



Thank you for your interest in applying for help with your utility costs. In order for us to process your application, it is important that you provide everything listed below. All documentation must be current within the 30 days before your application.

Completed applications and backup documents may be mailed to or dropped off at the Del Norte Senior Center (DNSC), 1765 Northcrest Drive, Crescent City, CA 95531. For questions, call (707) 464-3069

TO APPLY FOR ASSISTANCE, YOU MUST PROVIDE ALL OF THE FOLLOWING

ALL APPLICATIONS

Completed DNSC Application

Completed Household Demographics for all Household Members

<u>Utility Responsibility Statement</u>

Income Verification Adults with no income must complete a Certification of Income and Expenses

Examples: Paycheck stubs showing the past 30 days income

Social Security/SSI award letters for the current year

Passport to Services for CalWorks cash aid

Retirement income statements showing monthly or annual payments

Documentation of self-employment income or other income

□ Government issued photo ID for adult household members
 □ Social Security Cards for all household members
 □ Social Security Cards for all household members

APPLICATIONS FOR HOME HEATING/ENERGY ASSISTANCE

Most Recent Electric Utility Bill

Most Recent Wood, Propane, Heating Oil or Other Heating Fuel Bills

Pacific Power C.A.R.E. Application

APPLICATIONS FOR WATER/SEWER ASSISTANCE

Most Recent Water/Sewer Bill

□ Passport to Services if receiving CalFresh (Food Stamps) only

Landlord Agreement if your water/sewer is included in your rent

STATE PROGRAM INFORMATION: AGENCY NAME: Community Services and Development (CSD). UNIT RESPONSIBLE FOR MAINTENANCE: Home Energy Assistance Program (HEAP). AUTHORITY: Government Code Section 16367.6 (a) Names CSD as the agency responsible for managing HEAP. PURPOSE: The information you provide will be used to decide if you are eligible for a LIHEAP payment and/or weatherization services. GIVING INFORMATION: This program is voluntary. If you choose to apply for assistance, you must give all required information. OTHER INFORMATION: CSD uses statistical definitions from the annual update of the Department of Health and Human Services' State Median Income, Federal Income Poverty Guidelines, to determine program eligibility. During application processing, CSD's designated subcontractor may need to ask you for more information to decide your eligibility for either or both programs. ACCESS: CSD's designated subcontractor may need to access all records holding information about you. CSD does not discriminate in the provision of services on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, or sexual orientation.

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DEL NORTE LIHEAP UTILITY ASSISTANCE APPLICATION



RETURN TO: 1765 NORTHCREST DRIVE, CRESCENT CITY, CA 95531

Applicant First Name		Middle Int	t. La	ast Name				
Applicant Social Security No.	Applicant Birth Date	Telepho	ne ck if N	lsg only	Ema	il		
Spouse/Other Adult Houshold Mem	oer First Name	Middle Int	t. La	ast Name				
Service/Street Address (Do not use	P.O. Box)	Check if yo	ou've	lived here a	all of	prior 12 mon	iths.	Unit Number
Service City			ervice el Nort	County e	Serv CA	vice State	Service	ZIP Code
Mailing Address Check if same as service/street address.								
Mailing City		0 9		Mail CA	Ū.		ZIP Code	
	HOUSEHO	LD INF	FOR	MATION				
PEOPLE LIVING IN HOUSEHOLD	INCOME				T	TYPE OF H	OUSIN	G
Enter the number of people who are:	How many p household re	•				Single-	Home/ House	
2 years old or younger Ages 3 - 5 years				onthly income	e for	 Mobile Home Duplex/Apartment complex with fewer than 4 units. 		
Ages 6 - 18 years	all people liv							
Ages 19 - 59	TANF	\$						
Ages 60 or older	SSI/SSP	\$						plex with
TOTAL PEOPLE IN HH HOUSEHOLD DEMOGRAPHIC	SSA/SSDI CS Paycheck(s	\$ s) \$				more th	ian 4 un	IIS.
Enter the number of people who are:	Unemployn					C Other		
Disabled	Pension	\$				Do you:		
Native American	Self-Emplo						🗖 Ren	L
Limited-English Speaking	Other	\$				Com Other	L Ren	l
Seasonal or Migrant Farmworker	TOTAL INC	COME \$						
Are you or someone in your hous	ehold CURRENTLY r	receiving	CalFr	esh (Food S	Stam	ps)?	YES 🗖	NO
Are you or someone in your household CURRENTLY receiving CalWorks (Cash Aid)?								
Has your household received LIHEAP Energy Assistance in the last 120 days 🛛 YES 🗖 NO								

DEL NORTE LIHEAP - UTILITY ASSIS	TANCE APPLI	CATION PAGE 2							
ELECTRIC UTILITIES - YO	U MUST SUBMIT	A COPY OF YOUR MO	ST RECENT	BILL					
All Electric?	& Light 🗖 Inclu	uded in rent/submetered	. 🗖 Solar/O	ff-grid. 🗖 None/Other					
Account Number		Name of customer on utility bill:							
Do you have a past due amount?	🗆 NO	Is your electricity shut of	f? 🗖 YES	NO					
HOME HEATING FUEL - YOU MUS	ST SUBMIT A CO	PY OF YOUR MOST RE	ECENT BILL C	R RECEIPT					
What help are you requesting? (<i>ONLY 1</i>)	Do you have an	y other heat source?	Are you cu	rrently out of fuel?					
Electricity E Fuel Oil Pellets	🗆 No 🗖 F	uel Oil 🛛 🗖 Propane		NO					
Propane Wood Kerosene	🗖 Pellets 🗖 W	lood 🗖 Kerosene	How many c	lays					
Cher	Electric Space		left?						
If you are applying for home heating fuel oth	er than Electricit	ty, please complete the	following:						
Where do you usually buy home heating fuel?	Account Number	In one month, use about:	I Amount	Units					
household only. Any other use is fraud. I may b received if I sell, give away, trade or otherwise i	HOUSEHOLD USE ONLY: I understand and acknowledge that any help I receive is for the home heating use of my qualified household only. Any other use is fraud. I may be subject to arrest, prosecution and/or repayment of the full cost of services received if I sell, give away, trade or otherwise improperly use any of the home heating fuel that I receive.								
WATER/SEWER ASSISTANCE	- YOU MUST SU	BMIT A COPY OF YOUF	R MOST RECE	ENT BILL					
Who do you pay? 🛛 🗖 City of Crescent City	Included in rer	nt/submetered 🗖 Otl	her:						
Account Number		Name of customer on wa	ater/sewer bill:						
Do you have a past due amount?	□ NO	Is your water/sewer shut	off? 🗖 YES	□ NO					
CONSENT/ INFORMATION VERIFICATION: The information on this application will be used to determine and verify my eligibility for assistance. My signature gives consent to CSD, its contractors and consultants, other federal or state agencies, and to my utility company(ies), and its contractors to share information about my household's utility account, energy usage and/or other information for the purpose of providing services to me and to coordinate, improve and reduce the costs of services under these programs. I understand that this consent shallbe effective for the period beginning 24 months prior to and continuiting for 36 months after the date signed unless otherwise revoked by me in writing. I declare, under penalty of perjury, that the information on this application is true, correct, and that the funds received will be used solely for the purpose of paying my utility costs.									
unsatisfactory performance, I may initiate a writ later than 15 days after the appeal is received. to the Department of Community Services and 100805.	ten appeal with th If I am not satisfie	e local service provider a ed with the local service p suant to Title 22, Californ	and my appeal provider's deci ia Code of Re	shall be reviewed no sion I may then appeal					
nippilouni 5 Signalui C	Dalt	WILLIC33	Signature (II .	Signed with all Aj					



DEL NORTE LIHEAP ENERGY ASSISTANCE PROGRAM



HOUSEHOLD MEMBER DEMOGRAPHIC INFORMATION

The following information is being requested to help us serve the community better. We use this information to learn more about the people who need our services. We may also use this information to offer your family a referral to other services that may be of benefit to you. Your information is confidential. We will never report, publish or share your individual information outside of the program for which you are applying without your permission. Please provide the following information for each member of your household. Thank you.

PLEASE RETURN THE COMPLETED FORM WITH YOUR APPLICATION

APPLICANT										
First Name		Middle In	Last Na	ime				F	Relationship to	Applicant:
								S	Self	
Date of Birth:	Race: 🗆	White/Euro	pean 🛛	Native	e Am/Alaska	an 🗆	Asian	🗆 Black	/African Am	Hispanic/Latino?
Gender:		Hawaiian/F	Pacific Is	lander	🗆 Multi-R	acial	🗆 Ot	ner:		🗆 Yes 🗆 No
Education Level: 🛛 0-8	8th grade	□ 9th to	12th Gr	ade	🗆 HS Gra	aduate/	GED	Some	e College 🛛 🗆	College Degree
Does this person have Hea	alth Insuran	ice?	С	heck all	that apply:	🗆 Disa	abled	🗆 Limit	ed English Spe	aking 🗖 Farmer
🗆 No 🗆 Medi-Cal 🗆 Me	dicare 🗆	Other/Priva	te			🗆 Mig	rant Far	mworker	Seasona	al Farmworker

HOUSEHOLD MEMBER 1

First Name	First Name			Name					Relationshi	p to A	Applicant:
Date of Birth:	Race: 🗆	White/Euro	pean	🗆 Native	e Am/Alaska	an 🗆	Asian	🗆 Blac	k/African A	m	Hispanic/Latino?
Gender:		Hawaiian/F	Pacific	slander	🗆 Multi-F	Racial	🗆 Ot	her:			🗆 Yes 🗆 No
Education Level: 🗆 0-8	th grade	🗆 9th to	12th	Grade	🗆 HS Gra	aduate/	GED	🗆 Son	ne College		College Degree
Does this person have Health Insurance?			Check al	I that apply:	🗆 Dis	abled	🗆 Lim	ited English	Spea	aking 🗖 Farmer	
🗆 No 🗆 Medi-Cal 🗆 Me	dicare 🗆	Other/Priva	ate			🗆 Mig	rant Fa	rmworke	r ⊡Sea	asona	al Farmworker

HOUSEHOLD MEMBER 2

First Name	Middle In	Last	Name					Relationshi	p to A	pplicant:		
Date of Birth:	Race: 🗆	White/Euro	pean	🗆 Nativ	e Am/Alas	kan 🗆	Asian	🗆 Blac	k/African A	m	Hispanic/La	atino?
Gender:		Hawaiian/F	Pacific	slander	🗆 🗆 Mult	-Racial	🗆 Ot	her:			🗆 Yes I	🗆 No
Education Level: 🗆 0-8	Sth grade	🗆 9th to	12th	Grade	🗆 HS (Graduate/	GED	🗆 Son	ne College		College De	egree
Does this person have Health Insurance?				Check a	ll that app	y: 🗖 Dis	abled	🗆 Lim	ited English	Spea	aking 🗆 F	armer
🗆 No 🗆 Medi-Cal 🗆 Me	edicare 🗆	Other/Priva	ate			🗆 Mig	grant Fa	rmworke	r □Sea	asonal	l Farmwork	er

HOUSEHOLD MEMBER 3

First Name Mid			Last I	Vame					Relationshi	p to A	Applicant:
Date of Birth:	Race: 🗆	White/Euro	pean	🗆 Nativ	/e Am/A	laskan 🗆	Asian	🗆 Blac	k/African A	m	Hispanic/Latino
Gender:		Hawaiian/F	Pacific	Islande	r 🗆 M	ulti-Racial	🗆 Ot	her:			🗆 Yes 🗆 N
Education Level: 🗆 0-8	th grade	9th to	12th (Grade	□ H	S Graduat	e/GED	🗆 Son	ne College		College Degree
Does this person have Health Insurance?				Check a	all that a	pply: 🗖 D	isabled	🗆 Lim	ted English	Spea	aking 🗖 Farmo
🗆 No 🗆 Medi-Cal 🗆 Me	dicare 🗆	Other/Priva	ate				ligrant Fa	rmworke	· 🗆 Sea	asona	l Farmworker

HOUSEHOLD MEMBER 4

First Name	Middle In	Last Name Relationship to Applicant:
Date of Birth:	Race: White/Eur	ropean 🗆 Native Am/Alaskan 🗇 Asian 🗖 Black/African Am Hispanic/Latino?
Gender:	🗆 Hawaiian/	/Pacific Islander 🗆 Multi-Racial 🗆 Other: 🗖 Yes 🗖 No
Education Level: 🗖 0-8	8th grade 🛛 🗆 9th to	o 12th Grade □ HS Graduate/GED □ Some College □ College Degree
Does this person have Hea	alth Insurance?	Check all that apply: Disabled Limited English Speaking Farmer
🗆 No 🗆 Medi-Cal 🗆 Me	edicare 🗆 Other/Priv	vate Digrant Farmworker Seasonal Farmworker

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DEL NORTE LIHEAP



CERTIFICATION OF INCOME AND EXPENSES

This form must be completed if a household is asking for assistance, and one or more adult household household members doesn't have proof of income or states they have zero income. The State of California requires applicant households to report all sources of income.

All adult members of the household have provided proof of income. You do not need to complete this form.

One or more adult household members does not have any income. Please fill out the form below for each one.

Name and A	ddress
Name:	
Address:	

Sectio	on 1: D	o you have sources of ir	ncome you forgot to	o report? If yes, you must l	ist the income on the a	application, page 1				
YES	NO	During the previous m	During the previous month have you been employed part time?							
YES	NO	During the previous m	onth have you beer	n self-employed?						
YES	NO		During the previous month did you receive money for any work that you perform only once in a while, like yard work, hild care, donating blood, etc?							
YES	NO	0 1	During the previous month have you received any gifts of money from anyone? If yes, please list the name and phone number of the person who gave you the gift:							
YES	NO	During the previous m	onth did you receiv	e any of the following: (circl	e any that apply)					
TLJ	NO	WORKER'S COMP	UNEMPLOYMENT	GOVERNMENT SPONS	GOVERNMENT SPONSORED BENEFITS					
VEC	NO	Do you receive any of	the following (circle	e any that apply)						
YES	NO	ANNUITY PAYMENT	PENSION	TRIBAL CASINO PAYMENTS	Rental Income	Insurance Benefits				

		Section 2: Are you spending your savings or borrowing money to										
	cover	month	ly expenses?									
	YES	NO	Are you using savings or a home equity loan? How much?									
YES NO Are you using some other asset? How much?												
	YES	NO	Are you borrowing from credit cards? How much?									
	YES	NO	Are you borrowing from some other source? How much?									

Section 3: Please tell us how you paid these monthly expenses during the previous months:									
EXPENSE	MONTHLY COST	HOW HAS THE EXPENSE BEEN PAID?	IF SOMEONE ELSE PAYS FOR YOU, PLEASE COMPLETE:						
Rent or			Name:	Phone:					
Mortgage	Ş		Address:						
Utility	<u>,</u>		Name:	Phone:					
Bills	Ş		Address:						
F 4	<u>,</u>		Name:	Phone:					
Food	Ş		Address:						
Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:									

Signature:

By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.

Signature



DEL NORTE LIHEAP UTILITY RESPONSIBILITY STATEMENT



APPLICANT LAST NAME	FIRST NAME		M.I.			
SERVICE ADDRESS	CITY	ZIP				
The ELECTRIC bill at the above ad	dress is:					
□ In my name.						
□ In someone else's name:	This	person is my				
\Box I must pay the entire amound	ant of the utility bill each mont	h.				
□ Included in my rent or sub-metered	d by my landlord. Your landlo	ord must sign this form.				
The amount of my rent that covers utilities, or the amount that is sub-metered for this month is \$						
Address		Phone Number	_			
The WATER/SEWER bill at the abo	ove address is:					
□ In my name						
□ In someone else's name:	This p	erson is my				
	ant of the utility bill each mont	h.				
\Box Included in rent or sub-metered –	If you are applying for water/s	sewer assistance, you and yo	our landlord must			
complete a Landlord Agreement	form.					

Authorization and Consent of Utility Client of Record (if not the applicant)

By signing below, I acknowledge and authorize my utility company, the California Department of Community Services and Development and CSD Partners to release upon request and/or to receive information about my utility company billing records, account name, service address, billing history, account balances, historical and future usage and energy consumption data and information about weatherization of the dwelling exclusively for the purposes of processing utility bill assistance and emergency payments and to collect data on the impact of services on energy consumption and costs. This Authorization will remain in effect for up to 36 months unless revoked in writing.

Signature of Customer on Utility Bill Date Date Check here if the customer on the utility bill is unreachable for signature.

I certify that all information is true and correct to the best of my knowledge. I am aware that willfully and knowingly falsifying information may lead to criminal prosecution. I am the only person in my household who has applied for Energy Assistance.

Applicant's Signature

Date

LOW-INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP)

LANDLORD/MANAGEMENT AGREEMENT

LIHWAP provides financial assistance to low-income Californians to help manage their residential water and wastewater utility costs. The federal LIHWAP funds are administered by the U.S. Department of Health and Human Services (U.S. HHS) and the California Department of Community Services and Development (CSD) has been designated the administering agency for LIHWAP in California.

The Landlord/Management Agreement is a supplement form to the LIHWAP application. This agreement is used for the landlord/management agent to verify the: 1) tenancy of the applicant and 2) that water, wastewater, and/or stormwater costs are included in tenant's rent and 3) these costs are past due. The landlord/management agent signature of the Landlord/Management Agreement ensures the LIHWAP benefit will be applied towards the tenant's upcoming utilities included in rent payment.

Tenant Name			
Service Address		Unit Number	
City, State, Zip			
Phone	Ema	il	

Amount of monthly	\$	Assistance	Water Only Wastewater Only
rent that covers water		to Cover	\square Water and Wastewater when combined in
and/or wastewater and			one bill under the Landlord/Management
or stormwater costs			Agent's account
Number of months past due on rent			

Property Owner		
Manager/Rental Agent		
Address		
City, State, Zip		
Phone	Email	

Landlord or Management Agent Certification: The landlord or management agent confirms the tenant listed above has entered into a rental agreement with the landlord or management agent and the tenant's water and/or wastewater and/or stormwater charges are included in rent. The landlord/ management agent agrees to accept a reduced rental payment from the tenant in the amount of the LIHWAP benefit which will be applied to the current or subsequent month's rent. The landlord/management agent consents to the release of the landlord/management's utility account information to the California Department of Community

Services and Development (CSD) and its authorized agents, including HORNE LLP, for the purpose of processing the LIHWAP benefit.

Landlord or Management Agent Signature

Date

<u>Tenant Certification</u>: I certify that I am a tenant named on the rental agreement with the Landlord. I understand the landlord/management agent agrees to accept a reduced rental payment if my LIHWAP application is approved and a corresponding payment is issued to the landlord's utility company for my households' water, wastewater, and/or stormwater charges. I understand I may be entitled to tenant protections if the landlord does not honor the terms of the Landlord/Management Agreement.

Tenant Signature 4877-0539-5737, v. 1 Date

Pacific Power CARE Program Application



Mail completed forms to: CARE Program Manager Pacific Power 825 NE Multnomah, Suite 2000 Portland, OR 97232 For questions call toll-free: 1-888-221-7070

If you are a California resident, you have specific rights related to your personal information under the California Consumer Privacy Act. For more information, please request a copy of our privacy policy or find it on our website at **www.pacificpower.net/privacy**.

Pacific Power Customer Information: (All information is required. Please print clearly.)

Account Number: You can find this in the upper right hand corner of your Pacific Power bill.

Name (as it appears on your Pacific Power bill)

Home address (no P.O. Boxes, please)	City, State	Zip
Mailing address (if different than your home addre	city, State	Zip
Daytime telephone number including the area cod	$\frac{1}{e}$ Number of people in your household: Adults + Children	= Total
How did you hear about the CARE program? TV	Radio Newspaper website Game app ad friend/coworker ot	ther

I am currently on a fixed income and receive income or benefits from one or more of the following: pensions, Social Security, SSP or SSDI, interest/dividends from retirement accounts, Medicaid/Medi-Cal (age 65 and over) or SSI.

CARE Program Guidelines

The chart below illustrates yearly gross income levels that qualify for the CARE program. Look at the income allowable for the number of people in your household.

- The Pacific Power bill must be in your name.
- You must live at the address where the discount will be received.
- You may not be claimed as a dependent on another person's income tax return other than your spouse.
- Your household must meet the program income guidelines described on this application.
- Applicants must add all sources of the household's combined income to determine eligibility. These sources include wages and salaries, interest and dividends from savings accounts/stocks/bonds/retirement accounts, unemployment benefits, rental and royalty income, school grants and scholarships, profit from self-employment, disability payments, workers compensation, Social Security (SSI, SSP), pensions, insurance and legal settlements, Temporary Aid for Needy Families (TANF), Aid to Families with Dependent Children (AFDC), food stamps, child support, spousal support, cash and other income.

Please read carefully and sign below.

INCOME QUALIFICATION LEVELS

Households with incomes no greater than the amounts shown below may qualify for CARE:

Household size:	Yearly income at or below:
1-2	\$36,620
3	\$46,060
4	\$55,500
5	\$64,940
6	\$74,380
7	\$83,820
8	\$93,260

For households with more than 8 people, add \$9,440 for each additional individual to determine allowable income level.

I state that my total combined household income is no greater than the amount shown above for the number of members in my household.* I agree to provide proof of income if asked. I agree to inform Pacific Power if my income no longer qualifies and I may be required to pay back CARE benefits received. I understand that Pacific Power can share my information with other utilities or agencies to enroll me in their assistance programs.

Х

Pacific Power Customer Signature

Date

Check this box if someone in your household has a disability, or requires accessibility, financial or language support during a public safety power outage. Pacific Power will provide an additional notification prior to a public safety power shut off. For more information, visit **pacificpower.net/wildfire**.



*A random sample of CARE participants will be required to provide proof of income.