

Philadelphia Refinery



Sunoco, Inc.
3144 Passyunk Avenue
Philadelphia PA 19145-5299
215 339 2000

January 4, 1999

Dr. Brenda K. Mitchell
Management and Environmental Technologies, Inc.
1315 Walnut Street, Suite 1108
Philadelphia, PA 19107

Dear Dr. Mitchell:

I am pleased to learn that you are being considered for other projects involving larger environmental corporations. This letter is provided to express our high level of satisfaction with services provided to Sunoco (Sun Oil Company).

Your skills, abilities, quality services, commitment and success in achieving win/win community/business relationships are exemplary. Both you and your staff at MET, Inc., have been diligent in strengthening community information/educational outreach partnerships. The customer services training program, community surveys, focus group facilitation and qualitative analysis have been important features of our Passyunk public information exchange efforts. Your efforts in regards to this project have resulted in increased understanding of highly technical information, including information on health and environmental concerns, by members of the community, and an increased level of communication and trust between ourselves and our neighbors. Your performance is all the more impressive because it was done within an accelerated time period and our negotiated budgets.

As we continue our working relationship, we are pleased to support your potential business growth and success.

Sincerely,

A handwritten signature in black ink, appearing to read "Steve Coladonato". The signature is fluid and cursive, with a large initial "S" and "C".

Steve Coladonato, P.E.
Northeast Refining Remediation Manager