



Standard Operating Procedure – SERVICE PROVIDER

A SERVICE PROVIDER might be called upon to perform a vast majority of the functions supported by the VersaSafe. In addition to all functions detailed in **VersaSafe™ Configuration** (of which the SERVICE PROVIDER should be very familiar), below is a description of the basic functions a SERVICE PROVIDER may employ. The functions described below require that the SERVICE PROVIDER have a User ID and password to access management functions.

Enter Management Functions

- Press the BLANK key and 1 key together.
- Enter User ID and password.
- Select 0, Main Menu.

1. VersaSafe Configuration

The configuration summary can be very helpful in diagnosing issues. First, when calling Triton Technical Support, it will be necessary to be able to provide a configuration summary. The configuration summary essentially details everything performed in **VersaSafe™ Configuration**.

- Select 8, Terminal Status.
- Select 4, Configuration Summary.
- Select 5, Print, or Select 6, Save to File.

2. VersaSafe Parameters

VersaSafe parameters may be helpful in restoring data should the main board be replaced.

Saving Parameters

- Insert a USB drive into the main board.
- Select 8, Terminal Status.
- Select 6, Save Parameters to External Storage.

Restoring Parameters

- Insert the USB drive that contains the VersaSafe parameter file.
- Select 8, Terminal Status.
- Select 7, Restore Parameters from External Storage.

3. Diagnostics

Warning: The following procedures can affect the performance of the VersaSafe peripherals. Please ensure a properly trained technician performs these functions.

- Select 2, Diagnostics.
- From this menu, the following devices can be configured, tested, and reset:
 - Select 3, Bill Acceptor.
 - Select 4, Printer.
 - Select 6, Keypad.