

## DNA Do's and Don'ts

1. Do not call the lab to check on status. If you call the lab you are pulling technicians off of processing orders and onto answering calls which slows things down.
2. Go through the IBBA staff only to check status.
3. The reason for sending your DNA in overnight or priority mail is so you have a tracking number for proof of when your sample arrived at the lab and to speed the mail system up. Sending it overnight does not put you at the top of the stack at the Lab. Your order will be processed in the order it was received. Overnight shipping just gets it in line faster not processed faster.
4. Please be patient and understand the process takes time and there is no shortcut.