

SHIPPING INSTRUCTIONS FOR REPAIRS

Please include the following:

A business card or note inside the box with all of your contact information (name, phone #, etc).

Name and physical address for UPS return shipping (no P.O. Boxes).

Email address for quick correspondence and UPS tracking information on return shipment.

Approximate price you paid for the item for return shipping insurance.

Description of what you would like repaired.

Ship the package to:

Mark Hileman

42107 N. Mountain Cove Dr.

Anthem, AZ 85086

(623) 518-6588

(623) 518-6589 Fax

Email: Info@HilemanSilverJewelry.com

Upon receiving your repair, we will call or email you with an estimate for the cost of repairing the item. You can then decide how to proceed. We accept all major credit cards over the phone or payment may be made through PayPal. We will accept personal checks but will have to wait to ship until funds have cleared the bank. Your repair will not be shipped until payment is received in full.

**International customers should contact us prior to sending us a repair to confirm return shipping costs and customs regulations. Some countries do not allow jewelry shipments from the USA or have significant customs/duty fees.