

Colleen K. Wollenberg
Executive Vice President

Colleen earned her degree in Occupational Therapy from Western Michigan University. She practiced in both in-patient & out-patient settings before becoming part of the Workers' Compensation arena in 1990.

She has developed rehabilitation programs designed to return injured workers back to full-time employment. These programs include injury specific therapy programs, reconditioning and endurance development for extended absence workers, body mechanics, ergonomics, work adaptation/modification & on-site "working well-ness" programs.

Colleen has been a consultant with small & large employer groups. Working with each to develop leadership education programs, government regulatory compliance presentations and quality assurance programs through concurrent review and analysis of outcomes to evolve programs with the flow of industry change.

Colleen is also experienced in case/claims management with physicians, allied providers, employers and injured workers to expedite the intervention needed to prevent/reduce lost time, ensure compliance and achieve claim closure.

Colleen's previous experience includes 8 years as a Revenue Analyst for Mayo Clinic Arizona where she was responsible for revenue streams, regulatory compliance, physician education, as well as, evaluation of departmental revenue impact.

PROFESSIONAL AFFILIATIONS & CREDENTIALS

- Presenting Faculty Mayo Professional Development Clinical Review Conference 2010 & 2011
- Silver/Bronze Six Sigma Mayo Quality Fellow 2013/2010
- Member of the Arizona Reimbursement Task Force with AzAFP – 2006 to 2009
- Legislative Committee Chairman Arizona Occupational Therapy Association - 1996 to 1997
- Member of the Board of the Arizona Occupational Therapy Association - 1995 to 1997