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Glen Meadow Neighbors,

Four Glen Meadow neighbors and I attended Councilmember Jenifer Gates Town Hall meeting on May 15th about Atmos gas problems. This letter is late due to difficulties getting Atmos communication information.

The biggest neighborhood concern has been the installation of a new gas feed pipeline down Allencrest instead of the Mendenhall-Allencrest alley. There was concern that new gas meters would be installed in the front yards. Atmos says that the new meter will be installed at the gas line entrance into the house, not back in the alley. The advantages of this installation are:

- The home owner is currently liable for all costs of maintaining and /or replacing the gas line from the alley to the entrance of the gas line into your house. With the new meter installation at the line entrance into your house, Atmos will be responsible for maintaining and/or replacing the gas line from the street/alley to the meter at the line entrance into your house. This reduces your maintenance/replacement liability considerably.
- The new meters are wireless meters, so a gas meter reader does not need to enter your property monthly to read the meter.

The Glen Meadow residents attending the meeting thought that this was agreeable and decided not to pursue making Atmos place the new meters back in the alley.

When Atmos has completed the repair/replacement project, they will replace the landscaping to equal to or better condition within three (3) weeks. If this does not happen e-mail or call Monica Davidson, Atmos Operations Manager at Monica.Davidson@atmos.com or 214-426-7082.

If you have repaired your own landscaping, you can present a claim to Atmos with receipts and pictures.

Atmos Emergency telephone:	1(866)322-8667
Atmos Customer Service	1(888)286-6700
Atmos web site	AtmosEnergy.com
Call before digging for buried utilities	811
City of Dallas Emergency	911

Al Daniels, President, Glen Meadow Neighborhood Association