|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | SJCardwee<br>COUNSELING & CONSULTING<br>Journey Vision Growth                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | PLLC                                                                                                                                                                                             |                                                                                |                                                                                         |
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# **EMERGENCY CONTACT INFORMATION**

In the event of an emergency, please contact: Name \_\_\_\_\_

Address

Home/Work \_\_\_\_\_ Cell \_\_\_\_\_

Relationship

## PRESENTING PROBLEM(S)

Please describe your reasons for seeking counseling (include month/year the problem started):

### When did you last experience suicidal thoughts or thoughts of harming self or others? Have you ever attempted suicide?

Was there an event which made these issues or problems begin? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, please describe: \_\_\_\_\_

#### Please indicate the severity in which your current problems are affecting the following areas:

|                           | No Effect | Little Effect | Some effect | Much effect | Significant effect |
|---------------------------|-----------|---------------|-------------|-------------|--------------------|
| Marriage/Relationships    | 1         | 2             | 3           | 4           | 5                  |
| Family                    | 1         | 2             | 3           | 4           | 5                  |
| School/Job Performance    | 1         | 2             | 3           | 4           | 5                  |
| Friendships               | 1         | 2             | 3           | 4           | 5                  |
| Hobbies                   | 1         | 2             | 3           | 4           | 5                  |
| Financial Situations      | 1         | 2             | 3           | 4           | 5                  |
| Physical Health           | 1         | 2             | 3           | 4           | 5                  |
| Anxiety level/Nerves      | 1         | 2             | 3           | 4           | 5                  |
| Mood                      | 1         | 2             | 3           | 4           | 5                  |
| Eating Habits             | 1         | 2             | 3           | 4           | 5                  |
| Sleeping Habits           | 1         | 2             | 3           | 4           | 5                  |
| Sexual Functioning        | 1         | 2             | 3           | 4           | 5                  |
| Ability to Concentrate    | 1         | 2             | 3           | 4           | 5                  |
| Ability to Control Temper | 1         | 2             | 3           | 4           | 5                  |
| Spirituality              | 1         | 2             | 3           | 4           | 5                  |
|                           |           |               |             |             |                    |

### SUBSTANCE USE HISTORY

| Have you ever used illegal drug | gs?Yes /No _ | What kind?      | When?        | How much/How often?   |  |
|---------------------------------|--------------|-----------------|--------------|-----------------------|--|
| Did you ever abuse alcohol?     | Yes /No      | _ What kind?    | When?        | _ How much/How often? |  |
| Do you drink coffee?            | Yes /No      | _ How much?     | How often? _ |                       |  |
| Do you smoke cigarettes?        | Yes /No      | _ How many?     | How often? _ |                       |  |
| Do you drink alcohol?           | Yes /No      | _ What kind/How | much?        | How often?            |  |

FIREARMS: Do you have firearms in your household? Y/N Are they unloaded and safely locked away? Y/N

### MEDICAL HISTORY

Please list any prescription medication you currently use: (Name, dosage, frequency) Psychiatric medication also.

Please list any over-the-counter medications you currently use: (Name, dosage, frequency)

Describe any major illnesses or accidents you've experienced throughout your life:

Describe any medical or psychiatric conditions of your parents and/or siblings:

#### **PSYCHIATRIC HISTORY**

| SJCardwell Counseling & Consulting PLLC has CONSENT to contact my phys | sician/psychiatrist : Yes No |
|------------------------------------------------------------------------|------------------------------|
| Signature of Patient or Guardian:                                      | Date:                        |
| Relationship of Guardian to Patient:                                   |                              |
| Who is your primary care physician:                                    |                              |
| Who is your psychiatric medication prescriber:                         |                              |
| Do you have any allergies? Yes No Please describe any known a          | llergies:                    |
| Have you ever received psychiatric or counseling before: Yes No        | When?                        |
| What type of care did you receive? Inpatient Outpatient Both           |                              |
| Are you currently seeing another Counselor? Yes No                     |                              |
| Did your doctor prescribe medication? Yes No Prescription/Dosag        | ge                           |
|                                                                        |                              |
| MILITARY HISTORY                                                       |                              |
| Have you ever been a member of the armed forces? YesNo Which Ba        | ranch?                       |
| Have you been active in combat? Which?                                 |                              |
| Were you injured physically or psychiatrically? Yes No                 |                              |
| Where did you receive treatment?                                       |                              |

#### FEE POLICY

Our office cannot verify your coverage but may be aware of your company's insurance deductible and co-payment. We will file your insurance claims unless you tell us otherwise. We request that you confirm your benefits with your insurance company to accurately identify your financial responsibility for sessions. Your insurance policy is a contract between you and the insurance company. Therefore, you, as the insured, <u>are responsible for payment of amounts refused or determined unnecessary by your insurance company</u>. All insurance benefits will be assigned to Susan J Cardwell, MA, LPC. This assignment will remain in effect until revoked by client in writing. Although it is possible that your mental health coverage deductible may have been met elsewhere, this amount will be collected until the deductible payment is verified by the insurance company.

Clients are responsible for payment at the time of services. Court Testimony Fees are to be paid in advance with refunds provided if necessary. Cash, personal checks, MasterCard, Visa, and Venmo accepted.

| <u>OFFICE FEES</u>        |                              |                  |                                       |
|---------------------------|------------------------------|------------------|---------------------------------------|
| Insurance Code            | <b>Description</b>           | <u>Time</u>      | Fee                                   |
| <u>90791</u>              | Intake                       | <u>60 min</u>    | <u>\$165</u>                          |
| <u>90834</u>              | Individual Therapy           | <u>45-50 min</u> | <u>\$135</u>                          |
| <u>90847</u>              | Couple/Family Therapy        | <u>45-50 min</u> | <u>\$155</u>                          |
| <u>90837</u>              | Individual Therapy           | <u>60 min</u>    | <u>\$155</u>                          |
| Not Billable to Insurance | Late Cancelation/No show     | <u>n/a</u>       | <u>\$1</u> 00                         |
| Not Billable to Insurance | Returned Check (NSF)         | <u>n/a</u>       | <u>\$4</u> 5                          |
| Not Billable to Insurance | Consultation Services        | <u>60 min</u>    | <u>\$150</u>                          |
| Not Billable to Insurance | Fees, Letters, & Reports     | <u>15 min</u>    | <u>\$</u> 4 <u>5+</u>                 |
| Not Billable to Insurance | Court Testimony, Preparation | <u>30 min</u>    | <u>\$1</u> 5 <u>0 Paid in Advance</u> |

I understand that I am financially responsible to Susan J Cardwell, MA, LPC for the charges incurred by me and/or my dependents. My signature below acknowledges my total responsibility in paying for any fees not covered by my insurance company at the time of service. Date:

Signed:

### **Credit Card Authorization**

I authorize Susan J Cardwell, MA, LPC to keep my signature on file and to charge my Visa/MasterCard account for recurring charges of (\$\_100.00\_) for missed appointment or less than 24 hour cancellation notice.

I understand this authorization is valid for one year unless I cancel the authorization in writing. I promise not to dispute charges (charge back) for sessions I have received or that I have not cancelled 24 hours prior to a scheduled session. I further authorize Susan J Cardwell, MA, LPC to disclose information about my attendance/cancellation to my credit card issuer if I dispute a charge.

| Cardholder Signature:       |                      |
|-----------------------------|----------------------|
| Client Name:                | Cardholder Name:     |
| Please Print                | Please Print         |
| Cardholder Billing Address: |                      |
| City:                       | State:Zip:           |
| Account #:                  | CVV:Expiration Date: |

### **Cancellation Policy**

It is our policy to charge \$100.00 for missed appointments or appointments not cancelled at least 24 hours in advance. If the office is closed, you may email, text, or leave a voicemail.. Time has been reserved exclusively for you, and your courtesy to notify of cancellations allows us to offer that time to someone else. ( ) initial

| IF If a client misses two consecutive sche | duled sessions without a legitimate reason | , the client will be considered to have |
|--------------------------------------------|--------------------------------------------|-----------------------------------------|
| given a notice of termination of therapy.  | () initial                                 |                                         |

PCrisis calls over fifteen (15) minutes will be considered a telehealth session and will be charged accordingly. initial

### **Consent for Telehealth**

Most Telehealth formats are not HIPAA compliant; Doxy.me/cardwellcounseling is the website that Susan Cardwell uses for Telehealth except when an insurance company requires otherwise. Clients have other format preferences. Please initial to accept responsibility for privacy in your environment during Telehealth. ( )

# Release of Information Authorization to Third Party (Insurance Company through billing system)

I authorize Susan J Cardwell, MA, LPC to disclose case records, such as diagnosis, summaries, and other requested information, to the insurance company for the purpose of receiving payment directly to our office. I understand that access to this information will be limited to determining insurance benefits, and will be accessible only to persons whose employment is to determine payments and/or insurance benefits. (\_\_\_\_\_) initial

## Authorization for Care of Records

In the event of the incapacitation or death of my counselor, I authorize the person my counselor has designated to handle my files/records to contact me and assist me in continuity of care, payment, and/or resolution files/records.

### Acknowledgement of Review of Notice of Privacy Practices

I have been given the opportunity to review the Notice of Privacy Practices, (HIPAA), which explains how my personal health information will be used and disclosed. (\_\_\_\_\_) initial

### **Confidentiality**

Our office protects the confidentiality of counseling sessions. A signed "Release for Information" form is required in order to release any information about a client. All information between counselor and client is considered confidential unless:

- The client presents a physical danger to self or others.
- The probability of client suicide.
- Child/Elder/Disabled person abuse or neglect is suspected.
- A judge signed court order has been issued, a subpoena.
- The client is a non-emancipated minor in which case the parents or guardians have the right to access the client's records.

In the first three cases, the counselor is required by law to inform potential victims and legal authorities so that protective measures can be taken. (\_\_\_\_\_) initial

### **Consent for Treatment**

<u>I certify that I have read this agreement and understand the office policies</u>. I give my consent for Susan J Cardwell, MA, <u>LPC to provide me, or my minor child, with counseling services</u>. Individual and couples sessions are up to 55 minutes but could be as short as 30 minutes depending on your Agenda. The process of change begins by clearly defining your goals, learning how thoughts impact feelings, and what behaviors you use to help you cope. We collaborate to <u>develop new skills</u> and healthy attitudes about yourself and others. As a Certified Cognitive Behavior Therapist most work will be CBT which is also considered a client centered approach. Referrals for medication evaluation or for psychological testing may be made to assist in providing the best treatment available. It is your right to know your Diagnosis and Treatment Plan generated through collaboration with the information you provide during your Intake Session. () initial

### **Professional Relationship**

In accordance with Texas Behavioral Health Executive Council and Texas State Board of Examiners of Professional Counselors Code of Ethics in order for counseling to be as successful as possible the professional relationship with the therapist is required by law to be free of **business**, **personal**, **social media**, **or other outside relationships between the therapist and client.** It is vital to remember that therapeutic services can sometimes generate emotions such as anxiety, depression, happiness, and feeling uncomfortable. Counseling may alter your view of an important relationship, and you may change your attitudes toward important people in your life. Such outcomes are possible when people are in counseling, and these changes can be processed during sessions. Social media or social texting with the counselor is not part of counseling. The professional boundaries with your counselor must be maintained to insure their professional perspective and your emotional safety.

| Client Name (Please Print)                     |      |
|------------------------------------------------|------|
| Signature of Client or Personal Representative | Date |
|                                                |      |

Signature of Counselor

TX Behavioral Health Executive Council investigates & prosecutes professional misconduct committed by LPCs. Although not every complaint against or dispute with a licensee involves professional misconduct, the Council will provide info: call 1-800-821-3205.

Updated 03/24

Date