

Non-discrimination Policy

ADA Title II

Dolores County Senior Services is committed to complying with all Federal Americans with Disabilities (ADA) regulations as well as the State of Colorado accessibility requirements. In 1990, the Americans with Disabilities Act (ADA) was passed by Congress and signed into law. This civil rights legislation entitles, among other requirements, persons with disabilities equal opportunity to participate in society. As such, public transportation agencies, like DCSS, are required by law to provide the necessary ADA-compliant equipment and accommodations.

Title VI

Dolores County Senior Services is committed to ensuring that no individual is excluded from participation in, denied the benefits of its programs, activities or services, or subject to discrimination on the basis of race, color or national origin as per the Title VI of the Civil Rights Act of 1964, as amended.

Toward this end, DCSS employees are responsible for carrying out the commitment to non-discrimination including the requirements of Title VI. This includes the following:

- To ensure that the level and quality of transportation services are provided to all;
- To promote full and fair participation in transportation decision making;
- To ensure meaningful access to DCSS programs and activities by persons with limited English proficiency;
- To identify and address, as appropriate, the human health, social, economic and environmental effects of DCSS programs and activities on all populations.

Reasonable Modification Policy

If you would like to request a reasonable modification to DCSS policies, practices and/or procedures to assist in ensuring that our programs are accessible to individuals with disabilities, please send a request describing what is needed to use the service to dcsenior@fone.net or call 970-677-2787. Dolores County Senior Service staff will use the following criteria to determine if a request is reasonable: 1) the request is not a fundamental alteration of the service; 2) the request is not a direct threat to the health or safety of others; 3) the request is not needed by the requester to use the service; and 4) the request does not result in undue financial or administrative burden.

Filing a Complaint

For additional information on DCSS non-discrimination obligations, or if you believe you have been subjected to discrimination under Title VI or ADA Title II and would like to file a written complaint with DCSS you may submit your complaint by letter or email to the following:

Director
Dolores County Senior Services
PO Box 678
Dove Creek, CO 81324
dcsenior@fone.net
970-677-2787 OFFICE
970-677-2822 FAX