

RNC**Employment Service**905-727-3777 *Aurora* 222 Wellington Street East, Main Floor**Job Title****CSR Team Members****Job # 1902002****NOC / NAICS**

6722 / 713990

Date

February 1, 2019

LocationYork Region
(**Newmarket:** Leslie St / Green Lane)**Wages**

\$14.00 per hour

Experience (Yrs.) 0-1 1-3 3-5 5+**Hours/Week**

Variable

Employment Type Perm Temp Seasonal
 FT PT**Schedule Availability**

Days, evenings, weekends

Benefits Available After Probation Period No Yes:**Workplace / Physical Requirements**

Prolonged standing / walking

Company

In Play Inc. is an entertainment centre established 14 years ago with three locations hosting events, birthday parties with mini-golf and more. Looking for confident, outgoing and friendly individuals to join their team. In order for this to be the right fit for you, you must be able to communicate with a smile in person and on the phone.

Position Summary / Candidate Profile

A customer service opportunity working for a entertainment centre located in Newmarket. This role is responsible for ensuring customers have a great experience and an ideal candidate is outgoing, friendly and confident.

Job Duties

- Service: Provide friendly customer service with a smile
- Parties:
 - Booking parties and groups
 - Event planning and preparation
 - Hosting birthday parties and paying special attention to our VIP's
 - Prize counter
- Cash: Using the POS cash register to check people in and process sales transactions
- Cooking: prepare basic food and snacks when required (use of deep fryer, grill & pizza oven)
- Cleaning: Maintain cleanliness of our facility
- Enforce the facility rules in activity areas
- Opening and closing procedures
- Balancing till & safe drops
- Complete collection, injury and health and safety report when it pertains to your position
- Un-jam and restock arcade games
- Other duties as required

Requirements / Candidate Profile

- **Must be available most weekends**
- **Definitely MUST like kids and be able to let loose and be goofy sometimes**
- **Good organization and scheduling skills**
- **Excellent customer service experience**
- Computer and math skills
- Reliable

How to apply

In Play will be at RNC for a JOB FAIR on Thursday, February 21st 1:30pm-3:00pm to interview candidates for this role. Register at the Front Desk to reserve your interview !

Disclaimer

RNC Employment Services reserves the right to submit applicant resumes in their sole judgement directly to employers only following registration. Registration in itself does not determine applicant job posting eligibility. Further RNC is not responsible for employer hiring decisions which may pre-empt registration.