedding month. Jump to September and my wife finally asks about the pictures from that party. Well I can't find a DVD of it anywhere and it's not on any of the computers. So it's in the wee hours of the morning and I get all the SF cards together and from home on my iBook I remember that the SanDisk Company has a excellent product Rescue Pro and I own it but I'm home and it's on the studio computer. I also know that when my wife wakes up I've got to tell her, "good news honey I found the pictures from your party".

By the way all my current cards are SanDisk and I require my photographers to get SanDisk.

So I go to the SanDisk web sight and then support and get transferred to your site and down load the demo, recover the images so she can see them. Go to the studio and recover all the images to the hard drive and I'm SAVED.

So that's the story. Great product because it works!!!

Thank you.

George Schaler

Owner

Schaler Photography

Ray,

We couldn't thank you enough for successfully sending the much needed files for my daughters project, I really appreciate your fast assistance in retrieving our data.

thanks again,

Angelica Guzman

Ray,

Thanks very much for the follow up.

I LOVE YOUR PRODUCT.

I followed the directions and was able to use the demo to recover my photos, and then buy the full version to actually get them. From there it was a quick transfer into iPhoto. Easy to use and was a great relief to get the photos of my son's very first football game after I pushed some wrong buttons on my camera.

I had a whole bunch of other photos on that same card, so in actuality, while I was only interested in the last batch, I recovered over 1400 photos.

Thanks for the great customer service and great product.

Mike

Management,

Just want you to know how much I appreciate Ron Gomez's work to restore some of my files from a shattered flash drive. I don't know how he did it apart from a miracle from God, but I'm sure glad he did. I had over 30 pages of a doctorate paper stored on there that I had failed to back up elsewhere. Ron was wonderful through the whole process.

Sincerely

Mike Foster

Good Morning Ron,

Just letting you know that I picked up the mail today and found the recovery disk in there. Thanks! Just took a look. A few

failed to be recovered, but all in all Thanks For a Job well done.
Will highly recommend you and your company to others if the need arises.
Lioba

Thank you, Dave!

I have downloaded the software and recovered 261 photos and 19 movies! Although I had already saved the majority of these to disk, there were some precious photos and "progress" photos that I would not have been able to duplicate! Even if I never need the program again, it is worth the money!

I appreciate your assistance.

Theresa King

Attn: Ken Koploff

Thank you again for recovering the photos from our Europe vacation. They mean so much to us, as we will probably never take this trip again.

I will certainly recommend your service to anyone who experiences a similar problem.

Warmest regards,

June R. Hays

Hello Ray,

I wanted to thank you for coming through so quickly, efficiently and professionally during my data crisis experience.

When I received your phone message I was so relieved and impressed with you and your company, and so grateful that I chose ADRS Recovery to recover my data.

Thank you once again for all your support and your great work, and I will certainly refer ADRS Recovery to all my Toronto colleagues.

Have a great day,

Dr. Robyn Stephens

Ray,

I received the disc on Sat. and everything I expected was there!! I am so excited! Thank you so much. It felt like a miracle after using our own file recovery program, something touted as professional strength; taking the chip to a photo store with no success. I am so impressed, thrilled, delighted with the results. I have been telling everyone I know and sent your link out to many friends.

I was further impressed by the quick turn around and your excellent customer service. Thank you again!

Feel free to pass this email up to your boss or however your company spreads kudos! Your team rocks!

Philese Selden

Dave,

I just wanted to let you know how happy I am that your wonderful program DID RECOVER ALL OF MY MOTHER'S 80TH BIRTHDAY PHOTOGRAPHS! I ran the program a second time and was absolutely delighted to see that all 119 photographs were recovered. The first recovery was only 48 images. I bought an expensive card reader at Wal-Mart and thought it was defective. I returned it and exchanged it for another reader and it worked great. But the saving grace was your program. Thanks to all the engineers and your support. I will highly recommend your program to all my friends!

David Black

Hi Ron,

Thanks again for all your help. Also the heads up on the new recovery software for Macs. I'll keep that in mind. Hope I don't need it but I know where to get GREAT help if I do. As I said on the telephone Friday you have a customer for life.

Thanks again,

Tom Brescilli

Brescilli Photography

Hello Ray,

Thank you for following up. I was able to recover my photos without any issues. I wish I came across this product first. A family member recommended a different program. I purchased the program, but for whatever reason, it didn't work. It was a waste of \$50! I was hesitant to buy another program, but when the photos came up in preview, in the demo, I had a better feeling that this program would work. And it did! I immediately saved the photos to disc. I'll recommend this product to anyone who finds themselves in the same situation I was in. Thanks again.

Sincerely,

Michelle Pinto

Ray,

I received the "recovery" CD in yesterday's mail. I can't begin to thank you folks enough for rescuing the pictures on the SanDisk Ultra II SD Media Card.

As a result of your efforts, my niece learned a very valuable lesson about downloading and backing up digital pictures on a regular basis. Your efforts saved the memories of a wonderful, once in a lifetime, trip for her and her son.

I appreciate all that you and ADRS Recovery have done to resolve our dilemma.

Sincerely,

Mike Fenchel

Ron,

I'm very pleased with your work. I would say that you were able to restore at least 99% of the pictures. Many thanks for getting our memories back!!

Sincerely,

Jim & Martha Murphy

Hi Ray,

This is the BEST email I have ever received! I thought for sure, that I had blown it, and began the grieving process by telling all my friends about the photos that "got away" There is nothing like "hope" to carry the day, and you and your company's expertise, of course.

I am going to email SanDisk how pleased I am with you folks, and thank you personally, a hundred times!!!

Best,

Joel

August 2008

On Saturday night, a nightmare occurred in my home...I accidentally formatted my CF card and lost 800 pictures!! Pictures of a wedding, a funeral and a family vacation. I was close to becoming physically sick...I looked up my camera manual and it told me that if I formatted my disc, the photos were gone forever. I cried myself to sleep. In the morning, I went to the nearest "Geek Squad" computer group at Best Buy and they told me (2 of them) that the data was lost and not to waste any of my money on gimmicks who claimed that they could recover my photos.

I didn't listen...why you ask? Well, a really nice fella from the United States returned my panicked call on Monday and told me to go buy a card reader and call him back. He couldn't make any promises, but he sounded so optimistic! So I did as he told me to, (the Best Buy reps said that the card reader would not make a difference, the photos were gone). I bought it anyway and came home to call my new founded friend/hero Ron Gomez, an employee of ADRS Recovery.

He was extremely helpful...he talked me through the whole event of downloading the demo and when it recovered 2600 pictures, I could have kissed him through the phone! He then sold me the full ADRS RECOVERY package (which was worth every cent!) and I was able to recover all of my "lost forever" photos. How can I thank your employee and the technology in which he had? I can't...all I can do is express my sincere gratitude to him via e-mail. His patience, optimism and wonderful customer service brought back a smile to my face and memories for my family.

Thank you Ron!

Jennifer Miller

Regina, Saskatchewan, Canada

Hi Dave,

Thank you so much, I really appreciate your excellent customer service and will be sure to send my photographer friends your way!!!! Good customer support, much less great customer support, is so difficult to find and I stick with the companies that help when I need it!

Thanks,

Darcie

Hi Ray,

I received the disc today and was very pleased with the results. I lost a few pictures but you people retrieved the ones that count.

I want to thank you for all the help. You and your company went out of your way to help me. In all the years I have been in business, I don't remember any company being as helpful as you people were.

The information you sent with the disc was very helpful. I have some pictures that only print the top half and often wondered why. Now I know, thanks to you.

Thank you once again. It has been a pleasure doing business with you. I will remember you, so if I ever runs into anyone with the same problem, I will HIGHLY recommend you.

Sincerely,

Bill Montgomery

Eric,

Thanks so much for the good news. I look forward to the diskette in a couple of business days.

You don't know how much you have made my day for recovering 3000+ files that I so desperately need. Thank you....greatly appreciated:)

Best

Walter R. McCollum, PhD, RODC

President, McCollum Enterprises, LLC

Hello Dave,

The program worked very well. I appreciate your and Ron's great customer service- thanks very much, I'm impressed.

Thanks!

Walter

Hello,

My name is Jason Strong, and I just wanted show my appreciation for the professional way in which Ron helped us to recover over 400 photos from our much needed vacation to Las Vegas. We are forever grateful for the service that you provided to us and we are speaking highly of you in many circles.

You guys ROCK!

Jason Strong
Gulfport, Ms

Ron,

Dropping a line to let you know the software worked amazingly well. I'd love to know what you were able to figure out that no other recovery software I own could do.

I was getting the dreaded "no preview available" jpeg error. Your software was the only one that would do the trick.

Thanks!

Murph

Sandy and Dave,

I cannot tell you how pleased I am with the service you have provided. I've rescued my sons photos, which were a once in a lifetime trip to Myanmar. Thank you for your time, patience and effort in helping me accomplish this. You guys are so knowledgeable that it was a pleasure to make this happen.

Best,

George

DESPERATE HOUSEWIVES

George W. Perkins

Executive Producer

Ron,

The CD arrived with the missing pictures from my daughter's wedding. Thank you and your company for doing such a great job of recovering the lost pictures from the memory chip. I will pass your name along to others who need your service.

David Bischof

Hi Eric,

I just wanted to stop and write and say thank you for all your help today. We bought the program you suggested and it worked perfect.

I want to thank you again, I don't know what I would have done if I couldn't get those pictures back.

Thanks again,

Gary

Dave and ADRS RecoveryStaff,

Thanks for your help and patience!! I finally had tech support disable my workplace security settings and was able to run your software without any hitches. I recovered the photos that I had inadvertently deleted. Thanks a MILLION!!!!

Victor Alvarez, MD

Dave:

Just for your info...ADRS Recovery® saved my butt yesterday, it saved hours of re-shooting all because I wasn't paying attention and formatted my disks before downloading. I thought once you formatted the info was lost forever.

Randall

Ray,

I had no idea such great customer support came with your product: it is an added bonus. I installed and ran ADRS Recovery® Deluxe and was able to recover all of the files I had lost. 600 Jpegs from an important photo shoot were missing and a reshoot would have been costly and time consuming.

I will recommend your product to everyone I know.

Cheers,

Jay Mueller

Ray,

OMGosh. This product saved my butt!! I photographed a wedding, and I was uploading the files, and realized the most important files weren't there, and I'd "uploaded" all of my cards! So, going back through them, I found the corrupt card... and thank goodness for your program, all of my files (and then some!) were saved. It's amazing. Thank you SOOO much!!!! I was hesitant about the \$40 at first, but now it's definitely money WELL spent! I just hope I don't have to use the program again 😊

Cate

Hi Ron,

Thank you for your wonderful news regarding recovering images for me. You don't know what a relief that is and how so thrilled I am. You and your company have shown such outstanding consideration and service that I would recommend your company to anybody.

I also have attached a sample of the work I do. The images that you recovered are shot on a green screen and then the image is extracted and placed on whatever background I or my clients desire. Thought you would be interested in seeing the finished product.

Again, thanks for all of your help and I'll talk to you soon.

Richard

RLS Photography

Dear ADRS Recovery,

Ok, so this morning I woke up with one mission... to get back the vacation pictures that I so inadvertently DELETED on the last day of my Florida vacation. I had been told that you could purchase some software to recover the pics. I initially tried to use another company (we won't mention names...ok we will...ADRS Recoverytools.com) and they were NO HELP.

They would not even give me a number to call them, and every "support" reply I got from them was completely bogus. They did however, in one of their e-Mails, give me a number to call ADRS Recovery for some additional software.... so I gave it a try. I was so completely frustrated when I got Eric on the phone. He was SO KIND, and answered the basic questions I had before I even bought the product. He walked me through the demo process, and was completely ready and able to help me when I called with my (probably silly) questions. I CANNOT THANK YOU ENOUGH FOR YOUR HELP. the demo proved to be my SAVIOR as I was able to recover all the pictures that I had just "reformatted" from my card. ERIC, THANK YOU FOR BEING SO KIND AND HELPFUL. NO WORDS CAN EVER EXPRESS MY GRATITUDE!

Jennifer Marlin

Dear Ron,

Thanks so much for following up on my e-Mail to ADRS Recovery. I appreciate so very much the help and the software made available for me. I had lost one year of pics Including the wedding of my youngest daughter. I will never understand how this happened and know that I didn't delete the pics but obviously there was a glitch somewhere. I was so distraught at the loss but you would not believe my excitement to see in the demo ALL the pics I had lost. I had already bought the software and downloaded it online and inadvertently missed putting your name in my order form. I do apologize for doing so. But I really appreciate your following through with me and will recommend this program to anyone who I find may need a service like this in the future. You guys are great. Thanks for all your help and for just making my day.

God bless,

DEB

Eric,

I recovered all of my pictures and I'm so excited.

Please pass my message on that I did not have anywhere to comment on your help. I wanted to say that without your patient urging and clear explanation I probably would not have attempted to recover them and I can't thank you enough for your help. I'm sure you give the same thoughtful, courteous and caring help to all your customers. You made me feel like I could call on you and any time.

Thanks again,

Polly Prusch

Ray,

I cannot tell you how awesome you guys are!!! I was horrified when I lost about 70 pictures from the birth of my nephew.....even worse....I was the official photographer so no one else took any pics. I was going to give them all copies of what I got.....which would have been nothing until I found your site. The software worked great, all 70 pics were recovered and it even found about 10 pics I had lost earlier in the year that I thought were gone forever!!! I am telling everyone about your product.....again thank you, thank you, thank you!!!

Andrea

Hello,

I would love to take the time to say I love your company and your software!!! Your company saved my back side and I just wanted to tell you thank you, thank you, thank you. 😊

Tony

Photography With Heart.

818.340.7474 Studio

866.732.2499 Toll free

www.photographywithheart.com

Ray,

Thanks for the follow-up. This program appears to have recovered 200 pictures from our Disney trip and you have no idea how happy we are and how stressed we were when we thought we lost them. So far I recovered them and saved them on my hard drive in the standard JPEG format. They appear readable. I have now burnt a copy onto CDs to take in to get developed.

Honestly, at this point, this may be the best \$40 dollars I have ever spent. Seriously.

Brad

Dear Ron,

I received the CD with the recovered files and the toasted flash drive this morning. Everything looks great.

Most of what was on that drive was personal and irreplaceable. As such, it was worth every penny of the cost to have it recovered. LCTI did a great job for me and I especially appreciate your courtesy and the speed with which the recovery was completed. If I ever need such a service again, you folks will have a repeat customer. I will also spread the word far and wide that ADRS Recovery is the way to go for data recovery.

Once again, thank you very much,

Mark Womack

Ron,

ADRS Recovery® was actually the third commercial program I bought that promised results in unerasing our Disneyworld photo files off a 2gb SD flash card. The other two programs did not have the capability of being redirected to a location that held the pictures. This program was the only one to recognize that there were more than 1gb of pictures and to resurrect them virtually without loss. If anyone needs the ability to recover their photos I will be sure to recommend ADRS Recovery!

Thanks again,

Rob Hudson

THANK YOU, THANK YOU, THANK YOU

You guys are miracle workers. I just used your software and was able to recover over 1,000 photos off two CompactFlash cards. These were photos that I failed to back up (in a hurry and didn't take the time) and my hard drive on my computer crashed last week and my files were lost! I am so happy to have discovered ADRS Recovery® and will tell all of my photographer friends. This is a must-have piece of equipment in every photographer's toolkit.

Thank you again and please tell Sandy I really appreciated his explanation. Everything worked like a charm. Have a great weekend. I'm celebrating tonight!

Rene Griffith

Dear ADRS Recovery,

After my son's 3rd birthday party, I discovered that the media card from my camera was completely blank. We had taken dozen of photos and really wanted him to be able to remember this wonderful day through photos. ADRS RECOVERY® recovered about 90% of the photos!

Thank you, thank you, thank you!

Parents in Oceanside, NY

Hey Ron,

I wanted to send a quick note to let you know that I was able to recover all but 5 of my photos. That was a very reasonable loss! Thank you so much for you prompt call and e-Mails. THANK YOU!!! THANK YOU!!! THANK YOU!!! I was a complete mess thinking I had lost over a years worth of photos.

sincerely,

Jennifer

Wow! What technical support!

I've been in the IT business for 38 years, as programmer, analyst, program manager, and CIO. You folks are a breath of fresh air.

Thanks for going WAY more than "the extra mile" to explain the problem and resolve it. Hope I never need your software but, if I do, I'm sure it will impress me yet again. Thank you, all.

Bob

P.S.: You all really DO work as a team. That's what impresses me MOST about your organization. Always better have more than one pair of eyes looking for a solution...

I just wanted to thank you for excisting. I just was able to save very very important pictures that affected many lives.

Ella Levin

Dave,

It works perfect ! I've been able to restore all of my lost pictures ! Many thanks for your excellent and quick support.

Best regards,

Mark

Dear Ray,

You are the MAN! I can not believe the customer service!!! You are awesome!!

We were on your website on Sunday, you called to follow up on Monday, we e-Mail with you (and you answer as if you are waiting just for us), we Fed Ex overnight the card and you call the same day the card is delivered to tell us that you found our files!! Customer Service at it's best! I would highly recommend ADRS Recovery and I would ask for you if I ever encounter a problem again!!

I have a photography business and the lost pictures were from a wedding. Half of the wedding was on that card. I was devastated! And then we found your website and the AWESOME customer service. Thank you for saving my reputation!!!

Annie Arena

www.anniearena.com

Dear Sir or Madam,

I want to take this opportunity to convey to you my satisfaction with the assistance provided to me by your support center. My call was answered yesterday evening by Sandy. I knew very early that I was in good hands. He is knowledgeable, thorough and perhaps most important to me, he was able to outline what had to be done in a manner which was not only helpful but comprehensible; I realized that he was also teaching. I don't believe that I will need to call for assistance again. As one who must manage operations-budget: cost/ man-hrs/ cust sat, etc., he is a keeper: he speaks technical to the non-technical, concisely!

In my other life, I hired and managed highly paid technical people for a international corporation and while we could find, hire and train these people to represent us, TEMPERAMENT and the ability to SPEAK TO THE CUSTOMER was and still is essential in keeping those service contracts. In my other life, I would have hired Sandy.

Lee Morgan

I recently purchased this software from you, THANK YOU!!! It recovered all 644 pictures from

the memory card, I am SO happy, my son is just happy I am not so frantic any more! My grandkids pics are on that card, they recently moved across country, so I was very anxious about it, I was impressed with the ease of use (I am not very savvy at this type of thing), also, very impressed with the cost, I was willing to pay just about anything to get this type of program. I was also very impressed with the demo, try it before you buy it, was wonderful, it recovered all of the pics so I could see that the program worked before I purchased the software and it might not have worked for what I needed. Just wanted to let you know how pleased we are with the program and the results from using it.

Thanks, one more time,

Cheryl Murray

Dave,

As I mentioned on the phone, this last change did it. I was able to get the ADRS Recovery® software to finish the scan and I recovered all the erased files from my SanDisk® CompactFlash. WHAT EXCELLENT SUPPORT YOU HAVE PROVIDED !!! Thank you so much. Dell, Microsoft and HP have a lot to learn about quality of customer support from companies such as ADRS Recovery.

Great product and excellent support – SanDisk® is lucky to have a business partner that takes such great care of its customers !

sincerely,

Fima Vaisman

I ordered a 4 gig SanDisk® CF card for my new Olympus E-3 camera. The disk came with a file recovery program called ADRS Recovery®. This program worked great on my new card until I converted from Jpeg to shooting with RAW images. Then the card recovery program no longer was able to identify my new camera's proprietary ORF raw files. I e-Mailed and got an immediate reply.

The customer support person at ADRS Recovery gave me an online account to upload sample (ORF) files which his team then went to work on. Three days later the sent me a link to a revised program that worked!!! Have you ever had service like this before...anywhere else? It's a retail miracle!!

And no, I don't work for them...just appreciate real customer service when I find it.

Martin Kimeldorf

Eric,

Thank you so much for all of your efforts and attention. I really appreciate you assistance with this.

I received the other CD but haven't had an opportunity to check it out (it arrived this morning on my way out the door). I will let you know as soon as I pop it into my computer at home.

Also, I wanted to let you know that I passed on your information to my father-in-law. He owns Computerland stores in the area and has been looking for a company to send this type of work to since they don't do data recovery at their stores. I hope you don't mind, but I have had such a nice experience with you company I figured other people in our area might as well!

Thank you again for your help; have a terrific weekend!

Amy

Dear Ray,

I cant even begin to thank you enough for ALL your support today!!! I never would've been able to follow through with

my situation without you and Sherri (I think that is the woman's name that answered my calls and directed me to you).

I thank you from the bottom of my heart, and I appreciate how patient you and Sherri were with me.

I hope you are able to forward this to the people above you in your amazing company. Thanks again, and I wish all of you a happy and healthy new year.

All my best

Adrienne Batterman

Phila Pa

Dear Ray,

I am glad you followed up because I wanted to thank you for your help. It all worked out. Everything seems to be working well. Thank you so much. Make sure your supervisor sees this because the service is great.

Amy F. Weinberger, CEO/President

www.thinkingcenter.com

www.thegapschool.org

Hi Ray,

I just wanted to write and tell you how very much I appreciate your help yesterday! When ACDSee deleted so much — and so many years of work — I was in a panic thinking it was gone forever. Then ACDSee Tech Support referred me to your website and I spoke with you. I was able to recover probably 90% of the info I had lost (some were too poor copies to recover I'd imagine). Not only did it recover my lost digital scrapbooking stuff, but family photos that I had no other copies of at all. You and this software saved my sanity!! I am so grateful for the help you offered and wanted to say how much I appreciate your help.

Thank you,

Patty

Hi Ron,

First, let me say I was shocked when I got your voice-Mail and e-Mail! The same night I downloaded your Demo I purchased the full version online.

I was taking pictures one day (Nikon D40) and all of a sudden it would not display the picture on the lcd — had an error like “cannot display picture”. So, I took another picture or two (which didn't produce any errors), but then couldn't view them either. I turned my camera off and later, when I turned it back on, I got a message like “memory card needs to be formatted for use”. I was really worried about this, since I had well over 100 pictures that I hadn't gotten downloaded yet.

I was able to recover all but about 5 pictures out of around 130! Your software worked GREAT for me! And, I'm recommending it to all my friends as well

Thanks for the great product and the follow-up communication!

Wes Thoenke

Dave,

Thank you for helping me. Your knowledge, patience, and willingness saved a big photography gig for me. I know my kids will have a better Christmas since I didn't lose these files.

Merry Christmas,

Daniel

Eric,

Received the memory card and the CD on Friday the 7th. Thank you so much for all your help. You have no idea how much I appreciate what you did. The service was simply superb and done in such a timely manner.

Thanks again and happy holidays to you and yours.

Jackie Saddler

To Whom It May Concern:

I am writing to acknowledge Ron Gomez's professional and helpful service. From the initial phone call I made, he was courteous, friendly, and knowledgeable. He patiently explained the ramifications of sending my flash drive, which needed data recovery performed on it. He also e-Mailed me while we were on the phone to make sure the e-Mail went through to me. When it did not work three times, he continued to try. Further, he was conscientious when I contacted him questioning the status of my flash drive a few days later. He told me that it was still being worked on, but he would contact me when it was done. Much to my surprise, he called me later that afternoon, just as he promised.

Above all, I was very pleased that when I told him I needed to make a deadline, and some files that I needed were on my flash drive, he volunteered to e-Mail them to me before mailing my flash drive. I had been very worried about those files, and the fact that he went out of his way to make sure I received as soon as possible them really helped me.

Thank you for employing such diligent workers as Mr. Gomez.

sincerely,

Cynthia A. Wittig

I believe in paying a compliment when one is due. And one is due when you find someone who seems genuinely interested in helping a customer. Earlier today Ron Gomez helped solve a problem I had with a new SanDisk® SD memory card. I was initially irritated that I was having a problem with a new card. He sort of deflected my irritation by his willingness to help. He was patient, courteous and professional. He communicated at my level (computer novice) of understanding. My impression is that he took a few extra steps in trying to solve my problem that others might not have. It would be great for the computer industry if more support technicians could emulate his approach to helping the customer.

Jim Williams

This is the post I placed at Naturescapes.net, the most important nature photography forum of the world:

<http://www.naturescapes.net/phpBB2/viewtopic.php?t=114699>

The 500 gig Maxtor Extrenal Hard Drive became corrupted with the files inside being unrecognizable by Windows® Explorer Evil or Very Mad The computer kept asking me to reformat that Hard Drive, if I did that I would lost 1 year of work since the last time I backed up was 12 months ago!! Embarrassed

Fortunately I found File Recovery Pro at <http://www.ADRS Recovery.co.uk/software/frprodetail.html>

It was amazing, it recognized all the files and I was able to back them up to another hard drive. Very Happy!

Thanks again.

Juan E. Bahamon

www.birdsofcorpuschristi.com

THANK YOU! THANK YOU! THANK YOU!

The pictures of my 3 year old with his 75 year old Grandfather at the beach were accidentally deleted from our memory card. I was literally in tears. But, ADRS Recovery® saved the day!!! I was able to recover ALL of our photos and am so grateful!

Kathy

Ringgold, GA

Just wanted to endorse your product.

I was able to recover approx. 650 images from her SanDisk® xD memory card using this s/w after my wife accidentally formatted it w/ her Pentax camera. These were images from a recent holiday that we could not otherwise have ever duplicated.

Super cool.

Scott Alyea

Hi Ron,

Thanks so much for recovering the files on the card I sent! It was the only card from my main camera and the wedding would have been Incomplete without those images.

You guys are great!

Best regards,
Carter

Thanks Ron,

I bought the program and put in a good word for you in the form online.

I hope it gives you some job satisfaction to know that you work for a company which saves people from tragedy. (I work for a newspaper, and let's just say it's deadline day and some photos were missing....but not anymore!)

You've saved my bacon, man.

Thank you.
Phil

Quoting ADRS Recovery (sales@ADRS Recovery.com): Thank you for your interest in ADRS Recovery® ...

And thank you for creating it

Once I'd got over the shock of writing over unarchived files, I realized that the camera would not do a deep format and your software has done a perfect job of recovering them

The SanDisk® one gigabyte card stores 340 six megabyte images and I was able to rescue all 340 (some, of course, were over-written with the new images)

From a very grateful customer,

Richard Venus

Dear Demigods of Deleted Photos,

Your program just recovered almost 450 images off my camera from a card that was mysteriously empty when I plugged it into my computer after having been too lazy to copy any files from camera to computer since last spring. They included my last month of undergrad, senior week and graduation. THANK YOU THANK YOU THANK YOU. I am telling everyone that I know who owns a digital camera that your product is a "must-own" to protect the precious memories that people think computers are flawlessly recording for them.

If you keep track, it was a 1 GB SanDisk® memory stick PRO Duo that was filled with pictures from a Sony CyberShot. Somewhere between removing the card and putting it in a sand disk MobileMate MS+ to attach the card to my USB port everything disappeared. Not only did it find all the pictures that went missing unintentionally, it even brought back a

handful of intentional deletions. Flawless, A++, five stars, best 40 bucks I'd ever be willing to admit spending to my mother.

Best,

Bill Breedlove

Ron:

Yes, ADRS Recovery® was-is immensely helpful. One hundred and two pictures files of the play "Chicago", that I shot the previous night on my Nikon D-100, came up missing with no reasonable explanation. I figured the files were still residing on the 1Gig Lexar CompactFlash(at least I was hoping they were). I researched on your site first, purchased the the MAC version, and installed it on my G5. The Lexar memory chip is the only CompactFlash that I have from that company. I had to use it because after shooting more than 800 RAW files with the D-100 I ran out of 1Gig & 2Gig SanDisk® Ultra II CFs. Thanks to your recovery software product all the RAW files were recovered pictures delivered to the theatre on time. Definitely helped in relieving the stress factor (PANIC!), I initially felt. I will be at the Photoshop World & Expo next week in Las Vegas, and definitely talk about your product.

Thanks for your inquiry. I know for sure that I may have to use it again; its inevitable. And as Chris Rock said in one of his routines "Cause you never Know". I'll also be purchasing the Windows® version for the office, "cause you never know".

Later

Roberto Perez

Eclectic Electric Photography & Design Studio

Ron:

I was just going through my e-Mails and wanted to say one final time THANK YOU! for how wonderfully you handled this family "crisis" for us. The pictures arrived safely and we have all enjoyed them very much. The loss of these photos would have been a major HOLE in our son's initial journey to China without your efforts and the work of others in your company.

I am asking you to please forward this note to your management team to let them know what a terrific job you did on this issue for us. You could teach Dell and others a few things about customer service.

Sabrina M. Wrenn

Wow – fantastic product!

I just had to let you know that you guys really saved the day. I had accidentally erased over 600 pictures from this year and ADRS Recovery® really lived up to its name and all of the hype. Just purchased the product and am very very happy (and relieved)!

Regards

Helen

Hi Ray,

Best \$40 I ever spent. I thought I had lost a bunch of summer photos, but the demo worked great the first time, and found them. So I immediately bought the full program. I take a lot of photos of wild animals on my property and I've been mad at myself all week for not backing things up daily after losing these photos. So glad I got them back with your program!

Thanks

Gord Dunick

Hi Ron,

My daughter received a Fex-Ex package from ADRS Recovery this afternoon.

Thank you so much in recovering those "lost pictures". She obviously wants to keep the wonderful times she had this summer "alive" by using her pictures as a screensaver.

I want to commend you and the technicians of ADRS Recovery for a great job in recovering the pictures on the card. I would definitely continue to buy SanDisk® products and recommend ADRS Recovery for any problems with them.

Best Regards,
Ricardo Krimker
rkrimker@comcast.net

Dear ADRS Recovery,

I am a professional photographer, have worked with SanDisk® on projects and rely on their cards to feed my family and please my clients. I also rely on ADRS Recovery® to get me out of trouble.

Today I called your support because of trouble using ADRS Recovery® and was put through to Sandy Wills. I want you to know that your company is in good hands with Sandy! His professional, courteous, and intelligent answers were not only helpful and poignant, but have also built my respect and professional allegiance to SanDisk® and ADRS Recovery®.

Sandy impressed me as an individual that has immediate and deep reflection upon ADRS Recovery and SanDisk® itself! His support separates and differentiates you and SanDisk® from the crowd of technology companies that choose lousy support, cheap products and low cost as their market niche. I am willing to pay a premium to be aligned with companies like yourself who hire such outstanding people as Sandy.

Thanks Sandy,
Jared Cruce
Jared Cruce Photography
www.JaredCruce.com

Ron,

I appreciate your help today Ron. Everything came back and a few other pictures that had been lost from Italy. The phone call you made was a nice surprise which I didn't expect for a company to make. Nice touch, well done. Will promote your services and company. Thank you for making it a pleasure to deal with you.

Best regards,
Michael

Ray,

I got your voice-Mail and thank you for following-up. ADRS Recovery® saved my bacon on sunday night. Out of 159 photos on my 512 card I was able to save 155. The software was easy to use and completely worth the \$40.00. I am an artist and I getting the reference photos off my card was essential to making my deadline and thanks to ADRS Recovery® I did it! I did have to hit the ignore button 4 times (I assume for the 4 corrupt files) but everything else showed up like magic. If I have any questions in the future I'll make sure to let you know.

Chad Hardin
Hardin Art Studios
5178 N. Bulldog Rd.
Cedar City, UT 84270

ERIC,

What more can be said except THANKS, THANKS, THANKS!!!

Your knowledge of your products and your willingness to help guide me through the steps to recover the pictures was BEYOND the call of duty. You also had much patience, which I greatly give thanks to you.

I certainly am a satisfied customer, even though hopefully we will not need to use it too often, it is a GOOD feeling

knowing that we have a product we can rely upon.

Thanks again

Barry Beard
Pownal, Me

To Ken Koploff,

THANK YOU, THANK YOU, THANK YOU! I am so glad you thought to check that prong before giving up. You haven't a clue as to what it means to my customer, and of course, me personally.

Let me first tell you my sob story. I started my photography business three years ago and have always done it as a part-time job. It is something I absolutely love to do and end up meeting some great people along the way. This particular Bride you see in the photos is an acquaintance of mine for the past few years and when she got engaged she was set on hiring me for her wedding. A few months ago she called me crying on the phone telling me that her wedding date had to change and she saw I was unavailable for the new date. She then rearranged everything to a date I was available just so that I could be the photographer. The wedding day came around and I had a good day shooting. No problems. As far as I could tell on my LCD screen, my pictures were coming out nicely. Two days later I went to upload the pictures and found that the memory card was nonresponsive. I was completely crushed.

I had to wait until she came back from her honeymoon to tell her how the memory card had failed and that there was a very big chance the images were gone forever. Needless-to-say, we were both crying. I, stupidly, had entrusted that one memory card for 90% of her wedding day pictures. Big mistake on my part. I then spent all of last week calling her family and friends begging for any and all photos that they may have taken at the wedding so that I may put together a collection of pictures so that she may have some memories of the day. Which, let me tell you, takes a big hit on the ego.

When you called the first time yesterday, I expected the bad news and had already accepted the outcome. When you called back 10 minutes later with the unbelievable good news, I can't tell you what a complete shock that was. I have had such a rain cloud following me since first discovering that the memory card had failed, it was like you were the sunshine I had been waiting for. I know that is quite cheesy, but it's the best way to describe it. I'll have you know, I spent a good hour running around my house like a mad woman dancing around and screaming...and of course calling my Bride to let her know what a miracle it was.

I am sending out an e-Mail to all of my fellow photographers, friends, and family to let them know what happened, and to inform them of your grand services. Any time memory cards becomes a topic in the future, I will definitely rave about how Eric with ADRS Recovery went above and beyond. You are on my favorite referrals list forever more.

Thank you again you wonderful Data recovery genius!

Christine May from Kansas City, MO

www.clickphotographykc.com

Dear Mr. Zimmerman:

I would like to thank your efficient staff members in recovering over 900 pictures from an SD memory that got corrupted. I went to your office on June 5, 2007 and waited for the pictures to be recovered.

Your staff is first rate. I spoke with Eric over the telephone the day before and he was very reassuring and gave me directions to your office. I met Mike who worked on the pictures, too. Dorrie made sure that I was comfortable watching television while I waited. She even served me cold iced tea.

It was so upsetting to take a long trip to Vietnam, Cambodia, and Singapore only to find out that all pictures taken were corrupted. Prior to my calling SanDisk® to ask for assistance, I went to several local photography and camera shops to no avail.

It was such a relief to find out that you are located nearby.

I have told several friends and businesses Including Staples where I originally purchased the SD module.

Please extend my sincerest thanks to your staff. I wish all of them the best.

sincerely yours,

Teresita S. de Guzman, RN

Dear Eric,

Thanks again for your help yesterday recovering the lost images on the 1gb Olympus xD disk we have. My partner owns the SERVPRO of Englewood, North Port, and Cape Haze, Florida. SERVPRO is a national franchise company specializing in emergency "Fire and Water – Clean Up and Restoration". SERVPRO has some 1500+ franchises in the United States.

When they are called out to home or business with a water or fire loss mess, the first documentation of the site with special monitoring equipment for levels of water saturation, humidity, temperature, mold growth, etc., and the photographic images as visual of all the property's affected areas prior to beginning clean up are absolutely critical to have recorded. Because fast response and beginning clean up as quickly as possible dramatically affects the amount of damage and loss expense, those readings and pictures are taken first and then the work begins. So, the scene is changed and unrepeatable very shortly.

That first documentation is important however to several involved parties. The insurance company, the home owner, and the SERVPRO. And possibly a contractor or supplier responsible for rebuilding the property need to see the original scene.

We were suddenly missing ALL of the images from several home emergencies. With no way to repeat nearly all of the missing pictures, I think you can see we had a really big problem. However, with your software and very clear, friendly technical support, you easily walked me through recovering and re-saving all of those previously lost images. (and our necks) Granted, not always are missing digital images recoverable, but clearly often they are. Certainly it is worth taking the steps to find out! I'm also aware now that you have software for recovering other types of information files in addition to picture files that I will keep in mind.

So, many thanks to you Eric, and I will be sending a message to the other SERVPROs in our network and to our corporate offices about the ease and effective help we got from ADRS Recovery . and the ADRS RECOVERY® software. You saved the day. Actually, quite a few days and a some headaches to boot!

Very sincerely,
Mark Weixler

Kathleen Kessler, owner
SERVPRO of Englewood, North Port & Cape Haze
80 S. McCall Rd.
Englewood, FL 34223
servpro9231@yahoo.com

I gotta tell you that your product is quite amazing. I accidentally erased a bunch of files in the process of backing up files. I recovered all my pictures and some text files too.

Thanks!!

Robert Ross

– Robert Ross is an award winning singer, songwriter, guitarist & harmonica player who is known for blues, jazz, & rock 'n' roll. Johnny Winter recorded one of Robert's songs, "Sittin' In The Jailhouse" on "Raisin' Cain" and on "A Rock 'n' Roll Collection". Robert recorded with the legendary Big Joe Turner on Spivey Records and has backed or opened for: Jerry Lee Lewis, John Lee Hooker, Lightnin' Hopkins, Brownie McGhee, Memphis Slim, Sunnyland Slim, Otis Rush, Dr. John, Charles & Cyrille Neville, Leon Russell, Rick Derringer, Bo Diddley, Bobby Lewis, Pinetop Perkins, Big Mama Thornton, Louisiana Red, J.B. Hutto, Eddie Kirkland, Floyd Jones, Homesick James, James Cotton, Junior Wells, Buddy Guy. The Robert Ross Band tours Europe frequently and has 7 cds including, "What Are We Fighting For?" on Fountainbleu Records.

Robert Ross 79-25 150 St.
(#E-18) Flushing, NY 11367
718 380-6664
RobertRossBand@aol.com
www.RobertRossBand.com

Ray –

I wanted to thank you for your assistance yesterday. I tried the demo you sent and it was able to recover most of the photos. I purchased the software this evening and am very happy that it was able to help bring back many of the photos. I appreciate your help and the work your company is doing. It's a pleasure to know there are people who can help when it seems our technology has failed us.

I hope not to have to use the software again but I can guarantee I will be passing your company's name along to family, friends and co-workers who experience the same problems in the future.

Thank you again for all the information and assistance and for introducing me to your wonderful product!

sincerely,

Rachel Callaway

Dave,

Thanks for your help today! After I re-downloading ADRS Recovery®, everything is happy. Especially my wife who thought she lost all her pictures from the San Diego trip, we had just returned from.

Thanks Again!

Regards,

Fitz.....

Ron,

Thank you for your help. A knowledgeable friend suggested I use Microsoft Search and the missing pictures were recovered. Your tech service is the best that I have encountered.

Peter Ellison

I just wanted to let you know that your software saved me a lot of time and money today. For the past two weeks I had been working with various colleagues from pro tech types to the pro digital equipment geeks in addition to professional photo services like Calumet in San Francisco. No one was able to even dock one of my SanDisk® Extreme III 4.0 GM CompactFlash cards. Everyone said I was doomed and had to forget the time, models, studio cost, etc., for the production involved in these shots. I finally called the number on the back of the flash card and spoke with the friendly tech people at SanDisk. They told me about ADRS Recovery® and the success your software has had when all else fails.

OK – This is what I really do not understand: how does your application even read the card when several macs and a PC did not even identify the card was even connected to the computer? It was just dead and the two different SanDisk® readers just blinked in error – I even tried two different Lexar readers. My Mac does not even allow it to be recognized or dock with the flash card!!! So I have the card popped into my Nikon D200 – no dock showing from my Mac. I go to your website as directed by SanDisk® and download your demo. I click twice and run the scan..... and amazingly your software picked up the card and read 473 RAW files. After confirming I could scan it with the simple Demo I went ahead and downloaded the full version of ADRS Recovery® File Recovery Utility for MAC and click twice and downloaded 473 RAW files from the card.

Thank you for your great software!!! Please tell me how it works when I cannot even get a PC or MAC to detect the card? Just amazing!

– Tiger Kennedy Cosmos

<http://homepage.mac.com/tigercosmos/Portfolio>

Ron –

I am very impressed with the follow up on your part. Its not often companies have such attention to customer service – very impressive.

Thanks,

Jason Bailey

Gentlemen:

I have received the CD with my recovered files from my broken flash drive. I have checked and they seem to be all present and operating. You may delete the back-up you kept. Also please, if you have not already done so, destroy the flash drive as it is no longer of any use to me. I want to commend you on your customer service and attention to this matter. It has been a very pleasant and painless experience. In today's business climate, a very refreshing change. Keep up the good work. Many Thanks.

sincerely,
Mike Jones
Fredericksburg, VA

Ron

Thanks for your concern. I was able to recover all of the lost files that had not been overwritten before I had the HD crash that caused me to need to recover files from erased CF cards. I love your program. It reached right into those "erased" files, got my images, and saved them to my HD for me. It couldn't have been easier.

Ken

I downloaded the software last night with skepticism and a sick stomach from stress. I had just finished shooting an elaborate 18th birthday party only to find my worst nightmare when I stuck the media card in my card reader: "no image", which didn't make sense because I had reviewed the pictures through my viewfinder as I shot them. I remembered seeing your ad in Photoshopuser magazine and desperately found the magazine and your web address. It was my only hope! I didn't see my camera or reader on the demo but went ahead and downloaded the software. I got it to work and I nearly screamed with relief that the images were being recovered!!! Thank you so much. I am recommending your software to all photographers!!

Blanca Schnobrich

You guys are rock stars!

I was very 'sick' about having nuked my families vacation .mov files and this software did the amazing thing of 'bringing them back from no man's land'. Yes just tested it and they WORK !!!

Eric – thank you for your patience most of all for initial call back – I had already given up on your software Demo before it had a chance... you made the sale !

Dave: thanks for being 'on it' getting me access to download the file – that was the critical to complete the task.

You guys please forward to your supervisors – I want to thank you both for your help !!

sincerely, Melanie Flesland

Dear Sirs,

With deep gratitude and profound satisfaction I am writing to you once again to thank you for your timely help with the recovery of my flash drive data. I received the disk from you with the restored files and resumed working on my portfolio.

I am impressed by very efficient and professional work of your employee Mr. Ron Gomez (Sales Support) who from the first telephone conversation proved to be helpful, understanding , taking my interests, as a customer, trully very much to heart. His explanations were very clear and very convIncing, his e-Mails and phone calls were always timely and professional. I was really lucky to have this liason person, representing your trully unique company and service.

I appreciate your assistance and professionalism.

In future I will refer every person with the same problem over to your company. My special Thanks go to Mr. Gomez who deserves to be nominated the Employee of the Year!

Respectfully yours,

Larysa Kudryavtseva
Assistant Professor (Russian)
Defense Language institute,
Monterey, CA 93940

Wow, Ray...

I am really impressed. I use a lot of software and have never been called before. Thank you for the attention. Actually...I have used the software to recover pics I thought had been lost. If you're a photographer, you understand the relief I felt watching them come up.

I was so impressed that I started a thread on the NAPP Members Forum. (I'd sent your marketing people a copy of what I'd written, by the way.)

So in short — thank you very much for the excellent software, for saving my pictures and for the excellent customer service. Great job.

David

Wanted to express my appreciation for your representative, Mr. Ron L Gomez, for his enthusiastic service & follow through. He really made me feel like your organization was trying to serve my interests. My data retrieval was not successful, but the service I received was first class.

THX Doug R

Hi...

Just bought your Photo Recovery software. It worked perfectly. By way of thank you, I thought you may be interested in seeing the post I made on the NAPP Members board. Here's a copy:

My wife and I just spent five wonderful days in NYC. We're both avid photographers (surprise, surprise, huh?) and got wonderful pics of the St. Pat's parade, midtown...etc.

We spent the last day walking and walking and eating...oh yes...and photographing. Lots of photographs. I had most of my work on a gig card. At the very end of the day — some 120 shots later — my camera displayed CARD ERROR. I could get it do do NOTHING. Nothing would load. Nothing would come up on the card reader. Nada. Zero. Zip.

“Yikes,” I said. (Okay...it wasn't QUITE ‘Yikes’ — but this IS a family board.) I tried several times to get the photos off — and they would NOT come.

I really thought they were gone.

Remembering something I'd read in a NAPP magazine — I thought I would give Photo Recovery a try. (It's in the SOFTWARE area of the Discount section.) Imagine my surprise — when one my one my photos came up. All 122 of them. Three or four were ruined — but the rest were there in perfect condition.

The software is \$39.95 USD — less a 10% NAPP discount.

The card is completely fried. Won't load. Won't open. Won't format. But at least I got my pics back.

SO...here's an unabashed plug for PHOTO RECOVERY.

David

In conclusion: thank you for your excellent software. Many photographers read the Members section at NAPP. I hope you sell a LOT of software.

David Thiel

Hello ADRS Recovery,

I bought ADRS RECOVERY about half a year ago and I just wanted to thank you for your outstanding product (and your excellent support-team that helped me so much last time). It was the only program among many others that really saved my day when I had a data loss on my RAID. Even with a lost partition and a partly-damaged HDD I could save my recent data from it, I can't tell you how glad I was when your program showed my data on the screen and was able to save it to another location...

Again: Thank You very much!

Have a nice week 😊

Kind Regards / Freundliche Grüße
Björn Steinleitner

Doing God's work.

Can't thank you and your company / software enough !

Hope I never need you again – but good to know you are there if I do !

Thanks again,

All the best,

Bob Colvin

Ron,

Thank you very much for your continued prompt contact and service. I really appreciate it greatly and I think that you have gone above and beyond.

Thanks and have a wonderful day.

Nick

To Whom It May Concern:

I seldom send in an acclamation for great service because I seldom have a reason to do so. This is one in a million. On last Friday, I surfed the Internet until I found your web site in effort to retrieve needed files that I could no longer access on the Cruiser product that I purchased several months ago. I found and submitted the on-line form as requested and within an hour my phone rang and the very professional and courteous voice on the other end of the phone was Ray Hasinger, one of your representatives. He provided excellent details on the possible problems and informed me on the process of retrieving my files.

Being that I was in an immediate need for several of the files on the flash drive, I hung up the phone and rushed to FedEx and overnighted the product. On yesterday, I saw that the product was delivered to your office and e-Mailed Ray with the shipping information and asked him to do whatever he could to expedite this attempt at retrieval. This morning, I received a personal call from Ray informing me that they were indeed able to retrieve my files and would be shipping out a CD with the contents. Ray then asked if there were any files that I needed right away that he could send electronically. The file he sent me was a just in time life saver.

I can not tell you how refreshing it has been to see that good service, though very sick, is not dead. Because of Ray's personal touch, you have a customer for life. Please, pass my gratitude on to him. Job well done.

Gerald

Eric,

Thank you very much for your prompt and I must say Fantastic customer service. I received my recovered information today and all is well. From my initial shock of your phone call 5 minutes after I started looking at your Recovery Pro program to your finished product in my hand, you did everything right to ensure that I am telling ALOT of people about your company.

Though I have to say that I hope I never have to use your services again, if I do find myself in trouble again, rest assured you will be first on the call list.

Thank you again and you are to be commended for your fine customer service. There is far too little of that today.

Tim Voss

I just wanted to let you know how happy I am with ADRS Recovery Deluxe. I had just finished a very important photo shoot of a once in a lifetime opportunity subject and discovered that after the fact, my data on my CF card had been corrupted. Your software saved the day and restored my photos. See them at www.air2airwarbirds.com. (The P47 shoot)

Anyway, thank you so much and if you ever are looking for references or testimonials, please contact me because you truly have a great product! Thanks a million!!!!!!

Regards,

Chad Hawthorne
Technology Specialist
Microsoft Corporation
US SMS&P Inside Sales

Dear Eric,

I was so THRILLED to get your message and package, and find out that you and your company was able to retrieve the photos from our photo card. It was for business purposes, so it was very important to us. I was so surprised.

I will be sure to promote your company whenever I get the chance in talking to people. The fee of \$75 was low for the value you provided.

Thank you so much!!

all the best,

jane groft

To Whom It May Concern:

I am writing to recognize Mr. Ron Gomez for his exceptional level of customer service. Prior to a serious data loss with my San Disk Cruzer Titanium, I had never heard of ADRS Recovery. After working with Ron I am not only intimately familiar with your company, I have come away with an understanding of true and excellent customer service. Mr. Gomez was courteous, helpful, consistent, not to mention friendly, in his work with me.

He responded to my requests for additional information and made me feel like a valued and cared-about customer. While I only worked with him a short time, I do a lot of business over the internet and phone and consistently met with horrible business practices and service. I had such a positive experience with Mr. Gomez, I felt compelled to ask him for the e-Mail address of his supervisor. As someone who works in a virtual office environment, I also know that it is not easy to exemplify leadership over the phone or over e-Mail, but Mr. Gomez found a way to do so, and I am grateful for his efforts.

I hope he gets the recognition from his team that he deserves. He made me not mind spending 125\$ for your service and left me with a sense of trust that ADRS Recovery would do everything they could to help me recover extremely important data. I also felt assured that Mr. Gomez would see to as much personally. I can't imagine a better qualities in an employee.

sincerely,

Julie Schell

Dear Ray,

I want to thank you for your interest and advice as I worked through the recovery of my daughter's digital camera images. Your customer service went far beyond anything that I had ever expected (I was simply overwhelmed by your initial unsolicited follow-up phone call) and it will be long remembered, believe me. I am not able to fully describe just how happy my daughter was to learn that with your help I was successful.

The whole process of downloading and installing the full version of ADRS RECOVERY® went without a hitch as did the permanent recovery. I have now saved the photos to a CD that I will mail out to her tomorrow.

Warmest regards,

Dwight

Ray,

Thanks for your excellent customer service. About a month ago our church started using an Edirol (made by Roland) R-09 flash audio recorder. It used SD cards. since I am a part-time professional photographer and have had excellent experiences using SanDisk® 1 GB CF cards, I thought I'd buy two SanDisc 2 GB SD cards. I'm glad I did.

For the first few weeks I removed the SD card from the unit and copied the audio files onto my computer's hard drive via it's built-in card reader. No problems. This past week I tried, for the first time, using the included USB cable (with the SD card still in the unit) to transfer the data. This was not successful. I think I know why it didn't originally recognize the date, but that is another story. At any rate, after not seeing any data on the unit/SD card using this cable, I unplugged the cable from the computer without "safely removing" it first. I got an error message and subsequently could not find ANY audio files on the SD card using my computer's card reader. The card appeared to be completely wiped clean or formatted. I was mortified.

First I tried using another company's recovery software (it was freeware that I had used on another occasion) but it failed to locate anything. Then I downloaded your Demo software and it WAS able to locate something, but I wasn't sure if it found the file(s) that I really needed. So, desperate for a solution, I bought the Pro Version, downloaded, and installed it. I let it run overnight since it took quite awhile to find/retrieve the files. To my utter joy and amazement, it found and restored the file that I needed. This was a MAJOR lifesaver. I can't tell you how happy I am that it worked!

If, in the future, something like this happens again, and if the software doesn't work, I'll be sure to keep your offer to send the card into your office.

Thanks for everything!

Roger Smith

Immanuel Baptist Church

Ron,

GOT EM ALL!!!!!!! WOW!!

JUST LOVE YOU GUYS.

Amazing customer service.

It was hard to wait to know until it ran the whole card.

A happy customer – beyond words – I'd need a picture 😊

Martha

www.marthapix.com

Hi,

I bought your program after I lost all of the pictures from my recent family vacation...about 215 total. These pictures were important to my wife and I since this was our first real vacation with our two year old son. I tried several other programs trying to recover my files, and ADRS Recovery® was the only one that worked. Not only did it find every file, but it recovered 98% of them.

Thank you. It's nice when a product actually lives up to your expectations.

Best,

Mike Spierer

Vice President, Programming – Adult Networks

Playboy Entertainment Group

Los Angeles, CA

Dear Sir,

I cannot thank you enough for your help. It looks now that it really works... I am grateful really for all the care you are providing to me – I have never met and experienced such a cooperation from the software company as yet (and I am no novice in it – being a mathematician, reaching 70 this Thursday). I also was contacted from your branch in UK, offering help (without asking for), just, perhaps, from the curiosity to know whether I, customer, recovered the lost data. They also offered the procedure – what to do, but without knowing any particulars from me, it was not as detailed recipe as I got from you. All-out – Incredibly nice experience.

Expecting your answer and sending many thanks,

Jan Trojak,

The Czech Republic

Subject: Great service!

Just wanted to take a moment to thank support tech Ron Gomez with his patience and assistance in helping me recover data from a CompactFlash card which had images from a wedding shot over the weekend. i was able to recover the remaining data (about 80%) besides what was overwritten and believe me that's a whole lot better than telling a wedding couple you have nothing to show them. Good Customer Service is not too common now days, so just wanted to take a moment to acknowledge Ron's effort.

Eric

Studio 63 West

323.620.2837

Today I was working on some very important photo files for a customer. In my workflow process, I always download photos taken from my digital camera to a working file on my computer. Today, I made an exception to that rule and paid a price. I have a female Manx cat that loves to watch me work on the computer, and while I was

in the process of moving some of the photos from my flashcard, she decided to take a stroll on the keyboard, and hit the right combination of keys to erase some of the photos from the card. Of course, they were not in the computer. I was in a real panic, and decided to look at the SanDisk® website to see if they had any software, etc, available to recapture the lost images.

They had your company listed, so I went to your website and first tried your Demo and then purchased your ADRS Recovery® Deluxe software. I am absolutely delighted with the results. All photos were restored from my from my 1GB flashcard. Your software is excellent and well worth what I paid for it based on this job alone. Thanks very much for developing this extremely useful software. Anybody that uses a digital camera should have a copy.

sincerely,
Lionel Bergeron

Ron -

I thank you so very much for your patience and assistance. I was a bit distressed when I returned from the photo store with no help. I am thrilled to have been able to retrieve my pix. Your customer service was first rate. The company should be very proud to have you on board.

Joe Bennett

Ray -

Thank you for the follow up message after I had downloaded the ADRS Recovery® software. I thought you might like to hear our story – it is quite dramatic.

My boyfriend and I went to France this summer, armed with my very first digital camera. We took about a thousand pictures while we were there – had a blast! We spent a week in Paris and then left to tour the countryside. We stopped at Monet's Garden at Giverny, and took tons of beautiful pictures. Then Brian asked me to marry him – right there, and I said yes! A fabulous day, with a picture taken that very moment from the top of the rental car. Priceless!

We spent several days in the countryside, downloading all of our pictures onto our laptop and erasing them off of the camera as we went. At Versailles, back in urban Paris, we parked our car with all of our luggage in it, toured Versailles, and came back to find a broken car window. A backpack containing cash, my boyfriend's passport, and the laptop was stolen – about \$3,000 in value, which is hard enough to stomach, but the worst part was that almost every picture we had taken was gone. The trauma of that was intense.

Two days after I returned home, still feeling just hideous – grieving – over our photos, my mind began to clear and I thought to write to the SanDisk® people. I thought there must be at least fragments of the photos left on the disks. They referred me immediately to ADRS Recovery®. Running your software on two CompactFlash cards, we retrieved at least portions of about 800 pictures, including our proposal picture. Some photos are completely lost, but none of them had the emotional significance of that one, which, miraculously, was retrieved intact. (see attached)

Thank you for making your software so readily available. It actually salvaged a significant moment that can now last a lifetime!

Catherine Barnes
Denver, Colorado

Hi Ray,

Oh wonderful, Thank you so very much. I can't tell you what this means to us. I thought the was no hope. Your wonderful. Be assured that I will sing your praises every chance I got and most certainly refer anyone I know who needs assistance your way.

Thanks again.

Pat Maggard

Hi Eric,

I just received my disk this week and I wanted to send a note to say thank you for recovering my photos. After I dropped my camera in the ocean I thought my pictures were lost for ever. Thanks for recovering my pictures and saving our memories of our vacation.

Debbie

Dear Sirs,

Many, many thank you's!!!! I followed your instructions and it worked. I recovered the files successfully. I have never experienced such concern and help from a technology vendor. Your call last night because I had downloaded the wrong version of ADRS RECOVERY® was absolutely beyond belief. Many thanks, and be assured that I will spread this story in hope of sending some business your way.

Stan

Dear Sirs,

I just want to thank your company and staff for the extremely fast and reliable service that I received. I especially want to thank Ron Gomez who was very helpful with his knowledge and follow-up to our studio with the end results.

Without the help of your company our studio would have had a very unhappy bride and groom and we would have been forced to return all their monies paid to us. I would recommend your company to all other colleagues that would have a similar problem.

Thank You Again
Dennis McDonough

I thought I had lost photos of a wedding that was important to me- I was heart broken. Ordered your software and you delivered as promised within minutes I was looking at the great shots I thought were gone for ever because I thought the import was done and I had reformatted my card.

Great product, you made a lot of people happy.

Nelson Wiegman

Dear ADRS Recovery people,

We recently spent a month biking in Europe and took what I hoped would be some luscious pictures. Unfortunately, about two-thirds of the way through a 256mb SanDisk® I got a "Corrupted Data" message. When I got home, my system wouldn't even recognize the disk when I tried to open it.

I wrote to SanDisk® and received a detailed description for reconfiguring the card. Unfortunately, the instructions also said that all of the data on the card (MY PICTURES!!!) would definitely be lost if I followed the directions. Luckily for me, the last item in SanDisk's e-Mail was a note directing me to ADRS Recovery if I wanted to have the problem

professionally handled.

It's easy to be laudatory because the pictures of our vacation were saved. But I can honestly say that I would be writing to you even if it hadn't worked out (in fact, I was alerted that, from my description over the phone, it was only a 50-50 chance that the pictures could be accessed).

I am taking the time to write such a long letter because I really am delighted by the service I received from ADRS Recovery and from Ken Koploff, your representative. From the first call, it was clear that I was dealing with professionals.

Frankly, I'm of an age that missed the electronics revolution; I'm only nibbling at the edges. Eric asked the right questions and gently walked me through the areas I had trouble explaining. He put me at ease, clearly explained the options and the risks, e-Mailed the documents needed and gave me his direct phone extension if I needed to contact him. Eric even called my home to tell me that "the operation was a success" and that the data would be on the way to me the next day. I feel as though I really got personal and personalized service. Eric made that happen.

Obviously, I was very lucky. A FedEx package with a CD containing my rescued pictures arrived yesterday. The turn-around was only a matter of days. I was amazed to find a note from Eric in the package. Again, it truly feels like professional, personal service. You guys get a A+ from me. And Eric deserves a major pat on the back. Don't lose this guy!

Thanks for saving our vacation memories and for doing it with such class.

Morris S. Spier
Poway, California

Dave,

I was able to download the demo from the new link you sent me. It unzipped and ran on my computer without any problem. Unfortunately the video file from my Kodak z740 that was accidentally deleted last Friday could not be found on the 1.0 GB memory card. I am still considering purchasing your product, however.

Thank you for all of your help. Your Tech Support has been the fastest I've ever seen. You are to be commended for the great help you provide in such a timely manner.

– Marty Reynhout

Dear Mr. Beaudoin,

I am very pleased to send this e-Mail in regards to the data recovery service you provided on our SanDisk® Micro flash card earlier last week. I must thank you as well as congratulate you on your exceptional services. We had tried many different things and went as far as our corporate headquarters IT department before finding the company you work for "ADRS Recovery". We have received and confirmed our precious data is ok and we are back up and running with our projects and tasks at hand. Our office as well as myself extend our hearts and gratitude as well as guarantee we will continue to do business moving forward with all of our recovery needs. Your service was exceptional and the turn-around time was fast. I cannot thank you enough, you exceeded our expectations! Again, thank you!

Travis K. Skaggs
Sales Assistant
Layne-Texas, A Division of Layne Christensen Company
Houston, TX

Hello Dave,

Yes, thank you very much, your explanation about the JPEGs is perfectly clear and understandable and quite honestly the best I have ever received from an IT person. The first for digital/camera but I've had cause to check with a few for computer matters over the years.

The info you gave about deleting other than last JPEGs is pretty important for anyone who uses a digital camera because we tend to think you can delete in oblivion. I have already passed on info about ADRS Recovery® and your advice to a small number of friends because I know they will appreciate the information.

I'm a member of the Melbourne PC Users Group (very large group) and it is my intention to pass on details of ADRS Recovery® and ADRS Recovery references for group info. <http://www.melbpc.org.au/>

sincerely,

Richard Clivaz

Melbourne, Australia

Eric,

You guys ROCK!!!! I was able to recover my entire MP3 library using your recovery tool. It works great – and super fast!!!

Please take me into consideration whenever you need someone to endorse your product! I tried various other (and even purchased them) and none of them worked!!!!

Thank you for developing such a great working tool!

I will definitely recommend it to others when disk problems appear!

Thanks again,

Klaus Barkhausen

President

5 Stars Technology, LLC

www.5starstechnology.com

Eric-

Thank you so very, very much for your outstanding help yesterday afternoon (6/19). I am very pleased to have heard a kind and friendly voice and even more delighted to know that my pictures have a good chance of recovery. Eric, your reassurance that I did the right thing is wonderful. I can't thank you enough. When I head home to Saint Pete – a bottle of Champagne is in your direction. You are the BOMB !

Looking forward to your phone call. The envelope is headed your direction via Express, registered U.S. Mail. Thanks Again.

Regards,

Lisa Mackey

Thank you Dave for your professionalism and support...I know it is not easy to help everyone with their problems. A job well done.

Cheers

Simon Eyres

PS the video files on my disk were rescued as well.

IT WORKED! If I was there I would give you a big hug. But you'll be spared. Thanks for the help on everything. I also wanted to compliment you on your very speedy return of my initial request. It seems these days that a request is often returned via automatic reply a week after the problem has been solved some other way. Good job!

Chris
chris giles photo, llc
www.chrisgilesphoto.com
970-946-2328
chris@chrisgilesphoto.com

Hi Eric,

Thanks so much for all your help in recovering the corrupted wedding photos. I was able to recover about 85% of the lost files using the program you recommended. Your advice in using the program got me through and was absolutely worth every penny. I truly appreciate your efforts and your understanding. It's not too often that someone in a position like yours shows compassion for a client. I'm just so relieved that it all worked out both for me and my client!

Again... thank you!
Tina-Marie

I want to thank ADRS RECOVERY and especially Ray Hasinger. Your ADRS RECOVERY was able to retrieve all 253 pictures I had taken on a vacation in Bermuda and which could never be retaken. Ray helped me with all the questions I had in using the software. It was \$40.00 well spent. I had tried several camera and electronic stores and none of them could offer any help, so I called SanDISC and they gave me your website. I will tell everyone I know who has a digital camera about your service.

Thanks again.
Jean Alcorn

After a once-in-a-lifetime trip to Greece with family and new camera in tow, I somehow managed to erase all my photo's on the last day. We removed the memory card "just in case" something could be done having no idea that was even a remote possibility.

Best friend and computer 'geek', Dr. Rudy deJong, took over and found your company and, most importantly, Ray Hasinger. You have a great recovery product that is infinitely valuable. But your most important asset is a person like Ray who took a lot of time walking us through the process, answering numerous messages, reporting on progress, and staying personally involved in our 'case'. His patience, professionalism, and customer focus is stellar. (And I would have said that even had you been unable to recover the photos.)

I'll tell all my friends about your product!

MANY thanks to RAY!

Ruchelle Gee

Hi Ron,

I wanted to say thank you once again for being able to recover the photos from my card. I am a scrapbooker and my

pictures are my link to my life. I don't know if you have any interest in what I have been thinking about but I thought I would share my thoughts. I have read in many different scrapbooking magazines and on scrapbooking websites about people who were devastated because something happened to their flash card and they "lost" all their photos. I too would have thought I was doomed if my husband hadn't done some research and found you. I really think there is such interest in the scrapbooking world that if people knew you were "out there" and could possibly save their photos, it would be a Godsend.. Paying \$100.00 meant nothing to me, not because I am wealthy but because those pictures were our vacation.. Maybe some advertising in the scrapbook magazines would really pay off.

Anyhow, just a thought. If you have any interest, let me know and I'll get you some info. And once again, thank you so much. I know it's your job and it's what you do but you have no idea the impact of possibly losing my photos because of something stupid that I did. You really made my day.

Thank you again,

Deb Crofutt

ADRS Recovery,

Thank you for the services of Dave Dabney who guided me through a difficult recovery of 49 images from a new SanDisk® Extreme III 2.0GB CompactFlash memory card. I captured 47 images at last Sunday's NASCAR Nextel Cup race at Dover DE using my Nikon D200, 70-200 f2.8 x2, outfit.

Dave was very patient with me and my inexperience, but he was determined to stay with me to until we were able to recover the images using ADRS Recovery@.

I am a practicing CPA in PA and I may have as many as 150 contacts a year. I will not hesitate recommend ADRS Recovery and SanDisk® to my family, friends and clients. In our world, your level of excellent service is rare indeed.

Thank you.

William W. Gordon

Eric,

Thanks for all your work on recovering my pictures. I don't know which ones I couldn't open, but I don't miss them and am soooooooooo thankful for what I did get.

Thanks So Much!

~Kathie Ewing

P.S. My trip to Costa Rica was fabulous and my pictures turned out great. My sister and I joked around saying that if we had any problems with our camera cards, not to worry, for \$100 we can get it fixed!!

Dave,

Thank You! Thank You!

Thank You so much.

You just made a bunch of guys up here happy.

Gerald Wyhopen

Ray,

You're amazing!

First, and foremost, for your professionalism; your promptness in responding to my e-Mail (scream!) for help; your knowledge and the courtesy with which you dispense that knowledge.

I've been so frustrated about losing some of the digital photos I took, but the article you sent to me has gone a long way to relieve that frustration. Your explanation about "backfilling" and partial recovered photos was most informative and I didn't feel like I was being spoken to like some idiot. What a remarkable technology representative you are!

I downloaded the demo version of ADRS RECOVERY® and it found many files. Now I have to click and find the ones I'm looking for. If they appear intact (per your instructions), I will definitely purchase ADRS RECOVERY® Professional (and I'll call the phone number you gave me if I do decide to place an order).

I'm very grateful to you for your kindness and communication skills. Please feel free to pass this e-Mail of thanks and acknowledgement on to your superiors. The kind of service you've shown me is not typical in the world today.

Thanks again,

Martin B. Rosen

Eric,

I just wanted to take a few minutes to thank you again, for your help today in recovering the pictures I thought I'd lost forever. You answered my e-Mail within 10 minutes of my sending it. Your instructions were easily followed and once you were on the phone with me you took me right through all the steps easily and clearly. I recovered every picture, copied them to a CD and have put them in an album that I've e-Mailed all of my family.

I can't tell you how much I appreciate your help. I can tell you that neither Sony, HP, nor Corel support teams even bothered to tell me that there was photo recovery software out there, much less help me try.

Thanks again!

Ann Silva

Ray,

What else is there to say but THANKS! Your call, and of course product, have salvaged approx over 100 pictures that are truly invaluable and irreplaceable. The first pictures from a child are unique, and these are more so for me since they also that child is also my first grandchild. The moment was so intense, I truly did not remember taking most of them. My daughter and her husband will be ever so grateful to enjoy their first daughter's pictures, and such an important moment of their lives. I am sure your company has received many great reviews for many other reasons, these is my way of saying THANKS! I will highly recommend your products, company and excellent customer service!! Feel free to use this message and my name as reference and proof of customer satisfaction.

sincerely,

Juan F. Prieto

Hi,

I'm writing to express my appreciation to Ray Hasinger for his assistance to me this morning. I recently returned from a trip overseas and was concerned to find that almost all of the pictures on one of my Sony memory sticks had been corrupted and were not accessible. I found your company via a link from SanDisk, and I downloaded the demo. From there, Ray sent me an e-Mail offering a number of tips. I was able to recover the majority of my photos, and even for the ones I wasn't able to get back, Ray offered me a number of options, and all in a very timely manner. I appreciate the extra effort – and timeliness – very much.

Thanks,

Patrick Bowers

Hi there,

I just can't thank you enough for ADRS Recovery®! You engineers are genius. I couldn't sleep last night, knowing that 250 pictures from a wedding that I couldn't get back were gone, just like that! This morning I used your program and you have saved me big time, and now I can deliver the pictures my couple was expecting. I can't thank you enough!

sincerely,
Kim LaFauce
KimAnne Photography
www.kimanne.com

Hello Eric,

After I spoke to you over the phone, I was actually able to recover all of my pictures with the photo recovery program I downloaded. I just wanted to say thanks for all of your help and the help I received from the other technical support guys at your company. These pictures were from the birth of my daughter and were priceless. I was so impressed with your company and the expert help available to me when I called for help. Please pass it on that you made a new mom in Georgia so happy by saving her pictures.

Many, many thanks again!

Lee Pulliam
Elberton, GA

Hello Eric,

We received the photos and they all look great. Not only did you manage to restore some of our most cherished memories, your service and professionalism during the entire process was unbelievable.

Thank you so much !!!!

-A large group of very grateful Carnegie Mellon students

Hello Ron,

I have uninstalled the ADRS Recovery® Software and reinstalled it. Now it works just fine! I was able to save all the pictures that were found on the card.

I must say that dealing with you and ADRS Recovery has been a very pleasant experience. You were there for us every step of the way. When we called, you were available and did what you could to help. The way ADRS Recovery allowed us to use your Demo software to see if it will retrieve any data is great! It gives you the option to spend the money on the software or not.

As I write this letter, my daughter has opened the CD I made for her with the recovered pictures. When I copied them from the ADRS Recovery® Software to the hard drive, I copied all of the pictures. Even the partial ones we have discussed. I then copied them to a CD. When she opens the CD on her computer, we see all of the thumbs, but to our surprise all of the pictures are there and complete. When we open them to view them, some are only partly there like they were when I copied them. Is there any way to retrieve more data, or enlarge the thumbs?

Once again, keep up the good work! We will be sharing this experience with others. It has made Michelle's day very happy.

sincerely,
Bill Blas

Dear ADRS Recovery,

I am a Store Manager for Ritz Camera and I would like to tell you about a great experience I had with one of your employees. I don't normally write letters but I had to write this one.

Last week one of my customers brought us a SanDisk® 512 SD card with photos of her newborn baby, Christmas, birthdays, and a Christening. She had over 300 images on the card but we couldn't read any of them. As you can imagine, she was upset at the thought of losing her baby's earliest photos and first Christmas.

She is new to digital so I told her I would try to recover her card for her. I spent hours trying six different recovery programs but nothing worked. I had already been to SanDisk's website once but hadn't found the link to your company. I tried again and this time downloaded ADRS Recovery® Demo.

The next day I received a call from Ron Gomez asking if the program had recovered my files. I can't tell you how surprised I was to receive that call. SanDisk® couldn't even bother to respond to my e-Mail or answer the phone when I called them. But Ron actually called just to see if ADRS Recovery® worked! When I explained that I didn't have the customer's card at the time I downloaded the program, he told me to give him a call later that day when I did have the card and he would talk me through the program. I had several questions about this situation and your program and he answered them all.

Later that day, I used your Demo program and it worked! My boss authorized me to purchase your program this past Tuesday and I was able to recover almost all of my customer's images. She only lost six files.

Ron even called today to check on this situation. As a new customer (and one who is very critical of bad customer service), I would like to commend your company for such a conscientious employee.

Today, my customer came in and picked up her CD. I cannot begin to tell you how happy, relieved, grateful, and excited she was to see her photos. Please pass to Ron her thanks, and mine.

sincerely,
Janna Krebs

To whom it may concern:

This e-Mail comes to inform you of the Incredible support I received from Ron at x.102. I was able to recover my lost digital images from a SanDisk® memory card with such ease. You offer such amazing customer service and I just wanted to make sure that Ron received credit for the sale of the ADRS Recovery® File Recovery Utility for Mac OS X my husband purchased on 1/10/06.

Hats off!! You run an outstanding show!!

sincerely, ZV

Hello,

We have received the CD with the recovered photos on it. Everything turned out great. We really appreciate you recovering our photos of our honeymoon. These pictures meant a lot to us. Hopefully in the future we do not need to use you guys again, but if our camera card fails us again, you will be the first ones to get a call.

Thank you very much for your help,
Ken & Janelle Lauria!

I just wanted to say THANK YOU! THANK YOU! THANK YOU! for helping me recover photos that I have not seen in over a year and a half due to a corrupt memory card. I was able to recover 90 of 93 images and I could not be happier – that was the best 40 bucks I ever spent. I have tried other recovery software and even had our office IT person try to recover the files to no avail. After trying your Demo, I purchased your product, downloaded it, and had my photos back in less than 20 minutes from start to finish! Totally awesome and a huge weight off my shoulders as these were irreplaceable photos taken just before our first child was born, including at the baby shower my parents threw for us. What a wonderful product and it could not be easier to purchase and use – I would definitely recommend it to anyone in need. This software should be in the library of all digital camera users. A heart-felt thank you from a very satisfied customer!

Shauna Coobick

Dear Sirs:

Due to either a computer problem or personal ineptitude I lost the contents of a Fuji xD picture card which I had downloaded and thought securely saved and had therefore erased from the card. I filled an 'ADRS Recovery' evaluation form and after an abortive attempt to use the demo, received a call from Mr. Ken Koploff who not only led me through the demo but help me to download the Recovery Program and use it retrieve all my lost pictures. These were rather special pictures taken of people on a recent holiday in the UK and very important to me.

I have already strongly recommended your services to Fuji. I would like, in addition, to congratulate you on the Staff you employ. I am 79 years-old and no great genius on a computer. Mr. Ken Koploff showed exemplary courtesy and patience in leading me through the demo and downloading the Recovery Program which, with his prompting, enabled me to retrieve all my pictures. This type of service to customers is rare and, I assure you, it is greatly appreciated.

Thank you and Best Wishes for Christmas and the New Year
Dr Howell Jones

Oh My Gosh – it was a life saver. It recovered all of the deleted pictures. I think I was just too tired when I downloaded them originally and accidentally erased the CompactFlash. My husband and I had taken our youngest to the Festival of Lights here in Cincinnati and there were so many wonderful pictures that I would have lost if not for the ADRS Recovery® software. I actually went ahead last night and ordered the software. I had a coupon from San Disk so I ordered and downloaded it last evening. It was worth every penny.

Anne & Dennis Saxton

Hi Eric,

My CD has been received, and along with it roughly 160 photos I was not ready to kiss goodbye. Thank you for successfully and so expediently processing my order. Eric you are a first class gentleman, for getting back to me so quickly, and for giving me an optimistic feeling from the outset, when there was none. I will gratefully recommend your company to anyone who has gone thru data corruption.

sincerely,
Richard M Friedman

I just purchased your product, ADRS RECOVERY® for Digital Media...I do not know how I lost my pics on my card (SanDisk) but I found that my husband had your program in my computer to try. So I found my pics and bought your program. I just want to say THANK YOU for your program! I have been doing this a year and never lost anything! THANK YOU! You don't know how much I was stressing!! Afraid of losing wedding pics! Oh MY!

Lisa Austin
Customer

This product saved my honeymoon photos. Thank you, Thank you!!!!!!! This is the only program for macintosh I could find and it was easy to use and worked perfectly. I will tell everyone I know about this.

Walt Wooden

Dear Dave:

I wanted to extend my gratitude to your company and one particular employee. My husband formatted our CompactFlash card and lost over 200 photos'. These photos were important to over 15 families, Including our own. We took the flash card to a local camera shops photo recovery center. They told us our photos were lost and they were unable to retrieve them. I couldn't accept that answer and woke up this morning researching the internet and over a dozen companies online. The reason your company caught my eye was due to the feedback and positive remarks by customers. I called your company and was transferred to Ron Gomez.

First off he was very polite and went out of his way to make me feel that my problem was important to him and he wanted to help. He gave me a couple options -1 to try the demo and see if we were able to recover the photos from home or 2 to send it to Florida and see if your lab could retrieve them. We tried option 1 and he gave me a link to the demo site. Ron gave me his extension and told me to call him once I downloaded the demo and he would walk me through the steps. I did just that and amazingly the pictures that were once lost appeared. I told Ron he saved our marriage and he made me one happy woman today. I have to say that I can not recall any company dealing with software or computers treating me as though I was their first and only customer. I truly felt like Ron cared and would do whatever he could to help me. I bought the program and have e-Mailed a few friends telling the success and indebtedness I feel towards ADRS Recovery.

Thank you!
Gratefully yours,
Toni Rooney
Customer

Hi Folks:

I purchased your recovery software tonight after having lost a huge amount of work from the memory stick I was using. I got it all back and cannot tell you quite how thrilled I was. Your software was amazing. Please extend my great appreciation to Ray and Eric. They were instrumental in helping me get this done.

Thanks again,
Bob

Dave~

Thank you for taking the time to fully explain to me what happened with the images and the *backfilling* process. That is exactly what happened. When I realized I was out of space on my memory card, I went back through and deleted some of

the previous photos that weren't quite up to par, making room for a few more shots. I'm a little sad that I lost some of our honeymoon photos, but overjoyed at what your company was actually able to recover. In this case, *some is better than none* definitely rings true!!

I would also like to comment on how very pleased I am with ADRS Recovery. From the very beginning, every employee I have dealt with has been amazing. Prompt, accurate, and courteous are only a few of the words I can think of to describe the *Media recovery team*, especially Ray. It has been a pleasure to do business with your company.

Again, thank you for your help.

sincerely,
Gina M. Davis Rogers
a very satisfied customer!!

Hi,

I just wanted to say that I recently purchased your photo recovery 3.0. It has worked very well for me. I tried your sample version along with a few others and your worked the best. I was also impressed with the follow up e-Mail from Ray Hasinger. Thanks for a good product and customer service.

sincerely,
Dick Kozlowski
Saratoga Springs, New York

Thank you very much for the amazingly quick response to my request for problem solving. It did the job perfectly. I wanted to make sure you knew how much I appreciate such fantastic tech support. Plus I should mention how well your product works and I would recommend your Recovery Products to everyone.

T. Kirk Saint, Master of Photographic Arts

Nova Scotia, Canada

The time is coming to thank you (it's late this evening) but I save my memories from BERLIN at the CHECK POINT CHARLIE. VERY BIG THANK YOU also from my Wife, because we had no more memories from this beautiful time. Especially from this CHECK POINT CHARLIE that I Know this very good in the time where it was the COLD WAR !!

It was our annual travel for our wedding anniversary (34).

I was in Berlin in my young time 1965/67 to work to the Siemens cie, and it was very important for me to give the opportunity to my wife to see this special location. I crossed the border to go to visit Berlin Is one Sunday with a friend and we had many adventures at this border this Sunday. I could write a book!!

My wife read an article in a magazine "Der Spiegel" on Internet and spoke to me about this problem. I was thus sad to have lost these photographs of our stay.

Now this place has been completely just Demolished by promoters a few weeks ago only, to build buildings. These people did not want to have any more memories of the Berlin Wall. You understand now why it was so important for me and my wife.

One more time thank you very much !!

So long,
Best regards.

René Malecki

Hi Dave,

I swear, I'm cursed. Got your e-Mail, installed the software...then found out my new card reader was defective and wouldn't work (sigh.....) Picked up a different reader, opened the software and TA-DA! Pictures!

Thank you so, so much for being a wonderful help on the phone, and for forwarding the software. It's a marvelous product, and with your guidance, the recovery went perfectly. If only everyone else had such terrific customer service (still can't get over the fact a human being answered the phone, transferred me to the correct person on the first attempt and English was the official language from start to finish.....wow.....).

All the best,

Cinda Baxter

DETAILED, INK.

Fine Stationery, Invitations & Gifts since 1994

Ron,

I purchased Photo Recovery this weekend, it's worked great. Thanks for you all your help, I appreciate it greatly, and I'm really happy with the way your company helps before a customer buys, allowing them to feel comfortable with their purchase. Please forward this to your supervisor.

Thanks for your help,

Nate Vangeest

Woodbridge, ON

I would just like to let you know of how much I appreciate and love your program.

I am a commercial building Inspector and take many photos, sometimes the the memory cards go funny on me, or I write over another accidentally. well, since I have you program ADRS RECOVERY® v3, I have no more problems. You have absolutely no idea of how much time and a good feeling that if I do make a mistake, I now know I can recover the photos, some which are quite frankly irreplaceable, without worry.

Thank you again for a great product!! How can I help to let others know of this great product??

Ron Bracklow, PE

B&B Property Services, LLC

(707) 829-5344

Your photo recovery program is absolutely the best program I have used!!!

Okay, so I am ecstatic that I was able to undo my accidental automatic reduction of over 300 pictures with your software program. Your program recover over 400 MB of pics that I thought I had lost the large resolution forever. Moving the pics to my HD my program sized them all down to 640x480 and I thought I was out of luck. Yea so other programs can do this too but yours worked great

THANKS SOOOO MUCH.

Just a quick note that I downloaded your Demo and was surprised to find some long lost picture files on a 128MB CF Card. I couldn't believe they were still there. So I immediately used PayPal and downloaded the full version and have resurrected three very important pictures from our daughter's college graduation.

College expenses – \$100,000
Trip to graduation – \$1000
Lost pictures – Devastating
ADRS Recovery® – Priceless

Thank you
Satisfied customer,
Dave Gettling

I would like to make a testimonial...

I accidentally deleted my entire iPhoto library from my G5 Macintosh running OS Tiger. (During BACK UP! Go figure.) My photo library contained over 1200 personal/family photos, Inc. my wedding, the birth of my daughter, and the last photos of my father.

Needless to say... I was ready to have a conniption.

Hesitant, I downloaded your Demo which found- relatively quickly- the items I deleted. Purchasing, downloading and using your software, I recovered my ENTIRE library myself. Under \$50!

Thank you! Thank You! THANK YOU!

Charley Deppner

Hi Dave,

Thank you VERY much for your help and patience with me this evening. I finally got it up and running and it's wonderful to find what we thought was forever lost. Both you and Ron are both professionals and so helpful. Your supervisors should be aware that your customer service is remarkable – you should get a big pay raise.. and a holiday and.....

My sincere Appreciation,

Lillian Ghali

To Whom It May Concern:

I would like to pass along a note recognizing the superior customer service Ken Koploff provided me with over the past two weeks. He was realistic and reassuring in his analysis of my lost data and responded promptly to the many e-Mails I sent him between sending in my disk and the recovery of my data. After returning my card and CD he continued to provide answers to my questions regarding the condition of the data as well as helpful hints for using my memory card in the future. My experience with your company, and Eric, has been nothing but great. I sincerely appreciate the tact and compassion Eric had for my situation. Although they are only photographs, having them means the world to me. I have already referred a friend of mine to your services and will continue to speak very highly of your company. Thank you for all of your help.

sincerely,
Lindsay Walsh

Your ADRS Recovery® software saved my photos!! My SanDisk® 256MB memory card got corrupted somehow and had 150 photos on it of my daughter's graduation and party! Your software was able to get the photos off even

**though my camera and computer told me there was nothing on the memory card.
Thank you!
Beth**

Words cannot say how thankful I am to have found this software. Talk about a “real job saver”. This is the stuff dreams are made of.

Thanks, thanks and thanks again for you kind, quick service...

Kevin Glackmeyer

Personal Photographer to the Governor
State of Alabama

**I wanted you to know that this was THE BEST \$125.00 I EVER SPENT! IT WORKED!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
THANK YOU FOR ALL OF YOUR HELP!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!**

Sheryl Dunsmore
LAN Support JSQ

I bought your product to recover a crash hard disk, and it was success. I was able to recover more 10.6 GB. Your product is great! Thank you very much.

Best Regards
Eric de Bono

Hello. Thank you for your response. I think my card was corrupted but I went ahead and bought the software from you anyway and I worked beautifully. You have no idea how happy I am with the software! I recovered every single one of my pics.

You know how important pictures are. They were pictures of my nephew's first communion, and when I told my sister I lost all my pictures she almost died. I guess you saved a life because I already told her I got the pictures back.

Thank you very much.

Art

I am very impressed with the customer service I received from your company. As customer service is my business, I know how to gauge quality of service better than your average Joe. I am always skeptical when it comes to purchasing ‘miracle cures’ over the internet. I found myself in a desperate situation. I do a lot of client support after hours. An associate of mine knew about this, and asked me to stop by his home and ‘check out’ their PC’s... ..long story shortened somewhat, his PC was infected with a number of viruses and various exploits. At least one of the variants had attached itself to all the .jpg files on his PC. They had about six years of family photos stored on the PC. These irreplaceable photos did not exist anywhere else. Using your program, I was able to recover approximately 90% (or more) of the photos! Christmas, Thanksgiving, Birthdays and Weddings were a hit. When the picture of this person and George Bush Sr. appeared, the air in the room became much lighter! I

immediately left for the nearest computer store and purchased some burnable CD's. We got all the photo's and documents Including the final thesis of the oldest child (and four years worth of tax records) burned to CD-ROM and then ran the restore process on the PC. A happy ending for one scared PC Tech!!!! I have since recommended your product to everyone I know. You and your company as whole, gave very timely and accurate responses to all of my questions! You guys are awesome!

P Dauphinee

MCSE NT4.0, MCSE 2K, MCP+I, A+

I want to thank you so much for your expert assistance today in regards to your awesome ADRS RECOVERY® Software. Just to tell you a little background. This summer my family and I were celebrating my 50th Birthday, our 20th Wedding Anniversary, and our oldest son's Graduation from High School all at once. We decided to splurge and go on a Caribbean Cruise. I purchased a new digital camera just for the trip along with a high capacity card to record hundreds of photos. On the trip, we took over 350 photos Including everything we did on and off the ship. Trips to pet the dolphins, go on a submarine and many other great memories. Upon my return, I loaned my camera to one of my office staff who proceeded to accidentally totally erase (or so I thought) the disk. It showed as empty and my whole family was devastated. We were sure that the recorded memories of our biggest and last trip together as a complete family were gone forever.

After hearing of some software that could possibly recover photos, I tried one of your competitors. I was excited that I was able to recover partial views of 109 photos. However, partial pictures were worthless and what happened to the other 250 or so photos? So, I tried your software and "BAM" there they were. I couldn't believe it. The disk showed empty, the capacity showed that the space was available, but yet your software recovered them intact! I can't even begin to put a price on this. Your modest charge and expert assistance was amazing. I would have paid many times over for the ability to recover these lost photos. Thank you so so much!

sincerely,

Doug Burger

The Doug Burger Team

Doug Burger & Associates, LLC

Olympia Real Estate, LLC

Thank you! I was so impressed! I found your link, downloaded the demo, successfully tested it, ordered the full package and recovered my data — all in 15 minutes time! Talk about technology, commerce and instant gratification, all wrapped up in your Photorecovery software!

Needless to say, it was a huge relief to get the pictures back, especially since it was a "user inflicted" error! Thanks so much for the great job — not just on the software but on the whole package — the web site, immediate download, the whole works! It took a really stressful situation and turned it around!

Please pass along my thanks to all the rest of the company.

Alex

I cannot thank you and your company enough in the recovery of the lost photo's from my daughters Olympus XD memory card. We were devastated to find out that only one of our images was viewable and that the other 190 images were lost.

After calling Olympus and being referred to your company, you were able to instruct me on how to see if the images could be recovered. When I downloaded your Demo and was able to view every photo I immediately contacted you to purchase the full download. I successfully recovered every image and they are stored on my desktop as well as on a CD.

Both my daughter and I want to send you our most heartfely thanks in helping us recover these most valuable images. I will recommend both you and your company to everybody that I know.

sincerely,
Cheryl Shroyer

Due to either a computer problem or personal ineptitude I lost the contents of a Fuji xD picture card which I had downloaded and thought securely saved and had therefore erased from the card. I filled an 'ADRS Recovery' evaluation form and after an abortive attempt to use the demo, received a call from Mr Ken Koploff who not only led me through the demo but help me to download the Recovery Program and use it retrieve all my lost pictures. These were rather special pictures taken of people on a recent holiday in the UK and very important to me.

I have already strongly recommended your services to Fuji. I would like, in addition, to congratulate you on the Staff you employ. I am 79 years-old and no great genius on a computer. Mr Ken Koploff showed exemplary courtesy and patience in leading me through the demo and downloading the Recovery Program which, with his prompting, enabled me to retrieve all my pictures. This type of service to customers is rare and, I assure you, it is greatly appreciated.

Thank you and Best Wishes for Christmas and the New Year
Dr Howell Jones

I discovered ADRS Recovery by finding them on the back of my SanDisk® packaging. Amazingly, I was about to throw the packaging out. The rest is history. I went to their site, tried some of the demo ware, saw that it worked and purchased their product. I was able to recover some priceless video and photos of my recent trip to the orient with ADRS Recovery ADRS RECOVERY® and ADRS Recovery®. If you own a digital camera, you are ultimately bound to accidentally erase something by accident. ADRS Recovery has the product, skills and customer service to help you recover those priceless photos. Their customer service was amazingly responsive and there for me at every step.

Major Kudos,
Brian S.

YAHOOOOOO!!!! It was all there!!!! I WILL NEVER COMPLAIN ABOUT THE \$34 I SPENT ON THIS PROGRAM EVER AGAIN!!!! You guys are awesome! So what happened was when he signed in as admin, the drive E came up which it did not come up when I signed in.

Thank you!
Cheryl Hanna

Hi,
I have just purchased your image recovery software and have got to say very impressed. After a holiday to France last week ,I was horrified to find that I had erased 80 images from my flash card. After purchasing your software, it recovered all the deleted images.

Thanks very much , I will recomend your software to my friends.

Regards,
Simon Rose.

I want to pass on to you a “Job Well Done”.

Being an I.S. manager and dealing with customer service daily I know what the service side deals with. I also know that I expect service when I ask for it from someone I purchase something from. For some reason the idea of customer services seems to be less in the minds of many companies. I can't tell you the number of problems I have had with getting service at times.

You apologize for taking so long in responding. What was it? A couple of hours. The last complaint I had with a software company started in early December. I send an on line complaint on a Friday and another the next Wednesday. That was tech support. Contacted their customer service and it took two times to get their attention. When I commented that if I couldn't get better service from tech support then I wanted to see how I could return the software. They didn't offer any assistance in getting tech support to contact me. They simply said “call this number and you can arrange a return”. I won't go into the number of calls I had to place. After I sent the software back and about a week after I know they had received it I finally got an e-Mail from their tech support saying they understand I had a problem and could I explain it. The bottom of the e-Mail had my original complaint which outlined the problem entirely. Needless to say I don't want to have to deal with them again.

Bottom line. Thank you for providing good customer service. I know we always hear from people when they are not happy but not too often when they are.

Don Byrne

Thank you for your perfect product!

It recovered valuable images for me and turned frustration into joy!

Best regards

Lars W Nielsen

I like to express my gratitude for the product, assistance, and support from ADRS RECOVERY, in particular for the invaluable help that Ray provided me with. Shooting with a Canon 10d digital slr camera, the unthinkable happened and the CompactFlash media card was formatted before the pictures were saved. To make things worse, the pictures were in Raw format with a tiny jpg file. With the ADRS Recovery® program, and with the assistance of Ray, I was able to rescue a large portion of the deleted pictures at the full and perfect Raw resolution. In addition, the rescued raw files worked flawlessly with both the canon Raw converter as well as with the C1 converter. The “once in a lifetime” pictures of a tiny bear cub and his mother in the smoky mountains are now pictures rather than a memory.

best regards

Jose F Garcia

Wow. I think this is the first time in almost 20 years of using personal computers that I've ever received any almost-immediate post-purchase communication from a manufacturer asking if I needed assistance.

The ADRS Recovery® Demo did its job quite nicely. You might appreciate this anecdote: I was working on a photography job yesterday morning when all of a sudden two of my CompactFlash cards just bit the dust. Fine in the camera; toast when inserted into my (SanDisk) card reader. One of them was a SanDisk, the other an IBM MicroDrive. The good news was the the images from the MicroDrive had already been previously uploaded. Anyway, I had a finished product due in less than three hours and I had about 75 images to upload, post-process and burn to CD.

Because the missing images were on a SanDisk® card, I went to www.sandisk.com seeking help. There I found your link. I tried the demo (which is so intuitive it required almost zero “figuring it out”) and it rescued about 90% of the images.

However, as you know, it won't save them — very Inconvenient in an emergency, but OK, you're not in this for charity — so I immediately went back to the Web site and purchased the product, re-rescued my photos and was back in business. ADRS Recovery® truly saved my butt yesterday.

It didn't rescue my MicroDrive, though. No fault of ADRS Recovery®, however. I think the drive physically just failed; it sounds like the heads crashed. It's going in for replacement. Should have known not to buy something that small with spinning parts.

Anyway, thank you for your message and interest in my purchasing the full version. ADRS Recovery® is:

- * Quick and easy to buy (i.e., emergency situation)
- * Easy to install
- * Simple to use
- * Fast to recover data

I'm sure my \$40 spent on ADRS Recovery® will come in handy again some day.

Enjoy your day.

Craig Deutsch
San Diego, CA

I want to let you know that your software recovered 192 priceless and irreplaceable photos from our Disneyland and Sea World trip! These were once-in-a-lifetime photo opportunities due to my son's age at the time (I kept the card in my desk for years "just in case"). I cannot adequately express my gratitude to you and your company. I want to especially thank you for your personal support. I'm sure there are many people who are unaware that such a product and service are even available, and you can bet that I will be telling everyone I know about your company.

Again, thank you so very much!

Pat Nelson
Colorado Springs, CO

My name is Kim Fox and I am wedding photographer from California As I was downloading a CompactFlash card after photographing a wedding on May 1st, 2004 my computer crashed and the card became unreadable. As this card contained photos from the ceremony and the couple's romantic pictures, you can imagine that I was panicked. I called ADRS Recovery and you told me to Fed Ex you the card and that you would look at it right away. You told me not to panic and that you could probably retrieve most of the images if not all. At 11:00am the next morning, I received a call that you had retrieved all the images.

I just want to thank ADRS Recovery for all of your help. Not only did you retrieve all my images, but you were Incredibly kind and comforting concerning my situation. I cannot tell you how much I appreciate the great service and the kindness I received. I really felt confident that you would do everything in your power to help me retrieve the images Not only is your technology great, but your staff is Incredibly kind and patient.

Again, I thank you...

sincerely,

Kim Fox
Kim Fox Photography

Dave

I wish to thank you again for the excellent presentation that you gave last night. Several of the group members said afterwards that this was very interesting and informative. Also thank you for the offer of any follow up requested by the group.

John Kolterman

I absolutely enjoyed last night's speaker..

Thank you.

Les J. Kizer, Editor

Bay Bytes

Greater Tampa Bay PC User Group (<http://gtbpcug.org>)

editor@gtbpcug.org

Newsletters at: (<http://gtbpcug.org/baybytes.html>)

Dave, enjoyed your presentation yesterday evening, and your coming all the way from Clearwater. In my opinion, it was one of the most informative presentations we've had in some time, and the tips you provided on camera media were probably the best that our members have been exposed to..

Also, thanks for the additional information on how to contact you outside of business hours. However, we will nevertheless be reminding our membership to try to contact you preferably during normal hours when possible.

Our thanks also to Ron for spending his evening with us.

Parker Monroe

Greater Tampa Bay PC User Group

Monroe Software, Inc.

Thank you very much..

Art

Everything went perfectly....your software saved the day..... since these are pictures of my daughters junior prom they are irreplaceable. I thank you and your company a million times.

sincerely,

Paul

Hi

I just bought your product and it is fantastic! It recovered all my pictures on my CompactFlash, which saved my bacon with my wife, as I had erased them from the CDROM.

Well Done!

Regards,

Tony Miller

I just wanted to let you know that I was able to get the pictures I needed off the memory stick.

We do a lot of government type maintenance work which requires photo documentation in order to be paid. Without these photos we would have lost about \$3,000. It is nice to know we can solve this problem in the future if it happens again.

Thank you very much for your assistance in our time of great need! We are happy customers to say the least.

sincerely,
Tom Cono
American Property Management

Dear Folks at ADRS Recovery,

I just wanted to thank you for saving my butt today!!! I took some very important photos today, and the memory card crashed. Showed up BLANK on the card reader. I did some hunting using Google, and found your web site. I tried the demo version and was thrilled to see it recover my pictures. I certainly did not mind paying the \$39.95 to download the real version. And, thank God I was able to download it, and not have to wait to get a CD version. You deserve the money for coming up with such a useful and easy to use program. You really did save my reputation today, and salvaged some photos of an important event which cannot be repeated.

My sincere thanks,

Ray Graham
Honolulu

I just wanted to e-Mail you all and say thank you for such a wonderful product! When I called SanDisk, thinking that something was wrong with my card reader, they discovered that the pictures on the disk themselves were corrupt. Through their hard work and ideas, they provided me with your website and told me that I should try your software. And thank you for the demo version to see if it would work before purchase. Thanks to your software, I was just able to save irreplaceable pictures of my children (and most importantly, my baby). I just can't even say how grateful I am that your software worked for me!!

THANK YOU!!

Erin Roberts

Last night I opened ADRS RECOVERY®, located the disk drive, hit "Start" and low and behold my great photos that I thought were lost and gone forever started reappearing before my eyes. ADRS RECOVERY® performed beyond my expectations. There were a couple of photos that weren't fully recovered, but the other 50 are as clean as they were when I took them.

Thanks for all of your help. ADRS RECOVERY® has made my week.

Peter Sanburn

Gentss

I purchased and used your program over the weekend. It worked perfectly and recovered several Gig of data and saved me a world of grief. Great product!

J. Lemmel

I wanted to let you know that I received the CD with the pictures your company was able to recover from my memory stick. You can delete the back up files from your systems. I'm really happy and pleased with the level of customer service that Ken Koploff provided. I hope I never need this service again, but if I do, ADRS Recovery will have my business.

Thank you very, very much!