

Business Super Plan Super benefits

du's New Business mobile plan that offers freedom, flexibility, price predictability and increased performance like never before.

Why Choose Business Super Plan?

Call anywhere in the world for 80 mins per minute effectively, as part of included international minutes

Every month, you can use the included international minutes bundle to make outgoing calls from the UAE to any international destination, anytime, any day (during peak and off-peak hours of the day)

Included national minutes bundle

Every month you can use the included national minutes bundle to make outgoing national calls within UAE anywhere, anytime, any day (during peak and off-peak hours of the day)

Get more than 3 times the value of monthly fees back every month

Get more than 3 times the value of what you pay every month as included minutes, sms & data. Pay AED 100 / 200 or 400 per month and get more than AED 300 /600 or 1200 as value back through included national and international minutes bundles, included national & international sms bundles and included national data every month.

Flat IDD rate to all major international destinations (after included international minutes)

Enjoy discounted rates on calls beyond the included international minutes to all major international destinations anytime during the day. Visit www.du.ae for the current list of major international destinations.

One world, one rate on international roaming

With international roaming from du on more than 400 mobile networks spread over 150 countries, customers will enjoy mobile service in most areas of the world at an attractive incoming call rate of AED 1.25 per minute. For more details visit www.du.ae

Discounted calls within Business Calling Circle

All national calls within your business will enjoy special calling rates at 50% discount.

BlackBerry® subscription at special prices

Enjoy special prices for BlackBerry service subscription.

Pay by the Second billing

Only pay for the seconds of any mobile, national and international calls you make.

Business Super Plans



Pricing & Tariff

Joining & Monthly Benefits

Plan / Features	Business Super 100	Business Super 200	Business Super 400
One time Activation Fee / SIM	AED 55	AED 55	AED 55
You Pay every month	AED 100	AED 200	AED 400
You Get every month	125 International minutes + 125 National minutes + 60 International SMS + 65 National SMS + 125 MB National data	250 International minutes + 250 National minutes + 125 International SMS + 125 National SMS + 250 MB National data	500 International minutes + 500 National minutes + 250 International SMS + 250 National SMS + 500 MB National data

Usage Benefits

Plan / Features	Business Super 100	Business Super 200	Business Super 400
National Calls (mobile & landline)	0.5 fils / second	0.5 fils / second	0.5 fils / second
Calls within your business mobile	50% discount	50% discount	50% discount
Flat IDD rate to Top 190 major international destinations (charged per second)	AED 1.65 / minute	AED 1.45 / minute	AED 1.35 / minute
National SMS	18 fils / message	18 fils / message	18 fils / message
International SMS	60 fils / message	60 fils / message	60 fils / message
National MMS (50 KB)	45 fils / message	45 fils / message	45 fils / message
Video Calls	1 fils / second	1 fils / second	1 fils / second
Data Usage	1 fils / kb	1 fils / Kb	1 fils / Kb
Roaming Call Forward++ (charged per minute)	AED 1.25 / minute	AED 1.25 / minute	AED 1.25 / minute
Blackberry Unlimited - National	AED 100 / month	AED 100 / month	AED 100 / month
Blackberry Unlimited - International	AED 200 / month	AED 200 / month	AED 200 / month

National & International minute & SMS & national data rates are applicable beyond the included bundles.

+For list of top 190 major international destinations visit : www.du.ae

++Roaming call forwarding rate (Incoming calls while roaming) applicable to major international destinations with operators who don't charge IOT / VAT

Metallic numbers are available for Business Super Plan customers.

Number category	Monthly spend (12 months contract)
Gold	AED 750
Silver	AED 500
Bronze	AED 250

Terms and Conditions

- *12 months contract applied to special numbers (Gold/Silver/Bronze), breach of contract will result in a penalty equivalent to the minimum spend for the remaining period.*
- *Minimum spend for Gold/Silver/Bronze numbers applies. That is, if the monthly bill* for your rate plan is below the minimum spend amount of the Gold/Silver/Bronze numbers an additional charge will be applied for the special numbers.*

**excluding OCC's*

Business National Plus

– gives you the option to add on National minutes and National Data to your existing Business Super Plan for a nominal

There's nothing quite like doing business in the UAE. So add one of our Business National Plus options to your Business Super plan and get back more than 200% back in national minutes and national data for mobile.

		National Plus 50	National Plus 100	National Plus 200
YOU PAY (per month)		50	100	200
YOU GET (per month)	National Minutes	200	450	1000
	National Data	250 MB	500 MB	1 GB
HOW to Subscribe:		SMS <i>BNP50 to 1244</i>	SMS <i>BNP100 to 1244</i>	SMS <i>BNP200 to 1244</i>

Additional value Business Super Plan and Business National Plus

Business Super Plan (BSP)	Business National Plus (BNP)	You Pay Monthly (BSP + BNP)	You Get Monthly				
			National Minutes	International Minutes	National data (MB)	National SMS	International SMS
BSP100	Business National Plus 50	150	325	125	375	65	60
	Business National Plus 100	200	575	125	625	65	60
	Business National Plus 200	300	1125	125	1149	65	60
BSP200	Business National Plus 50	250	450	250	500	125	125
	Business National Plus 100	300	700	250	750	125	125
	Business National Plus 200	400	1250	250	1274	125	125
BSP400	Business National Plus 50	450	700	500	750	500	500
	Business National Plus 100	500	950	500	1000	500	500
	Business National Plus 200	600	1500	500	1524	500	500

Business Super Plans



Proposal

Partner information

Partner Name: Solutions Bridge

Dealer ID 2473

Sales Representative: Atiq ur Rahman

Customer information

New Customer

Existing customer

Account number:

Customer Name:

New Activations

Migration

Handset

Business Super Plan		Standard (No of SIMs)	Total
Business Super 100	<input checked="" type="checkbox"/>		
Business Super 200	<input type="checkbox"/>		
Business Super 400	<input type="checkbox"/>		
Total (One time)			
Volume discount			
Total (One time) after discount			

Details:

Mobile Number	Serial Number	Plan	Activation Type	IR	Internet Service	Handset

Pass code: Existing

Note: Please issue handsets only.

Terms and Conditions

Specific Terms and Conditions for Enterprise Services

Version: March 2009

These additional terms apply to each specific Service the Customer orders. In the event of any inconsistency between the General Terms and these specific terms, these specific terms and conditions shall prevail.

1. Business Super Plan

- 1.1. The Fixed Term for the Business Super Plan is one month from the date the services start.
- 1.2. Business Super Plans are post paid plans, with free bundled units (minutes and/or SMS). The Customer can choose from different plans depending on its usage needs. At the end of the month any unused free bundled units cannot be carried forward.
- 1.3. Free unused units will be pro-rated if the Customer changes its plan at any time. If the number of the pro-rated minutes available is less than those already used by the Customer then the Customer must pay the difference.
- 1.4. A Customer on a Business Super Plan can downgrade to Business Monthly plan for free. If downgrading to a PAYG plan then there will be a migration fee payable - please refer to the User Guide and Tariff Plan for the amount.
- 1.5. The Customer cannot choose a metallic number whilst on a Business Super Plan.

2. Mobile Services

- 2.1. The Fixed Term for Mobile Services is one month from the date the services start.
- 2.2. Any SIM card du supplies as part of the Mobile Services belongs to du, and the Customer agrees that it and its End-users will take good care of it. du will replace free-of-charge any SIM card which is defective through faulty design or workmanship, but otherwise may charge for replacement SIM cards.
- 2.3. The Customer may change its Tariff Plan at any time, but any change will only take effect from the beginning of the following billing month. If Mobile TV is provided as part of the Mobile Service then du reserves the right to change any or all TV channels at any time without notice.
- 2.4. The Customer's ability to use certain Services and features will depend on the features and functionality of the handsets used by the End-users. If the Mobile Service plan provides access to pre-paid wallets then the pre-paid wallets can be used by the End-users by using the prefix *. The cost of outgoing calls, SMS or MMS will not be charged to the Customer's postpaid accounts nor be shown in the postpaid billing statement. The Customer or the End-user can top up the pre-paid wallet in the same way as the PAYG Plan. Please refer to the most recent Tariff Plan for prices. If credit limits have been applied the pre-paid wallet will not be available for use if the Customer, or one of its End-users, line is barred or suspended.
- 2.5. If the Customer's Mobile Service Plan gives the option to choose numbers from a list provided by du then the Customer will be charged a monthly commitment fee for the chosen number.
- 2.6. The Customer agrees that within 30 days of activation of a SIM, or transfer of a SIM to a new End-user, the Customer will provide du with a list of the names, ID (type and number) and nationality of all its End-users. Following a request from du in respect of a specific SIM MSISDN, the Customer further agrees to provide du, within 24 hours, a clear copy of the End-user's ID. For the purposes of this paragraph, "ID" means any one of the following: UAE National ID; passport (showing ID and residence visa if relevant); UAE driving licence; GCC national ID. This information is required to comply with legal and regulatory requirements and a failure to provide the information within the time limit will result in the SIM being deactivated.

3. Mobile Roaming Services

- 3.1. Mobile roaming relies on the telecommunication systems of foreign networks over which du has no control and for this reason du can not guarantee quality or availability of Mobile Services when the Customer's End-users are roaming.
- 3.2. The Customer may have to provide a roaming deposit in order to utilize the Roaming Services. du may retain any roaming deposit for up to 60 days after the Roaming Service has been cancelled. du may also use the Customer's deposit against any amounts due on the Mobile Account for Roaming Services.
- 3.3. When the Mobile Services are used outside the UAE the Customer and its End-user is responsible for complying with all local laws and regulations governing such use.
- 3.4. Some discounts available on the Customer's Tariff Plan, or certain Mobile Services, will not be available to the End-user whilst roaming. Please refer to the User Guide or visit www.du.ae for details.

4. Other Services

- 4.1. Voice Services are not available under the Data Line Services.
- 4.2. The Customer may, when using du's WiFi Services, choose to add the Customer's WiFi charges to the Customer's Mobile Account.

General terms and conditions would apply. Please refer to www.du.ae