

**GLASER FAMILY DENTAL**  
5324 Lakeview Pkwy.  
Rowlett, Texas 75088  
972-278-9538

## **No Show and Cancellation Policy**

At Glaser Family Dental, reserved appointment times are limited and valuable. It is extremely important that all patients honor their reserved dental appointments. Failure to do so deprives our other patients from receiving needed care from their Dentist/Hygienist in a timely fashion.

We make every effort to provide prompt dental care to all our patients. Please let us know in advance if you are unable to keep a scheduled appointment. Patients are required to provide us a 24 hours' notice of cancellation. A "No Show" is when a patient fails to keep a scheduled appointment and will incur a \$45 fee. If you have a special circumstance regarding your missed appointment, please contact our office. We understand that there may be issues beyond your control and want to be understanding of any special circumstances.

The Cancellation and No Show fees are the sole responsibility of the client and must be paid in full before the patient's next appointment.

If you are delayed and cannot make an appointment on time, please call and let us know of your status and provide an estimated time of arrival. Any delay of more than 15 minutes after the appointment time will require the appointment to be rescheduled to a later time or date.

We have created this policy out of respect of other patients needing to be seen. Our office firmly believes that good Dentist/Hygienist/Patient relationships are based upon understanding and good communication.

Please sign that you have read, understand and agree to this Cancellation policy.

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Patient Signature (or Legal Guardian)