

Nicole

Day Program DSP 3 years

If it were possible to be a perfect Direct Support Professional, Nicole would be it. Nicole has an admirable relationship with every single individual who attends Day Program. She puts in effort to get to know the interests and support needs of every individual beyond what's outlined in an ISP. Nicole has interactions with every participant in the program every shift, regardless of whether or not she was assigned to work with them. Day Program participants love Nicole because she puts in a great amount of effort to meet the specific communication, physical, and behavioral needs of each person. Nicole continually advocates for people with disabilities by never letting barriers get in the way of participation. She encourages all persons served to participate and be involved in ways that work for them. Nicole is constantly trying new approaches and giving feedback to both her coworkers and supervisors to help improve the program itself and the services provided to participants. Everyone who has ever worked a shift with Nicole knows that she is always willing and happy to help out where needed. MYEP thrives on having a positive culture, and Nicole is a huge part of making that possible. Throughout the Covid-19 pandemic, Nicole also showed a much appreciated willingness to be adaptable and help out in several residential sites. Nicole took on many new responsibilities and roles outside her normal job requirements and still went above and beyond to provide high quality supports. Staff, persons served, and parents agree- MYEP is so lucky to have Nicole!



