## Phone Triage Algorithm for Determining Home Visit or Telehealth Visit

When a patient makes initial contact requesting a visit, use this screening tool as your guide.

Ask: Do you have (check all that apply)			
E Fever			
Cough, shortness of breath			
🗌 Any	Any flu-like symptoms		
	ad close contact with a person who is under		
investigation or confirmed for novel coronavirus disease (COVID-19)			
Traveled to an area in the United States with sustained			
transmission of COVID-19 in the community			
Traveled to China, South Korea, Japan, Italy, Iran or a			
country with CDC level 2			
		Ļ	
NO		YES	
	Mi	ldly ill	Concerning
	Asymptomatic (refe	r to PCP)	or worsening symptoms
1			
			Refer to
Proceed with home visit	Telehealth Virtual Visit		emergency
			department
Source: <u>Click "updated scree</u>	ning tools"		

Source: <u>Click "updated screening tools"</u> Date: March 17, 2020 version 1 Author: Nikki Greenaway FNP-C, IBCLC, RLC <u>www.NurseNikkiNP.com</u> | @NurseNikkiNP

