

**CBTB**

Monday, May 10, 2021

# 89

**Total Responses**

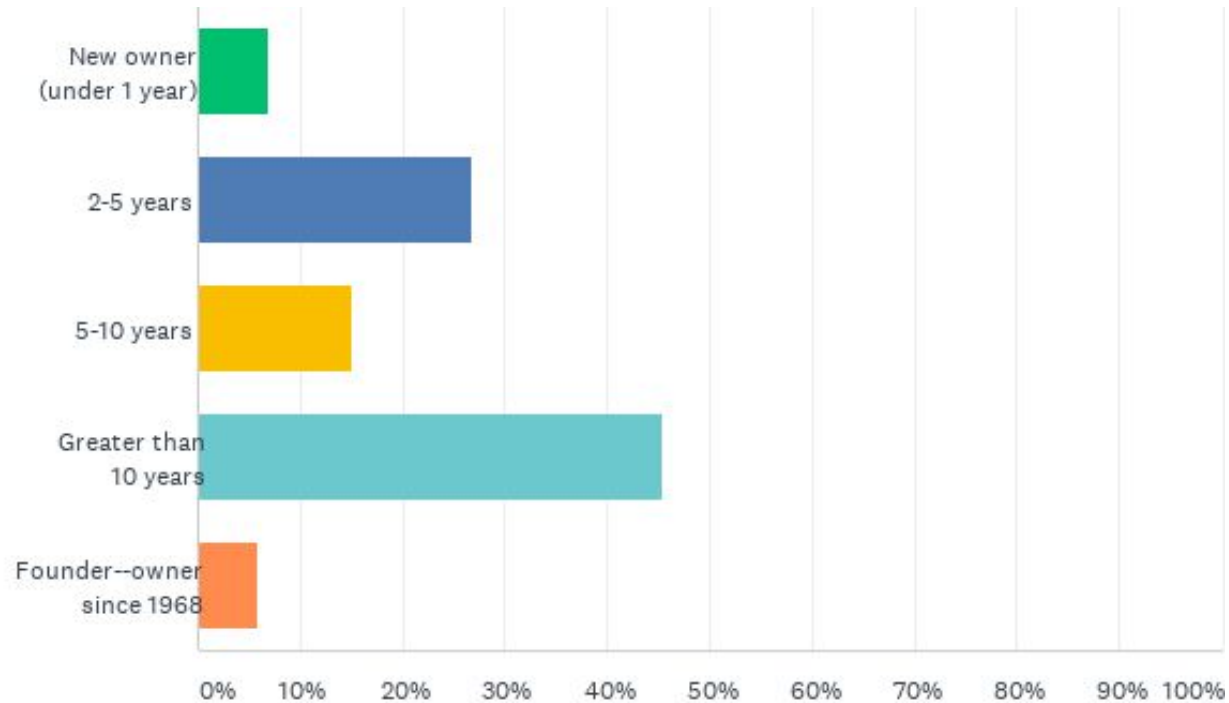
Date Created: Wednesday, September 02, 2020

Complete Responses: 71

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# Q1: How long have you been a property owner in Corrotoman by the Bay (CBTB)?

Answered: 86 Skipped: 3



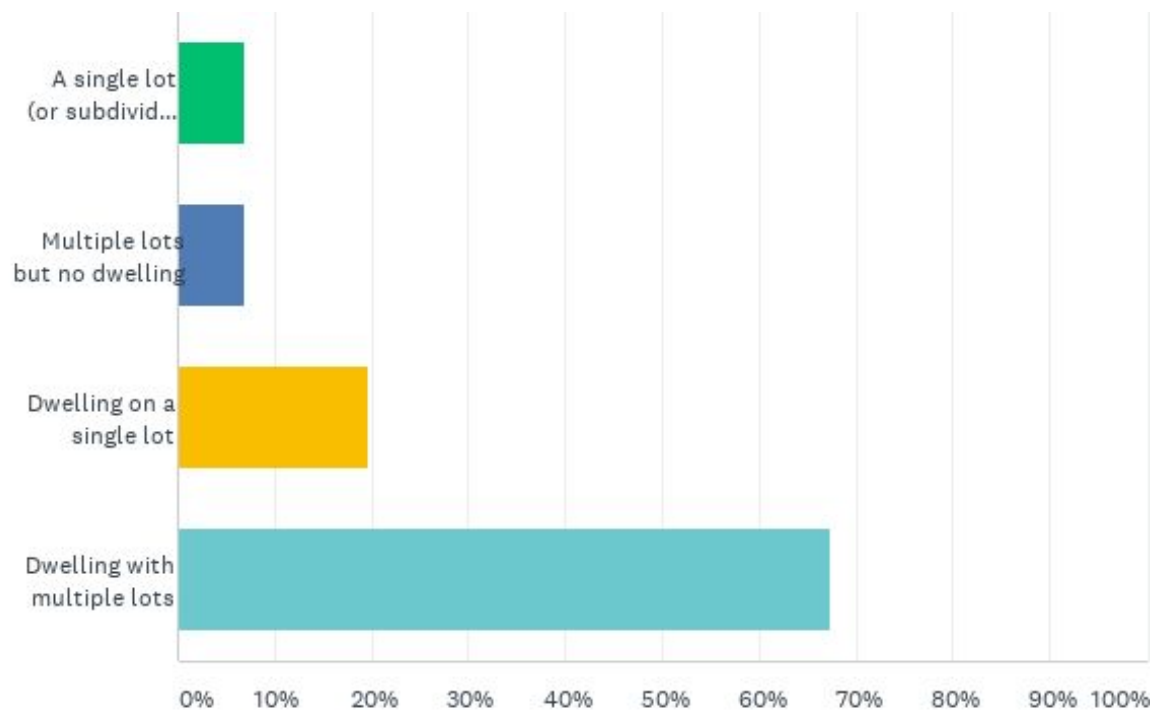
# Q1: How long have you been a property owner in Corrotoman by the Bay (CBTB)?

Answered: 86 Skipped: 3

ANSWER CHOICES	RESPONSES	
New owner (under 1 year)	6.98%	6
2-5 years	26.74%	23
5-10 years	15.12%	13
Greater than 10 years	45.35%	39
Founder--owner since 1968	5.81%	5
<b>TOTAL</b>		<b>86</b>

## Q2: Do you own:

Answered: 86 Skipped: 3



## Q2: Do you own:

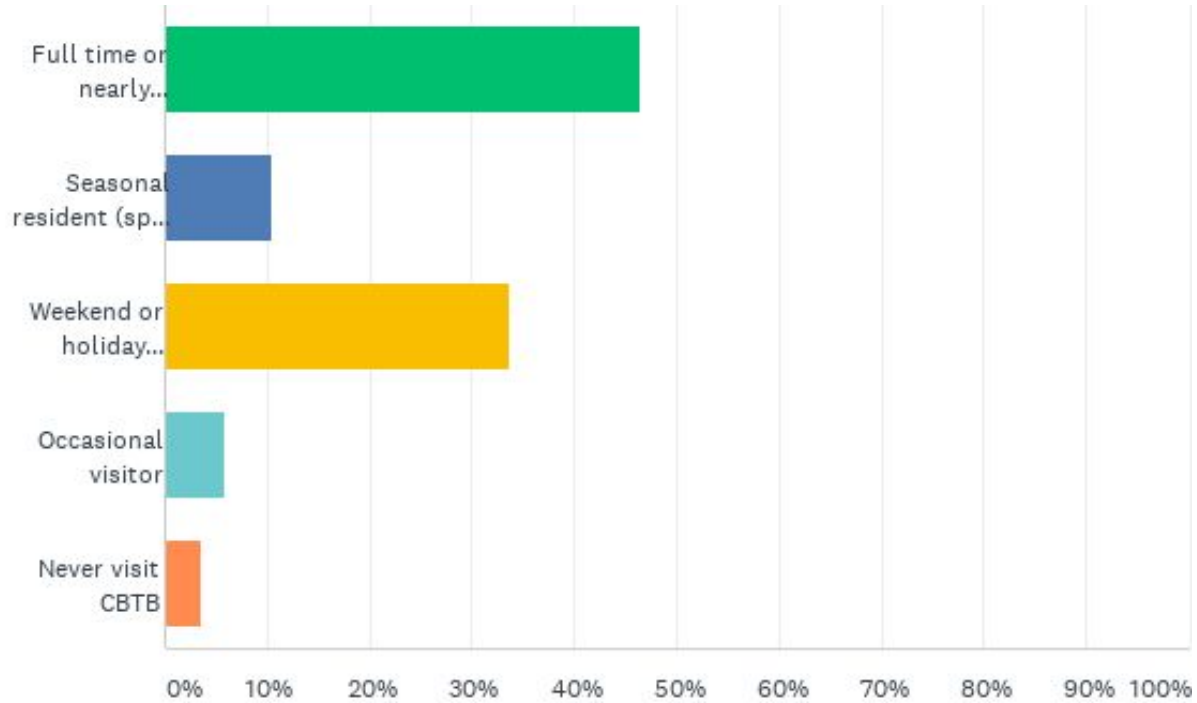
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Answered: 86 Skipped: 3

ANSWER CHOICES	RESPONSES	
A single lot (or subdivided lot)	6.98%	6
Multiple lots but no dwelling	6.98%	6
Dwelling on a single lot	19.77%	17
Dwelling with multiple lots	67.44%	58
Total Respondents: 86		

### Q3: Do you consider yourself a

Answered: 86 Skipped: 3



### Q3: Do you consider yourself a

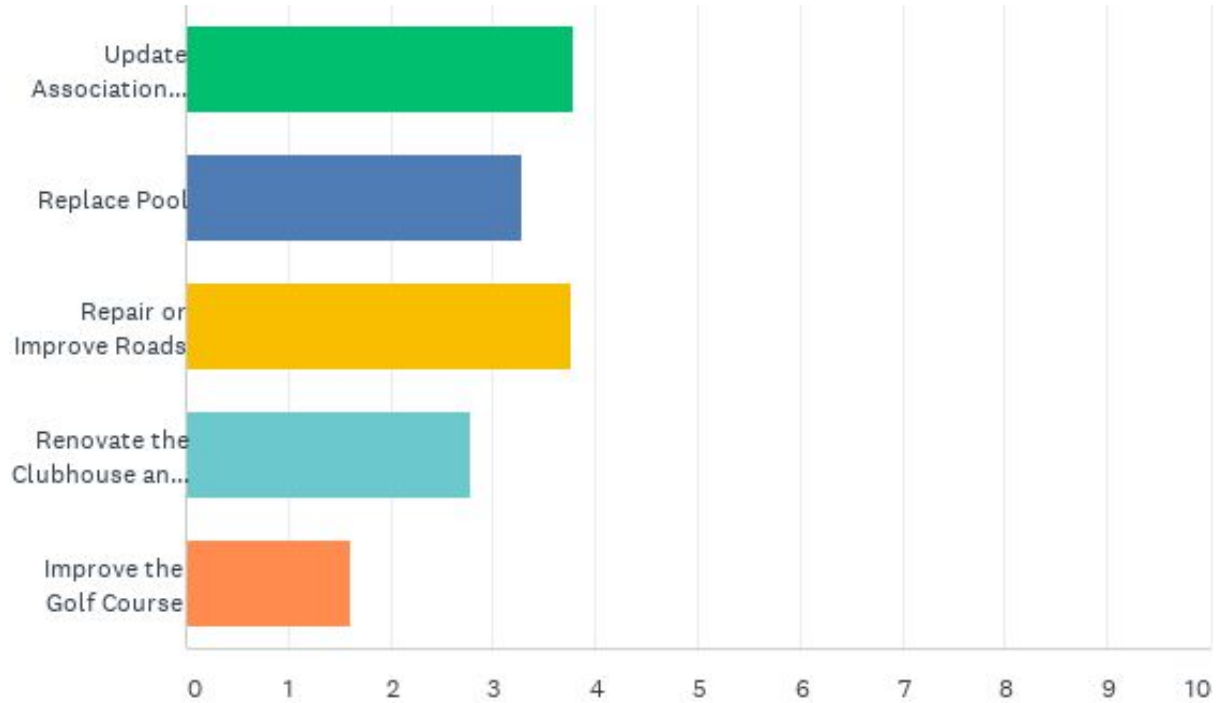
Answered: 86 Skipped: 3

ANSWER CHOICES	RESPONSES	
Full time or nearly full-time resident	46.51%	40
Seasonal resident (spend multiple months elsewhere)	10.47%	9
Weekend or holiday resident	33.72%	29
Occasional visitor	5.81%	5
Never visit CBTB	3.49%	3
TOTAL		86



# Q4: What are the improvements you feel are most important to the community in the coming year?

Answered: 75 Skipped: 14



# Q4: What are the improvements you feel are most important to the community in the coming year?

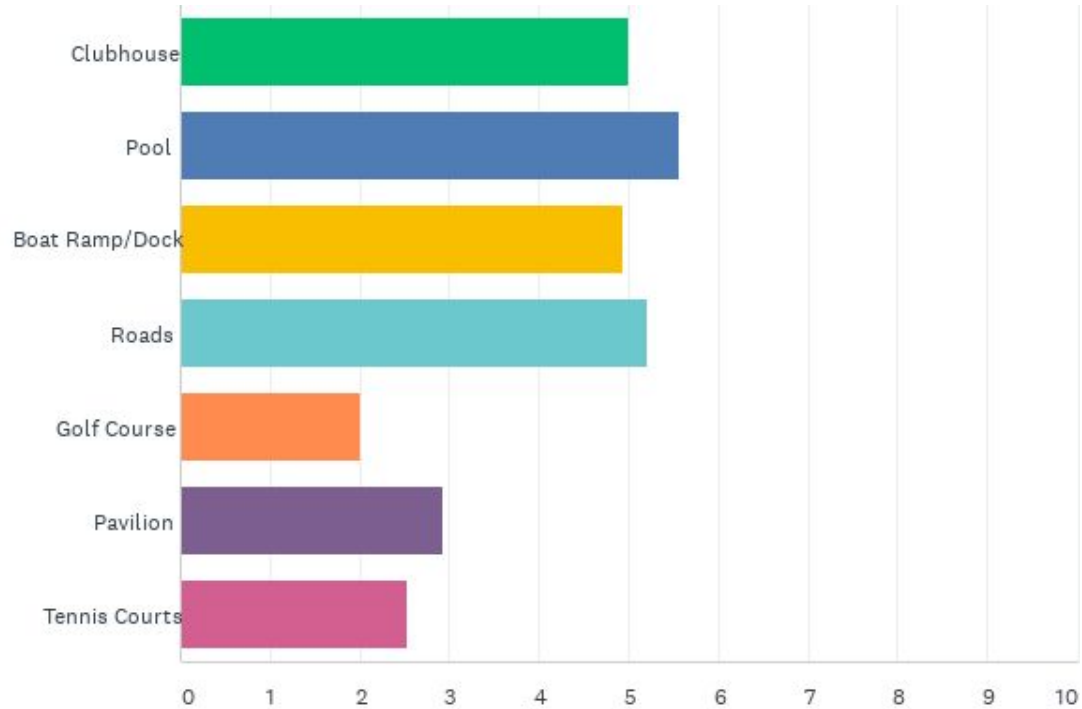
Answered: 75 Skipped: 14

	1	2	3	4	5	TOTAL	SCORE
Update Association Governing Documents (Articles of Incorporation, Declaration, and By-Laws)	44.12% 30	14.71% 10	23.53% 16	11.76% 8	5.88% 4	68	3.79
Replace Pool	20.97% 13	29.03% 18	19.35% 12	19.35% 12	11.29% 7	62	3.29
Repair or Improve Roads	30.88% 21	29.41% 20	26.47% 18	11.76% 8	1.47% 1	68	3.76
Renovate the Clubhouse and bathrooms	5.88% 4	22.06% 15	23.53% 16	41.18% 28	7.35% 5	68	2.78
Improve the Golf Course	6.06% 4	3.03% 2	6.06% 4	16.67% 11	68.18% 45	66	1.62

## Q5: Rank the importance of the following facilities to you

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Answered: 75 Skipped: 14



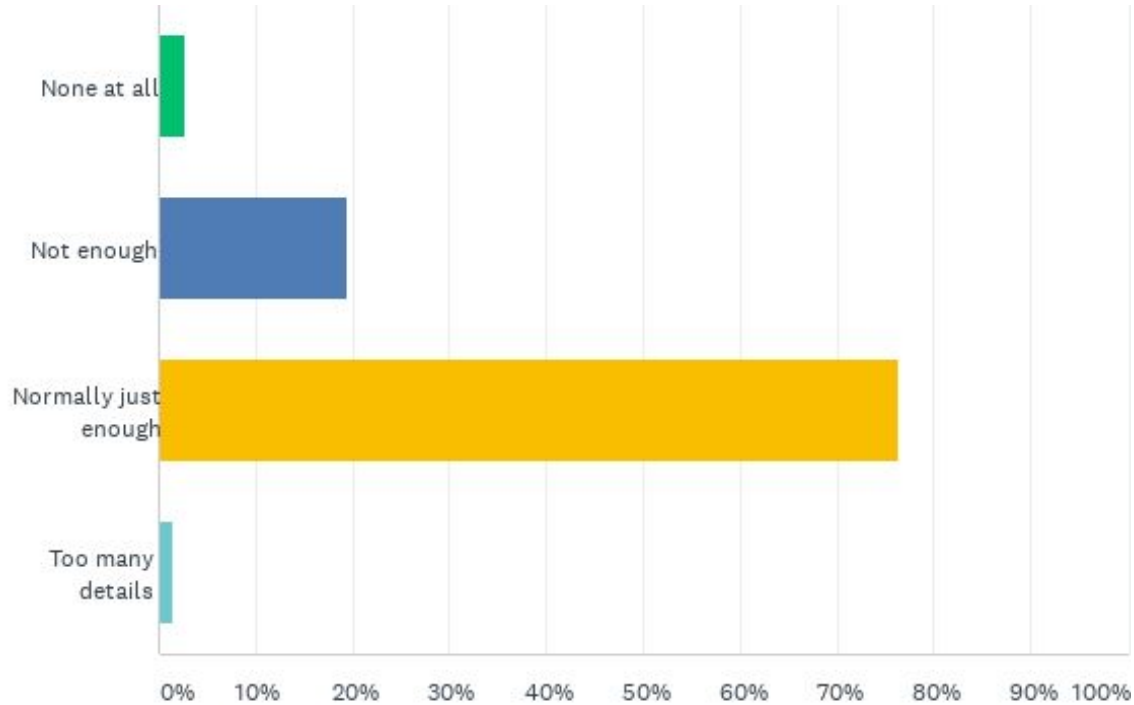
## Q5: Rank the importance of the following facilities to you

Answered: 75 Skipped: 14

	1	2	3	4	5	6	7	TOTAL	SCORE
Clubhouse	10.45% 7	25.37% 17	32.84% 22	20.90% 14	7.46% 5	1.49% 1	1.49% 1	67	5.00
Pool	37.50% 27	26.39% 19	15.28% 11	8.33% 6	4.17% 3	4.17% 3	4.17% 3	72	5.56
Boat Ramp/Dock	18.92% 14	27.03% 20	17.57% 13	17.57% 13	8.11% 6	5.41% 4	5.41% 4	74	4.93
Roads	32.39% 23	16.90% 12	18.31% 13	15.49% 11	8.45% 6	5.63% 4	2.82% 2	71	5.21
Golf Course	1.52% 1	0.00% 0	6.06% 4	0.00% 0	19.70% 13	27.27% 18	45.45% 30	66	2.00
Pavilion	1.49% 1	1.49% 1	5.97% 4	20.90% 14	29.85% 20	29.85% 20	10.45% 7	67	2.93
Tennis Courts	0.00% 0	4.41% 3	5.88% 4	13.24% 9	22.06% 15	25.00% 17	29.41% 20	68	2.54

# Get on the board now, do you feel that the Board of Directors provides sufficient information as to how the CBTB Property Owner Association (POA) funds are managed?

Answered: 72 Skipped: 17



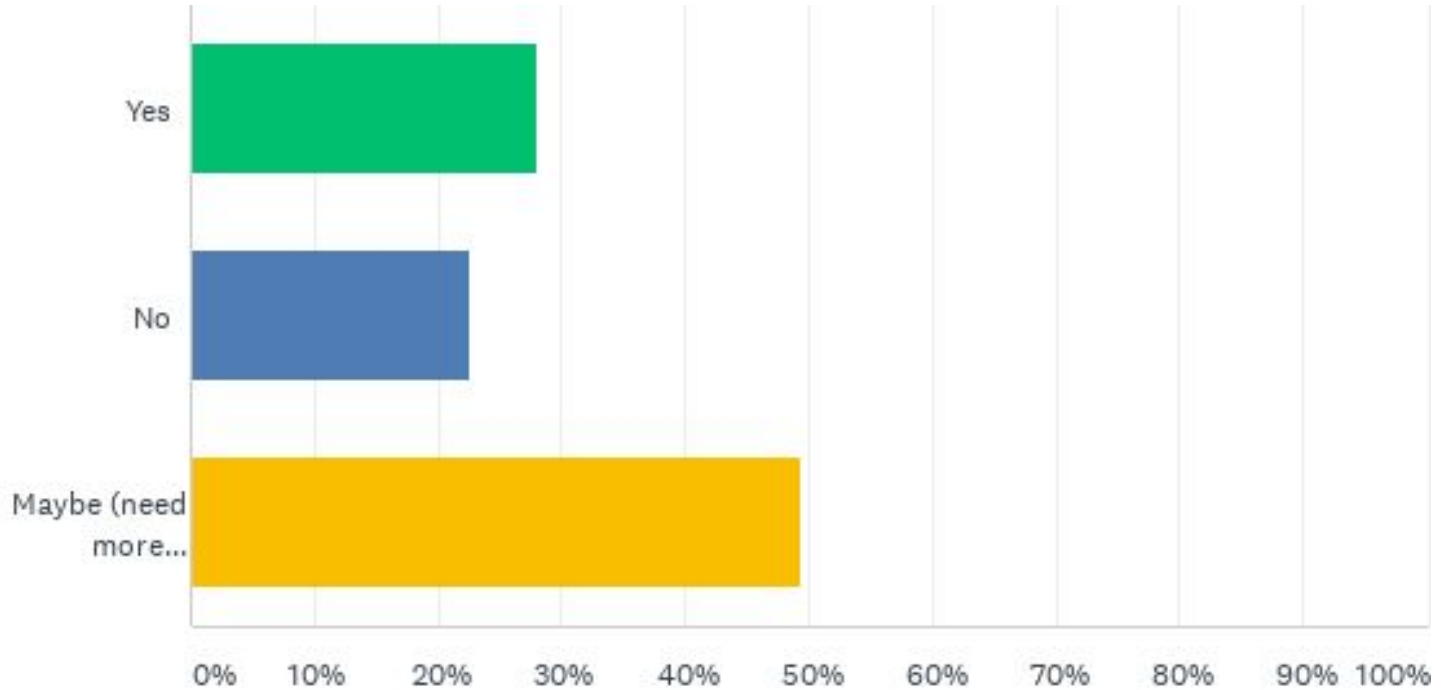
# Get on the calendar now, do you feel that the Board of Directors provides sufficient information as to how the CBTB Property Owner Association (POA) funds are managed?

Answered: 72 Skipped: 17

ANSWER CHOICES	RESPONSES	
None at all	2.78%	2
Not enough	19.44%	14
Normally just enough	76.39%	55
Too many details	1.39%	1
TOTAL		72

# capital reserve funding requirements and amenity fees. Would you be supportive of an increase in annual dues if it included all fees for amenities?

Answered: 75 Skipped: 14



# capital reserve funding requirements and amenity fees. Would you be supportive of an increase in annual dues if it included all fees for amenities?

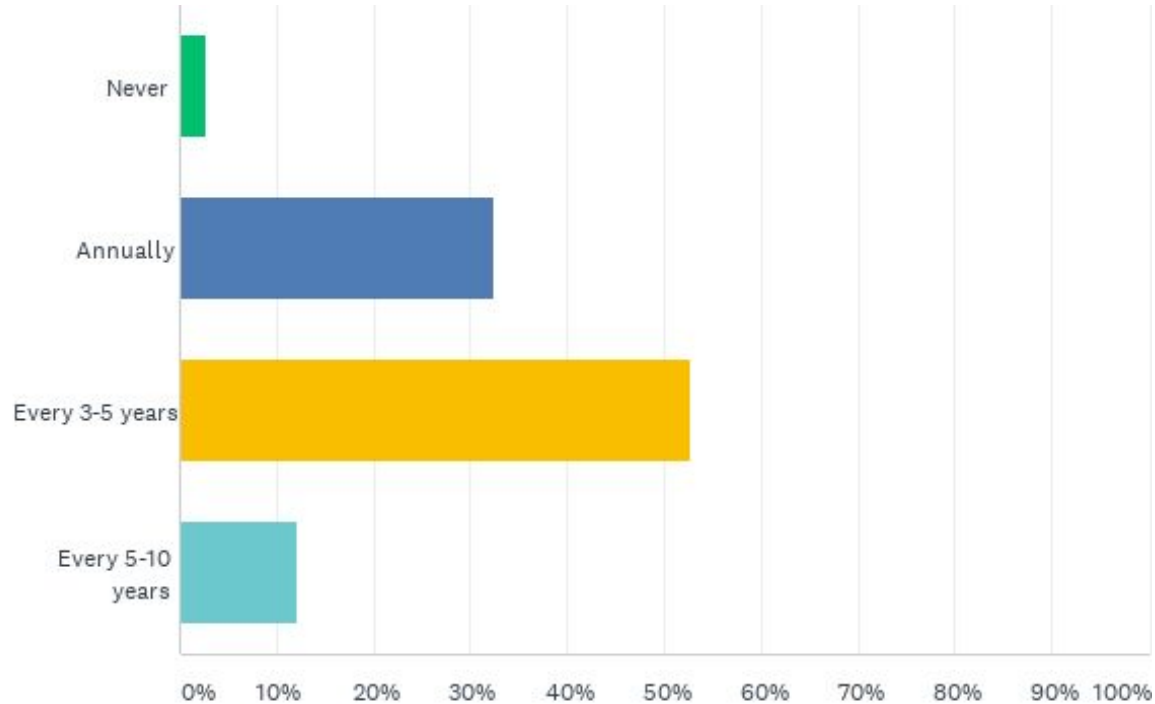
Answered: 75 Skipped: 14

ANSWER CHOICES	RESPONSES	
Yes	28.00%	21
No	22.67%	17
Maybe (need more information)	49.33%	37
TOTAL		75



## Q9: How often do you think the Association should review the annual assessment amount and adjust for inflation?

Answered: 74 Skipped: 15



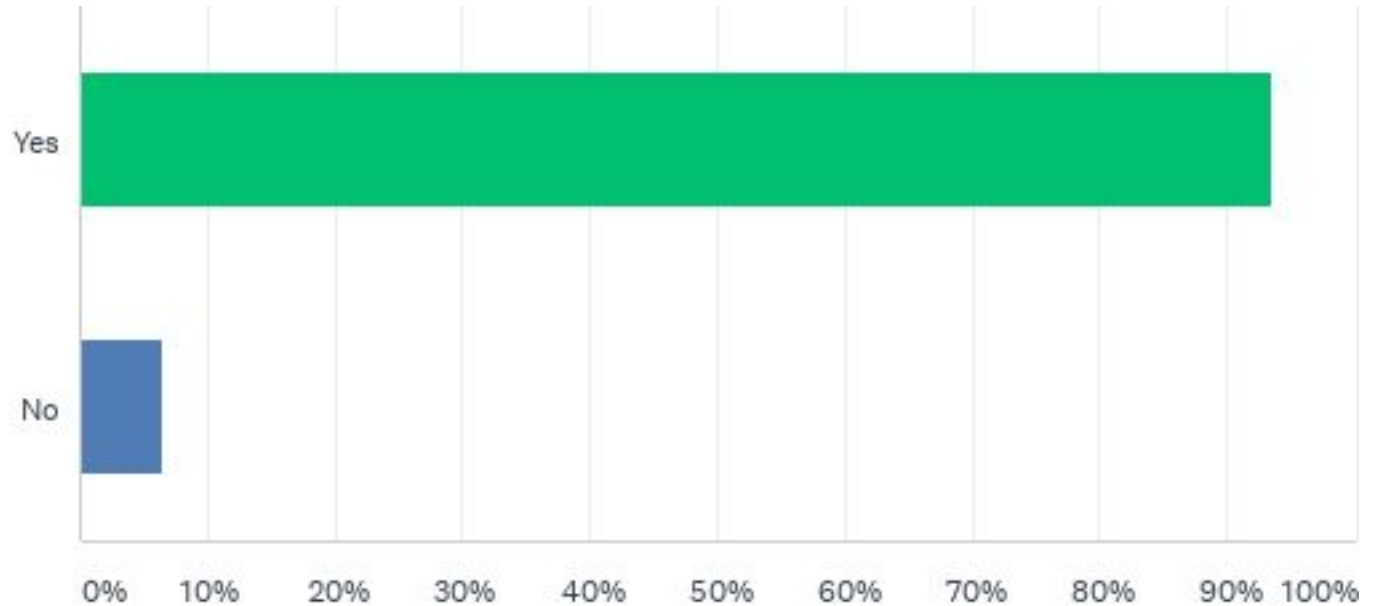
## Q9: How often do you think the Association should review the annual assessment amount and adjust for inflation?

Answered: 74 Skipped: 15

ANSWER CHOICES	RESPONSES	
Never	2.70%	2
Annually	32.43%	24
Every 3-5 years	52.70%	39
Every 5-10 years	12.16%	9
TOTAL		74

## Q10: Are you receiving board email communications and other announcements from CBTBay@gmail.com?

Answered: 76 Skipped: 13



## Q10: Are you receiving board email communications and other announcements from CBTBay@gmail.com?

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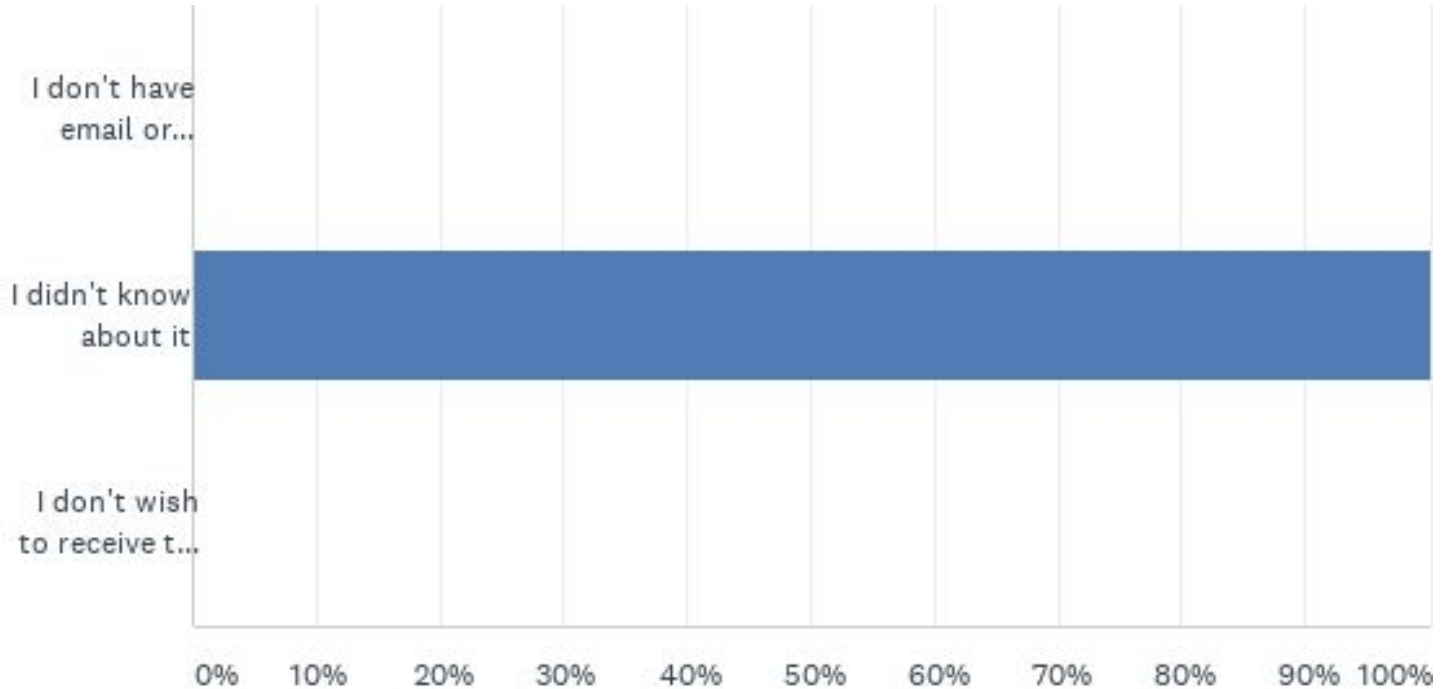
Answered: 76 Skipped: 13

ANSWER CHOICES	RESPONSES	
Yes	93.42%	71
No	6.58%	5
TOTAL		76

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# Q11: If you answered no, why are you not receiving these emails?

Answered: 4 Skipped: 85



# Q11: If you answered no, why are you not receiving these emails?

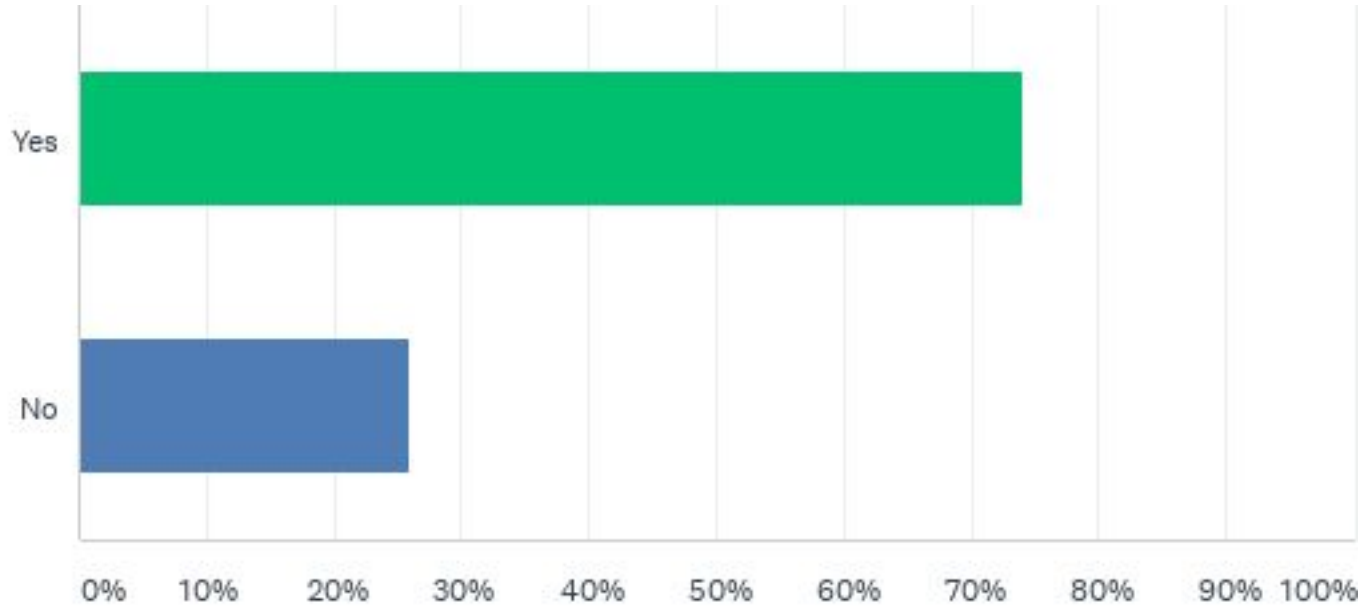
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Answered: 4 Skipped: 85

ANSWER CHOICES	RESPONSES	
I don't have email or internet access	0.00%	0
I didn't know about it	100.00%	4
I don't wish to receive this information	0.00%	0
<b>TOTAL</b>		<b>4</b>

# address to receive CBTB correspondence, news and announcements?

Answered: 54 Skipped: 35



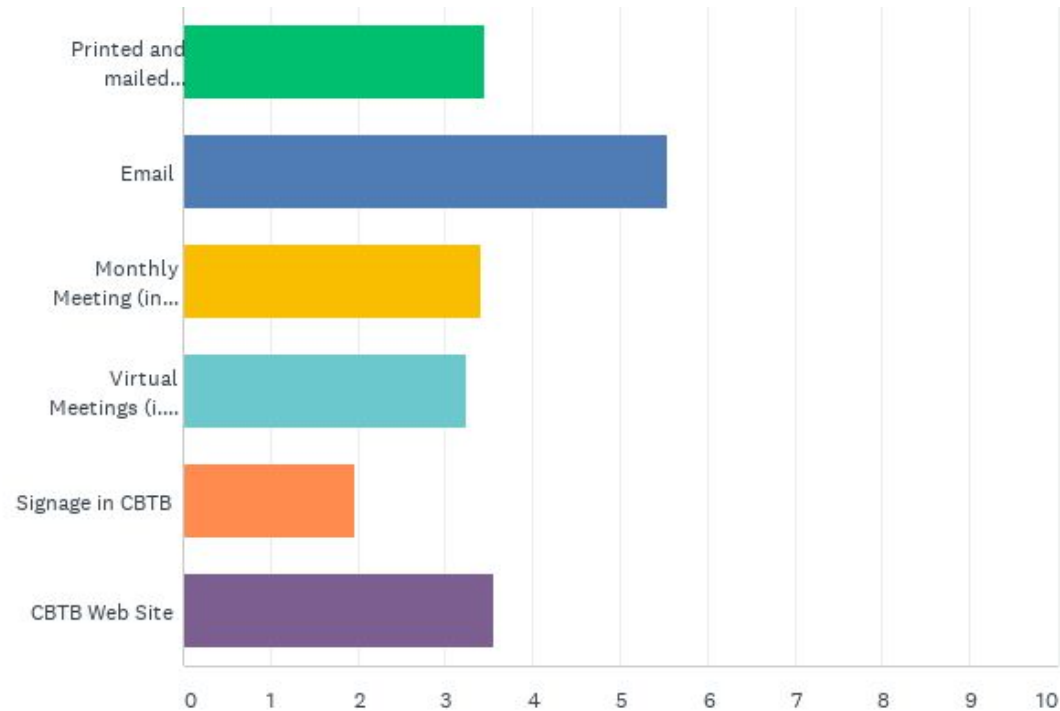
**Q12: If an Internet Kiosk were made available for CBTB members in the clubhouse, would you be willing to provide an email address to receive CBTB correspondence, news and announcements?**

ANSWER CHOICES	RESPONSES	
Yes	74.07%	40
No	25.93%	14
TOTAL		54



## Q13: What are the preferred methods for the Board to communicate information to CBTB Members?

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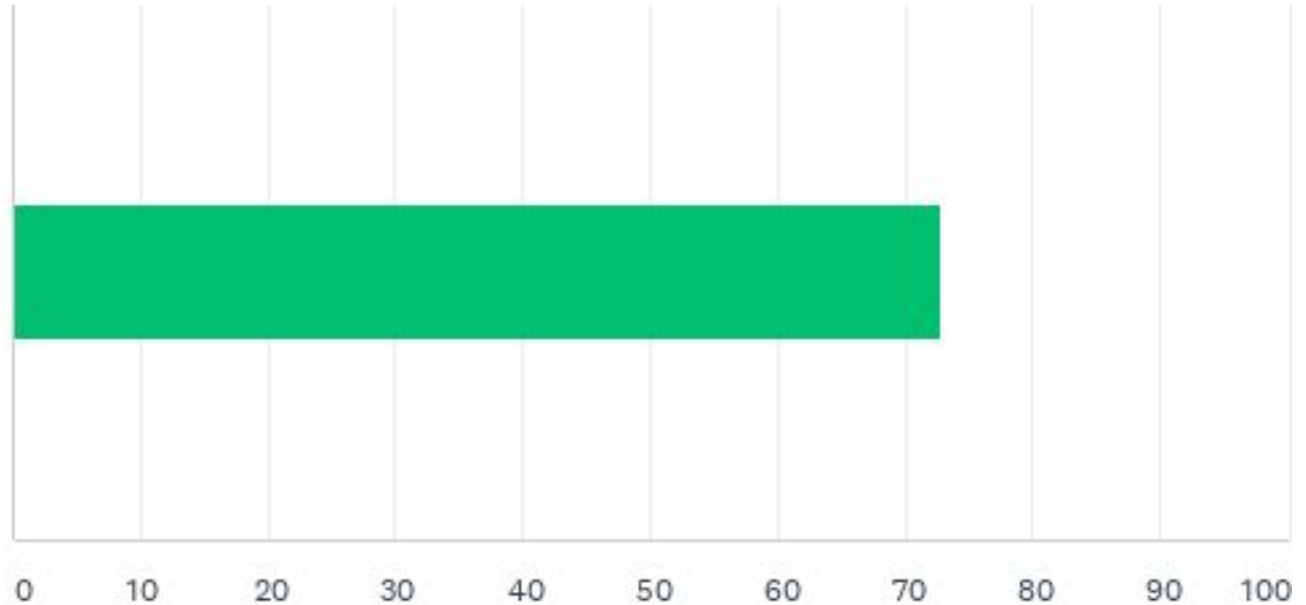
# Q13: What are the preferred methods for the Board to communicate information to CBTB Members?

Answered: 77 Skipped: 12

	1	2	3	4	5	6	TOTAL	SCORE
Printed and mailed Newsletter	11.94% 8	20.90% 14	20.90% 14	13.43% 9	11.94% 8	20.90% 14	67	3.45
Email	77.63% 59	11.84% 9	5.26% 4	1.32% 1	0.00% 0	3.95% 3	76	5.54
Monthly Meeting (in person)	3.08% 2	12.31% 8	27.69% 18	36.92% 24	18.46% 12	1.54% 1	65	3.40
Virtual Meetings (i.e. ZOOM)	1.47% 1	25.00% 17	19.12% 13	17.65% 12	23.53% 16	13.24% 9	68	3.24
Signage in CBTB	1.54% 1	3.08% 2	6.15% 4	10.77% 7	36.92% 24	41.54% 27	65	1.97
CBTB Web Site	4.35% 3	30.43% 21	23.19% 16	17.39% 12	7.25% 5	17.39% 12	69	3.55

Answered: 74 Skipped: 15

**Q14: Currently [www.corrotomanbythebay.org](http://www.corrotomanbythebay.org) is the official CBTB website. It costs us very little to operate and is maintained by a volunteer. How satisfied are you with the website?**

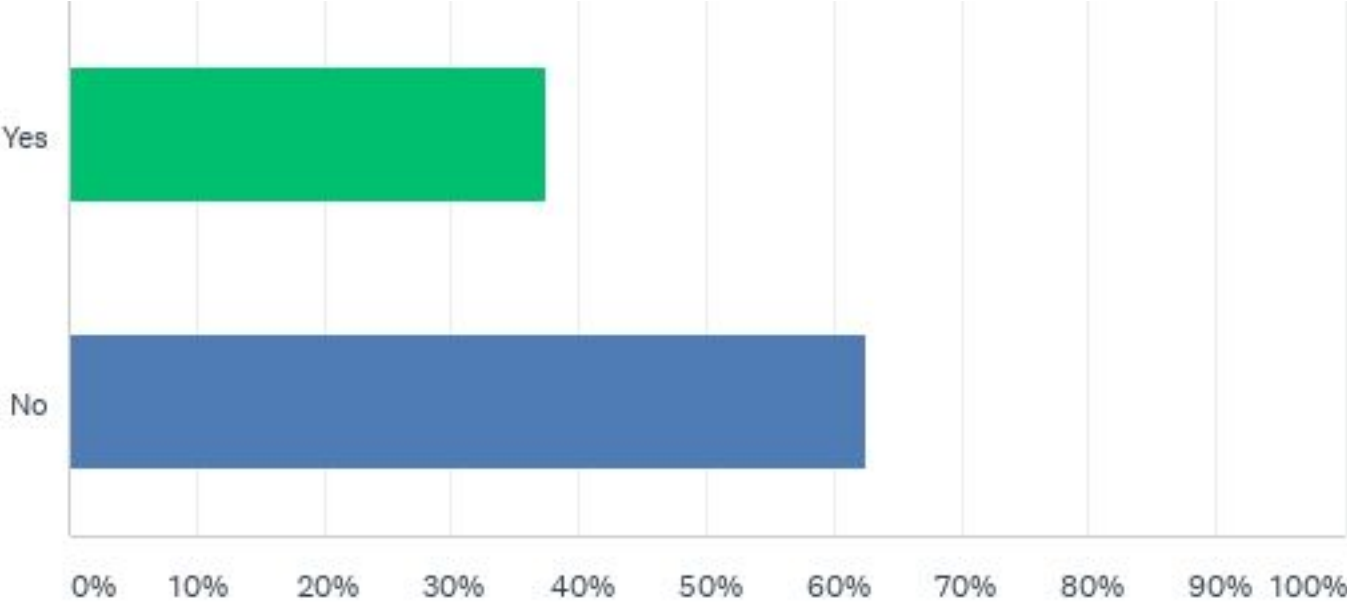


**Q14: Currently [www.corrotomanbythebay.org](http://www.corrotomanbythebay.org) is the official CBTB website. It costs us very little to operate and is maintained by a volunteer. How satisfied are you with the website?**

ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	73	5,392	74
Total Respondents: 74			

Answered: 64 Skipped: 25

**Q19: Are you willing to serve on the Board of Directors or a Volunteer Committee? (If you answered yes to this question, please forward your desire to volunteer to the CBTBay@gmail.com email.)**

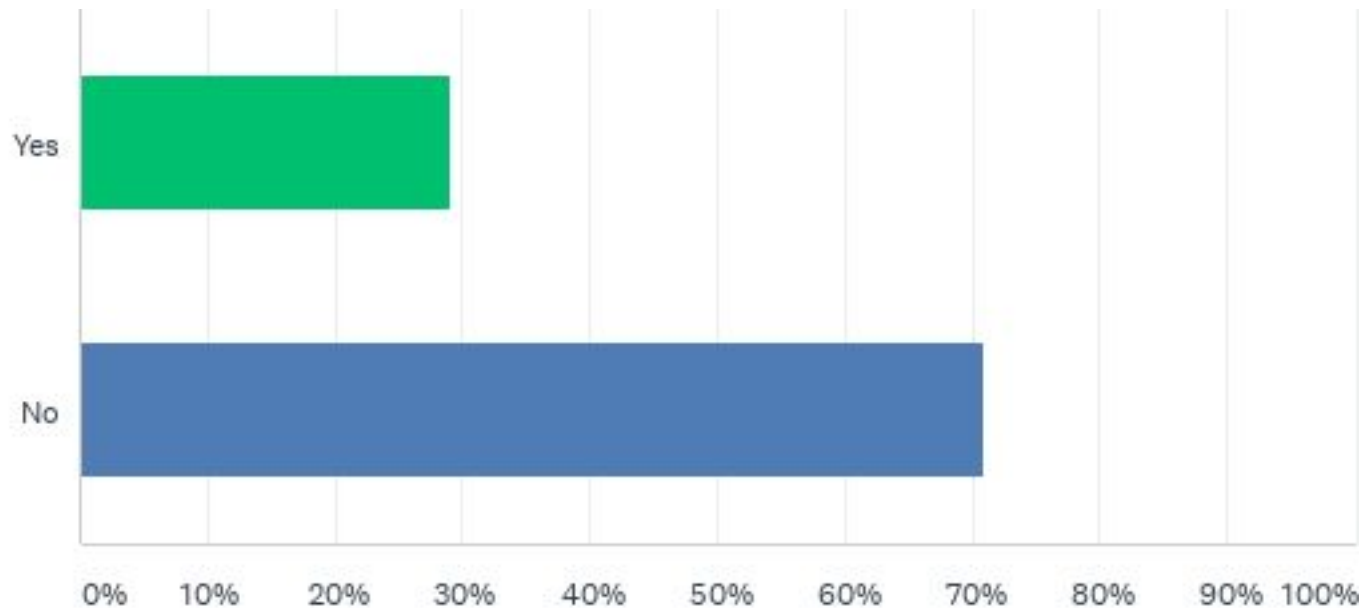


**Q19: Are you willing to serve on the Board of Directors or a Volunteer Committee? (If you answered yes to this question, please forward your desire to volunteer to the [CBTBay@gmail.com](mailto:CBTBay@gmail.com) email.)**

ANSWER CHOICES	RESPONSES	
Yes	37.50%	24
No	62.50%	40
TOTAL		64

Answered: 72 Skipped: 17

## Q21: Would you find value in revitalizing the existing "golf course" to become a fully functional 9 hole Par 3 golf course with artificial tee boxes and greens?



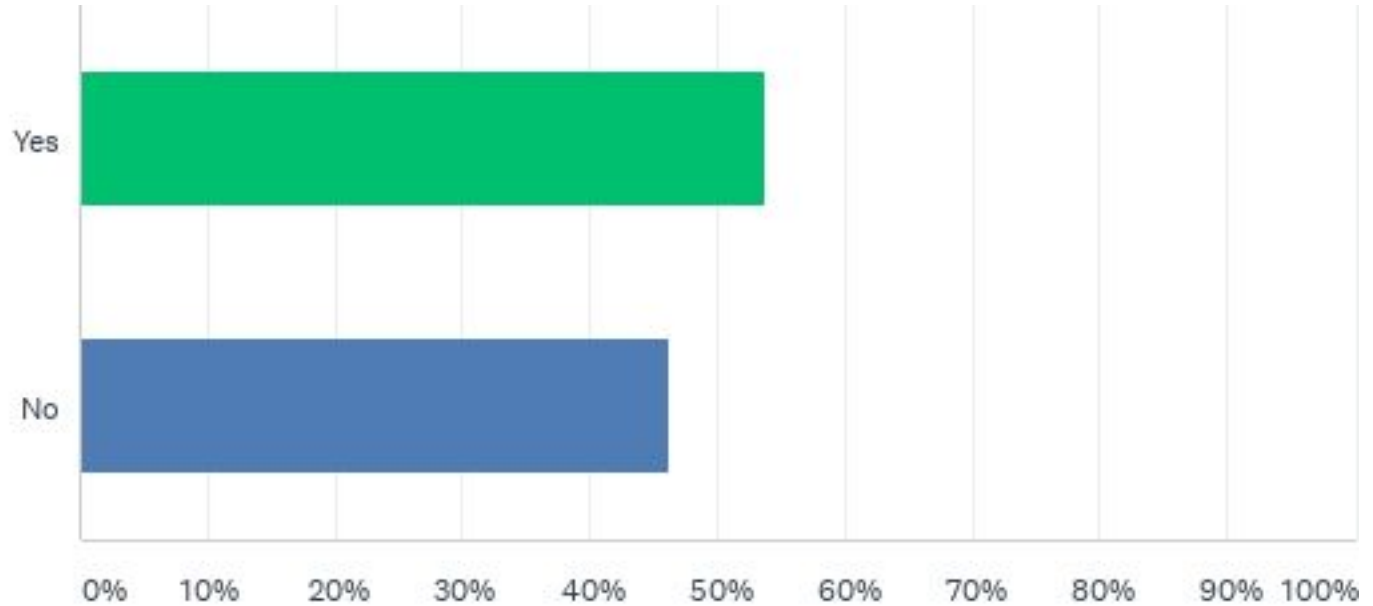
**Q21: Would you find value in revitalizing the existing "golf course" to become a fully functional 9 hole Par 3 golf course with artificial tee boxes and greens?**

ANSWER CHOICES	RESPONSES	
Yes	29.17%	21
No	70.83%	51
TOTAL	72	



## Q22: If you answered Yes to the question above, would you be willing to assist with fund raising efforts?

Answered: 26 Skipped: 63



## Q22: If you answered Yes to the question above, would you be willing to assist with fund raising efforts?

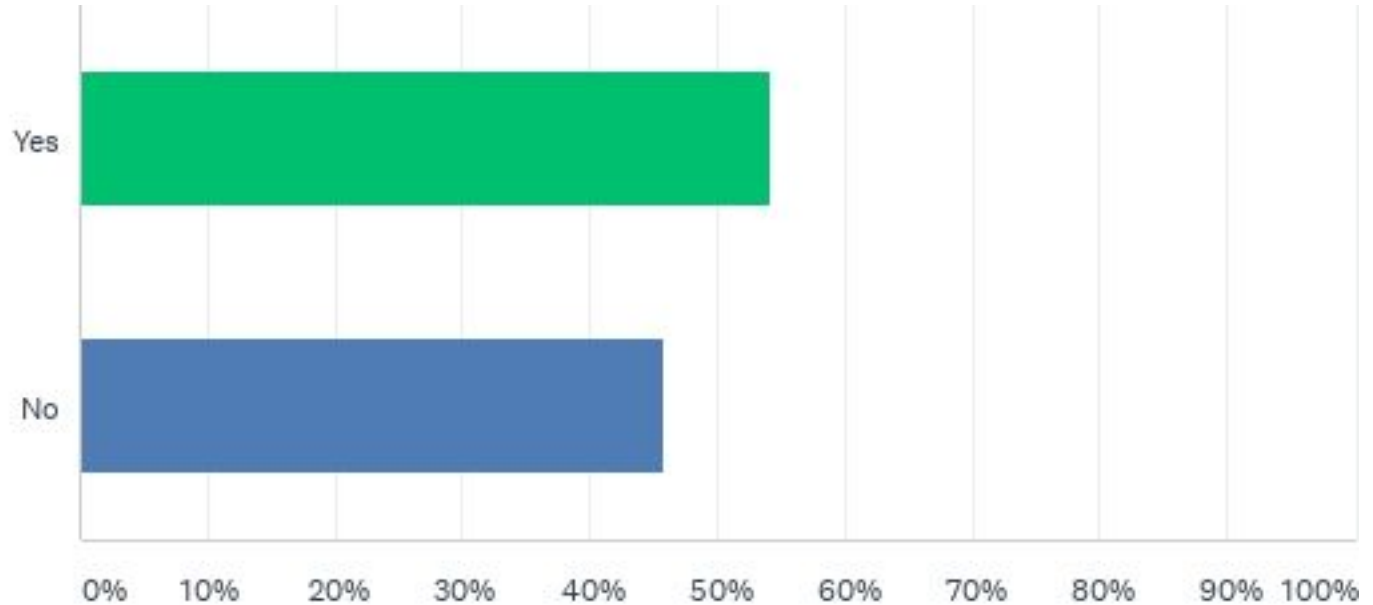
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Answered: 26 Skipped: 63

ANSWER CHOICES	RESPONSES	
Yes	53.85%	14
No	46.15%	12
TOTAL		26

Answered: 59 Skipped: 30

**Q23: If you do not want a full 9 hole Par 3 course, would you support a large artificial putting green with 1-3 artificial pitching mats set at different distances?**



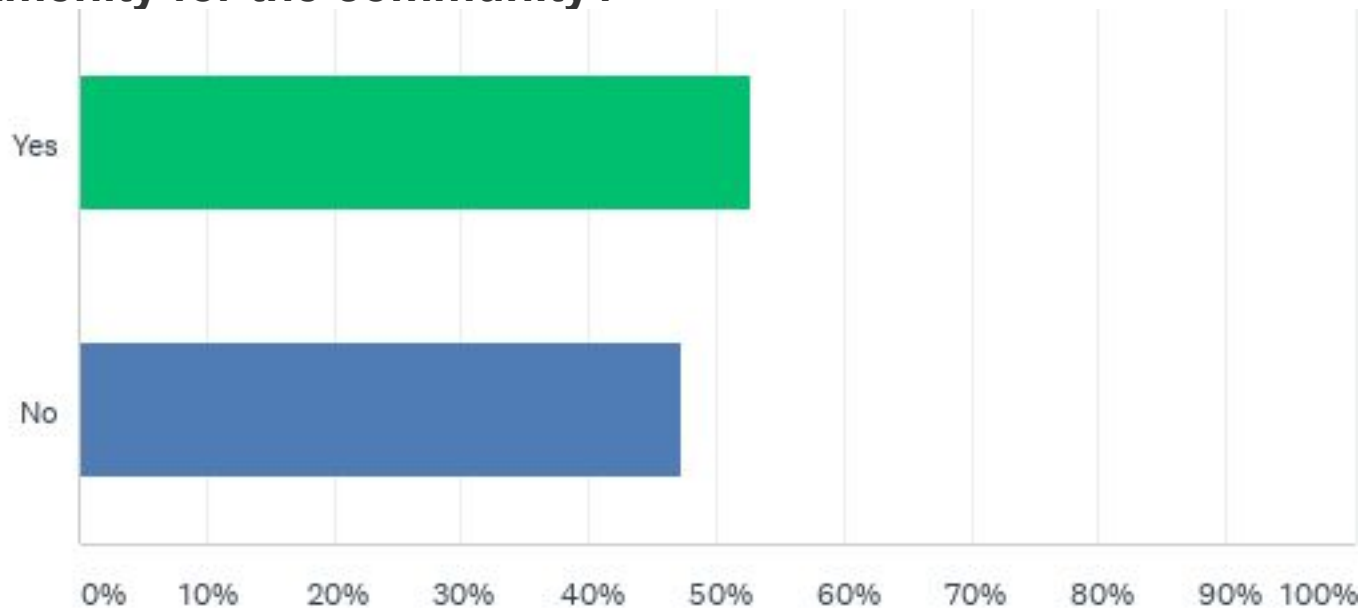
**Q23: If you do not want a full 9 hole Par 3 course, would you support a large artificial putting green with 1-3 artificial pitching mats set at different distances?**

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ANSWER CHOICES	RESPONSES	
Yes	54.24%	32
No	45.76%	27
TOTAL		59

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**Q24: If you do not believe a golf course or a putting green are a valuable asset to the community, would you be in favor of removing the "golf course" as an amenity for the community?**



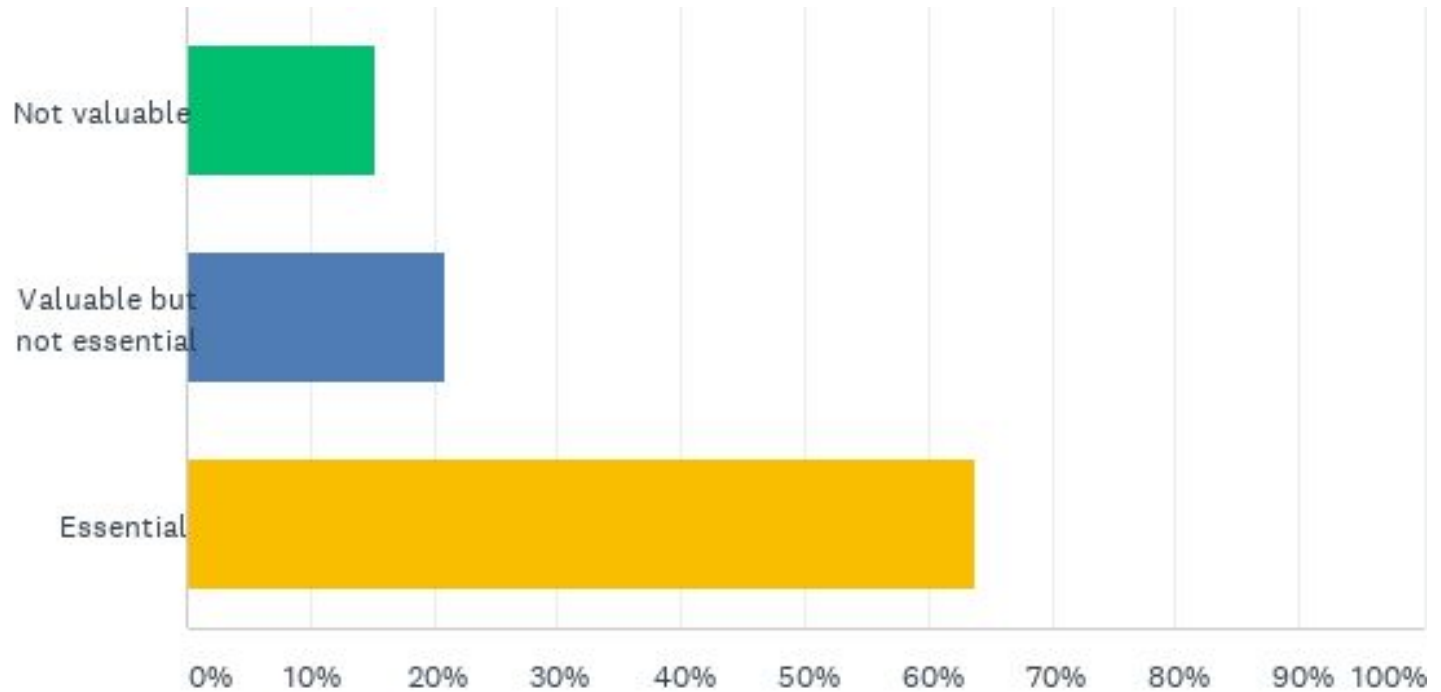
**Q24: If you do not believe a golf course or a putting green are a valuable asset to the community, would you be in favor of removing the "golf course" as an amenity for the community?**

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ANSWER CHOICES	RESPONSES	
Yes	52.63%	30
No	47.37%	27
TOTAL		57

## Q25: How valuable an asset is the pool to you as a property owner?

Answered: 72 Skipped: 17



## Q25: How valuable an asset is the pool to you as a property owner?

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Answered: 72 Skipped: 17

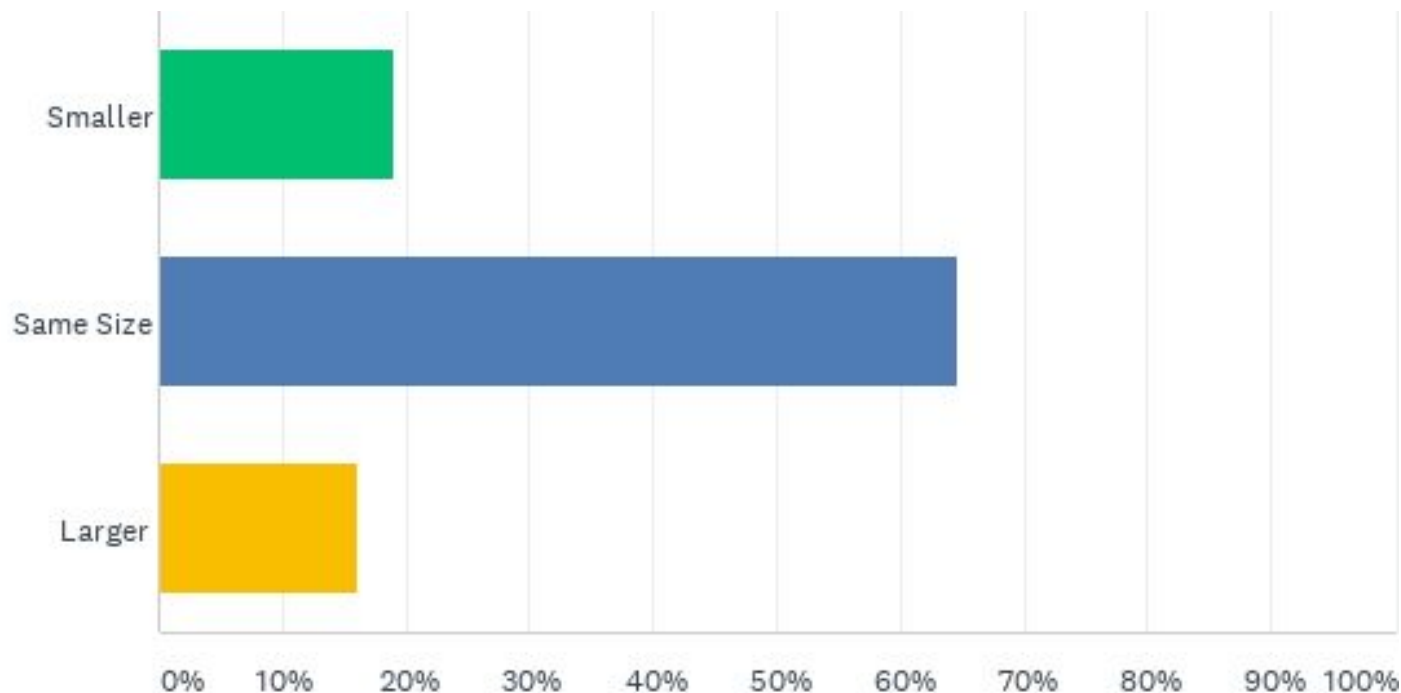
ANSWER CHOICES	RESPONSES	
Not valuable	15.28%	11
Valuable but not essential	20.83%	15
Essential	63.89%	46
TOTAL		72

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## Q26: If the existing pool is replaced, do you feel the new one should be:

Answered: 68 Skipped: 21



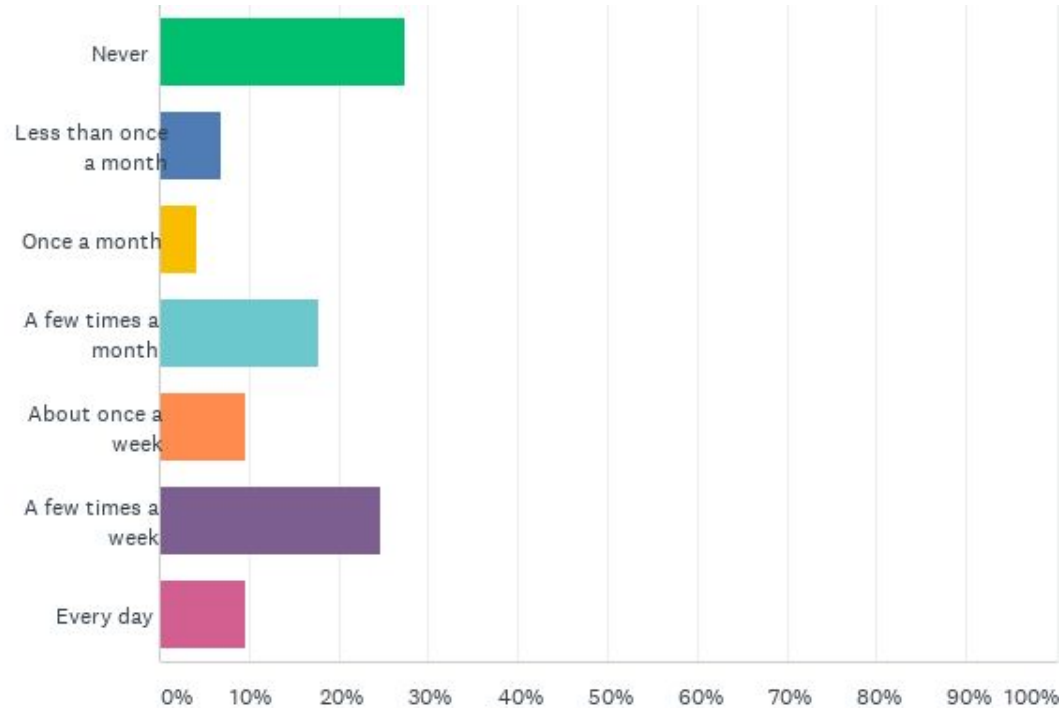
## Q26: If the existing pool is replaced, do you feel the new one should be:

Answered: 68 Skipped: 21

ANSWER CHOICES	RESPONSES	
Smaller	19.12%	13
Same Size	64.71%	44
Larger	16.18%	11
TOTAL		68

## Q27: How often do you and/or your guests intend to use the pool during the season it is open (May-September)?

Answered: 73 Skipped: 16



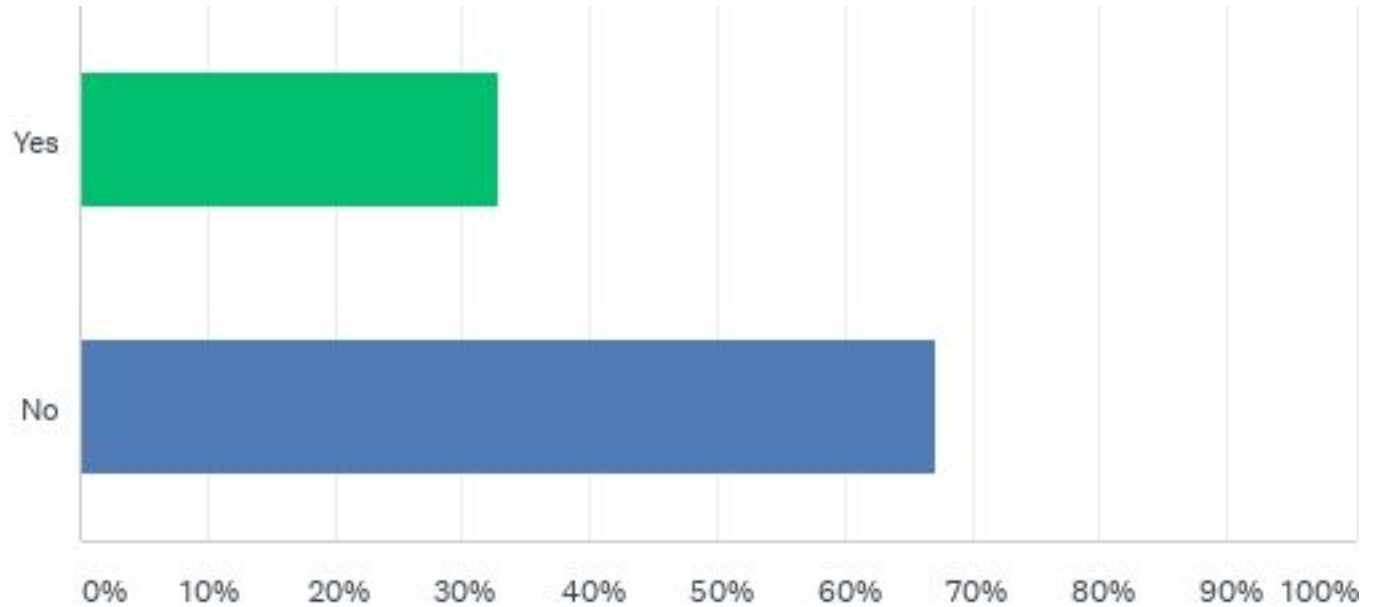
## Q27: How often do you and/or your guests intend to use the pool during the season it is open (May-September)?

Answered: 73 Skipped: 16

ANSWER CHOICES	RESPONSES	
Never	27.40%	20
Less than once a month	6.85%	5
Once a month	4.11%	3
A few times a month	17.81%	13
About once a week	9.59%	7
A few times a week	24.66%	18
Every day	9.59%	7
TOTAL		73

## Q28: Do you feel there is adequate shade at the pool?

Answered: 64 Skipped: 25



## Q28: Do you feel there is adequate shade at the pool?

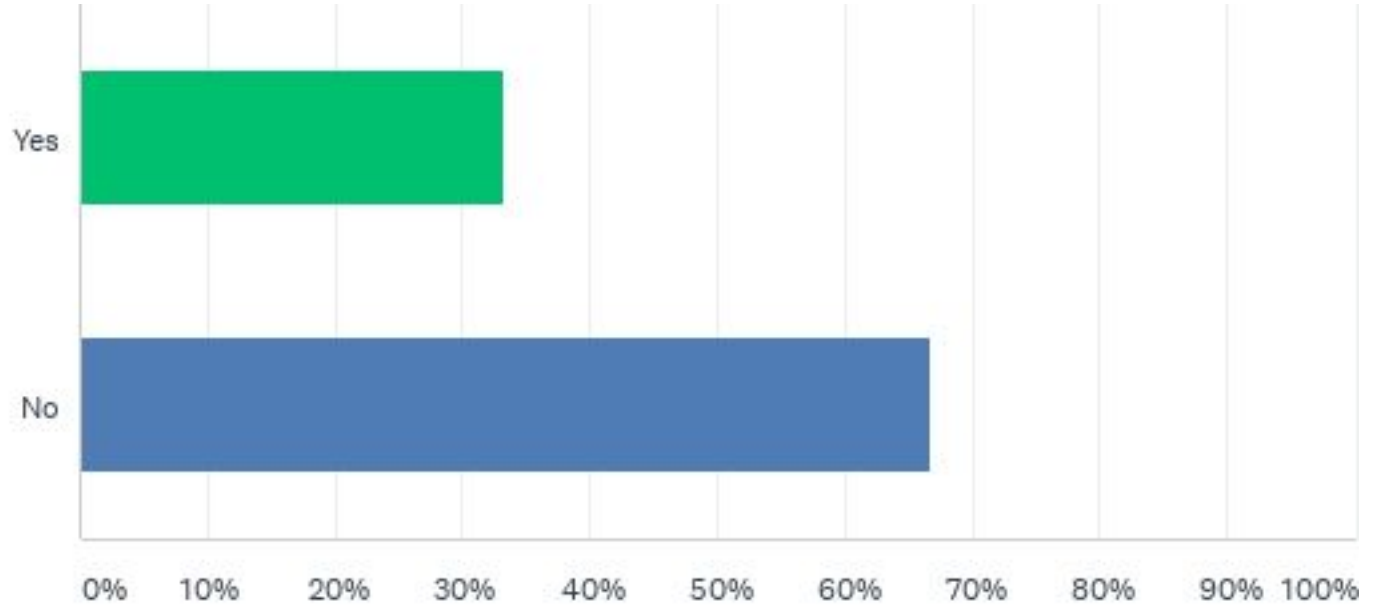
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Answered: 64 Skipped: 25

ANSWER CHOICES	RESPONSES	
Yes	32.81%	21
No	67.19%	43
TOTAL		64

## Q29: Is a separate kiddie pool area important to you?

Answered: 69 Skipped: 20



## Q29: Is a separate kiddie pool area important to you?

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Answered: 69 Skipped: 20

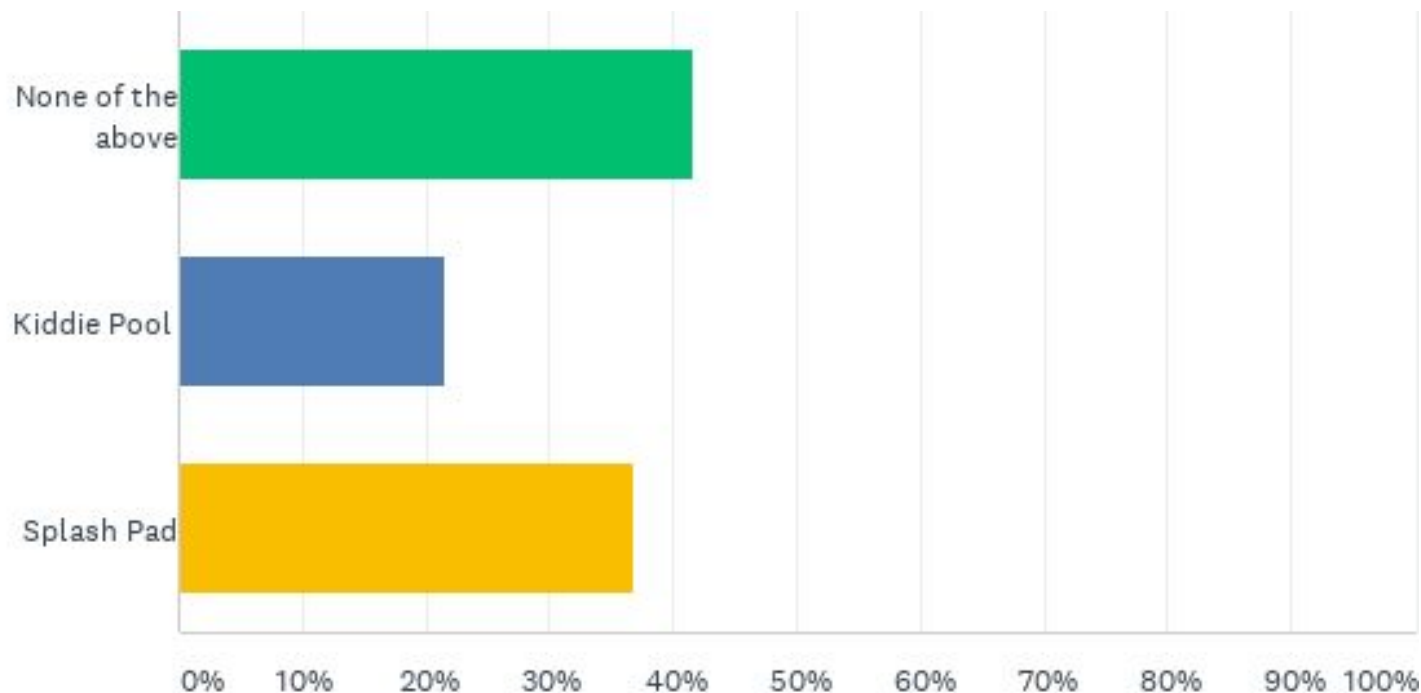
ANSWER CHOICES	RESPONSES	
Yes	33.33%	23
No	66.67%	46
TOTAL		69

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# Q30: Would you prefer a kiddie pool or a splash pad (raised water features and sprinklers with no water depth)?

Answered: 65 Skipped: 24



## Q30: Would you prefer a kiddie pool or a splash pad (raised water features and sprinklers with no water depth)?

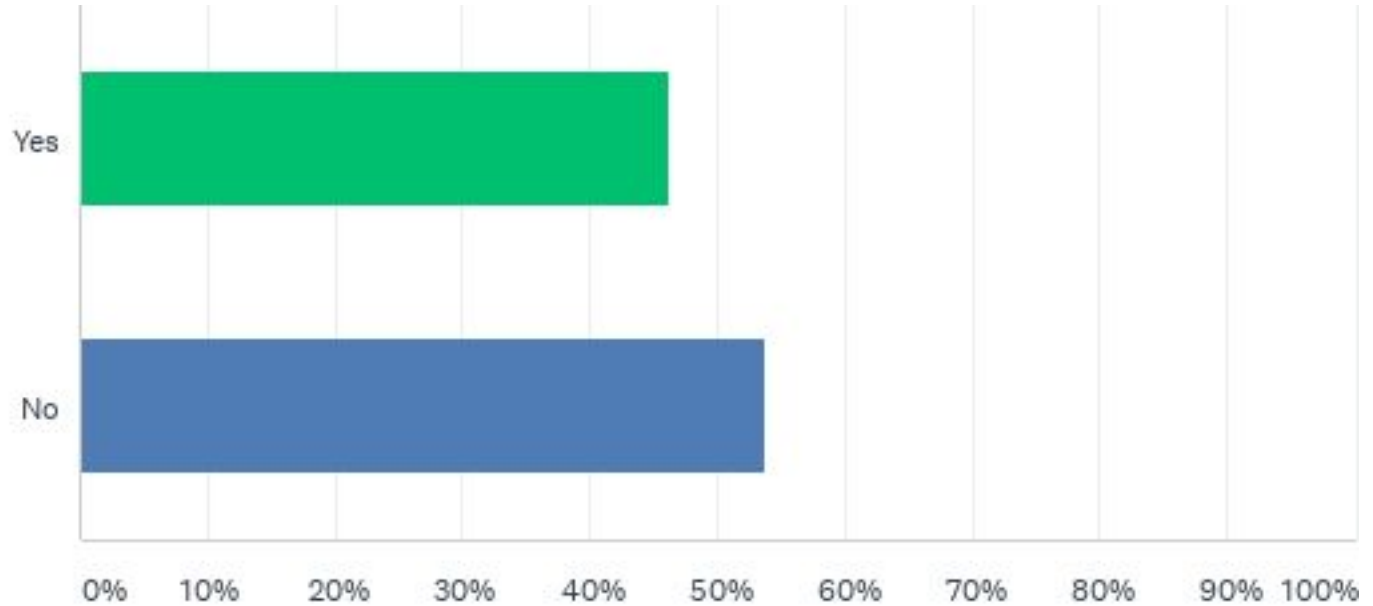
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Answered: 65 Skipped: 24

ANSWER CHOICES	RESPONSES	
None of the above	41.54%	27
Kiddie Pool	21.54%	14
Splash Pad	36.92%	24
TOTAL		65

## Q31: Is a diving area (deep end) of the pool important to you?

Answered: 67 Skipped: 22



## Q31: Is a diving area (deep end) of the pool important to you?

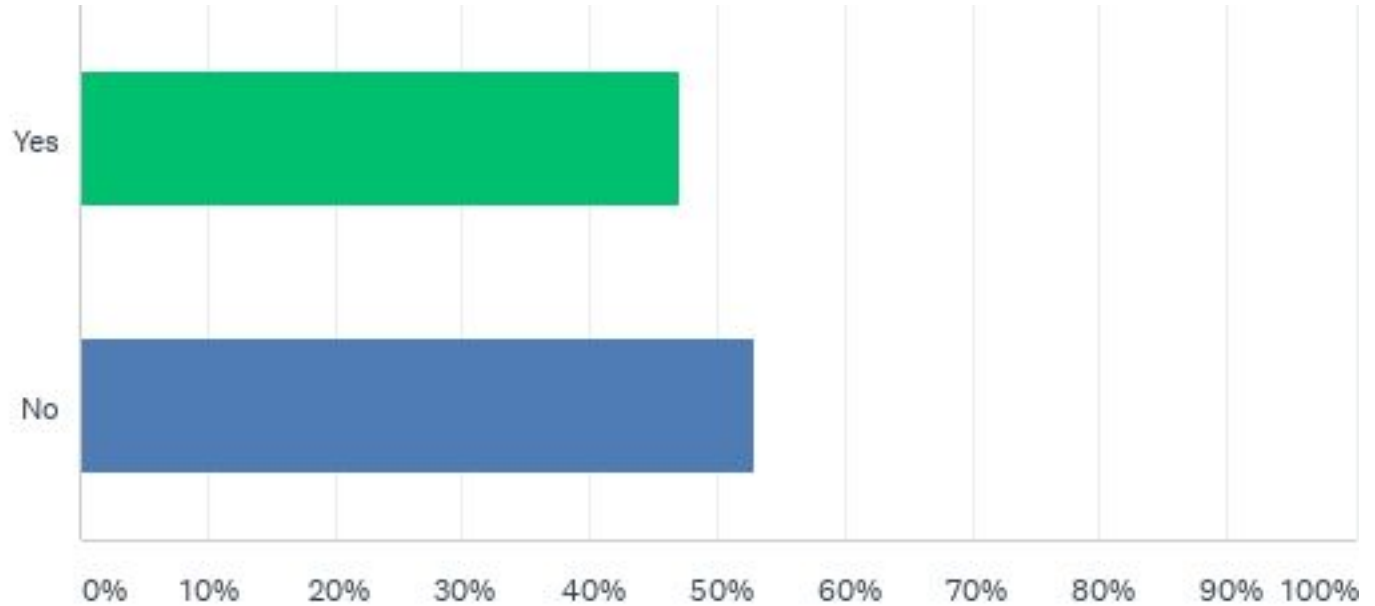
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Answered: 67 Skipped: 22

ANSWER CHOICES	RESPONSES	
Yes	46.27%	31
No	53.73%	36
TOTAL		67

## Q32: Is the diving board important to you or your guests?

Answered: 66 Skipped: 23



## Q32: Is the diving board important to you or your guests?

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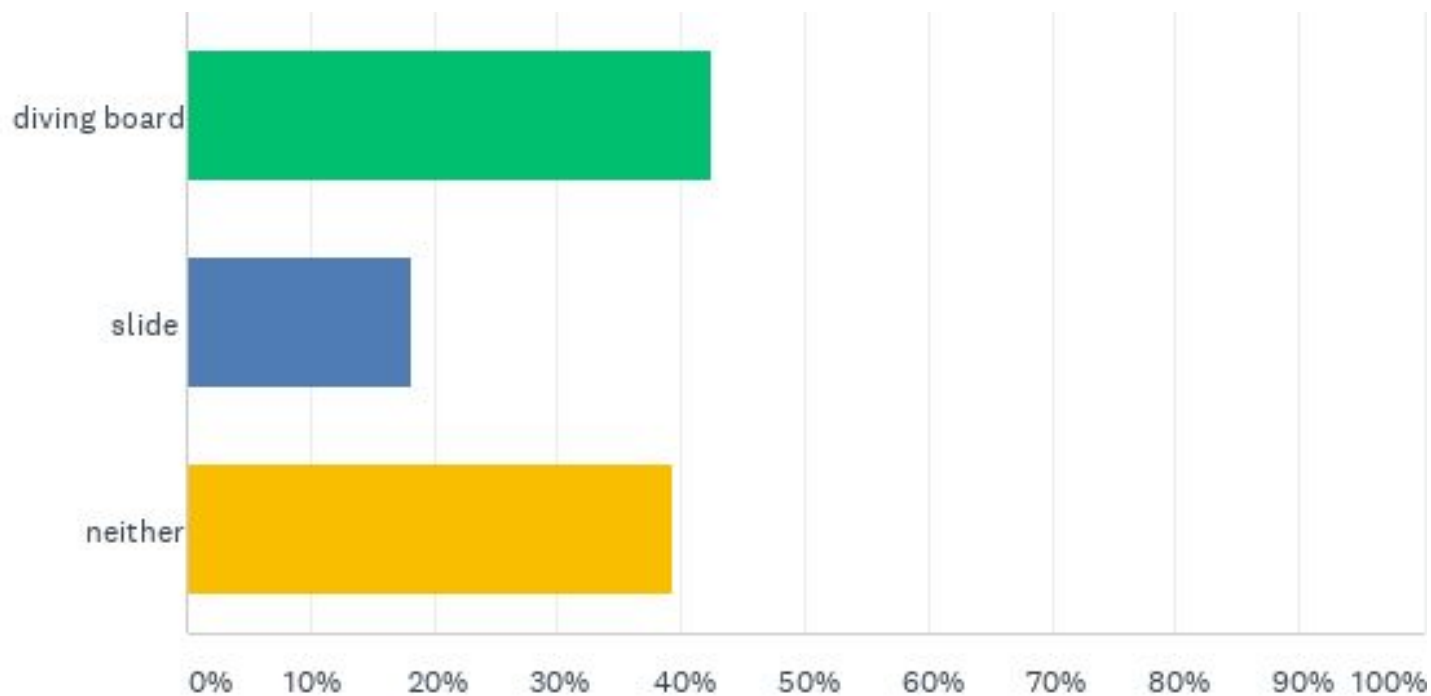
Answered: 66 Skipped: 23

ANSWER CHOICES	RESPONSES	
Yes	46.97%	31
No	53.03%	35
TOTAL		66

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## Q33: Would you rather have a

Answered: 66 Skipped: 23



## Q33: Would you rather have a

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Answered: 66 Skipped: 23

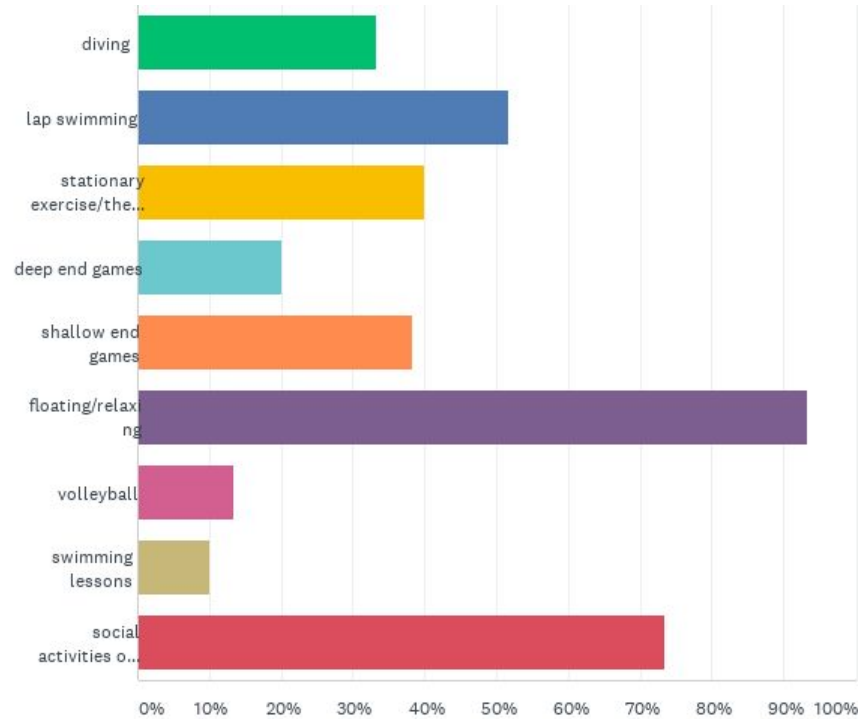
ANSWER CHOICES	RESPONSES	
diving board	42.42%	28
slide	18.18%	12
neither	39.39%	26
TOTAL		66

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# Q34: Indicate which activities you enjoy doing at the pool (check all that apply):

Answered: 60 Skipped: 29



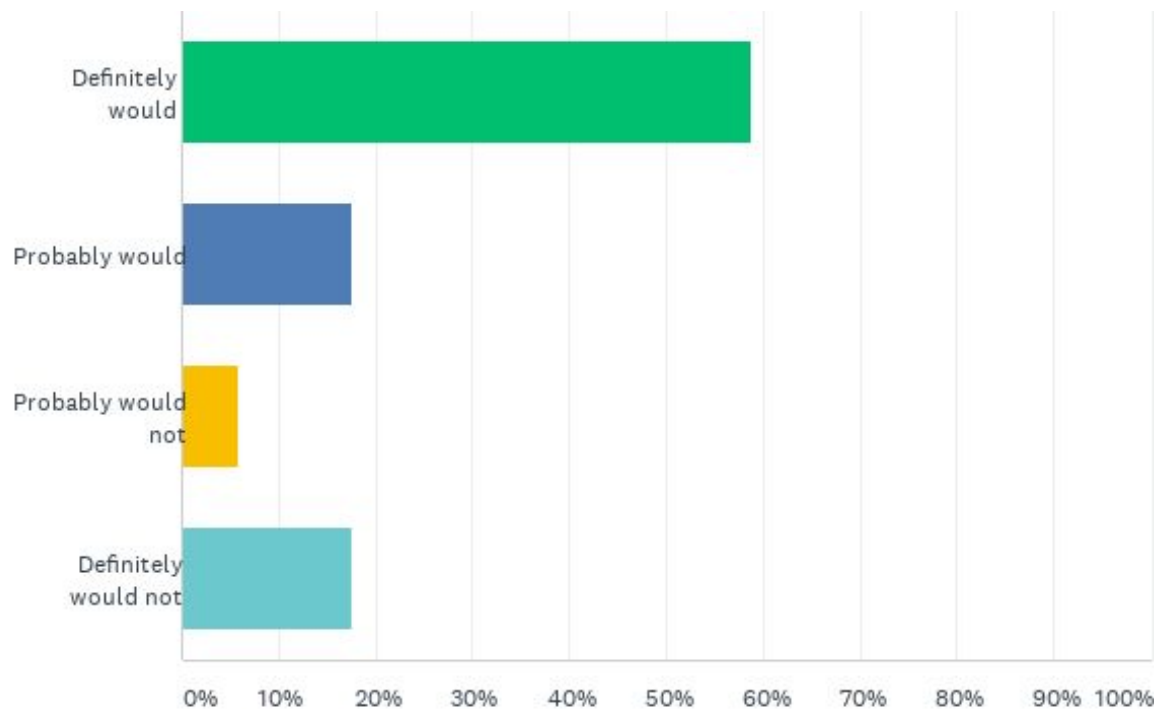
## Q34: Indicate which activities you enjoy doing at the pool (check all that apply):

Answered: 60 Skipped: 29

ANSWER CHOICES	RESPONSES	
diving	33.33%	20
lap swimming	51.67%	31
stationary exercise/therapy	40.00%	24
deep end games	20.00%	12
shallow end games	38.33%	23
floating/relaxing	93.33%	56
volleyball	13.33%	8
swimming lessons	10.00%	6
social activities on the deck (Happy Hour)	73.33%	44
Total Respondents: 60		

# Q35: If the COVID-19 pandemic is still ongoing, how comfortable would you be with purchasing a pool pass for the FY21 Season?

Answered: 68 Skipped: 21



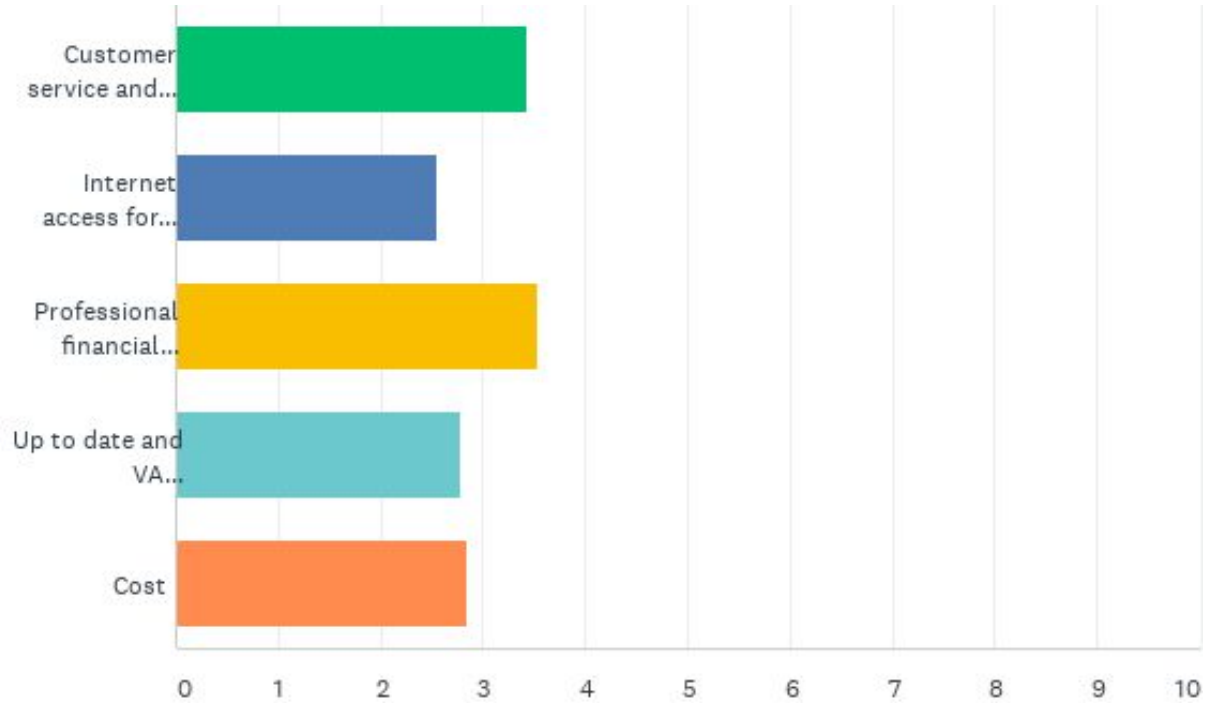
## Q35: If the COVID-19 pandemic is still ongoing, how comfortable would you be with purchasing a pool pass for the FY21 Season?

Answered: 68 Skipped: 21

ANSWER CHOICES	RESPONSES	
Definitely would	58.82%	40
Probably would	17.65%	12
Probably would not	5.88%	4
Definitely would not	17.65%	12
TOTAL		68

# Q36: Please rank the financial management services which are important to you

Answered: 63 Skipped: 26



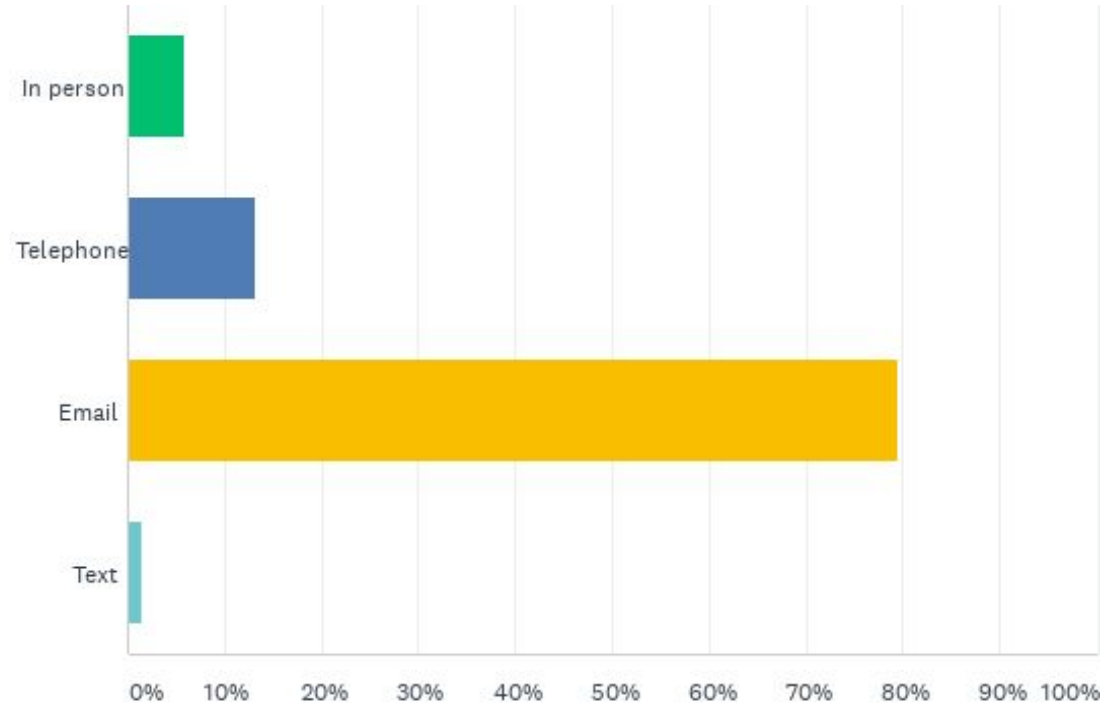
## Q36: Please rank the financial management services which are important to you

Answered: 63 Skipped: 26

	1	2	3	4	5	TOTAL	SCORE
Customer service and communication	18.97% 11	32.76% 19	24.14% 14	20.69% 12	3.45% 2	58	3.43
Internet access for billing and services	10.34% 6	15.52% 9	24.14% 14	18.97% 11	31.03% 18	58	2.55
Professional financial management	35.59% 21	18.64% 11	22.03% 13	11.86% 7	11.86% 7	59	3.54
Up to date and VA POA-compliant Operations	15.25% 9	22.03% 13	15.25% 9	20.34% 12	27.12% 16	59	2.78
Cost	24.59% 15	11.48% 7	14.75% 9	22.95% 14	26.23% 16	61	2.85

# Q37: What is your preferred method of communication with the financial management company?

Answered: 68 Skipped: 21



# Q37: What is your preferred method of communication with the financial management company?

Answered: 68 Skipped: 21

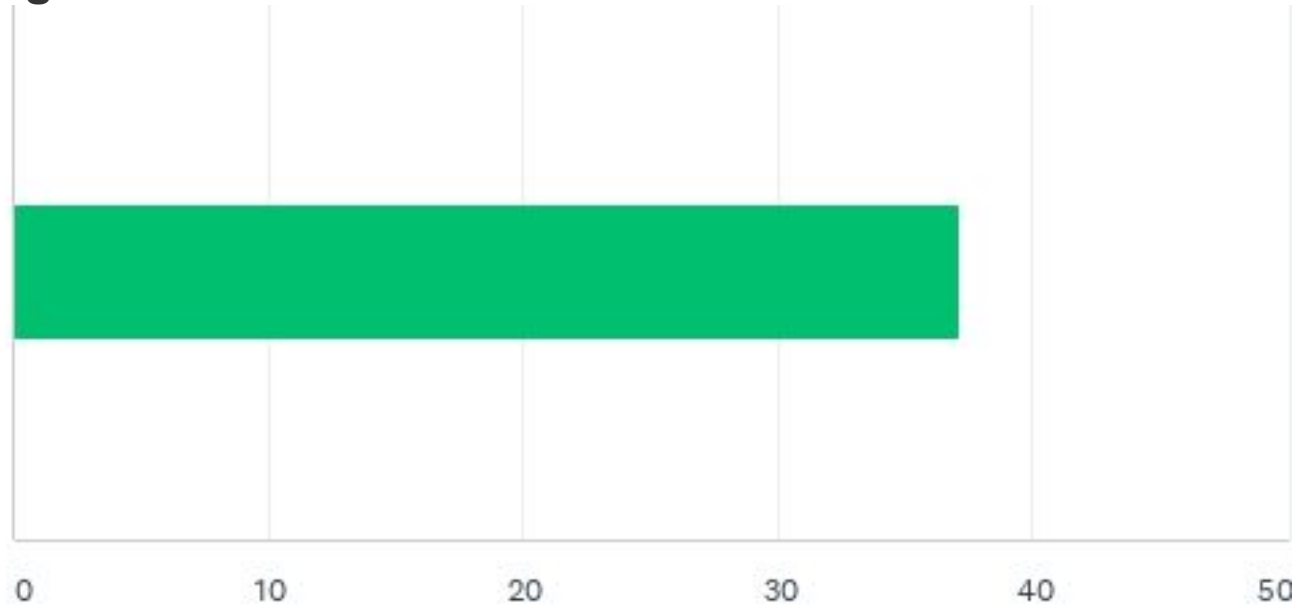
ANSWER CHOICES	RESPONSES	
In person	5.88%	4
Telephone	13.24%	9
Email	79.41%	54
Text	1.47%	1
TOTAL		68



Answered: 66 Skipped: 23

**Q38: Our current professional financial management company is Sentry. Thinking of your most recent experience with Sentry, how satisfied are you with their Billing services?**

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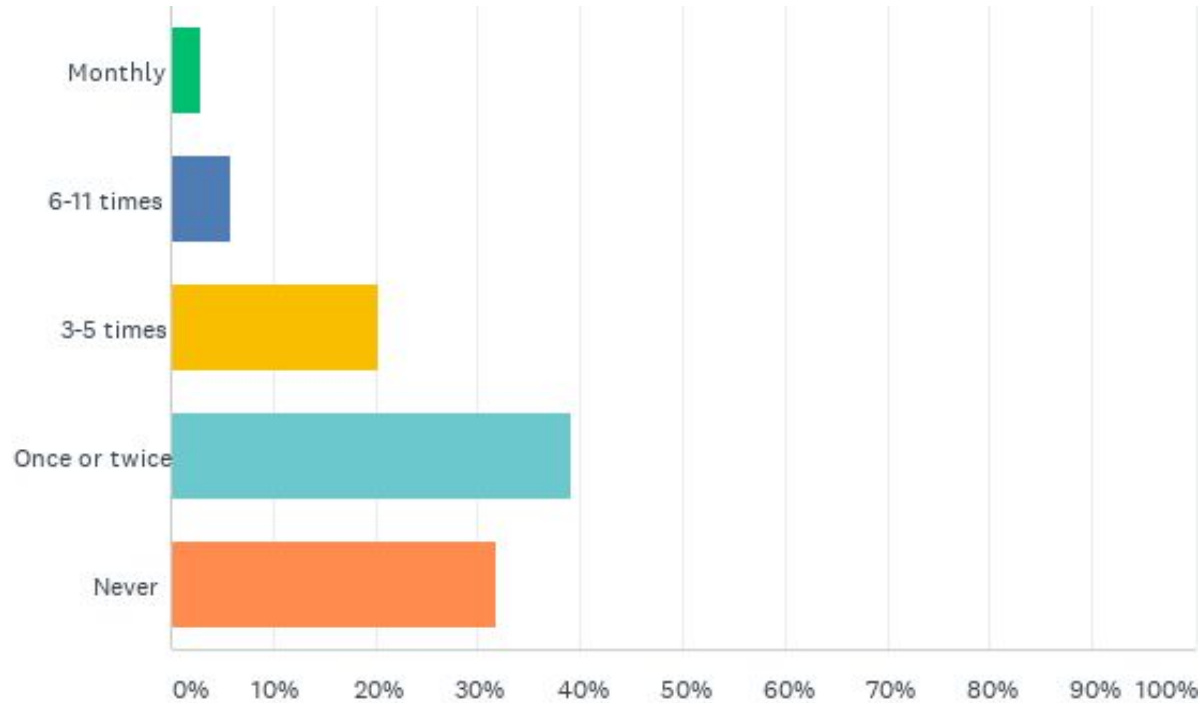


**Q38: Our current professional financial management company is Sentry. Thinking of your most recent experience with Sentry, how satisfied are you with their Billing services?**

ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	37	2,453	66
Total Respondents: 66			

# Q40: How often have you contacted the Management firm in the last 12 months

Answered: 69 Skipped: 20



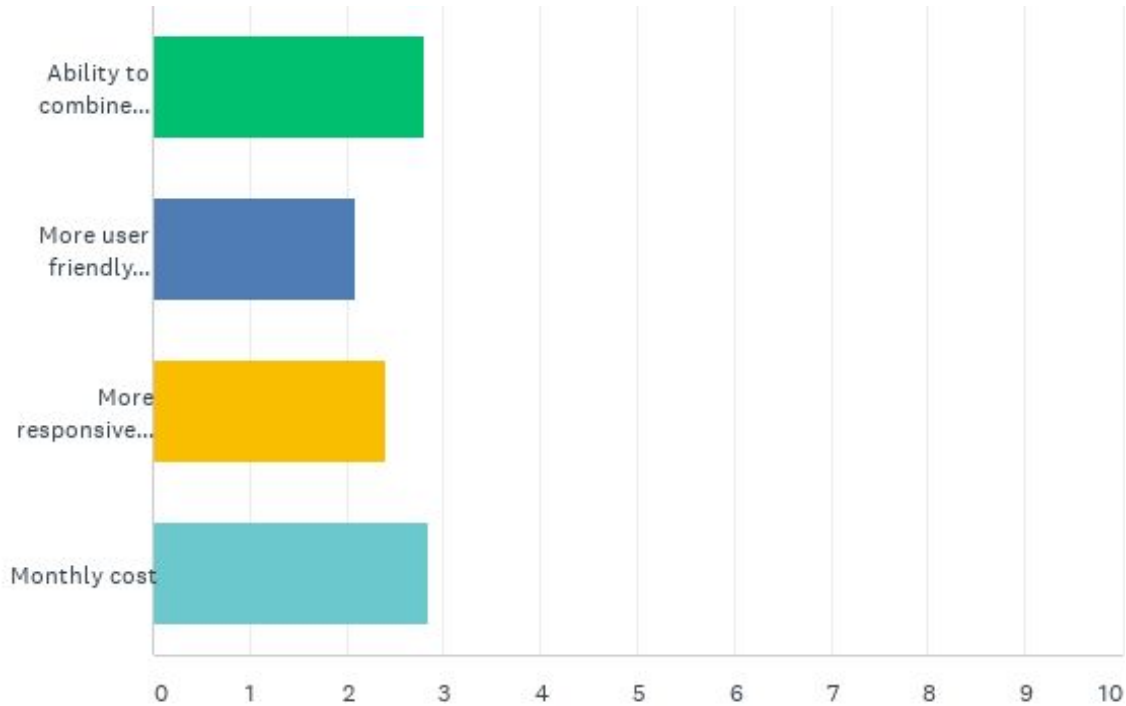
## Q40: How often have you contacted the Management firm in the last 12 months

Answered: 69 Skipped: 20

ANSWER CHOICES	RESPONSES	
Monthly	2.90%	2
6-11 times	5.80%	4
3-5 times	20.29%	14
Once or twice	39.13%	27
Never	31.88%	22
TOTAL		69

# selected, what would be the most important factor to you for selecting a new vendor?

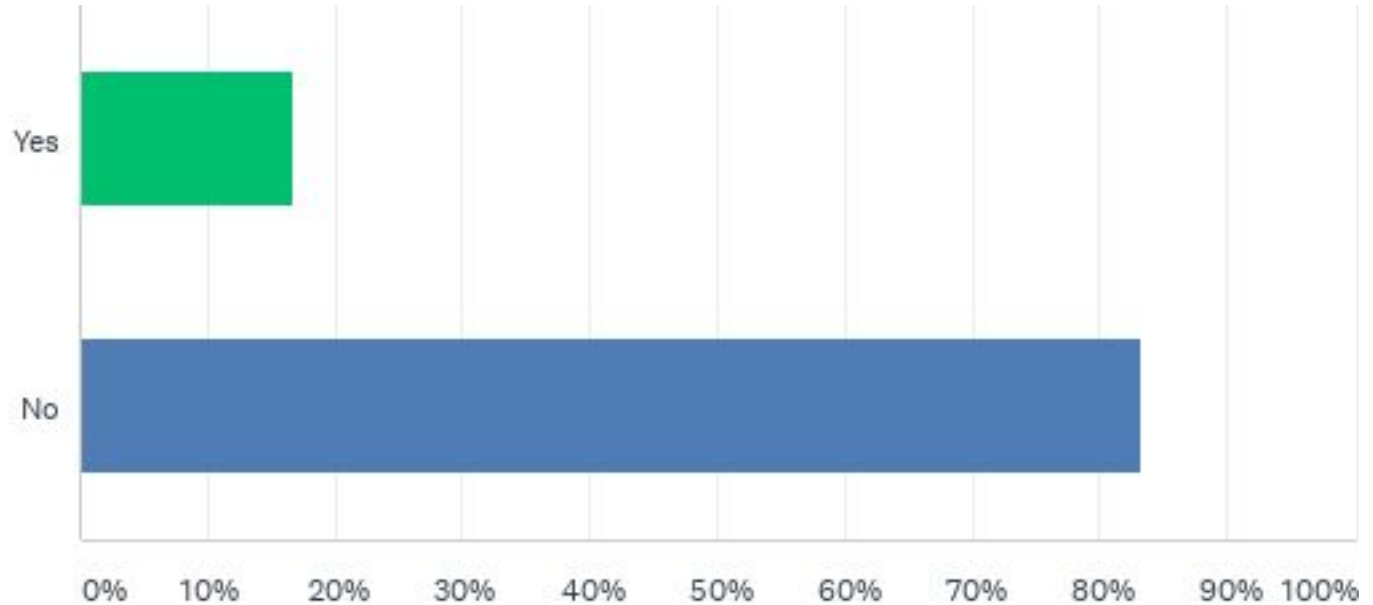
Answered: 65 Skipped: 24



**Q41: If a new financial management services contract were to be selected, what would be the most important factor to you for selecting a new vendor?**

	1	2	3	4	TOTAL	SCORE
Ability to combine multiple Lot billings into one mailing	38.33% 23	25.00% 15	15.00% 9	21.67% 13	60	2.80
More user friendly website	13.79% 8	18.97% 11	29.31% 17	37.93% 22	58	2.09
More responsive Customer Service	13.33% 8	33.33% 20	33.33% 20	20.00% 12	60	2.40
Monthly cost	39.34% 24	22.95% 14	19.67% 12	18.03% 11	61	2.84

**Q42: Members of the community have suggested using a qualified volunteer to reduce the cost of a paid-for service. If qualified, (i.e. an accounting background) would you or someone you know be willing to conduct the yearly audit of CBTB financial records?**



Answered: 60 Skipped: 29

**Q42: Members of the community have suggested using a qualified volunteer to reduce the cost of a paid-for service. If qualified, (i.e. an accounting background) would you or someone you know be willing to conduct the yearly audit of CBTB financial records?**

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ANSWER CHOICES	RESPONSES	
Yes	16.67%	10
No	83.33%	50
TOTAL		60