GO2GUIDE





KEEPING ITEMS IN YOUR FRIDGE/FREEZER COLD DURING OUTAGES

We understand how frustrating it is during a power outage or when your fridge/freezer isn't working, especially when it's full of groceries. Luckily, items in your fridge & freezer can stay cold or frozen depending on the length of the outage. During the most recent outage, our staff did an experiment to see how long items in the fridge & freezer would stay cold. Our staff found that NOT opening the fridge or freezer AT ALL during the outage kept frozen items FROZEN and all cold items COLD for over 36 hours (Yes! The popsicles stayed frozen for that long)! The fridge and freezer CAN keep its temperature for some time if the doors to the fridge & freezer are KEPT SHUT. Continuously opening the fridge/freezer door when the appliance is not working allows for warm air to get in and causes the temperature in the fridge/freezer to drop. This also applies to times in which the fridge or freezer may not be working at all as well.

Another Helpful Tip: When you have a few empty gallons, fill them with water. Keep these gallons of water in the freezer. When you experience an outage, the frozen gallons of water acts as icepacks and can extend the amount of time items stay at freezing temperatures.

RAFFLE WINNERS

On Time Payment Winner

Mercelle M. from Detroit won \$50 towards her rent for paying on time!

Online Tenant Portal Winner

Mia S. from Detroit won \$25 towards her rent for using the online tenant portal!

COSMETIC REPAIR REQUESTS

What is a **cosmetic repair? Cosmetic repairs** for a home are ones that do not affect quality of life or endanger you. What this means is that a cosmetic repair does not affect the habitability of the home. Cosmetic repairs could be considered: screens, paint, new carpets, cabinets, new flooring, etc. These repairs are not necessary. Unfortunately, the owners **DO NOT** approve cosmetic repairs. If you have requested for your house to be painted, we can provide you with the paint color used, but will not repaint your home.

IN THIS EDITION

Here is what you can find in this month's newsletter:

- Our office is closed Monday September 5th in observance of Labor Day
- Keeping Items in Fridge & Freezer Cold During a Power Outage/When Fridge Isn't Working
- Raffle Winners
- Cosmetic Repair Requests
- Legal Fees & Application of Payments
- September Events in Metro Detroit
- Communication IS KEY
- Racquet Up Detroit



LEGAL FEES & APPLICATION OF PAYMENTS

For tenants going through the court process, legal fees have been added to your ledger for August. Please remember that payments are applied as follows:

- First to unpaid security deposit (if applicable)
- Second, to court costs legally chargeable to Tenant
- Third, to outstanding utility and repair bills that are the responsibility of the Tenant (if applicable)
- Lastly, to rent

If you made a rental payment in August, please note that your payment will be applied to the legal fees BEFORE being applied to rent.



COMMUNICATION **WITH GO2GUY**



If you have a change in income OR you are unable to make your rental payment, YOU MUST COMMUNICATE WITH US. Just as tenants are responsible to notify Section 8 of a change in income, they are responsible to reach out to US and let us know. COMMUNICATION IS KEY! It is NOT fully Go2Guy's responsibility to reach out to a tenant about the rent. Tenant's are equally liable to let us know their circumstances.

RACQUET UP DETROIT

Have you heard of **Racquet Up**? Racquet Up is 12 years strong in offering an intensive, holistic and long-term youth development program. The purpose is to help Detroit students get to and through college or a career. Youth join in 5th grade and are supported through graduation from high school and college. Over many years in the program, students are provided with significant academic support, world-class coaching in the sport of squash, and a wide range of characterbuilding exposure activities. Students commit to attending at least three hours a day for three days a week, including equal parts academic enrichment and health and fitness activities. This is available to families at low or no cost!

RACQUET UP IS NOW ACCEPTING APPLICATION FOR GRADES 5-10 - Visit the link to apply https://docs.google.com/forms/d/e/1FAIpQLSfndiVkW8U3F 3wFXmWBvnEgKsgyxluzsfDTAgd2EHWScoKFgA/viewform

SEPTEMBER EVENTS IN METRO DETROIT

Hamtramck Labor Day Festival (9/3 - 9/5)

This annual Labor Day festival will feature carnival rides, music, food, artists, wrestling and canoe races. Event cost: Free

Event times: Noon - 9PM

Plymouth Fall Festival (9/9 - 9/11)

Check out the games and rides at the carnival, enter the car show and enjoy food and live entertainment at this Fall celebration.

Event cost: \$25/wristband for rides on Sunday, \$5/four tickets; other ticket packages are available Event times: Begins at 3PM Friday and 11AM Saturday-Sunday

Parktoberfest - Campus Martius (9/10 - 9/11)

Visit Detroit, Atwater and Faygo have joined forces to offer two full days of Bavarian fun including live music, games, seasonal beer and kid-friendly beverages.

Event cost: Free

Event time: Noon - 8PM

Romulus Pumpkin Festival (9/16 - 9/19)

This annual kicks off with a parade and fills the entire weekend with fall-themed fun like pie baking, pumpkin rolling and sunflower growing, kids' activities, live entertainment and more.

Event cost: Free

Event times: 6-11PM Friday, 11AM - 8PM Saturday and

1 - 6PM Sunday, Sept. 16-18, 2022

Frankenfest at Fort Wayne 09/17

Enjoy spooky exhibits, paranormal experts, literary guests and

entertainment at this spooky fest.

Event cost: Free

Event time: 11AM - 7PM