

ONLINE BINGO FAQ

Q1. How will I receive my Boards?

A. Once purchased a link to your boards will be sent to you electronically.

Q2. Do I have to download any software?

A. Many sites do require you to download software to access their full suite of games, however our game does not. You will be sent a link to access your boards once you make your purchase.

Q3. How many boards are included in the entry purchase?

A. There are 3 boards included in the \$25 entry purchase, and all boards are reusable per game.

Q4. How many boards am I allowed to play?

A. You can play as many boards as you would like.

Q5. What is the additional cost of adding a board?

A. There is a \$5 cost for each additional board, outside of the 3 initial boards upon entry.

Q6. I am not tech savvy. Will I be able to printout my boards?

A. You have the option to play electronically, or manually print your boards.

Q7. Will I be able to view all of my boards simultaneously if playing electronically?

A. If you are playing electronically, once your boards are loaded there are instructions that show you how to minimize your boards so that each board is visible.

Q8. What if I miss hearing the number?

A. The caller will repeat the number two times. Additionally, the number will be manually put in the chat box.

Q9. What is the chat box?

A. The chat box will most often be located in the bottom right corner of your device. Further instructions will be given on how to utilize this tool prior to game play.

Q10. How does virtual bingo compare to live bingo?

A. The basics of bingo are mostly the same regardless of whether you're playing live or online. There are, however, a few differences in the overall experiences. There are advantages to both, however online bingo is quickly becoming the gaming choice.

Q11. Do I really stand a chance of winning?

A. Yes, of course. You just need to get lucky. Bingo is a game of pure chance so there's no skill or strategy involved, and the winners are determined at random by the numbers that are called.

Q12. What happens when someone calls "BINGO" or if two people call "BINGO" at the same time?

A. The caller will stop the game to verify the players numbers. If two or more people call bingo the winnings will be divided evenly.

Q13. What if a false "BINGO" is called?

A. The caller has access to all boards and can determine if it is a "good" bingo. If it is not, the game continues until bingo is confirmed.