

# GO2GUIDE

AUGUST 2024



## Important Updates and Reminders for Our Valued Tenants

We hope this newsletter finds you well. As always, we strive to keep you informed of any important changes and updates within our community. Here are some key points and reminders for this month.

### Changes In Our Team

We regret to inform you that our assistant of eight years is no longer with us. She was a key liaison between tenants and our staff, handling many of your concerns. While this is a big change, we want to assure you that we are here to support you.

To streamline communication and ensure all concerns are documented, we kindly ask that you use the online Resident Center at <https://www.residentcenter.com/> and our text line **22142** for any inquiries or issues moving forward. This system helps us track requests more efficiently and keeps everyone accountable.



### Resident Center and Text Line

Using the Resident Center and our text line for your needs is crucial:

**Resident Center:** Please log in to submit repair tickets and other requests. This ensures your concerns are promptly addressed and documented.

**Text Line:** For urgent matters, you can reach us directly via text. This system alerts us immediately and keeps track of all communications.

Additionally, all **voicemail messages** are automatically emailed to our team, ensuring nothing is missed. We all receive these emails, so your concerns are always seen by multiple team members.

## Upcoming Absences

From **Wednesday, August 14 to Tuesday, August 20**, Management will be out of town for off-site training. During this time, communication may be limited.

**Here's what you need to know:**

**Phone Calls:** Please leave a voicemail if you call. These will be emailed to us, and we will respond within 24 hours.

**Text Line and Requests:** Continue using the text line and Resident Center for any issues.

**Office Appointments:** No in-person appointments will be available this week, but rent payments will still be collected and monitored.

Rest assured, someone will be monitoring all forms of communication for emergencies.

## Detroit Metro Monthly Events

The following are free or low-cost events this month to bring our community together:

### Motor City Car Crawl

**Dates:** August 16 - August 18, 2024

**Time:** All day

**Location:** Downtown Detroit

### Eastern Market Tuesday Markets

**Dates:** August 20, August 27, 2024

**Time:** 10 AM - 2 PM (Yoga: 11 AM - 12 PM, Zumba: 1 PM - 2 PM)

**Location:** Eastern Market

### Detroit Jazz Festival

**Dates:** August 30 - September 2, 2024

**Time:** Various performances throughout the day

**Location:** Hart Plaza and Campus Martius Park

### Belle Isle Art Fair

**Dates:** August 24 - August 25, 2024

**Time:** Saturday, August 24: 10 AM - 7 PM; Sunday, August 25: 11 AM - 5 PM

**Location:** Belle Isle Park

### **Belle Isle Art Fair**

**Dates:** August 24 - August 25, 2024

**Time:** Saturday, August 24: 10 AM - 7 PM; Sunday, August 25: 11 AM - 5 PM

**Location:** Belle Isle Park

### **Ribs and R&B Music Festival**

**Date:** August 24, 2024

**Time:** 12 PM - 10 PM

**Location:** Hart Plaza

### **Woodward Dream Cruise**

**Date:** August 17, 2024

**Time:** 9 AM - 9 PM

**Location:** Woodward Avenue

Enjoy these exciting free events around Detroit this August!

For all the latest updates and to stay connected with the Go2Guy community, please visit our website [www.go2guypm.com](http://www.go2guypm.com) and follow us on social media: <https://www.facebook.com/go2guypm/>

Thank you for your cooperation and understanding as we navigate these changes. We are committed to providing you with the best possible living experience and appreciate your continued support.