



PHILIPPINE CONSULATE GENERAL, Vancouver, BC

**CLIENT FEEDBACK FORM**

Name/Pangalan: (optional) \_\_\_\_\_

Phone No. or e-Mail address \_\_\_\_\_

Date of Transaction/Petsa ng Transaksyon \_\_\_\_\_

Time/Oras \_\_\_\_\_

Name of Employee/Pangalan ng Empleyado \_\_\_\_\_

**Service Availed at the Consulate:**

- Passport Application       NBI Fingerprinting       Payment/Cashier
- Notarial/Authentication       Visa       Others: \_\_\_\_\_
- Dual Citizenship       Civil Registry      \_\_\_\_\_

**QUALITY OF SERVICE/Kalidad ng Serbisyo**

	Excellent	Satisfactory	Neutral	Unsatisfactory	Poor
<b>Courtesy/</b> Pagiging Magalang	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Promptness/</b> Bilis ng Serbisyo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Competence/</b> Kaalaman at kakayanan sa pagbibigay serbisyo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**FACILITIES/Mga Kagamitan sa Tanggapan**

	Excellent	Satisfactory	Neutral	Unsatisfactory	Poor
<b>Comfort/</b> Kaginhawahan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Cleanliness/</b> Kalinisan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Sufficiency/</b> Sapat (Pasilidad, Kagamitan)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other comments/suggestions (Iba pang kuro-kuro):

- Indicators:
- Excellent      Satisfactory      Neutral      Unsatisfactory      Poor  
Magaling      Nasiyahan      Walang Masabi      Hindi Nasiyahan      Masama

*Important Reminder: The contents shall be kept confidential and shall be for internal use/evaluation only..*

**After accomplishing this survey form, please send to [vancouverpcg@telus.net](mailto:vancouverpcg@telus.net) a PDF copy in your email.**