

## **Our Privacy Policy**

We recognise that respecting user privacy over the Internet is of utmost importance. This privacy statement is designed to provide information about the privacy and data collection practices for the site: [www.thecontrabandlive.com](http://www.thecontrabandlive.com).

### **Identifying Information**

In general you can visit this Site without telling us who you are or providing any information about yourself. In some areas of the Site we ask you to provide information that will enable us to process an enquiry, to help you in some other way or to follow up with you (with your consent). Generally, we request identifying information when you:

- Request a Quotation via the on-line Enquiry Form.
- Contact us via email.

In these instances we will ask for your name, email address, phone number and other appropriate information needed to provide you with these services.

### **How We Will Use Your Information**

If you choose to give us personal information for any of the purposes above, this information is retained by us and will only be used by us to support your customer relationship with us. The information you provide will be held by us whilst you are a customer, however you also have the right to request that we delete/remove the details we hold about you at any time (see below).

### **Cookies.**

Cookies are small text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity. For further information visit [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org).

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However in a few cases some of our website features may not function as a result.

When someone visits [www.thecontrabandlive.com](http://www.thecontrabandlive.com) we use third party services (a Facebook Tracking Pixel and GoDaddy analytics), to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. This information is only processed in a way which does not identify anyone. We do not make, and do not allow Facebook or GoDaddy to make, any attempt to find out the identities of those visiting our website.

### **Access to Your Information and Corrections**

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email us at [thecontrabandlive@gmail.com](mailto:thecontrabandlive@gmail.com).

We want to make sure that your personal information is accurate and up to date. You may ask us to correct information you think is inaccurate or for your information to be removed.

### **We DO NOT share, rent, or sell any personally identifying information provided through our Sites (such as your name or email address) to any outside organisation for use in its marketing or solicitations.**

We may disclose your personal information to third parties only:

- In the event that any parties involved with your booking request to contact you regarding your event. In this circumstance we will always seek your permission first.
- If we are under a legal duty to disclose or share your personal data in order to comply with or meet any legal obligation.

### **Changes to Our Privacy Policy**

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 23/05/2018.

### **How to Contact Us**

Please contact us if you have any questions about our privacy policy or information we hold about you by email at [thecontrabandlive@gmail.com](mailto:thecontrabandlive@gmail.com)

### **Other Material**

We may record images from any function and use these, either on [www.thecontrabandlive.com](http://www.thecontrabandlive.com), [www.facebook.com/TheContraBandLive](http://www.facebook.com/TheContraBandLive) and on other related sites or in advertising material. Comments made about our services may also be used in a similar manner. If you would prefer an image of you or a comment provided by you to be removed from the website you should email us at [thecontrabandlive@gmail.com](mailto:thecontrabandlive@gmail.com).