



## PATIENT FAQs

### Island Internal Medicine and La Conner Medical Center

<b>Will I still get to see my provider?</b>	Yes. Your relationship with your provider will not change. You will see the same staff and providers when you come to the Clinic.
<b>Will Island Internal Medicine and La Conner Medical Center names change?</b>	Moving forward, we will use The Everett Clinic at Island Internal Medicine and The Everett Clinic at La Conner Medical Center.
<b>Why did The Everett Clinic, part of Optum acquire Island Internal Medicine and La Conner Medical Center?</b>	We wanted to grow and expand our innovative care to more people. With a partner we can do that as well as gain more influence in the market to advocate for our patients' needs.
<b>What does this mean to patients?</b>	This partnership will benefit patients because we'll be able to provide even more high-quality patient services in more locations.
<b>What will be different to me?</b>	Most immediately you will see The Everett Clinic listed on billing statements. Longer term, we will be growing to provide you with even more services.
<b>Can I still get my care locally?</b>	Yes, you can continue to see your local specialists for any care need you have, including Island Hospital.
<b>Who is The Everett Clinic, part of Optum?</b>	The Everett Clinic, part of Optum is a multi-specialty medical group with over 30 sites of care in Snohomish and King County. They have very similar values to Island Internal Medicine and La Conner Medical Center and are physician-led, patient-centered and focused on quality care. We're excited to work together.
<b>Who is Optum?</b>	Optum is the parent company of The Everett Clinic. They aspire to improve experiences and outcomes for everyone they serve while reducing the total cost of care.
<b>I have concerns about this acquisition...</b>	We understand you may have concerns. Over time we think you will come to see that you are still getting the great physician-led, patient centered care you expect from Island Internal Medicine and La Conner Medical Center. Long term we think you will appreciate the additional services and new ways of receiving care that this partnership will enable us to provide.