

## **Pricing.**

**Pricing for GTE Engineering LLC. eBay Store is independent of GTE-Engineering.com, GTE Engineering LLC. and ST5Tester.com Pegaclutch.com Discounts, promotions, and other terms offered through GTE-Engineering LLC. are not applicable to GTE Engineering LLC. eBay Store, and vice versa. Other terms and conditions specific to GTE Engineering LLC. eBay Store are listed in this Notice.**

***Confirm you are ordering the right part for your vehicle.***

**If you are not sure of fitment, contact GTE Engineering LLC by email [info@gte-engineerin.com](mailto:info@gte-engineerin.com) (See contact information below for details), or call GTE Engineering at 1 754 205 0812 Monday to Friday, 9am-5pm (+EST)**

## **Returns.**

**For part returned you will be responsible for the return shipping cost and may be subject to a 35% re-stocking fee. RED SEAL needs to in place! Brocken SEAL items are non refundable.**

**Returned parts for credit must be in "like new" sellable condition. All returns must be per-authorized by GTE Engineering within 14 days of initial shipment, and received by**

**GTE Engineering within 30 days of initial shipment. Contact GTE Engineering at the above email address or telephone number to make return arrangements. If approved,**

**GTE Engineering will issue a return authorization invoice by email, which must be printed and included with all returns. GTE Engineering will not be responsible for unauthorized**

**returns, or returns that do not include a printed return authorization issued by GTE Engineering. Returns are not accepted for used or clearance products.**

### **Contact:**

**GET Engineering LLC. 561 NE 26th Ct Pompano Beach FL, 33064**

**Tel: 1 754 205 0812 M-F 9am-5pm ET [info@gte-engineering.com](mailto:info@gte-engineering.com)**

***Payment.***

All sales are prepaid and all sales are final. EFT acceptable forms of payment. No CODs accepted. PAYPAL is accepted buyer pays all fees & Buyer pays all banking fees.

***Shipping.***

UPS Ground shipping is provided for all domestic U.S

Use web link for all shipping terms via UPS:

<http://www.ups.com/content/pr/en/resources/service/terms/ground.html>

**Interruption of Shipping Service**

GTE Engineering LLC shall not be liable for any interruption of delivery service due to a cause beyond its control, including but not limited to, the absence of a person of the refusal of such person of accepting the delivery of the shipment, demure due to the consignee, force majeure, action of the public authorities con real or apparent authority over the facilities, action or omissions of the public customs authorities or the like, riots, strikes, or other labor disputes, public disturbances, factors that disrupts the air and ground transportation systems such as weather conditions and natural disasters.

**NO shipping top P.O.**

**(GTE Engineering ships from Pompano Beach, FL 33064). All shipping is processed Monday to Friday, except on major U.S. holidays. Faster shipping options may be available for an additional fee.**

***Damage Claims.***

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If a package is delivered with apparent damage to contents, refuse delivery and ask UPS (or the Diver of the shipping company) to return the package to GTE Engineering LLC. Contact GTE Engineering by phone or email to alert ASAP GTE Engineering to the problem.

Upon GTE Engineering's receipt of Item will need 5 to 10 business days to investigate the part.

"GTE Engineering LLC Customers outside the U.S. should note the following about liability for additional import fees."

*What are customs, duties, and taxes?*

These are fees that are charged by the destination country. The Customer is responsible for duties and taxes on the item once it is delivered.

The duties, fees, and taxes are based on the origin, destination, and products in a shipment, and can vary greatly by country. Customers are responsible for these additional fees.

GTE Engineering LLC does not collect these fees and has no control over the calculation of the amounts due.

*How are customs, duties, and taxes determined*

Duty rates, customs clearance, and taxes are determined by the destination country. These fees, also known as "landed costs",

can vary greatly between countries based on Tariff classifications, value declaration, and duty management. GTE Engineering's eBay Store ships eBay purchases internationally

using USPS unless alternatives are arranged by the Customer in advance. If UPS is utilized for international shipments, Customers can get an estimate of the duties and UPS fees by visiting: [ups.com](http://ups.com), or call UPS or Customs offices in your country.

***Soft Ware & Hart Ware***

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GTE Engineering have no responsibility on installation on software's and Hart ware. if you have a faulty hart ware we do not warrant that the Software will work. It's your responsibility to send the "INFO file: to us. It's you responsibility to see, test with a DVM if the diagnostic outlets have Hi (ref manufacture diagrams and cars) voltage on diagnostic Data lines that will damage the Tester, under this chase we do not warrant the tool.

***Limited Product Warranty on New Parts.***

All Products are guaranteed for one (1) year for manufacturer defaces. GTE Engineering LLC will replace defective parts, but will/cannot accept responsibility for inconvenience or losses occasioned by their use.

There is no warranty if parts have become defective due to faulty installation or if they have been abused in any way.

Parts must be installed by a certified (ASE or Equal) technician.

"Do it Yourself" installations are at purchaser's risk. All warranties and/or guarantees are voided if products have not been installed properly by a qualified licensed auto mechanic experienced in the installation of the product(s) who have followed standard Ferrari, Maserati and Lamborghini (Audi) and GTE Engineering installation guides.

If product is claimed to be non performing costumer needs to send Diagnostic snap-shot and parameter information's (TCU, ECU Etc..) in 3 days of sale or all warranty's are VOID with no exceptions .

There is no warranty, expressed or implied for any parts (including new parts) or work used for competition, or track driving school events. There is no warranty on electrical parts except as supplied by the manufacturer.

Certain products carry a manufacturer's warranty. All new parts, with the exception of electrical parts, high performance products, and products already carrying a manufacturer's warranty

will be warranted against manufacturing defects for 12 months from the date of sale. Customer shall notify GTE Engineering within 10 days of discovery of any such defects.

**GTE Engineering reserves the right to withhold refund until the defective part has been examined and tested.** GTE Engineering is not responsible for shipping costs on items returned under this limited warranty.

**GTE Engineering is not responsible for labor charges due to incorrect installation or faulty or defective parts.** Please inspect items carefully before installation!

### ***Used Parts***

There is NO WARRANTY on used parts. All used parts are sold "as is" unless otherwise stated in the eBay product description. Used parts are not returnable.

### ***Limitation of Liability and Indemnity.***

Customer assumes all liability and risk arising from the ordering, purchase, use, or installation of new and used parts purchased from GTE Engineering LLC. All sales are final.

GTE Engineering LLC shall not be liable for any damages to any person or property arising out of, or in connection with the use or installation of any parts that it sells or installs, including,

but not limited to, high performance products, engine chips, springs, sway bars, or exhausts. Customer agrees to indemnify GTE Engineering LLC from any and all claims

(including legal fees) arising out of or in connection with the use or installation of the product(s) it purchased from GTE Engineering LLC, or had installed by

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**GTE Engineering LLC. Florida, General Sale Policy. June 2015**

**GTE Engineering LLC authorized dealers/installers. GTE Engineering LLC is not responsible for any damages or claims arising out of a delay in the processing or shipment of any order.**

**GTE Engineering LLC. reserve the right to modify and/ or change the Warranty General Policy without and written notice any time.**

**By purchasing products from GTE Engineering LLC or by paying GTE Engineering LLC to install any products, Customer is acknowledging that it agrees and signs by purchasing to accept this Limitation of Liability and these Terms and Conditions.**

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***Contacting & Shipping address in formations :***

**GET Engineering LLC.  
561 NE 26th Ct  
Pompano Beach FL, 33064**

**Tel: 1 754 205 0812 M-F 9am-5pm EST**

**info@gte-engineering.com  
www.gte-engineering.com**

**END-**

**Total 6 Pages.**

**Ref: GTE Sale policy Doc - SPJ2015**

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