



1579 Rays Bridge Rd,  
Whispering Pines NC  
910-688-7119  
[www.thepuzzlepieceshop.com](http://www.thepuzzlepieceshop.com)

Chris & Brian Garton,  
Owners

## Your Account # is

## How it Works

### SELECTION / PRICING: WE DO ALL THE WORK FOR YOU!

We do all the sorting and the pricing, tagging & marketing. We even research items to get the HIGHEST possible price for you! Please keep in mind, that our pricing is driven by demand, so the price you have in your head may not align with the customer's expectations.

**Any Item we can not process due to damage, out of season or out of style are automatically donated.**

### PROMOTIONS / SALES

We LOVE helping our customers save money. That's what resale is all about! We offer a variety of sales and discounts to help everyone. Our RANDOM sales are based on the need to make room for more great stuff from everyone. If we are full in one particular department, we might have a flash sale just to lighten it up fast.

### **40%**

Once all sale prices, discounts and coupons have been applied, that price is then split between you and The Puzzle Piece. You receive 40% of the final selling price.

### NO PROMISES

Unfortunately The Puzzle Piece can not guarantee that every single item you bring in will sell. We will try hard, but we can not predict the needs of every customer. Trust us, we want all of your items to sell! We put a lot of work into getting your items on the floor.

### ROTATION

Items that we do process, remain on the floor a minimum of **45 days**. Inventory remaining on the floor after 45 days is discounted **50% off** until sold or donated.

### YOU CAN PICK UP

Every consignor will have online access to monitor your account. This service is provided to you Free of Charge. Keep watch on the EXPIRATION dates so you know when to pick up your unsold items. Come in at your convenience **prior to 45 days** to ensure your items are not pulled for donation.

### DONATED

All donated items are identified on your account as "**DONATED**" and sent to The Whispering Pines Thrift Shop. At the end of the year we send you the Whispering Pines Thrift Shop donation receipt.

### LOSS PREVENTION

Sometimes bad things happen to good people so we will do our best to safeguard your items. We are not liable for items damaged by fire, wind, water, clumsy customers or theft. Unfortunately that is a loss we both share.

### PAYMENT

Stop in for any money you've earned at anytime. Once, a week, once a month, it's Up to you! You can even cash out \$1.00 to get yourself a bottle of water if you like. You may also use your account balance as store credit for purchases. We make it EASY!

**After 1 year of inactivity of no drop offs or cash outs, any remaining balance is automatically converted into store credit for use at anytime.**

**These terms are subject to change at anytime as we see necessary**

**I have read the above terms and agree with them**

SIGNED: \_\_\_\_\_ DATE: \_\_\_\_\_

Accepted by: \_\_\_\_\_ DATE: \_\_\_\_\_

## Consignor Reminders

**Walk in once a week Tue - Thur**

Be sure to review our website for updated processes anytime.

**If you have any questions**

Please do not hesitate to give us a call or email