



## Staff Listing & Contact Information

### ***Customer Service/Operations***

*Customer Service/Operations issues include: order assignment, acceptance, inspection and completion of the appraisal assignment; file or appraiser status; pending or completed orders; general concerns.*

**Anthony O’Leary** - Customer Service / 617-391-0000 / [anthony@avappraisalmgmt.com](mailto:anthony@avappraisalmgmt.com)

**Patrick Menjin** - Customer Service / 617-391-0000 / [pat@avappraisalmgmt.com](mailto:pat@avappraisalmgmt.com)

**Danielle Stenstrom** - Customer Service & Vendor Management / 508-668-2401 / [danielle@avappraisalmgmt.com](mailto:danielle@avappraisalmgmt.com)

**Melissa Schena** - Customer Service & Vendor Management / 978-658-6038 / [melissa@avappraisalmgmt.com](mailto:melissa@avappraisalmgmt.com)

**Sonia Caldwell** - Assigning / 754-779-4390 / [sonny@avappraisalmgmt.com](mailto:sonny@avappraisalmgmt.com)

### ***Valuation Review & QC***

*Valuation Review & QC pertain to: pre-submission concerns identified by the internal review staff; post-submission requests; value rebuttals that the internal QC staff requires assistance with; addendum and/or revision requests; value investigations; value reconsiderations; quality control.*

**Andy Dorsey** - Review / 617-201-2771 / [andy@avappraisalmgmt.com](mailto:andy@avappraisalmgmt.com)

**Jeff Woerz** - Chief Appraiser / 203-962-2082 / [jeff@avappraisalmgmt.com](mailto:jeff@avappraisalmgmt.com)

**Lynn Cumming** - Review / 978-758-1477 / [lynn@avappraisalmgmt.com](mailto:lynn@avappraisalmgmt.com)

### ***Procedural Operations***

*Procedural Operations span: compliance; UCDP set-up; software integration; placing and retrieving orders, setting up accounts; billing.*

**Marianne McEvoy** - Communications, IT, Customer Service & Vendor Management / 774-313-9816 / [marianne@avappraisalmgmt.com](mailto:marianne@avappraisalmgmt.com)

**Maureen Havey** - Finance & Accounting / 978-582-3381 / [maureen@avappraisalmgmt.com](mailto:maureen@avappraisalmgmt.com)

### ***Corporate***

*Please contact Collin or Gina for all corporate or general Absolute Value Management business inquires.*

**Collin Lord** - President / 617-733-2187 / [clord@avappraisalmgmt.com](mailto:clord@avappraisalmgmt.com)

**Gina Skabo** - Vice President, Operations / 617-314-7446 / [gina@avappraisalmgmt.com](mailto:gina@avappraisalmgmt.com)

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