

ALL SERVICES ARE PAID FOR IN ADVANCE AND NOT SCHEDULED UNTIL PAYMENT IS RECEIVED

If you are unable to make your payment on or before the designated date, please contact Les Scoops immediately. If you have started the service after the billing date, you may receive an invoice shortly after starting service for the upcoming month.

VISITS PER MONTH - Weekly Service

We use the following formula: Weekly service rate x 52 weeks = Yearly rate. Yearly rate ÷ 12 =Monthly service rate. Rates are rounded to the nearest dollar and sales tax is added.

WEATHER RELATED MISSED VISIT

If your regularly scheduled service is postponed due to inclement weather and you scoop your own yard' during that time. we will credit your account for days missed. Because there will be up to two weeks accumulation when we return if you do not scoop, no credits will be issued

VACATION/COMPANY CLOSURES

Employees of Les Scoops are allowed a minimum of two weeks of vacation per calendar year. Every attempt is made to cover absences. If we are unable to find a scooper to cover time off, and you scoop your own yard during that time, we will credit your account. However, if you do not scoop in our absence, no credits will be issued. We are closed on major holidays - Thanksgiving, Christmas and New Year's Day. Services resume the next service day.

SUSPENDED SERVICE

Credits or refunds will be issued if you suspend service. The amount will be your weekly visit amount for the number of services you have chosen to skip.

MAIL INVOICE OPTION

Invoices will be mailed/emailed on the 1st of the month (or next business day) for the upcoming month. Payment Is due on or before the 20th day of the current month. Payments are considered late if they are post-marked after the 25th. A late fee of \$10.00 will be assessed if the payment is received later than the due date. No services will be performed if payment is not received.

Mail your payments to: Les Scoops Pet Waste Removal Services
PO Box 13363
Olympia, WA 98508

You can also use our website to pay via PayPal. Go to www.lesScoops.com and choose the "Customers" tab. We can also accept credit card payments. Please contact us for more information

PERMISSION WAIVER FOR PROPERTY ACCESS

I, _____being the property owner and/or renter of the property located at _____ in _____

County of Washington State, give my permission for LES SCOOPS PET WASTE REMOVAL SERVICES and their employees to enter and remain on the property for the purpose of removing pet waste. I also give my permission for LES SCOOPS PET WASTE REMOVAL SERVICES and their employees to unlock and open my gates, kennels, or other areas to gain access to those areas in need of cleaning and I authorize them to park their vehicles in my driveway or in front of my residence as needed for easiest access.

Permission granted this _____day of the month of _____ in the year _____ and continuing until cancellation of services.

I have read and understand the Billing Procedures: Initials _____

I understand that this is a Pre-paid service: Initials _____

I agree to notify Les Scoops if I add an additional pet to my household. Initials _____

I agree to provide a receptacle for the waste removed from my yard. Initials _____

Signature of Client

Date