



CLUB RULES

107 Horizon Park Drive
Suite A
Savannah, GA 31405

Phone: 912.201.3713 Fax 912.201.3728
www.clubfidoandfriends.com

All Clubsters, 6 months and older, must be spayed or neutered. In-tact female Clubsters may be admitted on a case-by-case basis provided that they are not in heat

DRESS CODE

We ask that all Clubsters be outfitted with a collar and I.D. tag stating their name. While our motto is *Live Unleashed*, we do value your Clubster's safety first. For that reason, we ask that all Clubsters being transported to and from our facility be on a leash.

VACCINATIONS

The health and well-being of our Clubsters is of the utmost importance at Club Fido. The following vaccinations are required prior to admittance:

- Rabies (annually)
- DHPP-Distemper, Hepatitis, Parvovirus, Parainfluenza (annually)
- Bordetella (every 6 months)

We require a copy of each Clubster's vaccination records prior to boarding. You may bring them in person, fax them to 912-201-3728, or email them to clubfido@outlook.com.

Note: The state of Georgia requires that the rabies vaccine be given annually. The state does not recognize the 3-year vaccine as current after one year.

DAYCARE

Daycare drop-off and pick-up is anytime between 6:00am and 9:00pm! We want to work with your schedule the best we can, please contact us if you need special accommodations for drop-off or pick-up.

At Club Fido, your first day of daycare is always FREE! We use this day to observe the behavior and temperament of your Clubster, and to determine if they are comfortable with our kennel-free environment. Some dogs take longer than others to adjust, so we recommend that this first day be at least 4 hours.

OVERNIGHT BOARDING

All boarding includes daycare and is kennel-free. For the safety of our guests, check-out time for overnight boarding is 4:00pm. Feeding begins at 7:00am and 5:00pm each day, and it is best that your

Clubster be picked up before their evening meal. Your Clubster will be very excited to see you when you arrive, and over-excitement after eating can become a cause for concern (Click here for information on “Canine Bloat”). Because of this, an additional \$2 per hour will be added to check-outs after 4:00pm.

We ask that guests planning to board with us make reservations in advance, especially during holidays and extended weekends. We will, however, do our best to accommodate last minute requests.

Note: We ask that first time overnight boarders wishing to make reservations that include a Friday, Saturday, Sunday, or a holiday date make a 50% deposit that is refundable only if the reservation is cancelled two days prior to the start of the reservation. Unfortunately, we are unable to make a reservation until this deposit is made. Thank you for your understanding.

CANCELLATIONS

Because Club Fido is staffed based on the number of Clubsters coming to party, we ask that you contact us as soon as possible in the event you need to cancel a reservation. Not only will this ensure that we are correctly staffed, but it will also allow waitlisted Clubsters an opportunity to stay with us.

Note: Multiple no-call-no-shows may result in additional fees or charges on your next stay, and may limit our ability to hold your reservations or offer you our services.

HEALTH

All Clubsters must be flea and tick free, and in good overall health. Club Fido is happy to provide extra assistance to dogs with special needs (i.e., special handling, bandage and/or splint changes, hand feeding, walking assistance, etc.)

Clubsters with non-communicable health issues (i.e., ear infections, arthritis, glaucoma, cancer etc.) are still eligible to party with us. It is best to discuss any possible issues in advance with our Bonetenders or Club Bouncers.

FOOD

We strongly suggest bringing your Clubster’s food from home. We will happily feed your pup our food, but it is best for them not to change foods rapidly. If you would rather your dog be fed our house food, we can do so for a charge of \$4/day.

We are able to accommodate different diet types including those that require refrigeration/freezing, cooking (via microwave oven), and water/additive mixing.

For the safety of your Clubster, please discuss any allergies (food or otherwise) with our Bonetenders or Club Bouncers.

MEDICATION

We will happily administer medication at no additional charge. Please provide medications in a secure container, clearly labeled with both the name of the medication and the name of the dog. Please also include written instructions including the medication name, dog's name, dosage, and administration frequency. To ensure proper administration, please be sure to discuss all of this in advance with our Bonetenders or Club Bouncers.

PERSONAL BELONGINGS

With the exception of food, we ask that Clubsters leave all personal belongings at home. In our kennel-free environment, personal belongings can become a source of possessive aggression. Don't worry, we provide clean, safe, and comfortable bedding to make your Clubster as cozy as possible.

If you are truly concerned that your pup may struggle with separation anxiety during his or her stay, you may bring in a blanket, T-Shirt or similar item from home for them to sleep with. We will make every effort to return items in the condition in which they arrived. However, due to the off-leash atmosphere, please be aware that irreparable damage to these articles may occur.

EMERGENCIES

In the event of injury or illness, we will quickly assess the situation to determine what plan of action to take. Our concern is always what is best for your Clubster. In non-emergency situations, we will make the effort to take them to their own vet. In emergency situations, we will rush your Clubster to the nearest veterinary hospital. In the event that an emergency occurs after-hours, we will rush your Clubster to the Savannah Emergency Veterinary Hospital. We will always try to contact the owner to get their permission for our chosen course of action.

OUR UNLEASHED ENVIRONMENT

We are committed to providing a safe, controlled, off-leash environment where Clubsters can socialize and have fun. Much like children who share a classroom, even under constant professional supervision, there are some risks associated with the close physical contact and energetic play afforded in our Club. During normal play a Clubster may get small scratches, scrapes or nicks, and lose small patches of fur. Your Clubster may also experience sore muscles, sore joints, or sore feet and pads. Although rare, it is possible for more serious injuries to occur.

Our primary goal is to provide a safe and healthy environment. Despite our stringent sanitation procedures, screening procedures and vaccinations requirements, the risk of communicable disease still exists.