
AKAMAI PEST SOLUTIONS

RR3 BOX 1471, PAHOA, HI 96778

MAUI AND KAUAI: 808-342-0390 customerservice@akamaipestsolutions.com

February 11, 2019

Dear Valued Akamai Pest Solutions Customer:

As you may know, due to several circumstances, many beyond our control, we were forced to temporarily suspend all services on Maui and Kauai. Because of many customer requests to somehow continue services, we have come up with a plan.

We are now ready to resume limited services during 2019. We will only provide services to former APS customers on a one-time basis, once every three months (January, April, July and October). These services may or may not be offered in 2020 based on responses we receive during 2019.

Treatments will only be based on an inspection of reported problem areas and there will be no warranty on the services provided. Service will be charged based on the former renewal prices, with a minimum of \$500.00 per service.

We have a new direct scheduling phone number: 808-342-0390. We have also implemented a new direct scheduling e-mail: customerservice@akamaipestsolutions.com, so contacting us should be much easier.

Your past patronage and loyalty have been a strength for us during this very difficult time. We are so thankful for the opportunity to offer you continued service and hope this new program can be useful for you. If you would like to schedule service in April, scheduling will be during the week of April 8th-12th for Kauai and April 15th-19th for Maui.

Whole house or referral service for new business requests, will have a minimum charge of \$2,500.00. The final estimate will be quoted ONLY by the owner after he has an opportunity to discuss the customers' needs and expectations. Whole house or new business will carry warranties only until the last day of December, 2019.

Our continued thanks for your business,

Roger Meints, Owner