

CIBOLA MUTUAL WATER COMPANY

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Resolution 01-17

A Resolution to establish three (3) new policies

At a regular meeting of the Board of Directors of the Cibola Mutual Water Company, the Board did resolve the following:

WHEREAS; set a new policy for delinquent customers

AND

WHEREAS; set a water meter removal/reinstallation fee

AND

WHEREAS; set a non-sufficient funds (NSF) returned check policy

NOW

Be it resolved that customers who have not paid their water bill by the due date listed on the bill, be notified, via late notice, of delinquency. New water bills will be run 4-5 days following the delinquency notice. If payment is not received by the second month due date, a final notice will be included on the third month bill. If payment is not received by the third month due date, water service to the property will be discontinued the following day. If a customer is a high water user, their service could be subject to discontinuation after the second month, as delinquent bills are not to exceed two hundred dollars (\$200.00). All water bills are due and payable upon receipt and are to be paid in full; **no partial payments will be accepted**. If the Board of Directors decide to accept partial payments on previous, extremely high water bills, water service to the property **will not** be re-established until the account is paid in full. Water turned off by the water company for delinquency **does not stop** the monthly minimum meter fee, which keeps the company operational.

Should a customer stop paying the monthly minimum fees, the water meter will be subject to removal and used elsewhere. The cost to re-install a removed meter will be six hundred dollars (\$600.00) **plus** the number of months off the system, not to exceed twelve (12) months.

If the Water Company receives back two (2) personal customer checks for **non-sufficient funds**, (NSF) that customer will be placed on a cash, cashier's check or money order payment schedule for one consecutive year. No personal checks will be accepted. If after one year the Water Company again receives a NSF returned check, that customer will be placed on the cash only payment schedule indefinitely.

The aforementioned policies were set forth by the Cibola Mutual Water Company Board of Directors on this **11th day of December, 2017**, by a vote of 5 ayes, 0 nays, 0 absent.

Board of Directors

Robert Palmer-President

Matt Farrar-Vice President

Sharon Corbett-Secretary/Treasure

Willie Gillis-Director

Art Churchwell-Director