

# Hatteras Island Pet Resort

## Grooming Information Sheet

We MUST have proof of rabies vaccination before we can groom your pet!

Pet Name(s): \_\_\_\_\_ Cat / Dog / Other

Breed: \_\_\_\_\_ Color: \_\_\_\_\_ Age: \_\_\_\_\_ Male / Female Spayed / Neutered

Owner Name(s): \_\_\_\_\_

Home Address: \_\_\_\_\_

Email: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ 2<sup>nd</sup> Cell Phone: \_\_\_\_\_

Can we give your pet (please circle)? Peanut Butter / Milk-Bones / Chicken / Cheese / Hot Dogs

Any skin concerns (i.e. sensitive skin, hot spots, allergies, fleas, etc.)?

\_\_\_\_\_  
\_\_\_\_\_

Is anyone in your home sensitive to scents or perfumes? Yes / No

### **GROOMS (Include Bath, Condition, Nails and Cutting or Shaving)**

Has your pet been groomed before? Yes / No How did they do? \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

What would you like to have done? Please be specific. \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

(SIGNATURE REQUIRED ON NEXT PAGE)

## LIABILITY RELEASE

You have agreed to engage in the grooming services of Hatteras Island Pet Resort (HIPR). You agreed to hold HIPR harmless and indemnify HIPR for all liability as a result of any injury having to do with the grooming procedures caused by HIPR and the employees who work here. We promise to take proper care of your pet while in our care. Animals can become unpredictable both in their movements and disposition during grooming procedures and can react erratically. We will do what we can to ensure that no harm or injury comes to your pet while being groomed here.

## MATTED HAIR

The removal of matted hair may be a necessity. When a coat becomes tangled beyond the ability to brush or comb through, the humane method is to shave off the matted hair. Shaving may seem severe but it is the fastest and least stressful way to groom a matted pet. Pets are not able to be bathed until after mats are removed, as water causes the mats to tighten, which can increase your pet's discomfort.

Matted coats can cause skin irritation due to dirt, dander, and pests that can become trapped under the matted hair. Mats can cause soreness, pinching and hair loss. As matting worsens it can eventually pull out skin causing bald spots, discomfort and - in severe cases - maggots can infest the skin sores.

It is not uncommon to find pre-existing conditions such as hot spots, sores, and other skin issues once the matted coat is removed. In the event that mats cannot be removed, a referral to a vet may be recommended. There is also a chance that your pet's skin may become irritated from clipping close to the skin. Ear bruising due to excessive head shaking after removal of matting can occur. Removal of matting takes extreme care and extra time. There will be extra charges depending on the severity of the matting. A mat strip fee will be applied in addition to the regular groom costs ranging from \$5 to three times the groom price. All pets will be given an oatmeal bath and moisturizing treatment to soothe skin after mats have been removed.

**I HAVE READ AND UNDERSTAND THE ABOVE.** I hereby release HIPR and the staff from responsibility for the above-mentioned matted hair process and any problems that may be uncovered or that may occur during the grooming process. I agree to pay any and all charges for said procedure. Should my pet require veterinary care during or after the procedure, I authorize HIPR to provide necessary treatment for my pet and I agree to pay any and all veterinary fees.

This liability agreement holds true for this groom as well as any future grooming services at HIPR.

**OWNER SIGNATURE:** \_\_\_\_\_

**DATE:** \_\_\_\_\_