



Patient Rights and Responsibilities

Trade Winds is pledged to provide quality care that will assist the patient in achieving the optimum state of wellness as quickly and comfortably as possible. This facility believes in the dignity and satisfaction of the individual as an integral part of the healing process. It also recognizes that a personal relationship between patient, referring provider, and Therapist is highly desirable to the provision of proper training.

Upon admittance to Trade Winds, the patient will receive a copy of the Patient Rights and Responsibilities. It is the intent of Trade Winds Physical Therapy that these rights be respected, and that the patient assisted to understand and exercise these rights.

1. Right to training regardless of age, sex, religious belief, race, or color.
2. If the patient presents to facility with no referring provider, the facility will suggest methods of obtaining one.
3. Right to refused to talk with or see anyone not officially connected with facility. This includes visitors or persons officially connected with facility but not directly involved in care.
4. Right to wear appropriate personal clothing and religious/symbolic items, as long as they do not interfere with therapeutic procedures or treatments.
5. Right to participate in the formulation of the treatment plan and the right to give informed consent, or to withhold consent for treatment.
6. Right to confidentiality of records and right to give or withhold consent for release of information prior to release of any information to any referral agencies or outside agents.
7. Right to access his/her own records.
8. Right and opportunity to appeal the decision of staff members when he/she takes exception to the treatment program.
9. Right to be interviewed and examined in a surrounding designed to assure reasonable audio-video privacy.
10. Right to expect case discussion and consultation will be conducted discretely and individuals not directly involved in his/her care will not be present without his/her permission.
11. Right to expect confidential treatment of all communications and records pertaining to his/her care, including the source of payment for treatment, unless written permission is given otherwise.
12. Right to freedom of movement inside and outside the treatment area.
13. Right to decline participation in research.
14. Right to treatment in the least restrictive environment and least restrictive manner.
15. Right to have information necessary for understanding, and a reasonable time for consideration before giving informed consent to any medical procedure. This should be based on reasonable explanation of risks and medically feasible alternatives. Patient has the right to refuse treatment to the extent permitted by law and the right to be informed of the medical consequences of this action.



16. When communication is a problem during treatment, the patient is entitled to clarification or an interpreter.
17. Right to see and receive an explanation of the facility bill. Patient has the right to timely notice for termination of eligibility for reimbursement by a third party for the cost of care.
18. Right to be informed of the facility rules and regulations applicable to his conduct as a patient.
19. Right to receive prompt, considerate response to his/her inquiry or complaint.
20. Right to be recognized as a unique individual desiring considerate individualized care.

Client Responsibilities:

1. Patient has the responsibility to provide the best of his/her knowledge accurate and complete information relating to health. Certain information should be furnished to the facility prior to admission.
2. Patient is responsible for making it known whether he/she clearly comprehends a contemplated course of action and what is expected. Responsible for following treatment plan recommended by physician/trainer. This may include instructions of certified occupational training assistant, and allied health professionals as they implement the plan of care.
3. Patient is responsible for keeping appointment and notifying the facility when unable to do so for any reason.
4. Patient is responsible for his/her action if refusing training or does not follow physician/trainer instructions. When refusal of training prevents the provision of appropriate care according to professional standards, the relationship with client may be terminated upon reasonable notice.
5. Patient is responsible for making arrangement with the facility for payment.
6. Patient is responsible for being considerate of the rights of other patient and facility personnel, and the number of visitors.
7. Patient is responsible for protecting personal property brought into the facility.

Procedure:

1. Patient Rights and Responsibilities information will be present to the patient. The form is available in English and Spanish.
2. The patient, parent, or legal guardian will sign information form. The signed acknowledgement statement will be filed in the client's chart. The information form will be given to the client, parent, or legal guardian.

Patient/Guardian Signature

Date

Witness