

Place Stamp Here

Monthly Dinner Meeting: February 20, 2013
How to Cut Scrap Rates in Half
 Good Days Restaurant
 Bridgewater, MA



ASQ Olde Colony Section 0111 has Achieved QMP Gold and Total Quality Levels for 2010-2011!



The Quality Management Process (QMP) is a Quality management model that has been developed to assist sections in their planning and implementation of services and programs that will meet the needs of current and future members.

Quality Excellence is one of the highest levels of achievement in QMP, and the only one determined by section members. Sections that reached any level of Quality Excellence proved their dedication and commitment to providing quality programs and services. The section is awarded with Gold Excellence by meeting or exceeding the Society's objectives in satisfaction and loyalty and by meeting or exceeding their retention rate from the previous membership year.



Total Quality is one of the highest levels of achievement in QMP. Sections that reached Total Quality proved their dedication and commitment by developing a business plan that provides valuable quality programs and services to their members and achieved at least 75 percent of these set objectives.

Mission Statement of the ASQ Olde Colony Section

Our mission is to be the leading quality resource in the Southeastern Massachusetts area for manufacturing and non-manufacturing industries, while supporting the goals and objectives of the American Society for Quality.

About the Topic:

This is an actual case study of how a plant manager worked with Six Sigma Black Belt and Green Belt Teams to literally slice their manufacturing scrap rates in half, and within six months, generating substantial cost savings. This presentation will explain the key steps that were taken to do this, and how this approach could be replicated in any manufacturing or service organization to reduce costs and errors. Some of the key steps include; what needs to be in place before you start, strategically choosing the right projects, team member selection, following a proven problem-solving methodology (DMAIC), and sticking to a ridged PDCA cycle.

About the Speaker:

Demetrios Venetis has been teaching, mentoring, and coaching in corporate and academic environments for the past two decades. He has presented at ASQ Dinner Meetings and Conferences on topics from Leadership to Lean Six Sigma.

He has extensive experience in Lean Six Sigma from both hands on implementation to a theoretical research point of view. He has taught and mentored over fifty Six Sigma Black Belts, scores of Green Belts, and dozens of Lean Sigma Champions and Lean Facilitators.

He has a BS in Plastics Engineering from University of Lowell (now UMass Lowell), an MBA from Worcester Polytechnic Institute, and invested two years in a Ph.D. in Business Management from University of Connecticut.

DINNER MEETING DETAILS

Date:	Wednesday Feb 20, 2013	Reservations:	programs@asqoldecolony.org
Time:	6:00 P.M. Registration 6:15 P.M. Dinner 7:00 P.M. Program		Register online using PayPal at: www.asqoldecolony.org
Location:	Good Days Restaurant 99 South Main Street (Rte 28) West Bridgewater, MA		(Please bring the paypal printout with you to the meeting. Thanks!)
Cost:	\$25.00 (Discount to retired/ unemployed ASQ Members.)	Menu:	We've opened it up to other choices.
		Directions:	Rte 24 to Rte 106 East (Exit 16). Good Days is approximately 200 yards south of the intersection of Rte 106 and Rte 28 on Rte 28.



Each dinner meeting you attend awards you 0.3 RUs. That's 2.7 credits for the year and 8.1 credits for the 3 year certification period!



In the December 2012 issue, *Quality Progress* magazine (www.qualityprogress.com) reported that ASQ certifications are associated with higher salaries. Additionally, salaries are even higher for those who hold more than one certification! Certifications are valuable career assets that can compensate for lack of a degree, open doors, and be especially valuable when it is time to change jobs.

Come join ASQ Olde Colony online for a fast-paced, enjoyable educational experience and advance your career with strategic use of certifications!

BACK BY POPULAR DEMAND

Instructor: Tony DeMarinis

Tony has BS degrees in Biology and Microbiology from Penn State University and a MS degree in Total Quality from The National Graduate School. Tony was the Quality Manager for Sealed Air Corp, a manufacturer for medical device packaging. Previously he was Quality Systems Manager for CR Bard, Director of QA/RA at Scott Laboratories and Sr. Microbiologist at the National Cancer Institute. Tony is a Fellow with the American Society for Quality where he also holds certifications as a Manager of Quality Organizational Excellence, Quality Auditor, Biomedical Auditor and Six Sigma Black Belt. Tony has over 20 years experience using Quality Management techniques and value added auditing, including direct involvement with FDA and ISO audits.

- 1) Instructor Led
- 2) Online (virtual) Course, thus instructor and students can be anywhere, as long as they have a computer with broadband internet access. Audio connection may be achieved via telephone or a computer equipped with a USB headset using VoIP technology. No driving is necessary.
- 3) All sessions are recorded, archived, and available to students throughout the duration of the course, until the exam date.
- 4) Begins **Tuesday, March 26, 2013**, and conducted for ten, 1.5 hour sessions. This course will end before the **Saturday, June 1, 2013 exam date**.
- 5) The course will be held Tuesday evenings, from 5:00 p.m. to 6:30 p.m. E.D.T. The time permits one to start the training session right at the end of the work day from their desk, and the one and a half hour duration allows the student absorb the material without being overwhelmed, and get home at a reasonable time.
- 6) The **Certified Quality Auditor Primer** will be the primary text for the course. Please order it directly from the Quality Council of Indiana (<http://www.qualitycouncil.com>). *Note: the BOK has recently changed.* Students are responsible for ordering a copy of the primer; however, our students receive a discounted price of **\$60** plus shipping.
- 7) Because this course takes place completely online, there will not be a central physical location to hand out hardcopy training materials. Therefore, the instructor will distribute handouts via e-mail, typically in the form of Adobe PDF files.
- 8) You must successfully complete the entire course before Recertification Units and a Certificate of Completion can be awarded.
- 9) ASQ Olde Colony discounted member price is **\$330**. We invite ASQ members outside of the Olde Colony Section 0111 to take advantage of this discount as well.
- 10) ASQ Olde Colony makes no warranty expressed or implied that your participation in this course will ensure that you will pass the certification exam.

ASQ Olde Colony Section 0111 Course Withdrawal Policy for Online CQA course starting March 26, 2013:

If you need to cancel your registration or withdraw from the course, we will refund your paid registration fee as noted below:

- 1) Requests for cancellations/withdrawal received by **March 19, 2013** receive a full refund, or the course fees may be transferred to another ASQ Olde Colony Section 0111 course of your choice.
- 2) Requests received by **April 2, 2013** incur a 25% processing fee, with the balance credited to a future course, only if ASQ Olde Colony Section 0111 maintains the minimum number of **7** registered students required to conduct the course when you request a withdrawal, otherwise see 3 below.
- 3) Requests received by **April 2, 2013** if ASQ Olde Colony Section 0111 *does not maintain* the minimum number of **7** registered students required to conduct the course when you request a withdrawal incur a forfeit of all course fees.
- 4) **There are no refunds or transfers past April 5, 2013.**
- 5) Registrants who fail to attend without advance notice are liable for the entire course fee.

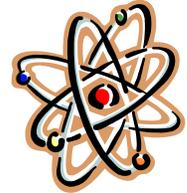
ASQ Olde Colony price is \$530, if registering after **March 16, 2013**. Non-member pricing add 10% to member price. Please contact Rochelle Jones at education@asqoldecolony.org.



Have you ever wanted to tour the Pilgrim Nuclear Plant?

The Olde Colony Section ASQ is working on setting up a tour of the Pilgrim Nuclear Station as part of our Spring 2012 program season. The tour will include several plant features located in the Protected Area of the plant. Therefore it will be necessary for us to submit badge request forms about one week before the tour. The form will require at a minimum your full name, address and Social Security Number, **and you must bring a Photo ID with you.** Due to the limitations of their escort staff, this tour will be limited to ten people from the Section.

Stay tuned for more information to follow in upcoming newsletters.



“You have to learn the rules of the game. And then you have to play better than anyone else.”

–Albert Einstein



WE WANT TO HEAR FROM YOU!

Do you have a subject you are passionate about and would like to share?

Olde Colony would like to offer 1 hour webinars on a variety of subjects, such as resume writing, surviving your first ISO audit, how to introduce SPC into the workplace, best practices on writing work instructions, getting your customers to fill out those pesky survey forms you send out each year, etc. We are looking for speakers for this venture.

Depending on the subject matter and the availability of the speaker, we can offer these in the early evening or at lunchtime.

If you are interested in speaking via a webinar format, please contact: Rochelle Jones at

education@asqoldecolony.org.

Conferences:

Conference	Date	Organization
Principles of Operational Excellence	February 11-12, 2013	Greater Boston Manufacturing Partnership
Process Validation Workshop	February 14-15, 2013	Quality Support Group Qualitysupportgroup.com
Lean Six Sigma Study	February 21, 2013	ASQ Boston http://www.asqboston.org
Successes using lean 6s	February 21, 2013	ASQ Rhode Island http://www.riasq.org
BOSCON	April 23-24, 2013	ASQ Boston http://www.asqboston.org

CERTIFICATION / RECERTIFICATION

Need to Certify/Recertify?

Applications for certification can be obtained from ASQ by calling 1-800-248-1946 or by downloading from the website at <http://www.asq.org/certification/downloadable-apps.html>.

Or you can register and pay on-line at <http://www.asq.org/certification/apply.html>

EXAMS GIVEN FOR:	EXAM DATE	APPLICATION DEADLINE
CBA, CHA, CQI, CQT, CRE, SSBB, CMQ/OE, 6SBB	March 2, 2013	January 11, 2013
CQA, CQE, CCT, CSQE, CQIA, CQPA, SSGB, CPGP	June 1, 2013	April 12, 2013

As a service to its members, ASQ Olde Colony Section hosts the exams given in March, June, October, and December. Exams are held at the John Joseph Moakley Center at Bridgewater State University.

WHERE TO SEND YOUR COMPLETED RECERT JOURNALS

Please send your completed recertification journal and supporting documents to:

Gerry Quinn
12 King Road
Holbrook, MA 02343
Attn: ASQ RECERT.



YOUR 2012-2013 EXECUTIVE BOARD / LEADERSHIP TEAM

Section Chair Jean Patton jeanmwpatton@mac.com	NEQC Rep Ron Field ron.field@bhienergy.com	Education Chair Rochelle Jones education@asqoldecolony.org
Chair Elect Monica Morrissey m.morrissey11@comcast.net	Treasurer Aaron Jones asq@aaronjones.net	Secretary Joe Hanley thehanleys2@verizon.net
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Immediate Past Chair Monica Morrissey mmorrissey11@comcast.net	Historian Monica Morrissey m.morrissey11@comcast.net	UMass Dartmouth Students Bharatendra Rai brai@umassd.edu 508-910-6434
Voice of the Customer Marcia Weeden QESisQualitysBest@msn.com		Open: Programs

The Olde Colony Executive Board meets the 1st **Wednesday** of the month from August through June to plan and execute the section activities. The committee consists of the 4 elected officers and all volunteer chairs— education, membership, etc. If you are interested in seeing how your section is run, stop by – there is no obligation. Meeting runs 6:00 pm to 8:00 pm at the Good Days Restaurant in West Bridgewater, MA. For more information, contact one of your executive board members. Everyone is welcome.

The Executive Board is looking for volunteers! Can you help?

Volunteering does not require devoting tons of time; we are all very busy between work and personal commitments. Aside from the experience you gain, you also get 1.5 RU credits per year!

If you think you may be interested in volunteering, contact Jean Patton, Chair, at jeanmwpatton@mac.com. Volunteering can be very rewarding and enjoyable. Come to one of our executive board dinner meetings to see what's involved. We meet the first Wednesday of every month from 6-8 pm at the Good Days in West Bridgewater, MA.

