

### **How do I qualify for the program?**

- You must be a non-EU citizen or EU citizen who has been living outside of the EU. If you are an EU citizen living abroad, you will need to send additional proof of residency outside the EU. Please contact us for which documents Renault will accept. Different lease durations apply if you are a tourist, on business or studying in Europe. Please contact us for more details.
- The driver must be 18 years of age and possess a full driving license for at least one year in the country where you drive (no maximum age applies). Renault Eurodrive suggests the acquisition of an International Driver's License.

### **How do I place an order?**

- Send us your desired pick-up and drop-off dates, model preferred, and pick-up location and we will send you a quote and order form. If you do not know your exact dates yet, send us your tentative dates. You can change your dates up to 30 days prior to pick-up.
- We will then send you an order form to fill out. Please carefully check that the information is correct before signing the form.
- Once we receive the completed, scanned order form back from you, we will send you a confirmation along with pick-up instructions, a Renault Guide, and payment information shortly thereafter.

### **What is the lead time to ship the car?**

- The lead time to ship your car from the factory and register it to your name is about 20-30 days from the time you send us your complete order form and requested documents. However, this time frame can vary based on a model's production schedule and availability. We recommend booking your car as soon as possible to reserve your preferred pick-up date and model. Renault only releases a certain number of each model per year and the more popular models sell out quickly.

### **Can I reserve a car without an order form?**

- Renault cannot reserve cars without your completed order form and documents. You can cancel or modify your order up to 30 days before your pick-up date.

### **Where are your delivery centers? Can you deliver my car to elsewhere?**

- Renault has 31 delivery centers throughout Europe. Pick up and drop off in France and Geneva are included in your price. There is an additional charge to pickup and drop-off vehicles outside of France or Geneva. The delivery centers are Amsterdam, Barcelona, Bordeaux, Brest, Brussels, Calais, Frankfurt, Geneva, Lisbon, London, Lyon, Madrid, Marseille, Milan, Montpellier, Munich, Nantes, Nice, Paris city, Paris CDG Airport, Paris Orly Airport, Porto, Rome, Santiago de Compostella, St. Louis / Mulhouse, Strasbourg, Toulouse, Vigo.
- Paris-Orly is the closest delivery center to Fontainebleau.
- Renault does not have a delivery center in Fontainebleau and does not deliver the cars outside of the delivery centers.