



## Frequently Asked Questions

1. Why get a second opinion:
  - a. Unfortunately, many doctors work for a large group and or hospital. If not then they are self employed. When this occurs there is always a chance of unethical referral practices and or treatment protocols established within the group that calls for internal referral. This internal referral maze is a cash cow. The only way to divert from this type of practice is to get an independent opinion and recommendation that, upon providing an opinion, this doctor has no financial affiliation with the recommended treatment delivered. Second Opinion Spine Care has a policy of not treating any clients for which a recommendation is obtained. This restores ethical, honest and independent opinions as to what care is advised solely based on practice experience and knowledge.
2. What do I need to get a second opinion?
  - a. Radiograph (X-ray) report and or MRI report. Both of which are provided and available to the patient by your treating doctor. Second Opinion Spine Care will utilize the report derived by the radiologist. This report is submitted and attached after completing the questionnaire and consent forms.
3. How do I get my X-ray or MRI?
  - a. A simple call to your physician, doctor, hospital or MRI facility that performed the images and they are obligated to fax or email you a copy. Or you are able to pick up in person from their facility.
4. Who provides the Second Opinion from Second Opinion Spine Care?
  - a. One of our experienced doctors. All of which have a minimum of 20 years clinical practice and diagnostic experience working exclusively with spinal diagnosis and treatment.
5. How do I submit my information for a Second Opinion?
  - a. Go to [SUBMIT ORDER](#) link and complete the confidential questionnaire, consent form, HIPPA form. Attach your documents, pay using pay pal, Visa or Mastercard and submit.

6. Is there an additional fee for multiple X-rays or MRI's?
  - a. Yes – Each region of spine has a fee. For example. If you have an MRI of your cervical spine this is \$300. If you have an MRI of your cervical spine and your lumbar spine, this is  $\$300 \times 2 = \$600$ . If you have X-ray of your lumbar spine only, this is \$300. \$300 per region per radiographic series.
7. How long until I get a Second Opinion report returned to me after I submit my documents and payment?
  - a. We anticipate within 72 hours but this is not guaranteed due to circumstances beyond our control.
8. How much does a Second Opinion Spine Care cost?
  - a. \$300 per region or spine per series of views.
9. Does Insurance cover cost of Second Opinion Spine Care?
  - a. No.
10. Why choose Second Opinion Spine Care?
  - a. Second Opinion Spine Care is independent with no financial affiliation to any recommended treatment program. Our policy is our doctors are not allowed to treat any client and are not financially affiliated with any facility that you may choose to have treatment based on our opinion and suggestions of care.
11. Are we HIPPA protected?
  - a. Yes- our email server is HIPPA compliant through GoDaddy.com.
12. Can I get a refund after ordering?
  - a. No refunds are provided after purchase.

Second Opinion Spine Care

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