

Reopening of cafes, restaurants and other food and drink facilities

Problem Statement

As a business tries to reopen, the responsibility for providing a safe environment for workers and customers falls on the business.

Capturing Staff Coronavirus (COVID-19) Health Questionnaire before every shift for you staff in a safe manner without using a pen to record such information, therefore reducing the risk of spreading the virus amongst staff.

Capture the date and time at which the person attended the venue, and the table number/ dining room in which they were seated in a safe manner without have to share pens that could spread the virus and potentially shutdown the business.

Pain Points - help reduce your risk of heavy fines

- Customers having to use a pen and paper that is potentially touched by 20 people per sitting. Staff having to use a pen and paper that could be touched by all staff within the business.
- The business manager/owner collecting paper from customers and staff that could potentially pass on the virus to employees and shutting down your business.
- Potentially misplacing or losing the completed paperwork, if there is an outbreak, not being able to pass on the information to the relevant government bodies and risk a fine.

Employee Screening

Provide every worker with the ability to fill out a daily screening form that determines based on the answers if that employee should come to work.

- Low cost and can be performed at a safe distance.
- Keeps sick employees from even showing up on site.

Positioning

Skyconnects/doForms has developed several solutions that can be deployed in 24 hours or less. They are affordable, customisable and solve many of the problems facing companies today during the pandemic and well after it

1. Daily Staff Health Questionnaire
2. Customer details to help with contact tracing

These 2 solutions are being implemented by businesses to address employee safety, customer satisfaction and current operating conditions many of which may become a permanent part of how we do business in the future.

Questions to Ask

- How are you screening your employees today? Taking their details via pen and paper that might get lost or misplaced.
- How are you capturing your customers first name, phone number, table number and dining area? Taking their details via pen and paper that might get lost or misplaced.
- How much does it cost to set up the system? During these difficult times, we will set the system up for FREE.
- How much does it cost per month per user? Only \$49.95.
- How many users would I need? Typically one user to run the application on either an iPad or mobile phone to capture the information.

Help limit the spread of Coronavirus.

COVID-19 Visitor and Patron Contacts Log

Date of Sitting: 01/06/2020

Company Name: ABC Cafe

General

Menus should be either laminated and sanitized after each use or single-use paper menus.

Takeaway menus should be placed outside the venue.

Table condiments includes items like sugar, salt, pepper and water jug. If provided, condiments should be distributed between uses and jugs of water should be properly cleaned before reuse.

Alcohol can only be served with a meal, which is more than a snack.

Limit queues for toilets and have adequately spaced markers on the floor to promote physical distancing.

Advise patrons to return to their seats if physical distancing cannot be practiced while queuing.

Customer Details (4)

First Name: John

Mobile Number: 41000000

Entry Time: 02:35 pm 01/06/2020

Table Number: 5

Seating Area: Inside

Employee's signature

First Name	Telephone number	Arrival time	Table number	dining room
John	41000000	02:35 PM	5	Inside
John	41000000	02:35 PM	5	Inside
John	41000000	02:35 PM	5	Inside
John	41000000	02:35 PM	5	Inside

COVID-19 Staff Health Questionnaire

Date of work: 01/06/2020

Employee Name: BICK LEE

Start Time of Shift: 07:30 am 01/06/2020

End Time of Shift: 02:35 pm 01/06/2020

Total Hours: 7:08

Are you currently required to be in isolation because you have been diagnosed with coronavirus (COVID-19)?

Have you been directed to a period of 14-day quarantine by the Department of Health and Human Services as a result of a close contact of someone with coronavirus (COVID-19)?

Staff Health Questionnaire

Cough: Yes/No

Shortness of breath: Yes/No

Runny nose: Yes/No

Loss of sense of smell: Yes/No

Employee's signature

Staff Coronavirus (COVID-19) Health Questionnaire

Each staff member should complete this questionnaire before starting each shift.

Are you currently required to be in isolation because you have been diagnosed with coronavirus (COVID-19)?

Have you been directed to a period of 14-day quarantine by the Department of Health and Human Services as a result of a close contact of someone with coronavirus (COVID-19)?