

## Weekly Service

**Includes:** emptying all baskets, testing and adjusting chemical balance (chemicals included in plan), brushing sides and steps as needed, skimming all leaves and debris from surface, removing debris from bottom, emptying automatic cleaning bag (if applicable), vacuuming as needed, checking all equipment, and backwashing sand/diatomaceous earth (DE) filter as needed. Any repairs, parts (i.e. baskets, o-rings, bags..), or additional services are not included in this plan and will be billed separately when needed.

**Excludes:** Cleaning of the water line tile, deck and adding water to the pool are NOT included in service.

**Requirements:** The pool will be scheduled with a regular pool cleaner and a set day of the week. Any request for a specific day will be taken into consideration, but we reserve the right to change this day in order to keep our routes consolidated. We require that the pool be accessible on your scheduled day. Keys, gate codes, openers, etc., are kept in the strictest of confidence and returned upon cancellation, so please consider making them available to us. We require that you inform us if the pool will not be accessible on your regular day due to vacations, business trips, etc.. Without notification a \$15.00 lock out charge will be incurred not to exceed \$45.00 per week. We also request that you inform us immediately of any odd occurrences with your pool (i.e. motor making noise, pool turning green, leakage) so that we may attend to it as quickly as possible.

**Cancellations:** A ten (10) day notice is required for cancellation of service. NOTE: Butcher's reserves the right to cancel service on the pool at any time.

**Terms:** A statement of account will be sent at the end of each month. This is due for payment by the 10<sup>th</sup> day of the following month. A finance charge of 1.5% per month will be applied to accounts unpaid after thirty (30) days. Any account with a balance over (60) days is placed on hold and cleaning is suspended until balance is paid in full. Once balance is paid, pool service may resume if requested, although an initial clean up fee may incur, depending up on the condition of the pool at that time, and other conditions may apply. Action for recovery is commenced on past due balances of ninety (90) days and over. Customer is liable for any collection fees accrued for recovery. For you convenience, we accept Master Card, Visa, Discover, and American Express. You may choose this option to expedite your account billing. A receipt will be mailed to you along with a copy of the cleaning bill.

**Discounts:** We offer quarterly and annual discounts for pool maintenance. You may call the office at 713-622-9766 for details on these discounts.

**The following is an indicative list of possible events which may result in additional charges:**

• Storm Damage	• Construction Debris
• Vandalism to pool	• Fallen Tree & Tree Removal from pool
• Pressure Washing around pool	• Water Fowl
• Seasonal events (heavy leaf fall/ parties)	• Etc....

**Customer Agrees to:**

- Keep all baskets & bags emptied between visits
- Maintain proper water level in pool at all times.
- Keep equipment in good, safe, and proper working condition.

★ In the event of rain or electrical storms, we will provide the best, most adequate service possible in the conditions that exist at that time. Typically the next scheduled visit will require additional time & chemicals beyond that of regular service; therefore the regular rate will be charged each time.