



City of Austin | Austin Water

P.O. Box 1088 Austin, TX 78767

AustinWater.org

January 30, 2018

Re: River Place Water Treatment Plant decommission

Dear Austin Water customers:

As a customer of Austin Water, you have been receiving water that has been treated at the River Place Water Treatment Plant on Big View Drive, and at various times in the past when the water treatment plant was not in operation, an alternate water source coming from an interconnection with Austin Water's distribution system was used. This method of operation, using the two sources of treated water, has been in existence for many years.

The River Place Water Treatment Plant will permanently be taken out of service by February 28, 2018. After February, all water supplied to you will be solely from Austin Water's distribution system. This water will be a slightly softer water than produced from the River Place Water Treatment Plant, and contains fluoride at the level of 0.7 mg/L as specified by the United States Centers for Disease Control. If you have children who are taking fluoride supplements, or you are using tap water to mix infant formula, you may want to consult your physician for their recommendations as to the amount of fluoride that is acceptable. You may visit our website at <http://www.austintexas.gov/department/fluoride-drinking-water> for more information on fluoride.

Additionally, we have included a web link to Austin Water's 2016 Water Quality Report which is provided to customers on an annual basis:

<http://www.austintexas.gov/department/drinking-water-quality-report>.

Sincerely,

A handwritten signature in blue ink that reads "Rick Coronado".

Rick Coronado, P.E., Assistant Director
Austin Water | Operations



*The City of Austin is committed to compliance with the Americans with Disabilities Act (ADA).
Reasonable modifications and equal access to communications will be provided upon request.*