

Dear Baycrest homeowners,

Effective January 26, 2022, Baycrest will institute a simplified process that directs homeowners to a single site (Greenscapes) for all irrigation or landscaping maintenance requests.

This will eliminate multiple entries that we now use to make requests (emails or phone calls to Greenscapes, Gulf Breeze, Cathy Avenatti or Baycrest Irrigation/Landscaping committee members).

By eliminating the multiple channels, we hope to simplify tracking. Once Greenscapes handles a request, it will be marked "Completed." The requests that involve a Baycrest irrigation payment will be forwarded to Gulf Breeze to process payment and to update budgets.

The "Completed" Service Request will also be sent to the original requestor and to the Landscaping and/or Irrigation committee members (Cathy Avenatti will also be copied) for information purposes and in case intervention or follow-up is needed.

Baycrest Maintenance Requests

1 Service requests for all Greenscapes work (both irrigation and landscaping) should be made (preferably via email service@greescapesfl.com) or telephone to Greenscapes at 239-643-4471. State the problem, your address, name, and telephone number for follow-up.

In the case of irrigation, Baycrest is responsible for maintaining the irrigation system defined as "**broken and or clogged heads, broken pipes and valves.**" However, the Association shall not be responsible for damage to any landscaping to a lot.

In the case of landscaping, the lot owner, not the Association, is

responsible for replacement and or removal of dead/dying trees, sod, plants, and bushes. Board or PLCA approval may be required if a plant or tree is removed. (NOTE: In an effort to keep sod, plants, and bushes healthy, homeowners should request a sprinkler coverage check now that they can no longer turn on their own sprinklers).

1 For all other issues, to report a problem with property, pest control, safety concerns, etc; requests should be made via email to contact@gulfbreemanagement.com or telephone at 239-4498-3311.

Regards,

Kevin Hara
Baycrest Board President