

## Job Seeker and Business Services are Available

We take the safety of our customers, team members, and partners seriously. As a result, WorkSource Oregon centers are adjusting how services are delivered. Effective, March 24, 2020, WorkSource Oregon services are available to customers by appointment, virtually by Skype, telephone, and email. To find contact information for your local WorkSource center, visit <http://www.worksourceoregon.org/Centers.html>.

We are committed to making services and support accessible at a time when Oregonians need us most. The decision to transition to appointment based services, supports long-term community health by slowing the spread of COVID-19, while maintaining our ability to serve individuals and businesses.

### Job Seeker Services

WorkSource centers will continue to offer their regular services to the public by appointment and virtually. These services include unemployment and re-employment guidance, resume assistance, interview support, job-search strategizing, connections to training and career development guidance and referrals to community resources. Additionally, effective April 1, customers can access WorkSource Oregon, skill building workshops, virtually.

### Business Services

WorkSource Oregon Centers will continue providing support to businesses that need to find talent, retain workers, access incentives, and navigate unemployment. Businesses can access services by appointment, via telephone, Skype, and email. As additional resources become available to businesses impacted by COVID-19, WorkSource team members will help businesses find and access relevant support available.

### Unemployment Insurance Assistance

Unemployment benefits claims may only be completed online or by phone. To file an unemployment insurance claim online, go to <https://bit.ly/OregonUIClaim> or call 877-345-3484. Be aware that there may be significant wait times on the phone due to record-level customer demand.

WorkSource partners are committed to serving you and promoting community safety during these unprecedented times. We thank you for your patience and understanding, and hope to speak with you soon.

