

## Terms and Conditions

By employing AZ Locators, LLC to perform tool and equipment repair for your company, you agree to the following terms:

**Repair Procedure:** Unless the expedite option is selected, your equipment will enter the repair queue and be serviced in the order in which it was received. Completion time depends on the current volume of pending repairs. You may request a free estimate to be delivered before any permanent repairs are performed. If we receive estimate approval we will commence repairs as soon as possible and deliver the final invoice, plus shipping charges if applicable. If in the process of final service additional work or parts are required, we will deliver an updated estimate for approval first. In the event that a repair estimate is declined, you will only be responsible for shipping charges (if applicable).

**Payment Terms:** Full payment will be due upon pickup, unless your company has previously established a billing account with AZ Locators (*Payment methods accepted: Major credit cards, check, cash, PayPal*). A 3% fee applies on credit card transactions. Default Net 30 terms for billing accounts. Late fees may apply on overdue payments.

**Warranty:** All repairs are warrantied for 90 days from the date of completion. Warranty applies to the *original issue or complaint* re-occurring within the warranty period. New issues or damages occurring after equipment has been returned will not be eligible for warranty repair. AZ Locators takes all reasonable precautions to ensure repaired equipment is returned in full operational condition and calibrated to factory specifications. Intermittent or non-replicable problems may go undetected in the final field test and may be eligible for warranty repair at AZ Locators' discretion.

**Abandoned Equipment:** AZ Locators will hold repaired equipment for pickup for a period of 6 months after you are notified that it is complete and have been invoiced. We will attempt to notify you using all available communication methods. If the equipment is not picked up within the 6 month time period, AND we do not receive any communication from you, the equipment will be salvaged for parts or sold. These terms also apply to unrepaired equipment when the repair estimate has been sent and either declined or ignored.