



WARRANTY CLAIM FORM

Claim Procedures:

1. Notify Dorsey's Parts and Warranty Administrator, CHRISTIAN SPAHLINGER immediately upon discovery of defect by phone (334) 897-2525 Ext. 221, or email warranty@dorseytrailer.net or fax 334-897-2526
2. Please provide the following information:
 - a. Trailer Vin Number
 - b. Complete Description of problem(s)
 - c. Pictures of problem area (where applicable)
 - d. Location of Trailer
 - e. Let Dorsey locate a shop, or let Dorsey know if you have a shop
3. Get Dorsey a complete estimate of repairs and let Dorsey Approve.
4. Dorsey may require equipment or certain parts be returned to our location at purchaser's expense. Replacement parts will be furnished, conditions permitting; that is, if Dorsey or parts manufacturer determine part(s) to be defective.
5. All warranty work must be performed at the location approved by the Dorsey Administrator. Warranty work will be limited to work specifically authorized.
6. Any work that has not been approved will not be paid, no exceptions.
7. Labor time will be reviewed and approved according to our shop manual
8. Labor rate is \$75.00

**** ANY WORK PREFORMED BEFORE CONTACTING WARRANTY DEPARTMENT WILL NOT BE PAID****

Trailer Serial Number: _____

In Service Date: _____

Date of Claim: _____

Owners Name: _____ Contact: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

Repair Facility: _____ Contact: _____

Address _____ City _____ State: _____ Zip : _____

Phone: _____ Fax: _____

Description of Repair or Replacement				
Part Number:	Part Description:	Quantity:	Unit Cost:	Total Cost:

Labor Hours: _____ Total Material Cost: _____

Total Labor Cost: _____ Total Claim Cost _____ Claim Number: _____

Christian Spahlinger Warranty Administrator,
 Dorsey Trailer, LLC,
 1315 Hickman Ave, Elba, AL 36323
 Telephone: (334)897-2525 Ext. 221 Fax: (334) 897-2526 Email: warranty@dorseytrailer.net