



December 5, 2017

To whom it may concern:

I have been associated with Doug Kappel since the mid 1980's. I was a young dentist, just opening a new dental practice and Doug was at a local lab and had a reputation of being the best crown and bridge tech in the area. I immediately started working with him and have continued to do that through my entire career of 34 years. I have also been working with him and his son, Zachary at Kappel Dental Arts since its inception. I feel that my career in dentistry has been a success and Kappel Dental Arts is a big part of that success.

Throughout my career, I have always stood behind my work. I have always told my patients that if I didn't provide the quality crowns, bridges and implant restorations that they expect, then it isn't worth much. Kappel Dental Arts has always done the same for me. I have always been impressed with the quality restorations provided by them and even more impressed with their commitment to my satisfaction. Another aspect that I commend them for is that they continue to strive with the newest technology. I trust their opinion on what is good technology and what may not be good technology.

My practice is in Minnesota and we have good quality dental labs in our area. There may be some advantages for me to work with local labs, but my loyalty always remained with Kappel Dental Arts. I know I can trust them. I know I am going to get high quality restorations and I know that they will always strive to gain my satisfaction. The past 34 years has proven that to me already.

Sincerely,

Tom G. Anderson, DDS