



Patient Orientation Your Patient Centered Medical Home 2017

**J.F.K. Pediatrics/
Just for Kids Pediatrics**



About Us

- J.F.K. /Just for Kids Pediatrics has been providing Pediatric Care in the community, and direct service to Patients with Medicaid, Private Pay, Managed Care Organizations (HMO's), PPO's and Commercial Plans since 2006.

What is PCMH

- **A MEDICAL HOME IS ALL ABOUT YOUR CHILD AND YOU**
 - Caring about your child is the most important job of your child's Patient Centered Medical Home. In this personal model of health care, your child's primary provider leads the team of health care professionals that collectively take responsibility for their care. They make sure they get the care they need in wellness and illness to heal the body, mind and spirit.



Our Care Team

Our Patient Centered Medical Home Model allows for us to provide you/your child with a Care Team of your liking and choosing. Your Care Team consists of:

- Physician/Nurse Practitioner
- Medical Assistant
- Front Desk/Support Staff
- Medical Records
- Referral Coordinator



Hours of Operation/Clinical Availability

- The provision of Clinical Advice is available 24/7.
- Our Normal Office Hours are:
 - Monday through Friday 8:00 am-5:00 pm
 - Extended Hours are:
Tuesday 7:30AM-5:00PM
- Telephonic Support 24/7
- Electronic Messaging, Two Way Communication via Interactive Portal is Available 24/7. <https://mymedicallocker.com>



Scope of Services

- Chronic Care Management
- Acute Care Management
- Asthma
- ADHD
- Obesity
- Behavioral Health
- Care Coordination
- Continuity of Care
- Electronic Patient Portal
- Self Care Support



Clinical Staff

- Julie Konowitz-Sirkin, M.D.
- Barbara Chamberlain, M.D.
- Sabina Sheikh, M.D.
- Petra McEwan, M.D.
- Nixalyz Benetiz, ARNP
- Jessica Fontaine, ARNP



Support/Care Team Responsibilities

- **Front Office/Reception**
 - Appt. scheduling, insurance verification, clinical messages, phones, tracking logs, scanning, Medical Records
- **Referrals**
 - Generate and schedule Specialty and Diagnostic appointments and procedures. Responsible for monitoring and logging consult reports
- **Medical Assistants**
 - Responsible for clinical and social data gathering prior to Physician Examination, performing vitals, tests, vaccinations and support Physician.
- **Billing**
 - Responsible for payor activity, claims generation and patient financial transactions.



Patient Centered Medical Home Model Description

- Our Clinical Care Team's goal is to provide you with quality and exceptional primary care services and increased access to care regardless of your source of payment.
- Your/your child's team will coordinate and direct your care relating to referrals and appointments to Specialists, Diagnostic testing, Behavioral Health and other Specialties relating to your/your child's specific needs. Your care team will work with you to establish an individualized treatment plan and will be available extended hours to ensure your/your child's needs are clinically met.
- J.F.K. /Just for Kids Pediatrics ensures the delivery of preventative screenings/services and promotes health and wellness.
- We are committed to providing our patients, families and caregivers with Evidence Based Care and Education, to enhance the continuity of care.
- Community assistance and guidance related to obtaining health insurance coverage and financial assistance is available.



PCMH Model

- **J.F.K./Just for Kids Pediatrics Responsibilities:**
 - Ensure access to care 24/7 regardless of payment type.
 - Ensure accessibility to appointments, same day, off hours, routine and urgent.
 - Ensure electronic accessibility to clinical advice, medical reports/results and/or medication refill via Patient Portal.
 - Collaboration and seamless transitions of care with Facility, Community, Behavioral Health Providers, and Adult Practices.
- **Patient/Family and Caregiver Responsibilities:**
 - Actively participate in primary care and utilize Patient Portal as applicable.
 - Participate in Care Team Build and Acceptance.
 - Collaborate and carry out patient portion of Treatment Plan.
 - Report recent visits with other doctors and Specialists.
 - Report any visits to hospitals or emergency rooms.
 - Report any changes in health status or condition.
 - Report results from recent medical tests that may have been ordered by Specialists.
 - Provide Self-Care /Self-Referral information.



Medical Records

It is our responsibility to ensure we have all of your previous and on-going Medical Records from care received prior to joining our practice. Upon initial visit or prior to transferring to J.F.K. /Just for Kids Pediatrics, our Front Office Staff will provide you with a Records Release Form to ensure that all records are requested and obtained.

*Release rights may be revoked or changed at any time.