

Abercrombie & Kent



Explore Morocco  
October 20 – 29, 2020  
with Take A Hike –  
A Travel Agency

Escorted by  
Stacy  
Ruedebusch

## ITINERARY HIGHLIGHTS

- Marrakech Medina, Gardens & Souks
- Ouarzazate, the Door of the Desert
- Discover the large seas of dunes of Erg Chebbi
- Fez, the best-preserved medieval city in the Arab world
- Meknes & Volubilis, the Roman ruins
- Rabat, the capital of the Kingdom
- Casablanca, the economical capital of Morocco

## MAP OF MOROCCO



**'AT A GLANCE' ITINERARY**

DATE	DAY DESCRIPTION	ACCOMMODATION	MEALS*
20 Oct 2020	Arrive to Marrakech	La Sultana Marrakech	
21 Oct 2020	Marrakech	La Sultana Marrakech	B
22 Oct 2020	Marrakech	La Sultana Marrakech	B
23 Oct 2020	Marrakech to Ouarzazate	Le Berbere Palace	B-D
24 Oct 2020	Ouarzazate to Erg Chebbi	AK Exclusive Camp Tented Camp	B-D
25 Oct 2020	Erg Chebbi to Fes	Palais Faraj	B
26 Oct 2020	Fes	Palais Faraj	B
27 Oct 2020	Meknes & Volubilis	Palais Faraj	B
28 Oct 2020	Fes to Casablanca via Rabat	Hotel & Spa LE DOGE	B
29 Oct 2020	Depart Casablanca		B

\*B = Breakfast, L = Lunch, D = Dinner

**PRICING INFORMATION**

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\$6,000 per person based on double occupancy  
\$3,600 single supplement

\$1,500 per person non-refundable deposit is required to hold your space.

Trip insurance is highly recommended!

## INCLUSIONS

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- All accommodations, room type & specification as stated above
- Meals: - Breakfast is daily included in all hotels
- Dinners : Day 4 at Berber Palace, Day 5 at A&K Exclusive camp
- Special activities:
  - Camel ride in the desert camp
  - Caleche Ride to Majorelle Gardens in Marrakech
- All transport services using chauffeur driven air-conditioned Sprinter Mercedes vehicle and includes mineral water from 20<sup>th</sup> to 28<sup>th</sup> March from 09am to 11pm + simple transfer to Casablanca Airport on 29<sup>th</sup> October
- A 4x4WD to the Desert Camp and back on the next day
- All included excursions as specified in the itinerary comprise admission fees
- The best available English-speaking guide throughout available from 20<sup>th</sup> to 29<sup>th</sup> March from 09am to 11pm
- Pre-departure documents sent prior to client's arrival
- Welcome pack when clients arrive on the ground
- 24 hours / 7 days Emergency phone number
- Porterage at the hotels and airports.
- Gratuities for drivers & guide are included.

## EXCLUSIONS

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- International airfares are not included in our quote & prices can only be provided upon guest request.
- Prices do not include the cost of an entry visa to Morocco, it is recommended for those nationalities where a prior entry visa is required to contact the closest consulate to obtain one.
- Unless otherwise stated in our proposal beverage during included meals are not included and to be paid by guest right on the spot.
- Airport & port taxes (if any) are not included.

## ITINERARY DETAILS

**Tuesday, 20 October 2020**  
**Arrive Marrakech**

**Arrival flight details: TBA**

"MARHABA!"

This is the traditional greeting used in Morocco to mean a warm "hello and welcome!"

Today your flight arrives into Marrakech. On arrival you are met by a representative of the airport where special arrangements have been made for you to pass through immigration formalities and clear customs. Afterwards, meet your Abercrombie & Kent representative, who escorts you to your deluxe vehicle and professional driver. You are then transferred to your hotel to start your unforgettable visit to Morocco.

Pearl of the South, Jewel of the South, The Red City - just a few of the nicknames Marrakech has acquired over the years. The pearl and the jewel symbolize its importance as the centre of Morocco, ever since it was a trading and resting place on the crossroads of ancient caravan routes from Timbuktu. "Red City" refers to the distinctive hue of its many brick buildings. Once called Morocco City by foreign travellers, Marrakech eventually lent its name to the country itself. Part Berber, part Arab, part African, Marrakech is the heartbeat of Morocco, where palaces and monuments of unrivalled refinement sit calmly alongside the snake charmers and Gnaouan drums pulsing constantly from Djemâa el Fna Square, the most exuberant marketplace in the world.

Virtually unchanged since the Middle Ages, Marrakech's solid ramparts encircle and protect its mysterious medina, which hides sultans' palaces, the ornate mansions of rich merchants and some of the most colourful bazaars in the Arab world. Late in the afternoon, locals and tourists crowd the Djemâa el Fna to hear storytellers and musicians perform, be wooed by herbalists and acrobats and watch smoke rise from the outdoor food stalls as vendors whip up a wide array of fried fish, meats, salads and Moroccan delicacies, such as lamb or beef stewed in an earthenware pot and left in hot ashes all day.

Morocco is rich in both history and culture but navigating the country on your own can be

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challenging given the possible language barrier and the narrow, winding streets of the medinas. Instead, rely on our professional, English-speaking private guides to take care of the logistics and show you around our incredible country. All of our guides are certified by the Moroccan ministry of Tourism and come with plenty of experience and excellent references from years of being in the field.

La Sultana is a five-star hotel wonderfully located within the Kasbah district of the medina, a ten-minute walk from the city's main square. Individually decorated rooms and suites are spread between four riads, concentrated around a central patio and each reflecting Moroccan culture with copper accents, sculpted ceilings and marble bathrooms. The property offers delicious cuisine as well as gorgeous panoramic views over the city.

**La Sultana Marrakech**  
**4 Suite - Double/Twin**

**3 nights**

**Wednesday, 21 October 2020**  
**Marrakech**

**B**



**09:00** Today, discover the Mysteries of Marrakech and the city's architectural attractions, the majority of which are located inside the Medina, the old walled section of the town.

Begin by exploring the labyrinthine souks and perhaps indulge in some shopping! Souk Smarine is an important thoroughfare, traditionally dominated by the sale of textiles, clothing and Moroccan handicrafts. This maze of colorful alleys and small squares is home to a bewildering array of stalls and ateliers devoted to specific crafts.

Next, explore Jemaa El Fna, the city's main square, which is home to a multitude of street-artists and food stalls. Over the years the square has become the beating heart of Marrakech, where fire-eaters, acrobats, snake-charmers and street musicians perform at every turn.

Continue on to the Koutoubia mosque, an emblem of Marrakech. It is not possible to enter the mosque, but its beauty can be admired from the gardens and the square. Built in the 12th century, the Koutoubia's minaret is considered to be one of the highlights of Islamic religious structures in North Africa and the inspiration for the architects of the Giralda in Seville and the Hassan Tower in Rabat. This famous landmark dominates the local skyline and can easily be spotted from all over Marrakech.

Finally, take a look at the Bahia Palace, a remarkable example of Arab-Andalusian architecture where the use of marble, stucco and mosaics is prevalent in the apartments, opening on to courtyards filled with fountains and plant life.

## La Sultana Marrakech

Thursday, 22 October 2020  
Marrakech

B



**09:00** Today take a seat in a horse-drawn carriage for a ride through Marrakech's famous, beautiful gardens which are dotted around the city. The area is fed by a basin that was created to irrigate the surrounding gardens and orchards using a sophisticated system called Qanat. The basin is supplied with water via an old hydraulic system which conveys water from the mountains located at nearly 20 miles away.



Begin with a visit to the Menara gardens, which date back to the 12th century and are set among extensive orchards and olive groves. At the center is a rectangular pool with a fabulous view of the Atlas Mountains.

From here it's on to visit the Jardin Majorelle (Majorelle Gardens), originally designed in 1924 by French artist Jacques Majorelle. After taking up residence in Marrakech, Majorelle transformed the property's existing garden into a tropical paradise, surrounded by vivid cobalt blue buildings with verdant exotic groves, lily-covered pools, and enormous sculptural cactuses.

These peaceful garden settings offer a variety of exotic plants such as bamboo, cacti, bougainvillea and palms. Streams and fish filled pools also flow through the tranquil gardens.

Near the Majorelle Gardens, is the Yves Saint Laurent Museum, where the most precious YSL works are gathered. Yves Saint Laurent and Pierre Berge fell in love with the colors of Marrakech and therefore resided here for some of the most beautiful years of their lives.

The Museum, a 43,000-square-foot building, was designed by the Paris-based firm Studio KO. Inspired by the contemporary and Moroccan architecture, you can find blues and greens on one side of the entrance hall, reds and tangerines on the other.

The museum has a bookshop, research library, an auditorium and a cafe serving French-leaning fare with a terrace overlooking a reflection pool.

The remainder of the day is at leisure, a perfect opportunity for some last-minute shopping or sightseeing at your own pace.

## La Sultana Marrakech

Friday, 23 October 2020  
Marrakech to Ouarzazate

B-D



**Travel distance:** 204 kilometers (128 miles)

**Journey time:** Approximately four hours, not including stops.

**09:00** As you leave Marrakech, the silhouette of mountain peaks in the distance entices you to the journey ahead. En route, travel through picturesque villages, passing travellers going from one village to the next on foot. Admire the lush green of eucalyptus trees contrasting the red hue of rocky hills. Notice the exotic smell of "chwaya", grilled meat or Berber tagine beautifully displayed with a tomato on the top.

As you drive over the Tizi n'Tichka Pass, the highest in the region at 2,260 metres (7,415 ft), stop to marvel at the views and take some pictures. En route, pause at the fortified village of Ait Benhaddou - the most exotic and best-preserved Kasbah in the whole of the Atlas region. The village has starred in many masterpieces of the cinema such as "Lawrence of Arabia", "Jesus of Nazareth", "Gladiator" and "The Mummy".

Continue on to your hotel in Ouarzazate, a town that was built as a French garrison in the 1920s. Today it is a regional trade centre known for its pottery and its carpets.

**Please Note:** *for your time in the Desert Tented Camp your luggage is limited to one small bag (tote bag, overnight bag, backpack or similar). We suggest that you repack this evening and take just those items you will need for your one night in camp. The remainder of your luggage will be held in the care of Abercrombie & Kent/Akorn and will be returned to you on the next day.*

Nestled in the heart of Ouarzazate, Berber Palace was built as a Kasbah while paying tribute to all the famous movies that were filmed in the region. Within its comfortable rooms, items used in the production of famous films such as Lawrence of Arabia are showcased harmoniously with the modern furniture and mixed with the handsome fabrics of local motifs. The property features a big pool, SPA and three restaurants along with a bar-lounge area.

## Le Berbere Palace

1 night

Saturday, 24 October 2020  
Ouarzazate to Erg Chebbi

B-D



Travel distance: 367 kilometers (230 miles)  
Journey time: Approximately six hours, not including stops

**09:00** Today your journey continues through the majestic sceneries of Southern Morocco. Pass by the picturesque and densely planted Skoura palm grove and continue to the Valley of a Thousand Kasbahs. On both sides, magnificent Kasbah's made in pise architectures are decorated with bold geometric patterns and represents one of the Berber's most beautiful heritages.

From Skoura, drive eastwards towards Kelaa El Mgouna, aka "The valley of Roses": the region boasts the largest cultivation of Persian Roses where local factories use it to produce Rose Essence and flavoured creams used to soften the skin.

Next, reach the impressive Dades valley with its high cliffs of limestone, beautiful palm trees and narrow river before continuing across Tinghir and venture into the Todra Gorges to admire its gigantic rocks walls and even more impressive palm grove that hides a flowing a river. As you travel through one village after another, pay attention to small details such as women's clothing, white or black depending on their tribe.

After the Ziz valley, reach Erfoud, a largely French-built administrative center known for its delightful palm dates. The Rissani town is located on the edge of the desert and boasts significant quarries where fossilised fish have been discovered thus demonstrating that more than 400 million years ago, the desert area of Morocco was a sea.

From there, head south while travelling by four-wheel drive vehicle amongst the desert dunes of Erg Chebbi en route to your tented-camp site. The desert is rocky to begin with, like a drum roll preparing you for the upcoming Sahara dunes that you can distinguish in the distance. Then comes the sand, warm and mysterious, never knowing what is hidden behind a dune. One of the hills will reveal your magical tented camp, settled in the middle of nowhere.

On arrival, enjoy a reception with mint tea and camel rides. Marvel at the stunning sunset while enjoying the peacefulness and tranquility in the luscious orange wilderness. After returning to the camp, take time to settle into your nomadic tented accommodation before savoring a mouth-watering dinner served around a campfire or in a tent - complete with traditional entertainment. A sparkling starry sky will be waiting for you before you retire to your tent and let the sounds of the Sahara lull you to sleep.

**Sunday, 25 October 2020**  
**Erg Chebbi to Fes**

**B**



**Travel distance:** 430 kilometers (269 miles)

**Journey Time:** Approximately eight hours (not including stops)

Today, enjoy a long drive through the middle Atlas into the desert with your private vehicle and English-speaking guide, with a stop on the way for lunch. Continue to the cultural heart of Morocco, magical Fes. Founded in the 8th century, it is home to several famed historical monuments, among them Karaouine, the world's first university. The sprawling Medina of this UNESCO Cultural Heritage site will take you a step back in time to the Middle Ages.

Depart overland to Fes, considered the intellectual heart of Morocco. At its core is the world's largest university, the Karaouine, which is still considered one of the greatest Islamic schools in the Arab world. Fes is divided into three towns, Fes-el-Bali (old Fes), Fes-el-Jdid (new Fes) and the French-built Ville Nouvelle. The city itself is a unique historical monument with a medieval medina that has barely changed in over 500 years.

Benefiting from a prime location in the heart of the Fes medina, this luxurious Relais & Chateaux property, originally built in the 1930's by a noble Fassi family, has been lovingly restored to its former splendour. The history of this Imperial city is reflected in the Moroccan-Andalusian architecture and the exquisite attention to detail, as seen in the decor. Elegant rooms and suites are spread throughout five different parts of the property, each showcasing a particular style: Andalusian, Baroque, and Contemporary.

**Palais Faraj**

**3 nights**

**Monday, 26 October 2020**  
**Fes**

**B**



**09:00** Today, take a step back in time to the Middle Ages with a visit to Fes El Bali, the world's largest living medieval medina-city and the cultural heart of Morocco. Explore some of the 9,000 narrow lanes, alleys and souks that make up the labyrinth of the city's old quarter. The medieval Medina is also a UNESCO World Heritage Site.

Fes was a renowned center of medieval learning and at its heart lays the Karaouine, one of the oldest, still-functioning universities in the world. In the neighboring building is the Attarine Medersa (Koranic college) (Closed), a jewel of Hispano-Moorish architecture, built in the 14th century.

Continue on to Nejjarine Square, whose centerpiece is a beautiful fountain, made up of mosaics and elaborate tile-work. The nearby Fondouq (Caravanserai) has now been converted into a museum of carpentry artefacts.

The leather produced in Fes is renowned worldwide and the manufacturing methods remain the same today as in the medieval times. During your visit to the tanneries, learn about the different methods that are used to process the skins of goats and cows to prepare them for the beautiful leather goods seen at the markets.

Next on your itinerary is Dar Batha and the Museum of Moroccan Arts, which houses historical and artistic collections of wood carvings, embroidery, tribal carpets and ceramics.

Then, it is on to Fes El Jedid (New Fes), built by the Merinid Dynasty in the 13th century. Admire the Royal Palace, mosques, medersas (schools), souks and the city wall. Most notably, Fes El Jedid is home to the Mellah, the old Jewish quarter, which provides an interesting insight into Jewish architecture.

Finally, visit a pottery factory to discover how the beautiful zellij tiles are made. These tiles are fantastic examples of Arabo-Andalusian décor and are also used in the manufacture of the famous tagines.

## Palais Faraj

Tuesday, 27 October 2020  
Meknes & Volubilis

B



**Travel distance:** 122 kilometers (76 miles)

**Journey time:** Approximately three hours and 15 minutes, not including stops

**09:00** Today, depart overland to Volubilis, a UNESCO World Heritage Site and home to the largest and best-preserved Roman ruins in Morocco. With its triumphal arches, basilicas and capitols, the Volubilis skyline is peppered with examples of Roman architecture. However, the greatest treasures of Volubilis are the superb mosaic floors, which have been excellently preserved and left in situ.

Continue on to Meknes, which is also a UNESCO World Heritage site and one of Morocco's great Imperial Cities. In Meknes, the impressive monuments recall the splendor of a city first built in the 17th century by the powerful sultan Moulay Ismail to rival the court of his contemporary, Louis XIV of France. During your visit to Meknes, marvel at the monumental Bab Mansour gateway - considered one of the finest of the great gates of Morocco, then visit Moulay Ismail's Mausoleum, one of the few shrines in Morocco that can be visited by non-Muslims. Next, head to the holy village of Moulay Idriss Zerhoun, founded by the first Arabs to bring Islam to Morocco and the site of the first Arab dynasty.

At the end of your day, transfer back to your hotel.

### Palais Faraj

Wednesday, 28 October 2020  
Fes to Casablanca via Rabat

B



**Travel distance:** 293 kilometers (183 miles)

**Journey time:** Approximately four hours, not including stops

**09:00** Today you will be transferred to Casablanca. The name Casablanca evokes thoughts of good living, romance and adventure in a tropical setting, an image that the 1943 Humphrey Bogart film conveyed to cinemagoers during World War II. Originally settled by Berbers in the 7th century, Casablanca's fairly recent growth has made it into the bustling, French-influenced business center of Morocco it is today.

En route, stop in Rabat, the capital of the Kingdom of Morocco and the seat of its government. Emerging from the boulevards of the Ville Nouvelle, discover the ruins of the Citadel of Challah, once the thriving walled Roman port city of Sala Colonia, which was abandoned in 1154 in favor of Sale across the other side of the river. Hassan Tower, or Tour Hassan, is Rabat's most famous sight. The massive minaret dates back to 1195 and towers over the city and the incomplete mosque below, which was largely destroyed in an earthquake in 1755.

Continue your city tour of Rabat with a visit to Kasbah des Oudayas, a picturesque palace guarded by an impressive arched gate. Inside the Kasbah are some beautiful Andalusian gardens, as well as a broad terrace, where you can enjoy beautiful views of the river and sea while sipping a mint tea.

At the conclusion of your tour, continue to Casablanca, the industrial capital of Morocco.

Located in the heart of the city in a restful Art Deco neighborhood, The Hôtel & Spa Le Doge offers an elegant and charming atmosphere, ideal for relaxation away from the hustle and bustle of Casablanca. Each room in this 1930s Relais & Châteaux property is as different as it is original - uniquely inspired by Coco Chanel, Charlie Chaplin and other famous icons of the Art Deco period.

**Hotel & Spa LE DOGE**

**1 night**

**Thursday, 29 October 2020**  
**Depart Casablanca**

**B**

**Departure flight details:** TBA

Today, bid farewell to Morocco as you drive to Casablanca airport for your outbound flight.

**Travel distance:** 30 kilometers (19 miles)

**Journey time:** 30 minutes to one hour, depending on the traffic

Your A&K Representative will be waiting for you at the airport to assist with check-in formalities.

Your pick-up time from the hotel will be reconfirmed to you by phone, the day prior to your departure.

Please note that you should be at the airport at least two hours and half before take-off.



## Why Abercrombie & Kent

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Abercrombie & Kent is the world leader in luxury travel, combining comfort and authenticity in the world's greatest destinations. Company-wide there are certain values that make us special:

- **Global Corporate Indemnity Insurance**– providing you with unsurpassed peace of mind for wherever you travel within our network.
- **Quality Control teams**– each and every office of ours has a team assigned to making sure our suppliers always deliver as promised. Headed up centrally in London, you can be confident that we work together with international oversight.
- **Guides** – we use only the best guides in the world, who undergo strict qualification processes. They know our destinations inside and out, and serve as much as travelling companions as experts in their field.
- **Philanthropy**– Since 1982 we have been globally committed to respecting the natural environment and giving back to the local people whose destinations we host clients in. Internally and through the generosity of our guests we support over 37 different hand-picked projects worldwide.
- **24-hour emergency contact**– no matter what time of day or whatever the query, our local operations teams are always on standby to be of assistance, providing flexible measures if any plans change.
- **Health and safety** – we have stringent criteria that all our suppliers must meet, along with a whole host of safety initiatives tailored to each destination - from first aid training to localized emergency procedure plans.
- **Our relationships with suppliers** are second to none. It's these personal, long-standing local connections that make sure we offer the best product to our clients. Whether it's the most sought-after table in a restaurant or preferential upgrades where available at hotels, we hold the key to all your customer's needs.
- **Our ability to tailor-make.** We handle every request according to individual needs, so you know we're always thinking about how our agent partners can offer the finest combinations each and every time.
- **VIP services and 'insider access'**– unique and exclusive moments from our wealth of interesting connections, means we can bring our guests closer to the real people, the culture and their customs. From meetings with renowned archaeologists to tea with a local market-seller's family, we can make it happen.

**Abercrombie & Kent Morocco** Since opening in 2008, **Abercrombie & Kent Morocco** has been operating outstanding ground services to provide high quality service and exceed even the most demanding of client's expectations. We've worked with highly reputable, interesting people – from the World Economic Forum through to the Discovery Channel. **The Abercrombie & Kent Morocco team** comprises of 20 dedicated specialists based in Marrakech and Casablanca who ensure the highest standards of service, assisting clients through every part of their journey. **A range of handpicked passionate multilingual guides** are selected for their passion and they provide enthralling insights into country's history and culture. Through each different personality trait of our beautiful country, we will open the most interesting doors for you, sourcing the very best in accommodation and providing premium levels of transportation along the way. Our insider access opportunities include experiencing a warm welcome from **a traditional Berber family** in their house and making your **own perfume guided by famous perfumer, Mr Benchaabane**. Exclusive moments and top-quality experiences are paramount to our operations.

## TERMS & CONDITIONS

### 1. CONTRACTING PARTIES

These Terms and Conditions are legally binding between the traveller(s) and Abercrombie & Kent Morocco S.A., herein after referred to as A&K.

### 2. ACCEPTANCE OF THESE TERMS

PLEASE NOTE: Acceptance of a quotation from A&K constitutes acceptance of these Terms and Conditions which take effect as soon as A&K issue you with a confirmation.

### 3. ACCOMMODATION:

All accommodation, room type(s) and specification are as shown in the itinerary.

### 4. MEALS:

Meals are as shown in the itinerary.

### 5. TRANSFERS:

Transfers are provided on arrival and departure from airport to hotel and return only where specified in the itinerary.

### 6. ITINERARY:

Accommodation and arranged sightseeing are subject to change at any time due to unforeseen circumstances or circumstances beyond A&K's control. Every effort will be made to operate tours as planned, but alterations may occur after the final itinerary has been issued. A&K also reserves the right to withdraw a tour or any part of it, to make such alterations to the itinerary or the tour inclusions as it deems necessary or desirable, and to pass on to tour members any expenditures or losses caused by delays or events beyond its control.

In case of any appreciable variation in the tour price due to these circumstances, A&K reserves the right to make adjustments to the tour costs as necessary.

### 7. SPECIAL REQUESTS:

Specific requests should be advised at time of booking. Please note that every effort will be made to secure special requests, however; they cannot be guaranteed.

### 8. TRANSPORTATION:

Transportation will be as specified in the itinerary.

### 9. BAGGAGE:

A&K provides handling of baggage only as specified in the quotation. Weight restrictions for baggage on some routes on internal/domestic flights may apply; details of which will be provided with pre-tour documentation. Baggage and personal effects are at the owner's risk throughout the tour and A&K assumes no liability for lost or damaged baggage. Baggage insurance is strongly advised.

Please check with your international carrier for other baggage restrictions applicable to your international flight.

### 10. TAXES AND GRATUITIES:

Hotel taxes as imposed by city and state governments are included. Airport taxes are included where specified in the itinerary.

Gratuities for guides, drivers, porters, camp staff, ship crew and Tour Managers are not included and are at the discretion of the traveller.

### 11. EXCLUSIONS:

The cost of obtaining passports, visas, excess baggage charges, items of a personal nature such as drinks, laundry, telephone calls, fax charges and excess baggage charges unless expressly included in writing, are not included in the tour price.

### 12. PRICES & ARRANGEMENTS:

The tour price includes planning, handling and operational charges and is quoted based on the current rates of exchange and tariffs. Entrance fees as part of scheduled sightseeing tours are also included in this price. This price is subject to revision in line with significant changes in foreign currency, tariff rates, taxes etc.

### 13. PHOTOGRAPHY:

A&K reserves the right to take photographs during the operation of any program or part thereof and to use them for promotional purposes. By booking a program with A&K, travellers agree to allow their images to be used in such photographs. Travellers who prefer that their images not be used are asked to identify themselves to A&K prior to final payment and they will be exempted from this photography waiver clause.

The use of drones for photography, or any other purpose, is forbidden on any A&K trip unless permission has been previously sought from, and granted by, A&K.

### 14. DESCRIPTIONS AND IMAGERY

All photographs, imagery and descriptions used by A&K online and within promotional documentation have been included with the intention of presenting a true and accurate reflection of your holiday destination. However, due to circumstances beyond our control, it is foreseeable that some destinations will change in appearance throughout the year and so may appear to have varied at the time of your stay. eg. due to adverse weather. A&K will of course make every attempt to notify you in advance of your trip as to whether such instances have had any effect on the accommodation or its surroundings if we are made aware of the same,

however cannot be held liable in this regard.

### 15. SURVEILLANCE AND SECURITY

Please note that in some properties surveillance cameras and security equipment may be installed inside and/or outside the property, which may have the capability to remotely monitor or record images and/or sound. If you have any concerns or issues with this, you must inform our team before your trip.

### 16. ACTIVITES

Some activities may be pre-booked by A&K however, should you wish to participate in other or additional activities we strongly advise that you book in 0 which are boating and water related, are subject to weather and water levels. A&K cannot be held responsible should such activities be amended and/or cancelled as a result of such matters, over which A&K have no control.

### 17. REGISTRATION:

A non-refundable deposit is required at the time of booking. The deposit amount will be specified at the time of booking, however it is normally 10% of the tour price.

The remainder of the tour cost is payable on the date shown on your quotation, normally 60 days prior to departure. If the reservation is made after this date, the entire tour price must be paid at the time of confirmation.

### 18. PAYMENT METHOD:

Payments may be made by the following methods:

- Credit card
- Cheque
- Bank transfer

A&K cannot guarantee that all payment methods will be accepted and A&K will therefore advise of the most suitable payment method at the time of deposit.

18.2 Travellers are liable for all bank and related transaction charges.

### 19. CANCELLATION:

All cancellations must be received in writing by your A&K Tour Consultant

19.1 Unless otherwise specified in your quotation, the following cancellation terms will apply to your booking:

19.1.1 Cancellations received between the date of booking and 61 days prior to departure will result in the loss of the deposit.

19.1.1 Cancellations received 60 - 46 days prior to departure will be subject to a cancellation charge of 25% of the tour price.

19.1.2 Cancellations received 45 - 29 days prior to departure will be subject to

a cancellation charge of 50% of the tour price.

19.1.3 Cancellations received 28 - 15 days prior to departure will be subject to a cancellation charge of 75% of the tour price.

19.1.4 Cancellations received 14 days or less prior to departure will be subject to a forfeiture of the entire tour price.

19.2 Cancellation of airline tickets will be subject to the refund policy of each individual airline and may be greater than the percentages above particularly when low cost/net based fares are used.

19.3 The purchase of special event tickets is subject to the refund policy of each individual event. Please refer to the specific event policy for details.

19.4 A&K reserve the right to charge for financial penalties, fees and losses incurred in excess of your cancellation fee as a result of cancellation.

## 20. CANCELLATION BY A&K

We reserve the right in any circumstances to cancel your holiday for any reason. However, we will not cancel your hotel arrangement less than 60 days before your departure date, except for reasons of force majeure or failure by you to pay the final balance. If you fail to pay the balance of the holiday price at least 60 days before departure, A&K will treat your booking as cancelled and levy the cancellation charges set out in clause 19. If A&K is obliged to cancel your holiday in any other circumstances before departure, A&K will use its best endeavours to offer alternative arrangements of equivalent or very closely similar standard and price, if available; travel arrangements of a lower standard and a refund of the difference in price; or will give you a full and prompt refund of all monies paid.

## 21. FORCE MAJEURE

21.1 Force majeure means unusual and unforeseeable circumstances beyond A&K's control or the control of our suppliers, the consequence of which neither A&K nor its suppliers could avoid even with all due care, including, but not limited to, war, threat of war, riot, civil strife, terrorist activity (actual or threatened), industrial dispute, unavoidable technical problems with transport, machinery or equipment, power failure, changes imposed by rescheduling or cancellation of flights by an airline, natural or nuclear disaster, fire, flood, drought, adverse weather conditions, epidemics or outbreaks of illness and level of water in rivers.

21.2 In the event of a cancellation or material alteration to the trip as a result of the circumstances as described in this clause A&K may in their sole and absolute discretion:

- a) offer the traveller(s) alternative travel arrangements or products of

comparable standard as may be appropriate in the circumstances; or

- b) if alternative travel arrangements or products are not offered by A&K, A&K will make a prompt proportional refund of monies paid by the traveller.

21.3 A&K may charge a reasonable fee to cover the administration costs associated with providing alternative travel arrangements or products.

## 22. CLAIMS AND REFUNDS:

Refunds are not made for any missed services, except for verifiable extenuating circumstances. Please see our LIMITS ON ABERCROMBIE & KENT'S RESPONSIBILITY clause below. For verifiable claims to be considered, they must be received in writing within 30 days of the termination of the program. Any adjustment considered will be based on the actual price of the services involved and not on a per diem basis. Adjustments will not be made for unused sightseeing trips or meals. A&K will not accept any liability for any claims that are not received within 30 days of the termination of your program. All claims for days missed while travelling should be made in writing within 30 days of the program. Any payment made by A&K, either by way of refund or as the result of a successful claim, will be limited to, and not exceed, the sums retained by A&K in respect of the related booking. Any refund will be made using the same payment method used to make the original booking.

## 23. LIMITS ON ABERCROMBIE & KENT'S RESPONSIBILITY:

Abercrombie & Kent Morocco S.A., its employees, shareholders, officers, directors, successors, agents and assigns (collectively A&K), does not own or operate any entity which is to or does provide goods or services for your trip with the exception of a limited number of vehicles. It purchases transportation (by aircraft, coach, train, vessel or otherwise), hotel and other lodging accommodations, restaurant, ground handling and other services from various independent suppliers (including from time to time other affiliated Abercrombie & Kent companies). All such persons and entities are independent contractors. As a result, A&K is not liable for any negligent or wilful act of any such person or entity or of any third person.

In addition and without limitation, A&K is not responsible for any injury, financial or physical loss, death, inconvenience, delay or damage to personal property in connection to the provision of any goods or services whether resulting from but not limited to acts of God or force

majeure, illness, disease, acts of war, civil unrest, insurrection or revolt, animals, strikes or other labour activities, criminal or terrorist activities of any kind, overbooking or downgrading of services, food poisoning, mechanical or other failure of aircraft or other means of transportation or for failure of any transport mechanism to arrive or depart on time.

There are many inherent risks in adventure travel of the type involved here, which can lead to illness, injury or even death. These risks are increased by the fact that these trips take place in remote locations, far from medical facilities.

If you decide to participate in any activities including, but not limited to, any excursions involving animals, riding on animals, SCUBA diving, snorkelling, boating, hot air ballooning, zip-lining, high altitude treks, climbing, quad biking, para sailing, parachuting, kayaking, white-water rafting, primate tracking and any activity which A&K considers to carry inherent risks of serious illness, injury or death ("Activities") then you fully understand and acknowledge that Activities carry with them various inherent risks, including serious illness, injury or death and you take complete responsibility for your own health and safety and agree to assume all risks of injury, illness or death, whether foreseen or unforeseen that may befall you as a result of participating in any Activities and agree to release A&K and its affiliates, their agents, employees and representatives from any liability whatsoever related thereto, to the fullest extent permitted by law.

Further, as consideration for being permitted to participate in the Activities, you release A&K, whether known or unknown, from, and agree not to sue or make claim against A&K for property damage, cancellation of any activities for any reason, illness, negligent rescue operations or procedures, personal injury or death arising from your participation in the Activities, and any activity related thereto, including transportation to and from the site of the Activities, regardless of whether such property damage, illness, personal injury, or death results from the negligence of A&K (but not its reckless, wilful, or fraudulent conduct) and/or from any defect in equipment. You further agree to indemnify and hold A&K harmless with respect to any claim made against A&K by anyone else which a) related to your participation, or b) would be subject to the above release and covenant not to sue if you had made this claim directly yourself.

## 24. HEALTH PRECAUTIONS:

Please ensure that you consult your personal physician about anti malaria precautions and other inoculations and vaccinations before travel. Where

applicable, please ensure that whilst travelling you carry a valid Yellow Fever certificate.

## 25. TRAVEL ADVISORIES/WARNINGS:

It is the responsibility of travellers to become informed about the most current travel advisories and warnings by referring to their respective government agencies. In the event of an active State Department or government agency Travel Warning against travel to specific destination location(s) of the trip, should the traveller still choose to travel, notwithstanding any travel advisory or warning, the traveller assumes all risk of personal injury, death or property damage that may arise out of the events like those advised or warned against.

## 26. TRAVELLERS' REPRESENTATIONS:

If you or any member of your party has any medical problem or disability which may affect your stay, please provide us with full details before we confirm your booking so that we can try to advise you as to the suitability of your chosen arrangements. We may require you to produce a doctor's certificate certifying that you are fit to participate in the tour. Acting reasonably, if we are unable to properly accommodate the needs of the person(s) concerned, we will not confirm your booking or if you did not give us full details at the time of booking, we will cancel it and impose applicable cancellation charges when we become aware of these details.

## 27. AIR TRANSPORTATION:

**AIR TRANSPORTATION:** Airlines concerned are not to be held responsible for any act, omission or event occurring while passengers are not on board their aircraft. International air carriers are also subject to international air conventions limiting their liability. These limitations of liability are explained on the e-ticket or oOk-in is made available by the airline. If you do not book online, or for any reason are unable to do so, we recommend that you are at the airport to check in **3 hours** prior to departure as airlines may re-allocate seats in the event of late check-in and arrivals. A&K is unable to check you in and it is your responsibility to ensure you are checked in within the appropriate time. A&K is neither responsible nor liable if you are downgraded an airline class as a result of the airline overbooking the class in which you are booked. Seat reservations are at the discretion of the airline and may be changed at any time without notice.

**CRUISES/CHARTERS:** If you are scheduled to partake in a cruise or charter it is your responsibility to ensure

that you are aboard the vessel no later than 60 minutes before the scheduled sailing time. A&K is neither responsible nor liable if you fail to board the vessel in good time and suffer any loss as a result. Furthermore, refunds will not be given for any days which are missed as a result of such failure, or for clients who choose to leave the Cruise prematurely for any reason.

## 28. PASSPORT & VISAS

Please note that passport holders are responsible for obtaining the required documentation applicable for entry. Please note also that passports must be valid for at least six (6) months after completion of your journey and should also have sufficient blank pages for visas and immigrations stamps. A&K cannot be held responsible should you be denied entry to a country due to non-compliance with these requirements. Should you require specific information ahead of travel, please consult the travel advice produced by the government of your home jurisdiction, as well as that of the government who issued the passport and/or visa you intend to travel under.

## 29. TRAVELLING WITH CHILDREN

We recommend that if you are travelling with a child that does not share your surname, in order to minimise the possibility of disruption to your travel plans, you travel with documentation that proves your relationship to the child as well as documentation that proves you have permission to travel with them. A&K cannot be held responsible should you or any member of your travelling party be denied entry to a country due to non-compliance with these requirements. Should you require further specific information ahead of travel, please consult the travel advice produced by the government of your home jurisdiction, as well as that of the government who issued the passport and/or visa you intend to travel under. Due to the nature of some of the excursions and activities involved in A&K trips, minimum age requirements are in place at some destinations. Additionally, some accommodations require that children below a certain age share a room with an adult. Such circumstances vary and will be specified within your itinerary, ahead of travel, and at the time of booking.

## 30. TRAVEL INSURANCE:

A&K strongly recommend all clients take out comprehensive travel insurance prior to date of travel. This insurance should cover cancellation and curtailment, all medical expenses including evacuation/repatriation, personal baggage, personal liability, death and permanent disability and travel document insurance.

## 31. ARBITRATION AGREEMENT:

Any claim arising out of or relating to these Terms and Conditions, to the

Limits on A&K's Responsibility clause, to the brochure, to any information relating in any way to the trip, to the trip itself or to any products or services related to the trip, shall be settled in the first instance by binding arbitration in the applicable legal forum as detailed in clause 32 of these Terms and Conditions. In lieu of a personal appearance at arbitration the arbitration may be conducted by telephonic means. Arbitration is the exclusive forum in the first instance for dispute resolution and except as otherwise provided by statute, each party shall bear its own costs and expenses and an equal share of the arbitrator and administrative fees.

## 32. APPLICABLE LAW AND FORUM:

This agreement shall be construed, interpreted and enforced in accordance with, and shall be governed by the laws of Morocco. It is agreed between A&K and the travellers that all lawsuits against A&K arising under, in connection with, or incidental to the tour shall be filed, if at all, in the courts of Morocco to the exclusion of the courts of or in any other country or jurisdiction.