



New Client Policy

New clients are required to call to make an appointment; A Bolder Blonde will not book through text for 1st time clients. An Identity and Credit Card Verification will be done at time of booking an appointment to prevent fake bookings.

Checks will be accepted after approximately ten (10) consistent bookings.

Cancellation/Rescheduling Policy

Due to a large number of reschedules for going out of town, a cancellation and reschedule policy has been adopted.

A Bolder Blonde will be confirming appointments up to four weeks in advance. This is plenty of time for clients to reschedule appointments and for open spaces to be filled (with other clients who may need to move as well). When reschedules are done too late, everybody loses.

Misty Dawn does not take walk-ins and rarely accepts new clients. The time and money lost with last minute cancels cannot be recouped through new clients, nor through cancellation fees. So a fee policy will not be adopted for Misty Dawn.

If a client is a repeat offender, on reschedules and/or cancelling, then pre-booking will not be an option.

Clients who put their appointments in their calendar are consistently better at early reschedules when going out of town. So please be proactive about appointments.

If you've been taken off of pre-booking, then your option for future appointments is to call or text the week of your desired appointment for potential openings.

It is not an ideal circumstance and usually leads to being squeezed off Misty Dawn's books entirely, so please be proactive about your appointments.

Thank you for your understanding regarding these issues!

A Bolder Blonde, Misty Dawn