

# GO2GUYDE NEWSLETTER

AUGUST 2023

## BEST WAYS TO CONTACT US?



Did you know that texting and the tenant portal are the best ways to contact us? As we continue to grow our company, we utilize different ways to stay in contact with tenants in a more efficient way. If you need any assistance getting signed up for either, we will be happy to assist!

## SUBMITTING REQUESTS

As stated in the last newsletter - Effective immediately, tenants are to submit ALL requests in writing. We HIGHLY encourage all tenants to make sure they are signed up for our tenant portal so they are able to submit written requests. Submitting requests online will allow you to keep track of the progress as well as staying in contact with us regarding updates. If you need assistance with signing up for the tenant portal, please contact our office. We will be more than happy to assist you. In addition to the tenant portal, we also encourage tenants to get signed up for our text messaging to stay in contact via text! Our office number is NOT a line that can receive texts.

REMINDER that if you are calling any other number than 248-809-2304 that you are NOT calling the right number!

## REPAIRS & ACCOUNTABILITY

Go2Guy is continuing to hold all tenants accountable for any repairs caused by them or their negligence. Tenants also need to start taking better accountability regarding issues in your home. Although we do understand that repairs are important, there are things that you can do as a tenant. If you have a clogged sink or toilet, plunge first or try draino. Most clog issues can be resolved with plunging and draino. If a plumber is called to your home too many times for a clogged toilet because you are not making any attempt, you will be charged for the plumbing fee. If you are noticing mold/mildew around your tub, clean it first. Most mold and mildew issues around the tub are from lack of cleaning & moisture. Continuing to re-caulk does not fix the issue if you are not properly cleaning!



MAKE A PASTE THAT CONSISTS OF THREE-PARTS BAKING SODA AND ONE-PART WATER. APPLY THE PASTE TO ANY REMAINING MILDEW AND SPRAY THE AFFECTED AREAS WITH MORE WHITE VINEGAR. USE A BRISTLED BRUSH TO SCOUR THE AREA, AND THEN RINSE OFF ANY RESIDUAL PASTE.

## “ AUGUST RAFFLE WINNERS

### ON-TIME PAYMENT WINNER

Keia L. from Detroit won \$50 towards her rent for paying on time! Thank you for always ensuring your payments are on time!

### TENANT PORTAL WINNER

Curtrina H. from Detroit won \$25 towards her rent for using our online tenant portal! Thank you for continuously using our app!



# THE SCHOOL YEAR IS APPROACHING...

The 2023-24 school year is quickly approaching, and that means school supplies, school clothes, & much more! Luckily, many places in Detroit are hosting back to school giveaways.



NAZARENE COMMUNITY OUTREACH  
PRESENTS A...

## BACK TO SCHOOL

### COMMUNITY BACKPACK GIVEAWAY

**SATURDAY, AUGUST 26, 2023**  
11:00 AM ~ 3:00 PM  
Nazarene Missionary Baptist Church  
901 Melbourne (@Oakland)  
Detroit, MI 48211  
Rev. Kevin L. Harris, Pastor

For More Information: (313) 401-8563

**PO L**  
PROTECT OUR LIVES  
OUR LIFE MATTERS

## ANNUAL SUMMER EVENT & BACKPACK GIVE AWAY!

Sawyer Park  
LYNDON ST, DETROIT, MI 48227  
(BETWEEN HUBBELL & SCHAEFER)

FOOD, GIVEAWAYS, ACTIVITIES,  
MUSIC, GAMES, FACE PAINTING,  
MORE!

DONATIONS APPRECIATED BUT  
NOT REQUIRED

**SUNDAY** August 27th  
3PM-7PM

[HTTP: // PROTECT.OURLIVES.ORG /](http://PROTECT.OURLIVES.ORG/)

## Back to School

# FREE Haircuts

**Ages 6-14**  
**Register online August 29, 2023**  
**12 Noon to 4pm**  
**Pops1.org**

DETROIT SUNRISE  
POPS SOLUTIONS  
DETROIT INTERNATIONAL  
TEAM KNOCK OUT  
KUTS  
DETROIT EMPOWERMENT PROGRAM

## SMALL BUSINESS SUNDAYS!

Do you or someone you know own a small business & would like to have their small business featured on our Facebook?

Every Sunday, we will showcase a different small business on our Facebook page to help advertise & bring awareness to small businesses.

### FACTS ABOUT SMALL BUSINESSES:

- Small businesses are responsible for 64% of new jobs.
- 57% of small business owners rely on personal savings to start off.
- 98% of small businesses have under 20 employees.
- The pandemic destroyed 31% of small businesses.
- Over 80% of small businesses utilize digital platforms.

