

DOG OWNER ACKNOWLEDGEMENT OF DISCLOSURE AND WAIVER

Doggie Daycare Hours:

Tuesday, Wednesday, Thursday -7:00am-5:00pm

Extended Overnight care drop off/ pick up

Sunday- 5:00pm

Monday- 9:00am

Tues, Wed, Thurs- 7am-9am & 3pm-4:30pm

Friday- 9am

Saturday-9am

Designated drop off times for doggie daycare are 7:00am-9:00am & 3:00pm-5:00pm The owner acknowledges that DogHaven Ranch is open for business between these designated hours. Dogs must be dropped off & picked up between designated times listed above. Front doors will remain locked between 9:00am-3:00pm while daycare is in session. Late arrivals for doggie daycare will not be accepted. **Dogs MUST be leashed at all times while entering and exiting facility. Please, no harnesses or retractable leashes. Please make sure collars are tight and secure so dogs are unable to slip collars.**

DogHaven Ranch will close promptly, so please plan to pick up your dog PRIOR to close. Dogs not picked up prior to close will be housed overnight, provided dinner and an additional fee of \$25 will be assessed. Overnight care is limited and only provided to those who are registered attendees of our doggie daycare program a minimum of 1 day/week. (_____)

DogHaven Ranch reserves the right to excuse any dog(s) from doggie daycare due to excessive barking, aggressive play with other dogs, not listening to the dog lead, breaking or destroying crates, jumping fences etc. It is also important to keep in mind that not all dogs are a good fit for doggie daycare, and we reserve the right to excuse your dog from our program. We also reserve the right to excuse your dog from our program IF office hours are not being respected by owner (_____).

After your first scheduled visit you will be informed how the day went and whether or not your pup is welcome back. If welcomed back, you may drop in any day of the week, Tuesday, Wednesday and Thursday without making additional appointments. We do require you to come a minimum of 1 day/week to maintain that flexibility. If you choose not to drop in at least 1- day per week you will need to call/text to schedule appointments and check availability. (_____)

Please follow our DogHaven Ranch Facebook page for updates, closures, etc. Please also note that DogHaven Ranch will always be closed on all major holidays.

A look at your dog's day here at the ranch.....All dogs will be crated in the morning between the hours of 7:00am-9:00am. Approx. 9:00am all playgroups will be established. Dogs have free play from 9:00am-3:00pm. Any dogs who require lunch or snack will be crated at 12noon for a quick rest and then snack. At 3:00pm all dogs are crated and will remain crated until they're picked up between the hours of

3:00pm-5:00pm(_____). **Please leave your toys and blankets at home.** You are welcome to bring food/treats for your pup, but it must be brought in a zip loc bag or sealed container with your dog's name on it.

Late pick up policy...DogHaven Ranch will close promptly at closing time. Dogs need to be picked up prior to close. We will not wait for late departures, we will not call or text you, nor will we meet you after closing hours. Dogs not picked up before closing will be housed overnight. They will be cared for by our staff and provided with dinner. An additional fee of \$25 will be assessed. You may pick up your dog the following day at 9:00am. Please sign that you have read and understand our policy and accept this as notice you've been given ahead of time.

X _____ (Signature)

Doggie Daycare is \$35/day/dog. Daycare payment is due at the end of each day or by the end of EACH week. Overnight care is \$45/day/dog and must be paid in FULL at pick up. Overnight care is only provided to those dogs who are registered in our doggie daycare program and attend doggie daycare on a regular basis (minimum of 1 day/ week). DogHaven Ranch accepts cash or check only, we do not process credit cards. (_____).

All pets at DogHaven Ranch Doggie Daycare will be exercised, or otherwise handled or cared for by the facility without liability for loss or damage from disease, death, escape, theft, fire, and injury to person, or other animals (_____) DogHaven Ranch shall not be held responsible for lost or damaged personal items (i.e. toys, leashes, collars, blankets, bedding, dishes, etc.) brought into the facility by owner. The owner shall be responsible for making sure that all personal items brought in are properly labeled.

DogHaven Ranch is an open play environment where dogs interact and co-mingle. As such, there are inherent risks which, even when closely monitored, may result in the following:

- A) Transfer of communicable illness such as, but not limited to the Bordetella virus
- B) Superficial injuries such as, but not limited to, broken nails, sore pads, minor abrasions, and/or cuts
- C) Owner acknowledges and is aware that vaccines do not protect against all communicable illness that may afflict a dog
- D) Owner acknowledges that puppies which have not completed the full series of puppy vaccinations are more susceptible to illness.

If the animal becomes seriously ill, the owner shall be notified at once. In the case an animal's health demands immediate action, we shall have the right to give reasonable care and attention, within our judgment, or to seek care from a Veterinarian. If a veterinarian is designated, that veterinarian will be used. If the specified Veterinarian is unavailable or if there is no veterinarian specified, we will take the animal to a veterinarian of our choice. In any case, such expenses shall be paid promptly by the owner of the animal (_____).

Owner acknowledges that females who are in heat are not welcome to come to attend DogHaven Ranch during their heat cycle, alternatively if owner is unaware that their female is in heat and becomes pregnant while at DogHaven Ranch, owner hereby releases DogHaven Ranch and its owners, and employees from all claims. All dogs 1 year or older must be spayed/ neutered to attend doggie daycare.

The owner represents that said animal has not been exposed to any contagious diseases within the last 30 days and that the animal is current on all required vaccinations. Required vaccinations include rabies, distemper, DHLPP (6 in 1) and Bordetella (canine cough) and a copy of the most recent vaccination record is to be provided to DogHaven Ranch where it will be kept on file.

Owner hereby acknowledges that from time-to-time DogHaven Ranch uses photographs, videotapes, or other visual representations of dogs at DogHaven Ranch for promotional purposes. The owner hereby consents to allow DogHaven Ranch to use their dog's likeness in whatever form for promotional purposes. (_____).

I fully understand that DogHaven Ranch Doggie Daycare is a play environment, whereby my dog(s) shall be interacting with other dogs in an open setting. I further acknowledge that the possibility exists that my dog(s) may be injured or even bitten by another dog while at DogHaven Ranch Doggie Daycare. (_____).

DogHaven Ranch Doggie Daycare shall make every effort to provide a safe and secure environment for all animals while in their care. Additionally, I understand that it's the owner's responsibility to pay any medical bills for injuries that may occur while at DogHaven Ranch (_____).

Owner hereby releases DogHaven Ranch and its owners, and employees from all claims for (i) any injury, illness, death or loss of owner's dog while under the care of DogHaven Ranch, and (ii) any injury, illness, or death which may occur to owner while owner is on premise or in the facility (_____).

I hereby acknowledge that I have read all the above and agree with the foregoing as owner of the said animal.

_____ Dogs name

Owner Signature _____ Date _____