



The Westin Golf Resort & Spa, Playa Conchal

Playa Conchal, Bahia Brasilito
Santa Cruz, Guanacaste, Costa Rica

The Westin Golf Resort & Spa, Playa Conchal is an all-inclusive eco-friendly retreat, located between the exotic forests and unspoiled beaches of the North Pacific Riviera of Costa Rica. This secluded vacation spot is a perfect balance between unrivaled luxury and local culture, giving guests an unforgettable vacation experience.

Information

Hotel Rating:

Number of Rooms: 406

Room Category Descriptions:

All rooms and suites are equipped with marble floors, a private balcony or terrace with garden views, a sitting area with a sofa bed, individually controlled air-conditioning and ceiling fan, coffee maker, iPod docking station, complimentary Internet access and a spacious marble bathroom with a rain forest shower and White Tea by Westin™ Bath amenities.

- **DJS - Deluxe Junior Suite**
This 538-square-foot suite provides luxurious living space.
Occupancy: 4 adults / 4 total
Bedding: 1 king or 2 double beds (upon request and subject to availability at check-in)
- **PJS - Premium Junior Suite**
This 861-square-foot suite provides a preferential location by the main pool. Enjoy a screened balcony or terrace; welcome amenities like flowers, champagne and fruit; and turndown service.
Occupancy: 3 adults / 4 total
Bedding: 1 king or 2 double beds (upon request and subject to availability at check-in)
- **FJS - Family Jr. Suite**
This 538-square-foot suite offers additional privileges and services, including deluxe amenities, private check-in, children's beach kit, personalized services for families, exclusive family activities and sports and special turndown service.
Occupancy: 3 adults / 4 total
Bedding: 1 king bed or 2 double beds (upon request and subject to availability at check-in)

The following adults-only Royal Beach rooms and suites also feature personal concierge service; a welcome in-room tropical fruit display; complimentary Internet access; daily turndown service; free pressing of up to two garments per person; coffee and beverages; evening cocktails; access to an elegant, air-conditioned Royal Beach Club Lounge for private check-in and check-out; access to a private pool with Bali beds; pool concierge and bar service; exclusive breakfast and lunch at the Royal Beach restaurant.

Concierge Service Menu includes the following: a personal resort overview; personalized contents for the in-room minibar; personalized in-room coffee machine service; personalized turndown service; assistance in planning tours; preferential spa reservations; preferential dinner reservations for the à la carte restaurants; preferential reservations for golf, tennis and other activities; mail and daily newspaper delivery; laundry and dry-cleaning service (additional costs will apply); and personalized wake-up calls.

- **RBR - Royal Beach Room**
This 474-square-foot room features beautiful views of the garden or pool.
Occupancy: 4 adults / 3 total
Bedding: 1 king bed or double beds (upon request and subject to availability at check-in)

- **RBS - Royal Beach Suite**
This 990-square-foot suite with a garden or pool view includes a walk-in closet, outdoor tub and espresso machine.
Occupancy: 2 adults / 2 total
Bedding: 1 king bed plus sofa bed

Room Details:

- Adjoining Rooms: Yes, upon request and subject to availability
- Air Conditioning: Yes
- Bathroom Amenities: Yes, bathrobes and a hair dryer
- Balcony / Patio: Yes
- Cribs: Yes, upon request and subject to availability
- Internet Access: Yes, complimentary high-speed, in-room wireless Internet
- Iron / Ironing Board: Yes / Yes
- Kitchen Facilities: No, but rooms have a minibar
- Nonsmoking Rooms: Yes
- Rollaway Beds: Yes, upon request and subject to availability
- Safe Deposit Boxes: Yes, in-room and complimentary
- Smoke Alarm / Sprinklers: Yes
- Telephone: Yes, direct-dial
- Television / Radio: Yes / Yes, flat-screen television / clock radio

Hotel Details:

- Babysitting Service: Yes, upon request (for a fee)
- Check-in / Check-out: 3:00 pm / 12:00 noon
- Child Ages: Children 2 years old and younger stay free using existing bedding. Children 3-12 years old pay children's rate.
- Concierge: Yes
- Courtesy Room / Day Room: No
- Elevators: Yes
- Housekeeping Service: Yes, daily
- Luggage Check / Storage: Yes
- Luggage Porter / Bellhop: Yes
- Number of Floors: 2 floors
- Other Guest Services: Yes, complimentary daily newspaper

Dining/Entertainment**Dining Facilities:**

- Faisanela Restaurant - Classical northern Italian cuisine served on a romantic terrace or indoors. Open for breakfast and lunch exclusively for Royal Beach Club guests and dinner for all guests; casual elegant attire.
- Mitra Restaurant - Buffet-style restaurant. Open for breakfast and dinner; casual attire.
- La Caracola - Beach-side buffet restaurant featuring traditional Costa Rican dishes as well as fresh fish and seafood specialties. Resort casual attire; open for lunch.
- Bamboo - A la carte Asian-fusion restaurant. Open for dinner; casual attire.
- La Sabana - Guanacaste Rodizio, open for dinner, casual attire.
- Manglar - Mediterranean flavors, open for dinner, casual elegant attire.
- Spirula Snack Shack - Made-to-order wood-oven pizzas available during the day.
- Cauri Lobby Bar & Bistro - A la carte restaurant offering salads and light menus. Open for dinner, resort casual.
- Las Candelas - Chefs Signature Cuisine. Exclusive for Royal Beach Club Guests, open for dinner, casual attire.
- Room Service - Yes, 24 hours

Cocktail Lounges or Bars:

- Cauri Lobby Bar
- Triton Pool Bar
- Astrea Theater Bar
- Nautilus Royal Beach Pool Bar
- Imperial Bar

Entertainment:

- Nightly shows
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Activities

- Pool: 2 free-form swimming pools
 - Whirlpool: Yes
 - Beach: Located on more than a mile of white sandy beach
 - Watersports: Kayaking and snorkeling
 - Spa: The spa provides relaxing treatments for the body and mind, including such unique natural treatments as a volcanic stone therapy using local volcanic rock.
 - Fitness Center: Yes
 - Golf: Spectacular 18-hole Eco-Golf championship, par 71 course designed by Robert Trent Jones II. It is considered to be one of the best golf courses in Central America with breathtaking views of the Pacific coast.
 - Tennis: 4 tennis courts
 - Shopping: Resort shop
 - Other: Bikes
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Family Program

- Child Ages: Children 2 years of age and under stay free using existing bedding. Children age 3-12 pay the child's rate.
 - Children's Activity Program: Westin Kids Club is designed for children 4-12 years of age and is supervised by professionals in a fun-filled friendly environment featuring 2 playgrounds, mini disco, table games, movies, eco-recreational team, arts and crafts, children's menu, video games, and kid-size nap areas and facilities.
 - Babysitting Service: Yes, with surcharge
 - Children's Amenities: Game room
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Accessibility

Details on hotel facilities for the physically challenged are available through our reservations sales staff. All ADA handicap room requests must be processed through our reservations center on a special request basis with the hotels to confirm availability of rooms prior to arrival. Please call for details.

Handicapped rooms: Yes, 7 available upon request

Preconfirmed handicapped rooms: Yes

TDD rooms: No

Wheelchair accessible: Yes

Wheelchairs available at hotel: Yes, additional charges apply

Handrails in bathroom: Yes

Roll-in showers: Yes

Bars in shower/chair: Yes

Shower lift: No

Alert Plus - audio/visual alert system: No

Smoke detectors with flashing light: No

Lamps that flash on/off if phone rings: No

Shake alarms/pillows: No

Closed-captioned TV: Yes

Braille: No

Seeing eye dogs allowed: Yes

Policies

- Minimum check-in age: 18

- Credit card deposit required upon check-in: Yes

Other Restrictions:

Holy Week in Costa Rica: Businesses involved in tourism stay open for the week between Palm Sunday and Easter, however everything else closes. EXCEPTION; All bars (including hotel bars) are closed in Costa Rica on Holy Thursday and Good Friday. Watersports and tours will be operating as usual on those days.

All-Inclusive**All-Inclusive Plan Rating:** Full All-Inclusive**All-Inclusive Features Include:**

- All meals and snacks
- Unlimited non-alcoholic and premium alcoholic drinks
- In-room mini-bar stocked daily with soft drinks, bottled juices, water, and beer
- 24-hour room service
- Live shows and music
- Tips and gratuities
- Taxes and service charges

Dining Details:**Breakfast Options:**

- Mitra Restaurant - Buffet style restaurant. Casual attire.
- Faisanela Restaurant - Breakfast exclusively for Royal Beach Club guests.

Lunch Options:

- La Caracola - Beach-side buffet restaurant featuring traditional Costa Rican dishes as well as fresh fish and seafood specialties. Resort casual attire. Open seasonally.
- Spirula Snack Shack - Made-to-order wood-oven pizzas. Beach attire, open for lunch.
- Faisanela - Lunch exclusive for Royal Beach Club guests.

Dinner Options:

- Faisanela Restaurant - Classic northern Italian cuisine available indoors or on the romantic terrace. Casual elegant attire.
- Mitra Restaurant - Buffet style restaurant. Casual attire.
- Bamboo - A la carte Asian-fusion restaurant. Casual attire.
- Manglar - Mediterranean flavors, open for dinner. Casual elegant attire.
- La Sabana - Guanacaste Rodizio, open for dinner, casual attire.
- Las Candelas - Chefs Signature Cuisine. Exclusive for Royal Beach Club Guests, open for dinner, casual attire.

Room Service: Yes, 24 hours

In-room Food Options: None

Restaurant Reservations Required: Reservations required for dinner at a la carte restaurants.

Dining Restrictions or Limitations: Some restaurants may be closed depending on the season.

Dining Surcharges: International beers, premium wines and super premium liquor.

Beverage Details:**Drinks Included:**

- Non-alcoholic soft drinks, juice, coffee, tea, bottled water
- Domestic and imported beer
- House wines

- Premium brand liquor

In-room Beverage Options:

- Soft drinks
- Bottled water
- Beer

Beverage Restrictions or Limitations: No

Beverage Surcharges: Premium brand of liquor, bottles of wine, bottle of champagne available for a surcharge

Entertainment Details:**Evening Entertainment Options:**

- Live nightly shows
- Fun Pub

Children's Activity Program: Yes

- For details on the Children's Activity Program, please see the Family Program section for this hotel.

Activity Details:**Daytime Activity Options:**

- Non-motorized watersports
- Tennis
- Pool
- Beach Volleyball
- Kayaks
- Snorkeling
- Bicycle Rental

Evening Activity Options:

- Fun Pub

Activity Restrictions or Limitations: No

Activity Surcharges: Golf, motorsports, diving, fishing

Other Services or Amenities Included:

- Daily newspaper
- Hotel shuttle to nearby attractions

Hotel Services or Amenities NOT Included in the All-Inclusive Program:

- Laundry/dry cleaning service
- Spa services

Location/Transportation

Located on more than a mile of white-sand beach in Santa Cruz, near the marina of Flamingo Beach.

Distance from Airport:

- Tamarindo Airport - 15 minutes
- Liberia Airport - 1 hour

Distance from Downtown: 20 minutes

Distance from Beach: On beach

Distance from Attractions:

- Arenal Volcano - 133 miles
- Rincon de la Vieja National Park - 17 miles
- Santa Rosa National Park - 24 miles
- Las Baulas National Marine Park - 28 miles
- Guanacaste National Park - 56 miles
- Bahia Junquillal National Wildlife Refuge - 77 miles
- Monteverde National Park - 112 miles

Local Transportation Options: Hotel shuttle (for a fee)

Car Rentals at Hotel: Yes

Parking: Valet and complimentary self-parking

Honeymoon/Anniversary Information

Available only through the Romance program.

Honeymoon couples staying at this resort receive complimentary honeymoon bonus values featuring

- 1 bottle of chilled sparkling wine in room upon arrival
- Chocolate covered strawberries in room upon arrival
- Flower arrangement in room
- Complimentary upgrade to next room category (subject to availability upon arrival)
- 10% discount for spa services (not including products)

To qualify, your hotel must be confirmed as part of the Romance program. Restrictions apply including

- Honeymoon couple must have purchased a minimum 5-night stay.
- Honeymoon couple must present proof of marriage within the past year upon check in. Wedding certificate or marriage license will qualify.
- Services are valid per room per stay unless otherwise noted
- Services are subject to change or substitution based on availability at the discretion of the hotel
- No cash value for unused services

Construction

- Year Built: 1996
- Most Recent Renovations: 2015 - renovations of the Royal Club and Royal Service. 2016 - renovations of the Imperial Bar.
- September through November 2016, renovations will be taking place in the Family Club Lounge and Kids Club. All services will still be provided in other areas of the hotel; the Family Club Lounge will be moved to another lounge area right next to the souvenir shop and will continue operating as usual and the Kids Club will also be moved an alternate area right in front the alternate Family Club Lounge and service will be provided as usual. Renovations to all areas include; flooring, windows change, wall painting, new decorations and furniture replacement.

Good to Know

- Sprawling beachfront property
- Championship golf course designed by Robert Trent Jones Jr.
- Great for golfers, honeymooners, families, and beach lovers.
- Large property that requires a lot of walking. (Transportation available)
- All rooms have garden or pool view.

We strive to maintain the most up-to-date information about hotel properties. However, as hotels may change the information about their properties at any time without notice, we cannot be held responsible for any omissions or errors in this section.