ATTENTION: Tricare Prime Members

If you have Tricare Insurance, you are covered for Urgent Care services!
However, rules for being seen in an urgent care depend on your plan.

With Tricare Prime, you must obtain a referral for Urgent Care if you cannot see your Primary Care Manager, even when you're traveling. The referral must be requested within 30 days of the Urgent Care visit for the services to be covered and paid for.

If you do not get a referral from your PCM, you are electing to use the Point-of-Service Option of your Tricare plan. When you use the Point-of-Service option, you'll pay Point-of-Service fees instead of your regular copayment and any other fees charges by non-network providers.

**Please contact your Primary Care Manager (PCM) to request a referral
for your visit to Covina Urgent Care as soon as possible for the services rendered to be covered.**

**To be refunded for the Point-of-Service charges,
requesting a referral from the PCM is the member's responsibility!**